



Actual exam question from Splunk's SPLK-3002

Question #: 1

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

After a notable event has been closed, how long will the meta data for that event remain in the KV Store by default?

- A. 6 months.
- B. 9 months.
- C. 1 year.
- D. 3 months.

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Actual exam question from Splunk's SPLK-3002

Question #: 2

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is a best practice for identifying the most effective services with which to start an iterative ITSI deployment?

- A. Only include KPIs if they will be used in multiple services.
- B. Analyze the business to determine the most critical services.
- C. Focus on low-level services.
- D. Define a large number of key services early.

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Actual exam question from Splunk's SPLK-3002

Question #: 3

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Gray
- B. Purple
- C. Gear Icon
- D. Blue

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Actual exam question from Splunk's SPLK-3002

Question #: 4

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which deep dive swim lane type does not require writing SPL?

- A. Event lane.
- B. Automatic lane.
- C. Metric lane.
- D. KPI lane.

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Actual exam question from Splunk's SPLK-3002

Question #: 5

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following items apply to anomaly detection? (Choose all that apply.)

- A. Use AD on KPIs that have an unestablished baseline of data points. This allows the ML pattern to perform it's magic.
- B. A minimum of 24 hours of data is needed for anomaly detection, and a minimum of 4 entities for cohesive analysis.
- C. Anomaly detection automatically generates notable events when KPI data diverges from the pattern.
- D. There are 3 types of anomaly detection supported in ITSI: adhoc, trending, and cohesive.

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Actual exam question from Splunk's SPLK-3002

Question #: 6

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is a best practice when configuring maintenance windows?

- A. Disable any glass tables that reference a KPI that is part of an open maintenance window.
- B. Develop a strategy for configuring a service's notable event generation when the service's maintenance window is open.
- C. Give the maintenance window a buffer, for example, 15 minutes before and after actual maintenance work.
- D. Change the color of services and entities that are part of an open maintenance window in the service analyzer.

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Actual exam question from Splunk's SPLK-3002

Question #: 7

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

In Episode Review, what is the result of clicking an episode's Acknowledge button?

- A. Assign the current user as owner.
- B. Change status from New to Acknowledged.
- C. Change status from New to In Progress and assign the current user as owner.
- D. Change status from New to Acknowledged and assign the current user as owner.

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Actual exam question from Splunk's SPLK-3002

Question #: 8

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which glass table feature can be used to toggle displaying KPI values from more than one service on a single widget?

- A. Service templates.
- B. Service dependencies.
- C. Ad-hoc search.
- D. Service swapping.

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Actual exam question from Splunk's SPLK-3002

Question #: 9

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is a characteristic of base searches?

- A. Search expression, entity splitting rules, and thresholds are configured at the base search level.
- B. It is possible to filter to entities assigned to the service for calculating the metrics for the service's KPIs.
- C. The fewer KPIs that share a common base search, the more efficiency a base search provides, and anomaly detection is more efficient.
- D. The base search will execute whether or not a KPI needs it.

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Actual exam question from Splunk's SPLK-3002

Question #: 10

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What are valid ITSI Glass Table editor capabilities? (Choose all that apply.)

- A. Creating glass tables.
- B. Correlation search creation.
- C. Service swapping configuration.
- D. Adding KPI metric lanes to glass tables.

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Actual exam question from Splunk's SPLK-3002

Question #: 11

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is the best use case for configuring a Multi-KPI Alert?

- A. Comparing content between two notable events.
- B. Using machine learning to evaluate when data falls outside of an expected pattern.
- C. Comparing anomaly detection between two KPIs.
- D. Raising an alert when one or more KPIs indicate an outage is occurring.

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Actual exam question from Splunk's SPLK-3002

Question #: 12

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- B. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- C. SA-IndexCreation on idexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- D. SA-ITSI-Licensechecker on indexers.

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Actual exam question from Splunk's SPLK-3002

Question #: 13

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

When deploying ITSI on a distributed Splunk installation, which component must be installed on the search head(s)?

- A. SA-ITOA
- B. ITSI app
- C. All ITSI components
- D. SA-ITSI-Licensechecker

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Actual exam question from Splunk's SPLK-3002

Question #: 14

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following describes entities? (Choose all that apply.)

- A. Entities must be IT devices, such as routers and switches, and must be identified by either IP value, host name, or mac address.
- B. An abstract (pseudo/logical) entity can be used to split by for a KPI, although no entity rules or filtering can be used to limit data to a specific service.
- C. Multiple entities can share the same alias value, but must have different role values.
- D. To automatically restrict the KPI to only the entities in a particular service, select "Filter to Entities in Service".

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Actual exam question from Splunk's SPLK-3002

Question #: 15

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following describes a realistic troubleshooting workflow in ITSI?

- A. Correlation Search -> Deep Dive -> Notable Event
- B. Service Analyzer -> Notable Event Review -> Deep Dive
- C. Service Analyzer -> Aggregation Policy -> Deep Dive
- D. Correlation search -> KPI -> Aggregation Policy

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Actual exam question from Splunk's SPLK-3002

Question #: 16

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following accurately describes base searches used for KPIs in a service?

- A. Base searches can be used for multiple services.
- B. A base search can only be used by its service and all dependent services.
- C. All the metrics in a base search are used by one service.
- D. All the KPIs in a service use the same base search.

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Actual exam question from Splunk's SPLK-3002

Question #: 17

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which scenario would benefit most by implementing ITSI?

- A. Monitoring of business services functionality.
- B. Monitoring of system hardware.
- C. Monitoring of system process statuses.
- D. Monitoring of retail sales metrics.

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Actual exam question from Splunk's SPLK-3002

Question #: 18

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

ITSI Saved Search Scheduling is configured to use `realtime_schedule = 0`. Which statement is accurate about this configuration?

- A. If this value is set to 0, the scheduler bases its determination of the next scheduled search execution time on the current time.
- B. If this value is set to 0, the scheduler bases its determination of the next scheduled search on the last search execution time.
- C. If this value is set to 0, the scheduler may skip scheduled execution periods.
- D. If this value is set to 0, the scheduler might skip some execution periods to make sure that the scheduler is executing the searches running over the most recent time range.

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Actual exam question from Splunk's SPLK-3002

Question #: 19

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What effects does the KPI importance weight of 11 have on the overall health score of a service?

- A. At least 10% of the KPIs will go critical.
- B. Importance weight is unused for health scoring.
- C. The service will go critical.
- D. It is a minimum health indicator KPI.

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Actual exam question from Splunk's SPLK-3002

Question #: 20

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically update thresholds daily to manage dynamic changes to KPI values.
- B. Automatically adjust KPI calculation to manage dynamic event data.
- C. Automatically adjust aggregation policy grouping to manage escalating severity.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

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Actual exam question from Splunk's SPLK-3002

Question #: 21

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following applies when configuring time policies for KPI thresholds?

- A. A person can only configure 24 policies, one for each hour of the day.
- B. They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00
- C. If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it.
- D. It is possible for multiple time policies to overlap.

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Actual exam question from Splunk's SPLK-3002

Question #: 22

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What is the main purpose of the service analyzer?

- A. Display a list of All Services and Entities.
- B. Trigger external alerts based on threshold violations.
- C. Allow Analysts to add comments to Alerts.
- D. Monitor overall Service and KPI status.

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Actual exam question from Splunk's SPLK-3002

Question #: 23

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What is the default importance value for dependent services' health scores?

- A. 11
- B. 1
- C. Unassigned
- D. 10

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Actual exam question from Splunk's SPLK-3002

Question #: 24

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What should be considered when onboarding data into a Splunk index, assuming that ITSI will need to use this data?

- A. Use | stats functions in custom fields to prepare the data for KPI calculations.
- B. Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data.
- C. Make sure that all fields conform to CIM, then use the corresponding module to import related services.
- D. Plan to build as many data models as possible for ITSI to leverage

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Actual exam question from Splunk's SPLK-3002

Question #: 25

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

When changing a service template, which of the following will be added to linked services by default?

- A. Thresholds.
- B. Entity Rules.
- C. New KPIs.
- D. Health score.

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Actual exam question from Splunk's SPLK-3002

Question #: 26

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following items describe ITSI Deep Dive capabilities? (Choose all that apply.)

- A. Comparing a service's notable events over a time period.
- B. Visualizing one or more Service KPIs values by time.
- C. Examining and comparing alert levels for KPIs in a service over time.
- D. Comparing swim lane values for a slice of time.

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Actual exam question from Splunk's SPLK-3002

Question #: 27

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What is an episode?

- A. A workflow task.
- B. A deep dive.
- C. A notable event group.
- D. A notable event.

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Actual exam question from Splunk's SPLK-3002

Question #: 28

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which index will contain useful error messages when troubleshooting ITSI issues?

- A. _introspection
- B. _internal
- C. itsi_summary
- D. itsi_notable_audit

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Actual exam question from Splunk's SPLK-3002

Question #: 29

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following is a recommended best practice for service and glass table design?

- A. Plan and implement services first, then build detailed glass tables.
- B. Always use the standard icons for glass table widgets to improve portability.
- C. Start with base searches, then services, and then glass tables.
- D. Design glass tables first to discover which KPIs are important.

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Actual exam question from Splunk's SPLK-3002

Question #: 30

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which of the following are deployment recommendations for ITSI? (Choose all that apply.)

- A. Deployments often require an increase of hardware resources above base Splunk requirements.
- B. Deployments require a dedicated ITSI search head.
- C. Deployments may increase the number of required indexers based on the number of KPI searches.
- D. Deployments should use fastest possible disk arrays for indexers.

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Actual exam question from Splunk's SPLK-3002

Question #: 31

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

What are valid considerations when designing an ITSI Service? (Choose all that apply.)

- A. Service access control requirements for ITSI Team Access should be considered, and appropriate teams provisioned prior to creating the ITSI Service.
- B. Entities, entity meta-data, and entity rules should be planned carefully to support the service design and configuration.
- C. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the itsi_summary index.
- D. Backfill of a KPI should always be selected so historical data points can be used immediately and alerts based on that data can occur.

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Actual exam question from Splunk's SPLK-3002

Question #: 32

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Anomaly detection can be enabled on which one of the following?

- A. KPI
- B. Multi-KPI alert
- C. Entity
- D. Service

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Actual exam question from Splunk's SPLK-3002

Question #: 33

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which index is used to store KPI values?

- A. itsi_summary_metrics
- B. itsi_metrics
- C. itsi_service_health
- D. itsi_summary

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Actual exam question from Splunk's SPLK-3002

Question #: 34

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Where are KPI search results stored?

- A. The default index.
- B. KV Store.
- C. Output to a CSV lookup.
- D. The itsi_summary index.

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Actual exam question from Splunk's SPLK-3002

Question #: 35

Topic #: 1

[\[All SPLK-3002 Questions\]](#)

Which ITSI functions generate notable events? (Choose all that apply.)

- A. KPI threshold breaches.
- B. KPI anomaly detection.
- C. Multi-KPI alert.
- D. Correlation search.

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