

⚙ Custom View Settings

Universal Containers manages internal projects by department using a custom object called Projects. Only employees in the project's respective department should have view access to all of the department's project records. If an employee changes job roles and moves to another department, the employee should no longer have access to the projects within their former department.

Which two options will meet these requirements assuming the organization-wide default for Projects is set to Private? (Choose two.)

- A. Create a criteria-based sharing rule using the Project's department that grants access to users by profiles.
- B. Create a criteria-based sharing rule using the Project's department that grants access to users by permission sets.
- C. Create a criteria-based sharing rule using the Project's department that grants access to users by roles.
- D. Create a criteria-based sharing rule using the Project's department that grants access to users by public groups.

Correct Answer: CD

Community vote distribution



**Jason\_R** Highly Voted 1 year, 7 months ago

**Selected Answer: CD**

If you are reading this, start from the last questions and work backwards. Most of the questions from 572 (the last question at the time I'm writing this) down into the 400's were on the test. Only one or two questions from 1-360 were on the test.

upvoted 19 times

**sfreesway** 1 year, 2 months ago

appreciate the tip brother

upvoted 1 times

**Jigs86** 1 year, 6 months ago

Hi Jason, I am not able to access the last pages. its asking for contributor access.. Any tips for free access?

upvoted 6 times

**leovar36** Highly Voted 2 years ago

Sharing Rules is not used for profiles or permission sets

upvoted 9 times

**sph289** Most Recent 2 months, 1 week ago

**Selected Answer: CD**

Given the scenario where the organization-wide default for Projects is set to Private and access needs to be controlled dynamically as employees move between departments, the correct options are:

C & D

upvoted 1 times

**Samidelille** 3 months, 2 weeks ago

on role & group C D

upvoted 1 times

**KMochi** 1 year ago

Building off of Jason\_R's comment (also ty for the tip) - I PASSED! So I tested recently and got the following scores by doing questions 350-577 (i know why this site says there are more than 577, but there are only 577 as of 8/18/23)

Fundamentals - 80  
Data Modeling - 75  
Business Logic - 70  
UI - 90  
App Deployment - 100



There were about ~6-8 questions on the test that I did not recognize by doing 350-577.

upvoted 7 times

**Ma21** 2 years, 8 months ago

C and D

upvoted 3 times

  **Ma21** 2 years, 8 months ago

[https://www.youtube.com/watch?v=LavxYG7\\_WQg](https://www.youtube.com/watch?v=LavxYG7_WQg)  
if you have set the default sharing settings to anything more restrictive than Public Read/Write. You can use Sharing Rules to extend access to use in roles, public groups, or territories. Users Base Line Permission on each Object is determined by their Profile. Access to Records Users Do Not Own are set by OWD.

upvoted 5 times

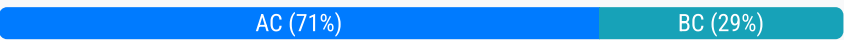


Universal Containers has a customer base where many customers have the same or similar company names. Which functionality should be configured to improve an end user's search experience? (Choose two.)

- A. Update the account search layouts search filter fields.
- B. Update the account search layouts accounts tab columns displayed.
- C. Update the account search layouts search results columns displayed.
- D. Update the account search layouts list view filter settings.

Correct Answer: BC

Community vote distribution



- tikos

Highly Voted

2 years, 8 months ago

A and D refer to search filters. Whereas the requirement here is to be able to distinguish records with same name. So B AND C to me it correct.

upvoted 9 times
- BorisBoris

Highly Voted

1 year, 1 month ago

B,C is actually what the exam thinks, because this question falls under the topic of User Interface and I achieved 100% score after my exam in which this question appeared.

upvoted 7 times
- dinati7315

Most Recent

1 month ago

To improve the search experience for users when many accounts have similar names:

1. C. Update the account search layouts search results columns displayed.

2. D. Update the account search layouts list view filter settings.

ITEXAMSLAB.COM

upvoted 1 times
- Sasi7

1 year, 6 months ago

This question is particularly challenging as all options presented are viable solutions in their own right. It is possible to use a combination of options A & D or B & C or any other combination of options to achieve the desired outcome.

A and D can help end users filter and search for accounts by specific criteria, such as industry, location, or revenue, and by specific fields, such as account name, phone number, or email address.

B and C, can help ensure that the most relevant information for the end user is readily available in the search results, such as important fields such as the account name, phone number, and address, making it easier for the end user to find the correct account.

It's also possible to use both options together as they are complementary, to provide the best search experience for your end users.

I am going with B & C

upvoted 2 times
- amilaveer

1 year, 8 months ago

Selected Answer: BC

BC is correct

upvoted 2 times
- TraceSplice

1 year, 9 months ago

Selected Answer: AC

Should be AC

upvoted 1 times
- Ktoto\_Leviy

2 years, 6 months ago

Selected Answer: AC

Better experience is not just more columns in results but also ability to search/filter to make records distinguishable

upvoted 4 times
- wka520

2 years, 6 months ago



BC is correct

upvoted 2 times
- Vicas7

2 years, 8 months ago

A and C for sure

upvoted 4 times

  **Ma21** 2 years, 8 months ago


These layouts apply to the search results for global search, lookup search, and search results filters for an object. To customize the fields that appear as column headings in the layout, select one or more fields and click Add or Remove. A and C  
upvoted 2 times

  **Carl\_Capybara** 2 years, 9 months ago

I agree with A and C. Go to the SF documentation page: Customize Search Layouts to Show Results Users Want  
[https://help.salesforce.com/s/articleView?id=sf.customizing\\_search\\_layouts.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customizing_search_layouts.htm&type=5)  
upvoted 3 times

  **Harshmis** 3 years ago

A and C seems to be correct  
upvoted 1 times

  **Tom07** 3 years ago

I thought the same thing.  
upvoted 1 times



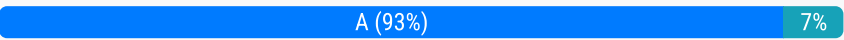
An app builder creates an Account validation rule on the Industry field that will throw an error if the length of the field is longer than 6 characters. Another app builder creates a workflow with a field update that sets the Industry field to Technology whenever the Billing City field is set to San Francisco.

What will happen the next time a sales person saves an Account with a Billing City of San Francisco?

- A. The record will save and the Industry field will change to Technology.
- B. The record will not save and no error message will be displayed.
- C. The record will not save the validation rule's error message will be displayed.
- D. The record will save but the Industry field will not change to Territory.

Correct Answer: B

Community vote distribution



- ArturoDlr18

Highly Voted

3 years, 8 months ago

I've created this scenario and the answer is A. The record change the value but no error message is shown. And as already mention, workflow rule do not respect validation rules

upvoted 29 times
- SumiR

Highly Voted

3 years, 9 months ago

Answer:A

upvoted 14 times
- Debugs\_Bunny

Most Recent

9 months, 2 weeks ago

Selected Answer: C

I tried and got the following error. So C.  
Review the errors on this page.  
We can't save this record because the "Update Industry to Tech" process failed. Give your Salesforce admin these details. This error occurred wher the flow tried to update records: FIELD\_CUSTOM\_VALIDATION\_EXCEPTION: The length of industry should be less than 6 characters.. You can look up ExceptionCode values in the SOAP API Developer Guide. Error ID: 259102387-31474 (-1265138106)ok up ExceptionCode values in the SOAP A Developer Guide. Error ID: 259102387-31474 (-1265138106)

upvoted 1 times

Debugs\_Bunny

9 months, 1 week ago

Changing my answer to A since it's a workflow rule. The above error was a result of Flow.

upvoted 2 times

MJ453

10 months ago

The Answer is "A" Here is why....  
while it is true that salesforce executes operations through the order of execution , in which validation rules are evaluated before workflow rules, but in this scenario changes made by a workflow rule or process (including field updates) are typically not re-evaluated by validation rules in the same transaction. This means that if a workflow rule or process updates a field, it may not trigger the validation rule associated with that field, eve though, technically, validation rules come before workflow rules in the order of execution. for this reason the field will be updated an there will nc be an error message, but the validation will fire if you manually try to update the record that has been updated before by the workflow rule because they are designed to run every time a record is saved.

upvoted 2 times

deedeed

1 year, 2 months ago

The answer is A. Please notice it is "workflow" rule, not record-triggered flow.  
custom validation rule runs before workflow rule, and after run the workflow, according to the documentation, Runs system validations again. Custom validation rules, flows, duplicate rules, processes, and escalation rules aren't run again.

upvoted 2 times

bassolini

1 year, 5 months ago

Selected Answer: A

Created the same scenario in a hands-on org and validate that the Industry will change to Tecnology independent of the validation rule.

upvoted 1 times

nr007s

1 year, 5 months ago

The answer is C.  
Look at the last sentence of the question. "What will happen the next time a salesperson saves an Account with a Billing City of San Francisco?"  
If the workflow rule invalidates the data then the next time user won't be able to save the record with the wrong data.

upvoted 2 times

kundan911232

1 year, 5 months ago

Selected Answer: A

A is correct.

upvoted 1 times

  **sisirdayal** 1 year, 10 months ago

Selected Answer: A

As per the Order of Execution, A is the right answer

upvoted 2 times

  **hujiafan** 2 years ago

Selected Answer: A

I think it should be A

upvoted 2 times

  **VinSalesforce** 2 years ago

Custom validation rules, flows, duplicate rules, processes, and escalation rules aren't run again when workflows update a field.

So answer is A.

upvoted 2 times

  **DonDemik** 2 years ago

Workflow rule is executed after validation rule. Select A.

<https://help.salesforce.com/s/articleView?id=000318237&type=1>

upvoted 1 times

  **thamizhanda** 2 years ago

the correct answer is A, here is the order of execution from Salesforce documentation: [https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex\\_triggers\\_order\\_of\\_execution.htm](https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_triggers_order_of_execution.htm)

upvoted 1 times

  **thamizhanda** 2 years ago

The correct answer is C, tried and tested.

upvoted 2 times

  **thamizhanda** 2 years ago

my bad, the correct answer is A, here is the order of execution from Salesforce documentation: [https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex\\_triggers\\_order\\_of\\_execution.htm](https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_triggers_order_of_execution.htm)

upvoted 1 times

  **Srk0020** 2 years, 6 months ago

Selected Answer: A

Answer is A

upvoted 2 times

  **wka520** 2 years, 6 months ago

- 1.Validation rules
- 2.Assignment rules
- 3.Auto-response rules
- 4.Workflow rules (with immediate actions)
- 5.Escalation rules

upvoted 1 times

  **long\_one** 2 years, 7 months ago

A is the answer. Tested.

upvoted 1 times

What is a true statement when deleting a dashboard?

- A. Deleting a dashboard also deletes the components within it. It does not delete the custom reports used by the components.
- B. Deleting a dashboard does not move the dashboard to the Recycle Bin and therefore the dashboard cannot be recovered.
- C. Deleting a dashboard also deletes the components within it as well as the custom reports used by the components.
- D. Deleting a dashboard requires a user to first edit the components to remove the underlying reports.

Correct Answer: A

Community vote distribution



**sph289** 2 months, 1 week ago

Selected Answer: A

A - Components are visual elements like charts, tables etc that gets deleted along with dashboard. but custom reports are data sources to the dashboard which remains after deletion.  
upvoted 1 times

**Jey974** 6 months ago

Selected Answer: A

Answer A  
upvoted 1 times

**giob** 2 years, 2 months ago

A is correct  
[https://help.salesforce.com/s/articleView?id=sf.dashboards\\_del.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboards_del.htm&type=5)  
upvoted 3 times



A junction object has two Master-Detail relationships, a primary and a secondary master object.  
What happens to a junction object record when both associated master records are deleted?

- A. The junction object record is permanently deleted and can't be restored.
- B. The delete operation cannot be performed on both master records.
- C. The delete operation is not allowed with Roll-up summary fields defined.
- D. The junction object records is deleted and placed in the recycle bin.

Correct Answer: D

Community vote distribution



- bigbadwolf2001

Highly Voted

3 years, 9 months ago

This is incorrect. Answer's A.  
Link: [https://help.salesforce.com/articleView?id=relationships\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=relationships_considerations.htm&type=5)  
Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.  
upvoted 50 times
- vldmr

Most Recent

6 months ago

Selected Answer: A

Permanently deleted, period.  
upvoted 1 times
- SS1121

1 year, 2 months ago

Selected Answer: A

A is correct  
upvoted 1 times
- bassolini

1 year, 5 months ago

Selected Answer: A

Created this exact scenario in a hands-on org and the Junction Record is permanently deleted if you delete any of the Master records.  
upvoted 1 times
- kundan911232

1 year, 5 months ago

Selected Answer: A

A is correct  
upvoted 1 times
- brenohlins

1 year, 10 months ago

Selected Answer: A

This is incorrect. Answer's A.  
Link: [https://help.salesforce.com/articleView?id=relationships\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=relationships_considerations.htm&type=5)  
Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.  
upvoted 1 times
- VinSalesforce

2 years ago

A is correct.  
upvoted 1 times
- adnan1aust

2 years, 2 months ago

Selected Answer: A

A is correct  
upvoted 1 times
- syuan0321

2 years, 5 months ago

Selected Answer: A

A is correct answer, no doubt.  
upvoted 1 times
- Srk0020

2 years, 6 months ago

Answer is A , as deleting both Master records will remove junction object record

upvoted 1 times

  **wka520** 2 years, 6 months ago

A



[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)

upvoted 1 times

  **wka520** 2 years, 6 months ago



A is correct

upvoted 1 times

  **Eslo** 2 years, 7 months ago

Answer is A

upvoted 1 times

  **P2blo** 2 years, 8 months ago

**Selected Answer: A**

Many-to-Many Relationships

Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.

upvoted 3 times

  **RamaSA** 2 years, 10 months ago

Answer is A , according to salesforce relations training link :

Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.

upvoted 2 times

  **Parag555** 2 years, 10 months ago

A is correct answer.



upvoted 1 times

  **JanetBaguyo** 2 years, 12 months ago

Correct Answer is D -

Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.

upvoted 1 times

  **noox** 2 years, 10 months ago

So the correct answer is A ;)

upvoted 2 times

  **BaoYou** 3 years, 2 months ago

If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.

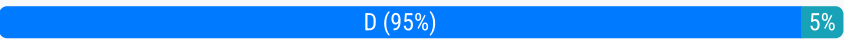
upvoted 2 times

Universal Containers wants its Field Sales team to only see the accounts that they own. Separate North American and European marketing teams should only see accounts in their respective regions. The Inside Sales Team needs to see all accounts in Salesforce. How should an app builder accomplish this?

- A. Set the Organization-Wide Default to Public for accounts. Create profiles for each Marketing Team, and create an Inside Sales Team role that is at the top of the Role Hierarchy.
- B. Set the Organization-Wide Default to Public for accounts. Create criteria-based sharing rules for each Marketing Team, and create an Inside Sales Team permission set with the "View All" setting for accounts.
- C. Set the Organization-Wide Default to Private for accounts. Create permission sets for each Marketing Team, and create an Inside Sales Team profile with the "View All" setting for accounts.
- D. Set the Organization-Wide Default to Private for accounts. Create criteria-based sharing rules for each Marketing Team, and create an Inside Sales Team profile with the "View All" setting for accounts.

Correct Answer: B

Community vote distribution



- pubg4ronliulic

Highly Voted

3 years, 9 months ago

Shouldn't this be D?

upvoted 26 times
- rhea90

Highly Voted

3 years, 8 months ago

Should be D

upvoted 18 times
- sph289

Most Recent

2 months, 1 week ago

Selected Answer: D

Using permission sets instead of criteria-based sharing rules is not the best practice for region-based access control. Criteria-based sharing rules are more suitable for this purpose.

upvoted 2 times
- AzureLife2020

5 months, 2 weeks ago

Answer is D. OWD needs to be private then sharing used to control who sees what.

upvoted 1 times
- Sallybd

1 year ago

OWD needs to set to private in order to have the control over the sharing rules

upvoted 2 times
- JasonPortman47

1 year, 1 month ago

Selected Answer: D

It is D.

upvoted 1 times
- Frank\_Martin

1 year, 2 months ago

Selected Answer: D

D is correct as the OWD needs to be set to private.

upvoted 1 times
- SS27

1 year, 2 months ago

Answer is D.

upvoted 1 times
- Cooki3

1 year, 9 months ago

Selected Answer: C

Its C, sure

upvoted 1 times
- Triorakesh

11 months ago

They are asking to control the record access. So, the permission set can't handle the record restriction.

upvoted 1 times

  **Bela2022** 1 year, 12 months ago



**Selected Answer: D**

It is D, for sure.  
upvoted 3 times

  **DonDemik** 2 years ago



**Selected Answer: D**

Why not C?  
Because permission set is used for Object and field level security. Sharing Rule is used for records.  
[https://help.salesforce.com/s/articleView?id=sf.security\\_data\\_access.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_data_access.htm&type=5)  
upvoted 4 times

  **mostro** 2 years, 3 months ago



**Selected Answer: D**

Should be D  
upvoted 1 times



  **dinhthan** 2 years, 3 months ago

**Selected Answer: D**

I think D , OWD should not be Public ,so can create sharing rule fot it  
upvoted 2 times



  **aKeta** 2 years, 3 months ago

D is the correct answer  
upvoted 1 times


  **k768** 2 years, 6 months ago

**Selected Answer: D**

Should be D  
upvoted 1 times

  **Srk0020** 2 years, 6 months ago

Answer is D. Here we need to restrict records, so definitely can't be B  
upvoted 2 times

  **wka520** 2 years, 6 months ago

D is correct  
upvoted 1 times



The app builder has just created a Visual Workflow for the VP of Service.  
Which two Flow be accessed by users? (Choose two.)

- A. Custom Button
- B. Quick Action
- C. Visual Workflow Launcher
- D. From a Process

**Correct Answer: AD**

*Community vote distribution*

AB (100%)

- christian\_giuditti**

Highly Voted

 3 years, 7 months ago

A,B : an user can access via a custom button or quick action. A process can trigger a flow but it's not an user's choice

upvoted 19 times
- sshariff**

Highly Voted

 3 years, 9 months ago

Should be B and D

upvoted 11 times
- ThuyNT20240326**

Most Recent

 3 months, 3 weeks ago

I think A,B is anwser

When a user clicks a quick action button, user can start screen flow.

upvoted 1 times
- TALLAK786** 1 year, 11 months ago

A & B

[https://help.salesforce.com/s/articleView?id=sf.automation\\_tools\\_flow\\_vs\\_workflow\\_feature\\_mapping.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.automation_tools_flow_vs_workflow_feature_mapping.htm&type=5)

upvoted 1 times
- SalesforceMaster** 1 year, 11 months ago

A, B : are activated by user, process builder by system context.

upvoted 1 times
- DonDemik** 2 years ago

Selected Answer: AB

Quick action and button can be used for screen flow:

[https://help.salesforce.com/articleView?id=sf.process\\_which\\_tool.htm&type=5](https://help.salesforce.com/articleView?id=sf.process_which_tool.htm&type=5)

upvoted 3 times
- sf2022** 2 years ago

Selected Answer: AB

Ans are A, B

upvoted 2 times
- adhi\_ind** 2 years, 1 month ago

A and B

User can indeed Lauch flow from quick action

Please refer the link below :

[https://www.google.com/url?sa=t&source=web&rct=j&url=https://help.salesforce.com/apex/HTViewHelpDoc%3Fid%3Dsf.admin\\_create\\_flow\\_action.htm%26language%3Den.S%23%3A~:text%3DFrom%2520the%2520object%2520management%2520settings,use%2520as%2520a%2520quick%2520action.&ved=2ahUKEwjMj\\_wivD4AhUSZmwGHXS6CBEQFnoECAwQBQ&usg=AOvVaw1BgNRhSm4TeowVDNjIEySD](https://www.google.com/url?sa=t&source=web&rct=j&url=https://help.salesforce.com/apex/HTViewHelpDoc%3Fid%3Dsf.admin_create_flow_action.htm%26language%3Den.S%23%3A~:text%3DFrom%2520the%2520object%2520management%2520settings,use%2520as%2520a%2520quick%2520action.&ved=2ahUKEwjMj_wivD4AhUSZmwGHXS6CBEQFnoECAwQBQ&usg=AOvVaw1BgNRhSm4TeowVDNjIEySD)

upvoted 1 times
- wka520** 2 years, 6 months ago



AB is correct



upvoted 1 times
- wka520** 2 years, 6 months ago


[https://help.salesforce.com/s/articleView?id=sf.flow\\_distribute\\_context.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_distribute_context.htm&type=5)



upvoted 1 times
- aestyn** 3 years, 2 months ago



It's A and B. Important word here is VISUAL.  
You can't access screen flows from the process builder...  
upvoted 7 times



  **Shantanu6193** 3 years, 3 months ago  
Correct ans is Custom Button and ProcessBuilder.  
we all know Process Builder can invoke a Flow  
but to clear your confusion with Custom check below url to know how to do that.  
[https://trailhead.salesforce.com/en/content/learn/projects/flow\\_calculate/flow\\_calculate\\_implement#:~:text=Classic%20Flow%20Runtime.-,Create%20a%20Custom%20Button,box%2C%20and%20then%20select%20Flows](https://trailhead.salesforce.com/en/content/learn/projects/flow_calculate/flow_calculate_implement#:~:text=Classic%20Flow%20Runtime.-,Create%20a%20Custom%20Button,box%2C%20and%20then%20select%20Flows).  
upvoted 3 times



  **sd\_2020nov** 3 years, 4 months ago  
User cannot launch a Flow using quick action  
[https://help.salesforce.com/articleView?id=sf.process\\_which\\_tool.htm&type=5](https://help.salesforce.com/articleView?id=sf.process_which_tool.htm&type=5)  
upvoted 1 times

  **moitam** 2 years, 2 months ago  
Are you sure about that?  
[https://help.salesforce.com/s/articleView?id=sf.admin\\_create\\_flow\\_action.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_create_flow_action.htm&type=5)  
upvoted 1 times

  **siri20** 3 years, 5 months ago  
should be A and B, because user can trigger a flow from custom button or quick actions, the flow initiated through Process builder is autolaunched flow which runs background  
upvoted 2 times

  **Pifrank** 3 years, 6 months ago  
Correct Answer is A(Custom Button) and D(Process Builder). Here is the link  
[https://help.salesforce.com/articleView?id=sf.flow\\_distribute\\_context.htm&type=5](https://help.salesforce.com/articleView?id=sf.flow_distribute_context.htm&type=5)  
upvoted 4 times

  **SalesforceMaster** 1 year, 11 months ago  
Process builder is system activated, not user.  
upvoted 1 times

  **ChandraG** 3 years, 7 months ago  
C and D  
upvoted 1 times

Question #8

Topic 1

Which two metadata changes can be made directly in a production environment without deploying from a sandbox? (Choose two.)

- A. Validation rules
- B. Apex Triggers
- C. Apex Classes
- D. Visualforce pages

Correct Answer: AD

Currently there are no comments in this discussion, be the first to comment!

The Training team at Universal Containers uses a custom Training object to track their customer training sessions. An app builder needs to create a relationship between the Training object and the related Students' record.  
Which two statements are true when creating a Student Lookup field on the Training object? (Choose two.)

- A. On Training record, the Student Lookup field can be made optional.
- B. On Student record, users can set up Roll-up summary field on Training records.
- C. On Training record, users can only delete Students, if they have access to it.
- D. Cross-object field updates between Training and Student records are not supported.

Correct Answer: AC

Community vote distribution



**pubg4ronliulic** Highly Voted 3 years, 9 months ago  
A & D

[https://help.salesforce.com/articleView?id=workflow\\_cross\\_object\\_field\\_updates.htm&type=5](https://help.salesforce.com/articleView?id=workflow_cross_object_field_updates.htm&type=5)  
upvoted 16 times

**DonDemik** Highly Voted 2 years ago

Selected Answer: AD

A - correct because some training course may not have any students yet.  
B - incorrect because roll-up summary only works for master-detail relationship  
C - incorrect because a detail record will be deleted if a master record is deleted. here is a lookup relationship so no record will be deleted and should not be deleted.  
D - correct because cross object field will not update in a lookup relationship.  
upvoted 6 times

**AlexUp** Most Recent 1 year, 7 months ago

Selected Answer: AD

A and D are correct.  
upvoted 1 times

**aviad** 1 year, 9 months ago

Selected Answer: AD

A AND D  
upvoted 1 times

**Warbandile** 1 year, 11 months ago

Selected Answer: AD

Answers are A and D since the cross object field update is only supported on a master-detail relationship, it's worth mentioning that this can be achieved for a lookup relationship using a flow but the question mentions nothing about flows.  
upvoted 2 times

**sf2022** 2 years ago

Selected Answer: AD

Ans are A, D  
upvoted 2 times

**Bekahjoy1985** 2 years, 3 months ago

D is incorrect. This article states Cross-object field updates are supported for all custom objects that are children of custom objects in a master-detail relationship. "D" says they are not... So that answer is A and C  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_cross\\_object\\_field\\_updates.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_cross_object_field_updates.htm&type=5)  
upvoted 1 times

**oscarin6** 2 years ago

Hello Bekahjoy. D is correct. Notice that the question states that the relationship is a lookup version NOT master-detail. Cross-Object if for master-detail.  
upvoted 2 times

**edogaldo** 2 years, 4 months ago

Selected Answer: AD

C to me is incorrect because the user could have a read-only access to the Student record.

upvoted 1 times

  **maxsnt** 2 years, 6 months ago



Not sure if the comma in "[...] users can ONLY DELETE Students, IF they have access to it." is purposely set, but as per what's written isn't it stating that, should a user be able to visualize Students, he could only delete them instead of maybe add/edit them? Along this line, I went for A & D.

upvoted 2 times

  **wka520** 2 years, 6 months ago



AC is correct

upvoted 1 times

  **Eslo** 2 years, 7 months ago



A and D are correct

upvoted 1 times

  **Ma21** 2 years, 7 months ago

Change my mind A and D - Parent to child relationship. Cross Object Field updates are possible for Lookup Relationships using Process builder.

upvoted 1 times

  **Ma21** 2 years, 7 months ago

A & C - A cross-object formula also works with lookup relationships.

upvoted 3 times

  **SalesforceMaster** 1 year, 11 months ago

not true: [https://help.salesforce.com/s/articleView?id=sf.workflow\\_cross\\_object\\_field\\_updates.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_cross_object_field_updates.htm&type=5)

upvoted 3 times

  **long\_one** 2 years, 7 months ago



A & C. A is because not all students will attend all trainings. C is because owner of a training may not be an owner of student record and since they are loosely related, record access may be different. D is definitely false because cross-object field updates between any related records can be achieved by using Flow.

upvoted 4 times

  **SalesforceMaster** 1 year, 11 months ago

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_cross\\_object\\_field\\_updates.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_cross_object_field_updates.htm&type=5)

upvoted 1 times

  **larela4432** 2 years, 8 months ago

Why is C not correct ? I know A&D are correct

upvoted 1 times

  **sd\_2020nov** 3 years, 4 months ago

Cross Object Field updates are possible for Lookup Relationships using Process builder. All related records are available in Process Builder.

upvoted 2 times

  **Renocannon** 3 years, 6 months ago

A & D, Cross-object field updates are supported for all custom objects that are children of custom objects in a master-detail relationship

upvoted 2 times



An app builder would like to streamline the user experience by reflecting summarized calculations of specific fields on various objects. Which three field types could be used in roll-up summary fields to accomplish this? (Choose three.)

- A. Checkbox
- B. Date
- C. Percent
- D. Time
- E. Currency

Correct Answer: BCE

Community vote distribution



**bvsh030** 1 year, 3 months ago

**Selected Answer: BCE**

currency, percent, date, and date/time fields are available when you select MIN or MAX as the roll-up type. Hasnt mentioned time but date/time. so date is the answer  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 3 times

**Mark518** 2 years, 2 months ago

This question isn't referencing the SUM roll-up type, it is asking what fields can be used for all of the Summary Calculations (Count, Min, Max, SUM). Therefore the answer BCE is correct.  
upvoted 4 times

**giob** 2 years, 2 months ago

- Number, currency, and percent fields are available when you select SUM as the roll-up type.  
- Number, currency, percent, date, and date/time fields are available when you select MIN or MAX as the roll-up type.  
upvoted 4 times

**Sang\_Patra** 2 years, 3 months ago

C,D,E  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

**wka520** 2 years, 6 months ago

BCE  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

**Ma21** 2 years, 8 months ago

currency, percent, date  
upvoted 1 times

**Ma21** 2 years, 8 months ago

Number, currency, and percent fields are available when you select SUM as the roll-up type. Number, currency, percent, date, and date/time field: are available when you select MIN or MAX as the roll-up type.  
upvoted 1 times

Which two are capabilities of record types? (Choose two.)

- A. Displaying different field labels.
- B. Displaying different page layouts.
- C. Filtering picklist values.
- D. Having multiple record types on one record.

Correct Answer: BC

Community vote distribution



- Ma21** Highly Voted

2 years, 8 months ago

"Record types let you offer different business processes, picklist values, and page layouts to different users. You might create record types to differentiate your regular sales deals from your professional services engagements, offering different picklist values for each."

upvoted 10 times
- DonDemik** Most Recent

2 years ago

Selected Answer: BC

B and C are correct, record type can display different picklist values and page layouts

upvoted 4 times
- mostro**

2 years, 3 months ago

Selected Answer: BC

You can not display different values on labels.

upvoted 2 times
- Bekahjoy1985**

2 years, 3 months ago

The answer is A & B

upvoted 1 times
- Bekahjoy1985**

2 years, 3 months ago

Sorry. I misread the answer, It is A & C

upvoted 1 times

A custom object has a Public Read Only sharing setting that does not grant access using hierarchies. A dynamic sharing rule provides Write access to the object to the Global Marketing public group if the record is marked as Global. A user creates a new record and marks it as Global. Who will have write access to the record?

- A. The Global Marketing public group and anyone above the owner in the role hierarchy.
- B. The record owner and the Global Marketing public group.
- C. The record owner and anyone above the owner in the role hierarchy.
- D. The Global Marketing public group, the record owner, and anyone above the owner in the role hierarchy.

**Correct Answer:** *B*

🗲️ 👤 **SpiritualBeing** 2 years, 3 months ago

B is correct. Because:

1. The object is PUBLIC READ ONLY - Everyone see it but doesn't not write
  2. "Does not grant access using hierarchies" - managers cannot necessarily write on records.
  3. Global marketing public group can write all records marked Global - record type allow them to write through the dynamic sharing rule.
- upvoted 4 times

🗲️ 👤 **Ma21** 2 years, 8 months ago

Never mind "does not grant access using hierarchies." That is why it is not D.

upvoted 1 times

🗲️ 👤 **Ma21** 2 years, 8 months ago

Can anyone tell me why the answer is not D?

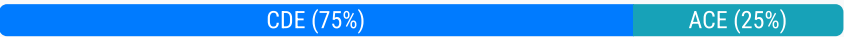
upvoted 1 times

Which three are features of the Custom Button? (Choose three.)

- A. Custom Button with Javascripts enhance Lightning Experience.
- B. Custom Button is available for User Object.
- C. Custom Button display at the top and bottom of a page.
- D. Custom Button is available for Person Account.
- E. Custom Button can reference an external app.

Correct Answer: ACE

Community vote distribution



**pubg4ronliulic** Highly Voted 3 years, 9 months ago  
C, D, E

Custom buttons aren't available for Web-to-Lead, Web-to-Case, the Case Teams related list, or the user object.

Person Account records use the custom buttons and links you have made for accounts.

Custom buttons that call JavaScript aren't supported in Lightning Experience.

[https://help.salesforce.com/articleView?id=links\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=links_considerations.htm&type=5)  
upvoted 26 times

**withanastasiia** 3 years, 9 months ago  
Custom links can link to an external URL, such as [www.google.com](http://www.google.com), a Visualforce page, or your company's intranet. Custom links can also link a custom s-control in the custom s-control library, such as a Java applet or Active-X control.

Custom buttons can:

- Connect users to external applications, such as a web page that displays a map to a contact's address.
- Run an s-control from the s-control library, such as an s-control that escalates a case from the case detail page.
- Launch custom links.

[https://help.salesforce.com/articleView?id=customize\\_enterprise.htm&type=5](https://help.salesforce.com/articleView?id=customize_enterprise.htm&type=5)  
upvoted 2 times

**FatKam** Most Recent 1 year, 10 months ago  
CDE

Person Account records use the custom buttons and links you have made for accounts.

[https://help.salesforce.com/s/articleView?id=sf.links\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.links_considerations.htm&type=5)  
upvoted 1 times



**frn** 1 year, 10 months ago  
Selected Answer: CDE  
Javascript is not supported on lightning actions: <https://salesforce.stackexchange.com/questions/184900/custom-javascript-button-for-lightning-action>  
upvoted 1 times

**DonDemik** 2 years ago  
Selected Answer: CDE  
C,D,E are correct  
upvoted 1 times

**Bela2022** 2 years ago  
Selected Answer: CDE  
[https://help.salesforce.com/s/articleView?id=sf.links\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.links_considerations.htm&type=5)  
upvoted 1 times

**ApexNoob** 2 years, 1 month ago  
Selected Answer: CDE  
Custom buttons can't call jS and user object can't have buttons.

upvoted 3 times

  **Eslo** 2 years, 1 month ago

Its C, D, E Check the reference- <https://salesforce.stackexchange.com/questions/184900/custom-javascript-button-for-lightning-action>

upvoted 2 times

  **wka520** 2 years, 6 months ago

CDE is correct

upvoted 1 times

  **preetisfdx** 2 years, 6 months ago

C, D, E



upvoted 1 times

  **Srk0020** 2 years, 6 months ago

**Selected Answer: ACE**

Cannot d D since person Account alone cannot have buttons or links it can only get them from account object

upvoted 2 times

  **Ma21** 2 years, 7 months ago

C D E - Custom buttons aren't available on the User object or custom home pages.

[https://help.salesforce.com/s/articleView?id=sf.defining\\_custom\\_links.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.defining_custom_links.htm&type=5)

upvoted 2 times

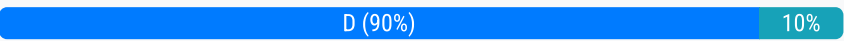


Universal Containers has two teams: Sales and Services. Both teams interact with the same records. Sales users use ten fields on the Account record. Service users use three of the same fields as the Sales team, but also have five of their own, which the Sales team does not use. What is the minimum configuration necessary to meet this requirement?

- A. One profile, one record type, one page layout.
- B. One profile, two record types, one page layout.
- C. Two profiles, two record types, two page layouts.
- D. Two profiles, one record type, two page layouts.

Correct Answer: C

Community vote distribution



- pubg4ronliulic

Highly Voted

3 years, 9 months ago

D. No need to 2 record types.  
upvoted 24 times
- SFQA

Most Recent

7 months, 3 weeks ago

Yeah the correct answer is D., just focus on one word for one record type both teams are using the same records  
upvoted 1 times
- Arthurhe

1 year, 3 months ago

D is the answer. Create 1 record type. Field view depends on the assigned profile (via View Field Accessibility) and is displayed in one of the 2-pag layouts...  
upvoted 2 times
- Arthurhe

1 year, 3 months ago

D is the answer. Field view depends on the assigned profile (via View Field Accessibility) and is displayed in one of the 2-page layouts...  
upvoted 1 times
- Jason\_R

1 year, 7 months ago

Selected Answer: D

Changing my answer to D.

Even though it's not the minimum configuration to meet the requirement, It is what I would most likely do.

I think SprititualBeing is correct. "...using one record type because it is same records - create two different page layout and assign it to the differen profiles."

Two profiles, simply so you can assign two different layouts to prevent both teams from having to see all possible fields. It wasn't actually a requirement, but most likely what the question/statement is implying.  
upvoted 1 times
- Jason\_R

1 year, 7 months ago

Selected Answer: A

A. One profile, one record type, one page layout.

Nothing in the question suggests there are any security requirements needed for the two teams, so one profile will do. If there was an implicatior then D would meet the minimum requirement.

Since there is only one profile, there is no need to create am additional record type and therefore no need to create a second page layout tied to different profile and record type.

Both teams access the same object and the page layout can be configured to contain all fields necessary for both teams. That is the minimum needed to meet the requirements.  
upvoted 1 times
- 258963147

1 year, 7 months ago

Selected Answer: D

There is nothing in the question which suggests that the 2 teams need or use more than 1 record-type.  
upvoted 1 times
- Isuruherath

1 year, 8 months ago

Selected Answer: D

Correct answer is D.  
Both teams interact with the "same records". This statement simply takes two record types out from the equation, while all the other arguments here are also true  
upvoted 1 times

  **TraceSplice** 1 year, 9 months ago

**Selected Answer: D**

No need for 02 record types! D is right  
upvoted 1 times

  **DonDemik** 2 years ago


**Selected Answer: D**

D is correct  
Page Layouts => Page Layouts determine which fields are displayed to your users on a record. They allow you to add fields, sections, links, custom buttons, and a few other features.



Record Types => Record Types let you offer different business processes, picklist values, and Page Layouts to different users.  
upvoted 2 times

  **Forstuff** 2 years, 1 month ago

I know there isn't a selection with no record types. However, what is the use of the record type here? We can create 2 profiles and two Page Layouts on the same object and share the fields. Add whatever fields needed to either page layout.  
upvoted 2 times

  **Bela2022** 2 years ago

I believe this is because you will always have at least one record type, the master one, the default one, if you do not create custom ones.  
upvoted 2 times

  **mostro** 2 years, 3 months ago

**Selected Answer: D**



One record type is enough.  
upvoted 3 times

  **SpiritualBeing** 2 years, 3 months ago

Correct answer should be D. Because:  
1. The App Builder can create all 15 fields for the account object, then  
2. Create two profiles, then  
3. using one record type because it is same records - create two different page layout and assign it to the different profiles.  
upvoted 3 times

  **Isuruherath** 1 year, 8 months ago



You're absolutely correct. Since it is the same record, there is no way of having advantages of record types even if you really wanted.  
upvoted 1 times

  **Eslo** 2 years, 6 months ago

Answer C is correct because both teams serve different purpose so two profiles, two record types and two page-layout is the right fit.  
upvoted 1 times

  **wka520** 2 years, 6 months ago

D is correct  
upvoted 1 times

  **Ma21** 2 years, 7 months ago

D - Can remove fields from page layout and use FLS to hide the fields via profile.  
upvoted 2 times

  **long\_one** 2 years, 7 months ago

The answer is C. 2x Profiles + 2x Record Types + 2x Page Layouts for future expandability and scalability. Many of you have blind sight for future needs. BTW, the standard Account object alone has more than 10x standard fields already.  
upvoted 1 times

  **edogaldo** 2 years, 4 months ago

The question asks for the minimum configuration, not for the most far-sighted.  
If both the teams need to interact with the same records, why the need for 2 record types?!  
The fields visibility is depending on the user profile, not on the record's record type..  
upvoted 5 times

In Salesforce Classic, which two statements are true for embedding a Visualforce page in a page layout? (Choose two.)

- A. Visualforce pages on a field set have attribute for width and height.
- B. Visualforce pages can only be placed in the Visualforce section in a page layout.
- C. Visualforce pages on a page layout have attributes for width and height.
- D. Visualforce pages can be placed in the details section of a page layout.

**Correct Answer:** CD

*Community vote distribution*

CD (100%)

🗳️ 👤 **DonDemik** 2 years ago

**Selected Answer: CD**

1. Visualforce page can be embedded in detail page / tab
2. Visualforce page need to specify width and height

upvoted 1 times

🗳️ 👤 **DonDemik** 2 years ago

<https://www.salesforcetutorial.com/embedding-visualforce-page-page-layouts/>

upvoted 1 times

🗳️ 👤 **Ma21** 2 years, 7 months ago

C D - Fields, buttons, actions, related lists, report charts, visualforce pages are dragged in to page layout editor so that the fields, charts, related lists are made visible to user.

upvoted 2 times

🗳️ 👤 **Ma21** 2 years, 8 months ago

<https://salesforce.stackexchange.com/questions/136535/how-to-add-visualforce-pages-to-page-layout?newreg=8e7fbf4dd378438090be24daa293c266>

upvoted 1 times



Which two rules can be configured for the Opportunity object? (Choose two.)

- A. Escalation Rule
- B. Validation Rule
- C. Assignment Rule
- D. Workflow Rule

**Correct Answer:** *BD*

*Community vote distribution*

BD (100%)

—  **syuan0321** Highly Voted 2 years, 5 months ago

**Selected Answer:** BD

B and D, Assignment rules only work for Case and Leads/ Escalation rules used for Case only  
upvoted 5 times

—  **[Removed]** Most Recent 2 years, 5 months ago

**Selected Answer:** BD

Definitely B and D  
upvoted 3 times

Universal Containers uses a private Account sharing model. They have a Process Improvement team with representatives from multiple departments that needs to view all accounts that have been flagged as problem accounts.  
How should this team be granted access to the records?

- A. Use a record owner sharing rule that is shared with the Process Improvement public group.
- B. Use a criteria-based sharing rule where the accounts are shared with the Process Improvement public group.
- C. Write a trigger to use Apex Managed Sharing to grant access with the Process Improvement team.
- D. Use a record owner sharing rule that is shared with the Process Improvement role.

**Correct Answer:** *B*

—  **Ma21** Highly Voted 2 years, 8 months ago

B is the correct answer - [https://help.salesforce.com/s/articleView?id=sf.security\\_sharing\\_rules\\_criteria.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_sharing_rules_criteria.htm&type=5)  
upvoted 6 times

Universal Containers wants to test code against a subset of production data that is under 5 GB. Additionally, Universal Containers wants to refresh this sandbox every weekend.  
What type of sandbox should be used to accomplish this?

- A. Developer Pro
- B. Developer
- C. Full
- D. Partial Copy

Correct Answer: D

Community vote distribution



- sdarena** Highly Voted

2 years, 9 months ago

D: [https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_environments.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_environments.htm&type=5)

upvoted 7 times
- AlexUp** Most Recent

1 year, 7 months ago

Selected Answer: D

D is correct.

upvoted 1 times
- Eslo**

2 years, 7 months ago

D is right

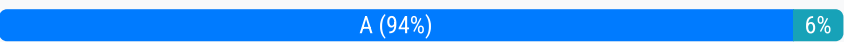
upvoted 2 times

Universal Containers has a custom project evaluations object used by three business teams. Business team managers have requested that project evaluations be tracked and managed independently of each other with different set of custom fields and picklist values. What is minimally required configuration to accomplish this?

- A. With a custom project evaluation object, create separate record types with different picklist values and page layouts for each team. Create and assign separate profiles by team.
- B. Create separate page layouts to determine the fields and picklist values for each user based on the team indicated on their user record. User field-level security to restrict access to each team's fields.
- C. Create separate custom objects to track project evaluations independently of each other with record types and page layouts. Assign custom objects permissions with three different profiles.
- D. With a custom project evaluation object, create a separate page layout for each team and assign them using a profile. Use permission sets to configure each team's field list and picklist values.

Correct Answer: B

Community vote distribution



- pubg4ronliulic** Highly Voted

3 years, 9 months ago

A.

You need record type to control picklist values.

upvoted 49 times
- vldmr** Most Recent

6 months, 1 week ago

A. We need 3 record types (picklist values) each with own page layout (displayed fields). Though I don't get why separate profiles for each team. Single profile would work here.

upvoted 1 times
- mauro\_b**

11 months, 3 weeks ago

Selected Answer: A

A. Record types control the picklist values. Jason\_R gave a good explanation why the other options are not as valid as A.

upvoted 1 times
- CT2023**

1 year, 5 months ago

Selected Answer: A

Jason\_R has a well-written explanation. I would write the same.

upvoted 2 times
- Jason\_R**

1 year, 7 months ago

Selected Answer: A

A. With a custom project evaluation object, create separate record types with different picklist values and page layouts for each team. Create and assign separate profiles by team.

Not B becuse page layouts alone don't control individual picklist values. Record types do.

Not C because while that would work, it's overkill. The much simpler solution is A.

Not D because permission sets alone don't control individual picklist values. Record types do.

upvoted 4 times
- DonDemik**

2 years ago

Selected Answer: A

A.

Need to have seperated record types to have different picklist values.

upvoted 2 times
- Mims22**

2 years ago

Selected Answer: A

A record types are needed

upvoted 2 times
- moitam**

2 years, 1 month ago

Selected Answer: A

upvoted 1 times

- Jude1337

2 years, 2 months ago

Selected Answer: A

def "A"

upvoted 1 times
- mostro

2 years, 3 months ago

Selected Answer: A

A is correct -

upvoted 1 times
- SpiritualBeing

2 years, 3 months ago

A is correct -

upvoted 1 times
- edogaldo

2 years, 4 months ago

Selected Answer: D

Why not D?!

To me the requirement is to have different fields for the different teams, not different records for the different teams

upvoted 1 times
- Bekahjoy1985

2 years, 3 months ago

Permission sets would give you access to the picklist FIELD but not allow for you to give access to different VALUES of the picklist. Only page layouts can do that, so the answer is A

upvoted 1 times
- cgonza93

2 years, 4 months ago

Selected Answer: A

Record types control picklist values

upvoted 3 times
- wka520

2 years, 6 months ago

A is correct

upvoted 2 times
- Eslo

2 years, 7 months ago

A is correct

upvoted 1 times
- Ma21

2 years, 8 months ago

Use multiple business processes to display different picklist values according to each user’s profile. Use multiple business processes to track separate sales, support, and lead lifecycles.

[https://help.salesforce.com/s/articleView?id=sf.customize\\_recordtype.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_recordtype.htm&type=5)

upvoted 1 times
- Ma21

2 years, 8 months ago

A is the correct answer: [https://help.salesforce.com/s/articleView?id=sf.users\\_profiles\\_record\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_profiles_record_types.htm&type=5)

upvoted 2 times

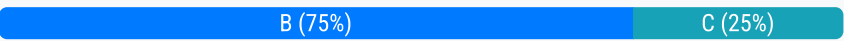
At Universal Containers, multiple departments utilize the Case object for different purposes. Some users submit cases while other users provide customer support with case records.

What is the minimum required configuration for an app builder to enable different users to see different fields, based on the case type?

- A. Record Types, Page Layouts, Case Teams, and Profiles.
- B. Record Types, Page Layouts, Support Process, and Profiles.
- C. Record Types, Page Layouts, Permission Sets, and Profiles.
- D. Record Types, Page Layouts, Field Sets, and Profiles.

Correct Answer: C

Community vote distribution



- pubg4ronliulic

Highly Voted

3 years, 9 months ago

B

You need Support Process to control status values between people who submit and people who resolve cases.  
upvoted 40 times
- Goat1234

3 years ago

Have you got a link for this? googling around I only find C as the answer  
upvoted 1 times
- vldmr

Most Recent

6 months ago

Selected Answer: B

Can't create a record type without a business (in this case support) process.  
upvoted 1 times
- igorshpak

1 year, 6 months ago

You can't create Case Record Type without Support process. It's checked in Salesforce.  
upvoted 2 times
- AlexUp

1 year, 7 months ago

Selected Answer: B

B is correct.  
upvoted 2 times
- SC22MarkTopics

1 year, 7 months ago

Selected Answer: B

B support process is needed  
upvoted 1 times
- igorshpak

1 year, 7 months ago

B  
Case object needs you to create Support process before creating Record type  
upvoted 2 times
- igorshpak

1 year, 7 months ago

Case object needs you to create support process before creating record type  
upvoted 1 times
- cagdasaydin7

1 year, 9 months ago

b is true  
upvoted 1 times
- Ronin192

1 year, 11 months ago

Selected Answer: B

I would say B, since it will be used for multiple purpose. The case status should differ depending on each use case  
upvoted 2 times
- CVR14

2 years ago


Although my second thought goes to C as well, I am included to choose B given that it mentions support process and it's about cases. However, I find the word 'minimum' a bit ambiguous since that is subjective in a way of what you find a minimum effort. But C could be a valid option too.

upvoted 1 times

  **wka520** 2 years, 6 months ago

I would personally say B. This is because support processes allows us to define which Case.Status fields are available to the user. If one team is submitting cases (Status = New) and another team is working on the cases (Status = In Progress, Escalated, or Closed) then a support process works in this scenario.



upvoted 3 times

  **Eslo** 2 years, 7 months ago

**Selected Answer: C**

Answer is C, they are asking for minimum permissions and base permissions are defined in C

upvoted 2 times

  **Ma21** 2 years, 8 months ago

B - Support Process is only for the "Status" picklist, as you might know. The picklist values available in the status of a case record type determine a support process. It is only a business relevant feature as the status field is the most process-specific field on a case. The status field cannot be customized on a record type, it can only be customized in a support process.

<https://developer.salesforce.com/forums/?id=906F0000000AfiylAC>

upvoted 2 times

Question #21



Topic 1

Universal Containers would like to show different values to different groups of users in a custom picklist field.

What should be configured?

- A. Page layouts
- B. Record Types
- C. Field-level security
- D. Permission sets



**Correct Answer: B**

  **Ma21** 2 years, 8 months ago

[https://www.google.com/search?](https://www.google.com/search?q=support+process+salesforce&sxsrf=AOaemvKixMaMRhiBjuBfAB7N_xZs6Nzo8Q%3A1638390071886&ei=N9mnYd7FNbGEwbkP26OsgAs&loq=pport+process+salesforce&gs_lcp=Cgdnd3Mtd2l6EAEYADIFCAAQgAQyBQgAEIAEMgUIABCABDIFCAAQgAQyBAGAEBAEB4yBggAEAUQHjIGCAAQBR/MgYIABAIEB4yBggAEAgQHjIGCAAQCBAeOgYIABAHEB46CAgAEAgQBxAeSgQIQRgAUABYowpg1BhoAHACeACAAYlAcUFkgEDMy40mAEAoAEBvEB&sclient=gws-wiz)

[q=support+process+salesforce&sxsrf=AOaemvKixMaMRhiBjuBfAB7N\\_xZs6Nzo8Q%3A1638390071886&ei=N9mnYd7FNbGEwbkP26OsgAs&loq=pport+process+salesforce&gs\\_lcp=Cgdnd3Mtd2l6EAEYADIFCAAQgAQyBQgAEIAEMgUIABCABDIFCAAQgAQyBAGAEBAEB4yBggAEAUQHjIGCAAQBR/MgYIABAIEB4yBggAEAgQHjIGCAAQCBAeOgYIABAHEB46CAgAEAgQBxAeSgQIQRgAUABYowpg1BhoAHACeACAAYlAcUFkgEDMy40mAEAoAEBvEB&sclient=gws-wiz](https://www.google.com/search?q=support+process+salesforce&sxsrf=AOaemvKixMaMRhiBjuBfAB7N_xZs6Nzo8Q%3A1638390071886&ei=N9mnYd7FNbGEwbkP26OsgAs&loq=pport+process+salesforce&gs_lcp=Cgdnd3Mtd2l6EAEYADIFCAAQgAQyBQgAEIAEMgUIABCABDIFCAAQgAQyBAGAEBAEB4yBggAEAUQHjIGCAAQBR/MgYIABAIEB4yBggAEAgQHjIGCAAQCBAeOgYIABAHEB46CAgAEAgQBxAeSgQIQRgAUABYowpg1BhoAHACeACAAYlAcUFkgEDMy40mAEAoAEBvEB&sclient=gws-wiz)

upvoted 1 times

  **Ma21** 2 years, 8 months ago

B. Record types in Salesforce allow you to have different business processes, picklist values, and page layouts to different users based on profile. You might create record types to differentiate your regular sales deals from your professional services engagements, offering different picklist values for each. <https://www.examttopics.com/exams/salesforce/certified-platform-app-builder/view/3/>

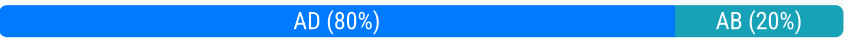
upvoted 1 times

Which statement is true about an External ID field? (Choose two.)

- A. The field contains unique record identifiers from a system outside of Salesforce.
- B. The field must be unique since duplicates are not allowed within Salesforce.
- C. The field must contain at least one number and at least one letter.
- D. The field can be unique based on case-sensitive or case-insensitive values.

Correct Answer: AD

Community vote distribution



- vldmr** 6 months, 1 week ago

Selected Answer: AD

External ID does not have to be unique. Though you can make it unique with additional checkbox.

upvoted 1 times
- SC22MarkTopics** 1 year, 7 months ago

Selected Answer: AD

An external ID CAN be marked as case sensitive.

upvoted 1 times
- amilaveer** 1 year, 8 months ago

Selected Answer: AD

Answer is A & D.

An external Id may not be marked a Unique

upvoted 2 times
- ZHOU\_GUOYING** 1 year, 9 months ago

For External ID, they can be unique just for a certain group of records. For the whole records in a object, they can be duplicate.

upvoted 1 times

**DonDemik** 2 years ago

Selected Answer: AB

I would say A and B.

External IDs are not unique ID. External IDs are used for data migration, and I dont recall it is case sensitive

<https://help.salesforce.com/s/articleView?id=000325076&type=1>

[https://help.salesforce.com/s/articleView?id=sf.faq\\_import\\_general\\_what\\_is\\_an\\_external.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.faq_import_general_what_is_an_external.htm&type=5)

upvoted 1 times

**Ma21** 2 years, 8 months ago

A and D: External ID in Salesforce is a custom field that has the “External ID” attribute checked meaning that it contains unique record identifiers from a system outside of Salesforce. When we select this option the import wizard will detect existing records in Salesforce that have the same External Identification.

This operation is case-insensitive but if the custom field has a separate “Unique” attribute then the case sensitive option for that field is selected which means Uppercase and Lowercase letters will not be considered identical. <https://shreysharma.com/external-id-record-id-security-token/>

upvoted 3 times

**SalesforceMaster** 1 year, 11 months ago

However B is absolutely true as well, so we have to go for the easiest answer.

upvoted 2 times

**amilaveer** 1 year, 8 months ago

B is wrong. An external Id may not be marked a Unique

upvoted 2 times

**Elesian** 1 year, 7 months ago

Wrong - <https://help.salesforce.com/s/articleView?id=000385174&type=1>

upvoted 2 times

Universal Containers needs to update a field on an Account when an Opportunity Stage is changed to Closed Lost. Which two should be used to accomplish this requirement? (Choose two.)

- A. Workflow Rule
- B. Approval Process
- C. Process Builder
- D. Assignment Rule

**Correct Answer:** AC

—  **Ma21** Highly Voted  2 years, 8 months ago

















A and C - Process Builder also extends upon the things that workflow does. For updating related records, Process Builder can update any field on any related record, where Workflow can only update some fields on a parent record of a Master-Detail relationship. Process Builder can also update multiple related records in a situation when all of a record's child records need the same update. <https://www.salesforceben.com/workflow-rules-vs-process-builder-feat-apex/>  
upvoted 6 times



Which three standard component types are available in Lightning App Builder? (Choose three.)

- A. Plain text
- B. Report details
- C. Filter report
- D. Rich text
- E. Recent items

**Correct Answer:** *BDE*

-   **propionic01** Highly Voted 3 years, 8 months ago  
Report detail does not exist too: only 2 can be selected : this question cannot be possible with 3 solutions  
upvoted 8 times
-   **Eslo** Highly Voted 2 years, 6 months ago  
Answer- B, D, E is correct. They have misspelled Record detail as Report Detail.  
upvoted 8 times
-   **CT2023** Most Recent 1 year, 5 months ago  
I can only find D. and E.  
I think B. Report details should be Report Chart (Report Chart exists in LWC list)  
upvoted 1 times
-   **CVR14** 2 years ago  
Unless they mean report detail this question is wrong, and then it would be D and E  
upvoted 2 times
-   **DonDemik** 2 years ago  
D,E  
It's "record detail" instead of report detail:  
[https://help.salesforce.com/s/articleView?id=sf.lightning\\_page\\_components.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_page_components.htm&type=5)  
upvoted 1 times
-   **Ma21** 2 years, 8 months ago  
Only D (RichText) and E (Recent Items) are Components on lightning App Builder.  
upvoted 1 times
-   **oanatech** 2 years, 9 months ago  
There's a Report Chart available but no Report Details  
upvoted 2 times
-   **AnhTH** 3 years, 7 months ago  
I think this is wrong question. Only filter list on lightning app builder, not filter report.  
reference link: <http://sfcertifications.blogspot.com/2016/12/standard-lightning-component-types.html>  
upvoted 2 times

Universal Containers wants to collaborate with its customers within Salesforce, and has decided to enable the Allow Customer Invitations Chatter Setting.

What permission is granted to Customers when invited to a Chatter Group?

- A. The ability to @mention accounts of which they are a contact.
- B. The ability to interact with members of their groups.
- C. The ability to request access to public groups.
- D. The ability to invite members to groups of which they are a member.

Correct Answer: B

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: B

B is correct.  
upvoted 3 times

SC22MarkTopics 1 year, 7 months ago

Selected Answer: B

B. The ability to interact with members of their groups. is correct  
upvoted 2 times

Jason\_R 1 year, 7 months ago

Selected Answer: A

Answer:  
B. The ability to interact with members of their groups.

"They can interact only with members of those groups."  
[https://help.salesforce.com/s/articleView?id=sf.collab\\_external\\_enabling.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_external_enabling.htm&type=5)

Not:  
A. The ability to @mention accounts of which they are a contact.  
You can't @mention accounts. Only people.  
C. The ability to request access to public groups.  
"[Chatter customers] Can't own, create, delete, moderate, join, or ask to join groups."  
[https://help.salesforce.com/s/articleView?id=sf.collab\\_external\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_external_overview.htm&type=5)

D. The ability to invite members to groups of which they are a member.  
Chatter customers can only "invite people that they're in common groups with to join groups that they MANAGE." They cannot invite people to groups of which they are only a member.  
[https://help.salesforce.com/s/articleView?id=sf.collab\\_external\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_external_overview.htm&type=5)  
upvoted 4 times

Jason\_R 1 year, 7 months ago  
I meant to select B. No way to edit the comment.  
upvoted 2 times

DonDemik 2 years ago

Selected Answer: B

A is inccorect because they cannot @mention account or contact, but only Salesforce users.  
[https://help.salesforce.com/s/articleView?id=sf.collab\\_feed\\_posting.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_feed_posting.htm&type=5)  
[https://help.salesforce.com/s/articleView?id=sf.collab\\_external\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_external_overview.htm&type=5)  
upvoted 1 times

Ma21 2 years, 8 months ago

B. Invite People' when Allow Customers is enabled in a private Chatter group. You can invite people from your company that don't have Salesforce licenses to use Chatter. Invited users can view profiles, post on their feed, and join groups, but they can't see your Salesforce data or records.  
<https://help.salesforce.com/s/articleView?id=000316535&type=1>  
upvoted 1 times

The VP of Sales has requested that Account Site information should be visible on all Opportunity records.  
What is the recommended solution to meet this requirement?

- A. Roll-Up Summary Field
- B. Cross-Object Formula Field
- C. Process Builder
- D. Workflow Rule

Correct Answer: B

Community vote distribution



**Ma21** Highly Voted 2 years, 8 months ago

B. A Cross-object formula is a formula that spans two related objects and references merge fields on those objects. A cross-object formula can reference merge fields from a master ("parent") object if an object is on the detail side of a master-detail relationship. A cross-object formula also works with lookup relationships.

You can reference fields from objects that are up to 10 relationships away. A cross-object formula is available anywhere formulas are used except when creating default values.

[https://help.salesforce.com/s/articleView?id=sf.customize\\_cross\\_object.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_cross_object.htm&type=5)

upvoted 6 times

**Jason\_R** Most Recent 1 year, 7 months ago

**Selected Answer: B**

[https://help.salesforce.com/s/articleView?id=sf.customize\\_cross\\_object.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_cross_object.htm&type=5)

upvoted 1 times

A business user wants a quick way to edit a record's status and enter a custom due date field from the record's feed in Salesforce Mobile App. What could be used to accomplish this?

- A. Custom quick access link
- B. Custom button
- C. Custom URL formula field
- D. Custom action

**Correct Answer: D**

*Community vote distribution*

D (100%)

Ma21 **Highly Voted** 2 years, 8 months ago

D. Salesforce mobile app users have a one-stop place to find actions, so there's no confusion about where to go to do something. The action bar and its associated action menu collect actions from different places in the app into a single, unified home.

The productivity actions, standard and custom record buttons, and quick actions appear in the action bar and the action menu (Action Menu icon). The action bar and action menu show all the available actions for a given page.

[https://help.salesforce.com/s/articleView?id=sf.actionbar\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actionbar_overview.htm&type=5)

upvoted 5 times

Jason\_R **Most Recent** 1 year, 7 months ago

**Selected Answer: D**

D. Custom action

I believe D was meant to say "Quick Action", not "Custom Action."

There is no "Quick Access Link" so, A is not the answer.

A Custom button (with content source of Visualforce page) can work, but it's not the "quick" way to do it. So, B is not the best answer.

[https://help.salesforce.com/s/articleView?id=sf.limits\\_mobile\\_sf1\\_customizations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.limits_mobile_sf1_customizations.htm&type=5)

A Custom URL formula field will not allow us to edit a record's status and enter a custom due date field. So, C is not the answer.

upvoted 2 times

Which three statements are true about Master-Detail relationships? (Choose three.)

- A. Standard objects can be on the detail side of a custom object in a Master-Detail relationship.
- B. Master-Detail relationships cannot be converted to a look-up relationship.
- C. Deleting a master record in a Master-Detail relationship deletes all related detail records.
- D. Master-Detail relationships can convert to a lookup relationship if no roll-up summary fields exist on the master object.
- E. A Master-Detail relationship cannot be created if the custom object on the detail side already contains data.

**Correct Answer:** CDE

*Community vote distribution*

CDE (100%)

  **DonDemik** 2 years ago

**Selected Answer:** CDE

Salesforce will not accommodate a master detail relationship to a custom object that already contains data.

This is because creating a master-detail relationship adds a new required field to the custom object (known as a "foreign key" to database administrators)

<https://help.salesforce.com/s/articleView?id=000325374&type=1>

upvoted 2 times

  **ApexNoob** 2 years, 1 month ago

**Selected Answer:** CDE

E -> <https://help.salesforce.com/s/articleView?id=000325374&type=1>

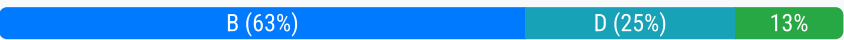
upvoted 2 times

Universal Containers wants sales reps to get permission from their managers before deleting Opportunities. What can be used to meet these requirements?

- A. Approval Process with Time-Dependent Workflow action.
- B. Approval Process with Apex Trigger.
- C. Two-step Approval Process.
- D. Process Builder with Submit for Approval Action.

Correct Answer: C

Community vote distribution



- Sir\_Ninso

Highly Voted

3 years, 7 months ago

As with many answers on this website, this is completely wrong, don't rely on fake sites like this, The answer is clearly B, we need a Trigger, yet the test tells you it's C which is very clearly wrong. Its sites like these cause confusion for students

upvoted 9 times
- Sreeteja123

6 months ago

I agree with you. But this site I have full hopes. Because, they knew that answer could be wrong so they added Community Votes to fix it with management from their end.

upvoted 1 times
- AnhTH

Highly Voted

3 years, 7 months ago

B

Process builder and approval can't delete a record. I think Approval process and trigger is required for this task.

upvoted 7 times
- SalesforceMaster

1 year, 11 months ago

C

Would be a dead lock, you cannot use a trigger for that.

upvoted 1 times
- docxdmd

Most Recent

11 months, 3 weeks ago

Selected Answer: B

We are not deleting the record we are triggering an approval process before the record can be deleted which means we need to stop the user from deleting the record by having an approval process when they try to delete the opportunity. Process builder and workflow and just the two step approval process alone can not be initiated before a record is deleted.

upvoted 1 times
- docxdmd

1 year ago

Selected Answer: C

C

Boris Boris answer below is dead on correct.

Two step approval process is the best answer.

upvoted 1 times
- docxdmd

11 months, 3 weeks ago

B!!!!

Never mind BorisBoris may have gotten a 100 on 'Automation' but this question is B not C. Either this questions was one of the 5 experimental questions on his test or is in a different category.

We are not deleting the record we are triggering an approval process before the record can be deleted which means we need to stop the user from deleting the record by having an approval process when they try to delete the opportunity. Process builder and workflow and just the two step approval process alone can not be initiated before a record is deleted.

upvoted 1 times
- BorisBoris

1 year, 1 month ago

The answer is C because I completed the exam and under the section 'Automation' I scored 100%. The question does not mention an automatic record deletion. It simply requires that a Sales Rep wants permission to delete a record. And in fact, if it were my Users, I would want them to wait for the approval and then simple delete the record. So, a 2-stepApproval Process is the best practice. In the Two-step Approval Process, the sales rep initiates the deletion request, which then proceeds through two approval steps. The first step involves the sales rep's approval, and the second step involves the manager's approval. The process ensures that the manager grants permission before the Opportunity can be deleted.

By utilizing a Two-step Approval Process, Universal Containers can enforce the requirement of obtaining permission from managers before deleting Opportunities. This approach provides a structured and auditable workflow, ensuring appropriate oversight and control over Opportunity deletions.

upvoted 6 times

👤 **ExamTube** 1 year, 2 months ago

Right answer is A. We must use declarative option always before writing anything. So B or C or D is wrong.

upvoted 1 times

👤 **ExamTube** 1 year, 2 months ago

Sorry I typed it wrong. Right answer is B. Sorry again.

upvoted 2 times

👤 **Apex\_man1** 1 year, 8 months ago

**Selected Answer: B**

D is incorrect because process Builder cannot trigger the approval process before the records deletion

upvoted 2 times

👤 **IamAshish** 1 year, 8 months ago

B, Process builder cant be used to delete a rec

upvoted 1 times

👤 **Saozer** 1 year, 10 months ago

**Selected Answer: D**

If we talk about APP BUILDER certificate. i think "D" is the most Answer. Me i tried to test it and it work very good. The problem here is automatio how to trigger the submission without using the "Submit" button? just use an build-Process to trigger your approval.

"B" is correct too, but here is not Dev certificate.

upvoted 2 times

👤 **Saozer** 1 year, 10 months ago

We all know that process builder can not check if a record is deleted. But let's choose le most logic answer assuming that it is APP BUILDER Certification.

upvoted 3 times

👤 **DonDemik** 2 years ago

**Selected Answer: B**

B.

Approval process, process builder or workflow cannot delete records.

Flow can be used to delete records.

But in this case, a trigger should be used.

upvoted 2 times

👤 **Mims22** 2 years, 5 months ago

No one has mentioned that the deletion needs to happen automatically.

Process builder indeed cannot delete records.

Why use Apex when there is salesforce functionality that can do that?

The time-dependent option is irrelevant since this needs to happen immediately before deletion.

For me it is also C.

upvoted 4 times

👤 **Eslo** 2 years, 6 months ago

Answer C is correct because process builder do not allow automatic deletion of record but flow does based on condition.

upvoted 2 times

👤 **MMLEI** 2 years, 10 months ago

It's C JoPe got the point. The reason for Two step Approval is just the question mentions "Managers" not just one implying the approval need to c further step after one manager approves it.

upvoted 3 times

👤 **neil\_1** 1 year, 10 months ago

I agree here - the question says managers (as in more than one manager) and two step would accomplish that. I was envisioning this as: user , submits for approval to delete the record. maybe this "approval" is a checkbox or something that tells user A it can be deleted. then user A ge some notification and manually deletes. it seems that reading this question, the triggers don't need to be "on delete" of the record at the time user A wants to delete it.

upvoted 2 times

👤 **Cloudy\_Follower** 2 years, 11 months ago

I think it's B. The Apex trigger is used to prevent the record deletion, not to delete it.

upvoted 3 times

👤 **Goat1234** 3 years ago

The fact that it states they need permission and not automatically deleted would imply that it would be manually deleted, therefore C?


upvoted 1 times

👤 **pallavi7mentor** 3 years, 7 months ago



i think its b

<https://www.sevenmentor.com/salesforce-training-in-pune.php>

upvoted 3 times

  **AppFox** 3 years, 7 months ago

JoPe is correct. If you read the question, they are only looking for permission  
upvoted 3 times

  **inech** 3 years, 5 months ago

He has a point, but then why would you need a 2 step approval. I think you would only need one.  
upvoted 1 times





Sales Managers at Universal Containers would like to standardize what information Sales Reps are gathering. Sales Reps want recommendations, sales strategies and to know what key fields need to be completed at each step of the sales process on the opportunity record. What feature should an app builder use to provide this functionality?

- A. Workflow
- B. Global Action
- C. Path
- D. Chatter Feed

**Correct Answer:** A

Reference:  
[https://help.salesforce.com/articleView?id=workflow\\_examples.htm&type=0](https://help.salesforce.com/articleView?id=workflow_examples.htm&type=0)

*Community vote distribution*  

C (100%)

- aadzik07**

Highly Voted

3 years, 9 months ago

Path - [https://help.salesforce.com/articleView?id=path\\_overview.htm&type=5](https://help.salesforce.com/articleView?id=path_overview.htm&type=5)  
upvoted 25 times
- Sir\_Ninso**

Highly Voted

3 years, 7 months ago

This website is useless, almost every answer is incorrect... this is obviously C and not A!!!!  
Stop Misguiding students!  
upvoted 13 times
- MAH007**

3 years, 5 months ago

I think it is great to go ahead and do research if the answer seems sketchy. You get to be at the bottom of the question asked and gather mor  
information on the topic.  
upvoted 10 times
- Danthejoker47**

Most Recent

6 months, 1 week ago

These questions are all horribly dated, giving up, apparently you need to pay the fee and work backwards from page 60. These questions are  
ancient.  
upvoted 1 times
- mauro\_b**

11 months, 3 weeks ago

Selected Answer: C

It's clearly C. The answer is wrong.  
upvoted 1 times
- TraceSplice**

1 year, 9 months ago

Selected Answer: C

C is the correct answer  
upvoted 1 times
- cagdasaydin7**

1 year, 9 months ago

Selected Answer: C

its c, path is for key fields  
upvoted 2 times
- frn**

1 year, 10 months ago

Selected Answer: C

You can't do that with workflow, just with a path (easiest form) or a flow.  
upvoted 1 times
- Eslo**

2 years, 1 month ago

Sales Process and Path- Answer is C  
upvoted 1 times
- Vicas7**

2 years, 8 months ago

Selected Answer: C

The answer is C  
upvoted 1 times

  **Harshajogi** 2 years, 10 months ago



Its C, using Path you can configure to show Key fields and show guidance on each stage to complete that stage.  
upvoted 1 times

  **Leonnse\_11** 3 years, 2 months ago



C. Path  
upvoted 3 times

  **GiggiKR** 3 years, 7 months ago

PATH C  
upvoted 3 times

  **JoPe** 3 years, 8 months ago

It's definitely response C  
upvoted 3 times

  **SumiR** 3 years, 8 months ago

Ans : C  
upvoted 3 times

  **pubg4ronliulic** 3 years, 9 months ago

C

Path  
upvoted 3 times



Which three Salesforce functionalities are ignored when processing field updates in workflow rules and approval processes? (Choose three.)

- A. Field-level security
- B. Record type picklist value assignments
- C. Multiple currencies
- D. Validation rules
- E. Decimal places and character limits

Correct Answer: BCE

Community vote distribution



- sandy1230

Highly Voted

3 years, 7 months ago

A,B,D is correct answer

upvoted 32 times
- elsy1999

1 year, 6 months ago

Why B is right? Any information about it in the documentation?

upvoted 1 times
- igorshpak

1 year, 7 months ago

Workflow field update cannot ignore Validation rule. It's for sure. I've tested. It just can't update field because of a Validation error. D is incorrect.

upvoted 1 times
- SC22MarkTopics

1 year, 7 months ago

" Workflow rules and some processes can invalidate previously valid fields. Invalidation occurs because updates to records based on workflow rules and also on process scheduled actions don't trigger validation rules. "

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

upvoted 2 times
- igorshpak

1 year, 6 months ago

Sorry I've tested it in Flows, Workflow is out of date, I thought they perform actions identically, it turned out they don't. Workflow does trigger VRs.

upvoted 1 times
- noox

Highly Voted

2 years, 10 months ago

According to the doc : [https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

Correct answers are A,C,D :

A because : "Field updates function independently of field-level security. Therefore, a workflow rule can update fields even though they are hidden on the user's page layout."

C because : "If your organization uses multiple currencies, currency fields are updated using the record's currency. If you choose to update a field based on a formula, any values in your formula are interpreted in the currency of the record." So it doesn't support multiple currencies.

D because : "Salesforce processes rules in the following order:  
Validation rules  
Assignment rules  
Auto-response rules  
Workflow rules (with immediate actions)  
Escalation rules"

upvoted 21 times
- Ishiiiiiiiiiii

Most Recent

4 months, 1 week ago

B is not the correct option since whenever you try to update a field through workflow with a picklist value for a record type to which a particular picklist value is not assigned in settings, then it throws error message "bad value for restricted picklist"



upvoted 1 times
- Y00GI1234

5 months, 1 week ago

Selected Answer: ACD

A,C and D are correct

upvoted 1 times

  **AlexUp** 7 months, 1 week ago

**Selected Answer: ABD**

A,B,D is correct  
upvoted 1 times

  **docxdmd** 11 months, 3 weeks ago

**Selected Answer: ABD**

ABD

Its clear everyone generally acknowledges that field level security will be ignored by workflow rules when they update a field and validation rules run before workflow so they are "ignored" as well. The question is between B and C. We can definitely say that workflow will ignore record type specificity when setting a picklist value so B is for sure correct.

The confusion in the comments comes in because enabling multiple currencies allows you to set different fields with different currencies and when you update those fields they will update with whatever currency the field was last set to use. This means that it is NOT ignoring multiple currencies; it is correctly using them, if workflow was ignoring them then it would for example set all currencies to USD no matter what the field previously had written.

upvoted 2 times

  **tranhai** 1 year, 5 months ago

The three Salesforce functionalities that are ignored when processing field updates in workflow rules and approval processes are:

A. Field-level security: Field-level security determines whether a user can see, edit or delete a field value. However, when a workflow rule or approval process updates a field, field-level security is ignored.

B. Record type picklist value assignments: Record types are used to display different page layouts and picklist values based on the values of the record type field. However, when a workflow rule or approval process updates a picklist value, the record type picklist value assignments are ignored.

D. Validation rules: Validation rules are used to ensure that data entered into a record meets certain criteria. However, when a workflow rule or approval process updates a field, validation rules are ignored.

Therefore, the correct answer is A, B, and D.

Note: Multiple currencies, decimal places, and character limits are not ignored when processing field updates in workflow rules and approval

upvoted 3 times

  **cometRK** 1 year, 5 months ago

**Selected Answer: ACD**

A,C and D is Correct  
upvoted 1 times

  **SC22MarkTopics** 1 year, 7 months ago

**Selected Answer: ABD**

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

ABD is correct  
upvoted 1 times

  **igorshpak** 1 year, 7 months ago

ABC are correct answers

Workflow field update cannot ignore Validation rule. It's for sure. I've tested. It just can't update field because of a Validation error. D is incorrect.

Workflow field update also has an error because of decimal places and char limit...

It's for sure and tested.

upvoted 1 times

  **igorshpak** 1 year, 6 months ago

Sorry WF ignores VRs

upvoted 1 times

  **dinhthan** 1 year, 7 months ago

**Selected Answer: ACD**

ACD is correct ..tested  
upvoted 1 times

  **Saozer** 1 year, 8 months ago

**Selected Answer: BCE**

Only 2 answers must stay. For me, it is impossible to ignore Field-Level-Security(A) and Validation rule(D) at this level. YOU CAN NOT, YOU CAN NEVER!!!

upvoted 1 times

  **Apex\_man1** 1 year, 8 months ago

**Selected Answer: ACD**

Field updates function independently of field-level security. Therefore, a workflow rule can update fields even though they are hidden on the user page layout.

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

If your organization uses multiple currencies, currency fields are updated using the record's currency. If you choose to update a field based on a formula, any values in your formula are interpreted in the currency of the record.

upvoted 1 times

  **amilaveer** 1 year, 8 months ago


**Selected Answer: ABD**

A,B,D is correct answer  
upvoted 1 times

  **cagdasaydin7** 1 year, 9 months ago

**Selected Answer: ABD**

ABD is correct answer  
upvoted 1 times

  **YJ2** 1 year, 11 months ago

A,C,D is correct answer  
upvoted 1 times

  **DonDemik** 2 years ago

**Selected Answer: ACD**

A,C,D  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)  
A: Field updates function independently of field-level security. Therefore, a workflow rule can update fields even though they are hidden on the user's page layout.  
C: If your organization uses multiple currencies, currency fields are updated using the record's currency. If you choose to update a field based on formula, any values in your formula are interpreted in the currency of the record.  
D: Workflow rules and some processes can invalidate previously valid fields. Invalidation occurs because updates to records based on workflow rules and also on process scheduled actions don't trigger validation rules.  
upvoted 2 times



An app builder has been asked to integrate Salesforce with an external web service. The web service must be notified every time an Opportunity is Won.  
Which two can satisfy this requirement? (Choose two.)

- A. Use a workflow rule and an outbound message.
- B. Use Process Builder with an outbound message.
- C. Use a flow and an outbound message.
- D. Use Process Builder and Apex code.

Correct Answer: AD

Community vote distribution



- Golfung

Highly Voted

3 years, 7 months ago

Why is it not A and C? Since Flows can send outbound message.  
upvoted 9 times
- Pifrank

3 years, 6 months ago

Flows can not send outbound message without code. Refer this link.  
[https://help.salesforce.com/articleView?id=sf.process\\_which\\_tool.htm&type=5](https://help.salesforce.com/articleView?id=sf.process_which_tool.htm&type=5)  
upvoted 5 times
- noox

2 years, 10 months ago

The link says exactly the opposite ^^ Flow builder can send outbound message without code. So correct answer are A and C.  
upvoted 3 times
- Vicas7

2 years, 8 months ago

Flows will be able to send outbound messages in future updates. Salesforce will terminate the use of workflows and process builder in the future.  
  
For now, only workflows can send outbound messages  
upvoted 2 times
- DonDemik

Highly Voted

2 years ago

Selected Answer: AC

A,C.  
Flow can send outbound message, No need to write Apex with process builder.  
upvoted 5 times
- aniket\_k11

Most Recent

1 month ago

Selected Answer: AC

[https://help.salesforce.com/s/articleView?id=sf.process\\_which\\_tool.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.process_which_tool.htm&type=5)  
upvoted 1 times
- mauro\_b

11 months, 3 weeks ago

Selected Answer: AC

It's A and C, workflow rules and flow builder can send outbound messages. Process Builder needs apex to do it.  
upvoted 1 times
- CT2023

1 year, 5 months ago

The question ask to integrate salesforce with an external web service and the, could this be the reason why one correct answer are A. and D?  
upvoted 1 times
- YJ2

1 year, 11 months ago

Considering PB will be out from SF, A&C is the answer.  
upvoted 2 times
- Mims22

2 years ago

A C Process builder cannot send an outbound message:  
Another way to automate business processes, and is the upgraded version of the workflow rule. Though it can't send an outbound message like the workflow, with process builder you can update any related record, send an email, invoke a flow, submit a record for approval, and post to chatter  
upvoted 2 times

- Eslo

2 years, 1 month ago

A and C is correct- Outbound message is core action inside record triggered flow- Here is Salesforce article- [https://help.salesforce.com/s/articleView?id=release-notes.rn\\_automate\\_flow\\_builder\\_outbound\\_message.htm&type=5&release=234](https://help.salesforce.com/s/articleView?id=release-notes.rn_automate_flow_builder_outbound_message.htm&type=5&release=234)  
upvoted 2 times
- gigi\_70

2 years, 5 months ago

AD is correct because flows and process builder do not have the outbound messages feature, they can only send outbound messages when combined with apex. In the context of app builder, the declarative method is preferred, hence Workflows  
upvoted 2 times
- wka520

2 years, 6 months ago

AD is correct  
upvoted 1 times
- Ma21

2 years, 8 months ago

Now I am a little confused after this article: [https://help.salesforce.com/s/articleView?id=release-notes.rn\\_automate\\_flow\\_builder\\_outbound\\_message.htm&type=5&release=234](https://help.salesforce.com/s/articleView?id=release-notes.rn_automate_flow_builder_outbound_message.htm&type=5&release=234)  
upvoted 1 times
- Shantanu6193

3 years, 3 months ago

Efficient way is to use Workflow rule and use apex code to make callout  
... A and D is correct.  
upvoted 2 times

What sandbox type allows for the use of a sandbox template?

- A. Developer Sandbox
- B. Developer Pro Sandbox
- C. Config Sandbox
- D. Partial Sandbox

Correct Answer: D

Community vote distribution

D (100%)

- mauro\_b

11 months, 3 weeks ago

Selected Answer: D

D. But it should say "Partial Copy Sandbox".  
upvoted 1 times
- Eslo

2 years, 1 month ago

Answer is D- Partial Copy Sandbox- [https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)  
upvoted 2 times
- SThomas

3 years, 8 months ago

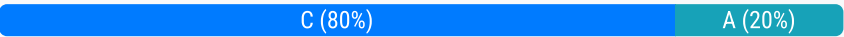
D. Partial Copy Sandbox  
upvoted 4 times

Universal Containers would like to embed a chart of all related Opportunities, by stage, on the Account detail page. What type of report should an app builder create to add to the Account page layout?

- A. A summary report on the Account object.
- B. A tabular report on the Account object.
- C. A summary report on the Opportunity object.
- D. A tabular report on the Opportunity object.

Correct Answer: C

Community vote distribution



- Ma21

Highly Voted

2 years, 8 months ago

Summary reports are similar to tabular reports, but also allow users to group rows of data, view subtotals, and create charts. They can be used as the source report for dashboard components. Use this type for a report to show subtotals based on the value of a particular field or when you want to create a hierarchical list, such as all opportunities for your team, subtotaled by Stage and Owner. Summary reports with no groupings show as tabular reports on the report run page.  
[https://help.salesforce.com/s/articleView?id=sf.reports\\_changing\\_format.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.reports_changing_format.htm&type=5)  
upvoted 7 times
- Samuel\_S

1 year, 11 months ago

Yeah but what is the answer then?  
upvoted 1 times
- Samuel\_S

1 year, 11 months ago

I think it's "A" because they mention "by stage" in the question so I would assume they mean grouping and therefore a summary report.  
upvoted 1 times
- LoCoDoubleG

Most Recent

1 year ago

Typical Salesforce - a poorly worded question with poorly worded/unclear answers. The REPORT is ON the Oppty object. However, you will imbed the chart (requirement from the question) on the Account page.  
upvoted 3 times
- kundan911232

1 year, 5 months ago

Selected Answer: C

C is correct. You can create a summary report on Opportunity group by stage and put it on Account record page filtered by AccountID.  
upvoted 4 times
- Apex\_man1

1 year, 8 months ago

Selected Answer: A

I think A is the right answer  
upvoted 1 times
- AppBuilderShweta

1 year, 11 months ago

Correct answer is A.  
We need to embed it on Account object rather then on Opportunity object.  
upvoted 1 times
- mcc

1 year, 11 months ago

We need a report about the opportunity to be embedded in the account object detail page so it's C.  
upvoted 4 times
- Xinowi

1 year, 6 months ago

It must be A. The report is on the RELATED Opportunities of each Account  
upvoted 1 times
- Xinowi

1 year, 5 months ago

disregard this last answer. I tested and need to be on Opportunity. Right answer is C. No doubt  
upvoted 1 times

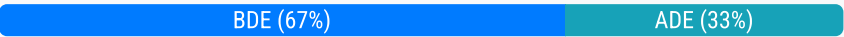


Which three values must be defined when creating a new Opportunity Stage picklist value? (Choose three.)

- A. Quota
- B. Forecast Category
- C. Amount
- D. Probability
- E. Type

Correct Answer: BDE

Community vote distribution



**igorshpak** 1 year, 7 months ago

**Selected Answer: BDE**

Its for sure. Cheked. Setup/Object manager/Opportunity/fields and relationships/Stage/Opportunity Stages Picklist Values/Closed Won/Edit  
upvoted 1 times

**Anval** 1 year, 10 months ago

**Selected Answer: BDE**

There are quotes not quota  
upvoted 2 times

**AppBuilderShweta** 1 year, 11 months ago

Correct Answer BDE  
upvoted 1 times

**DonDemik** 2 years ago

**Selected Answer: ADE**

B,D,E  
defaultProbability  
forecastCategoryName  
forecastCategoryName  
Closed / Won

[https://developer.salesforce.com/docs/atlas.en-us.uiapi.meta/uiapi/ui\\_api\\_responses\\_opportunity\\_stage\\_picklist\\_values.htm](https://developer.salesforce.com/docs/atlas.en-us.uiapi.meta/uiapi/ui_api_responses_opportunity_stage_picklist_values.htm)  
upvoted 3 times

**giob** 2 years, 2 months ago

**Selected Answer: BDE**

B - D - E is correct  
upvoted 3 times

Universal Containers uses a custom object called Candidates to track information about people who are being recruited for jobs within the company. Employees should be able to create a Candidate record; however, only HR users should be able to view, edit, and report on the Salary field.


What action should be recommended for controlling who can view the Salary field?

- A. Create and assign separate Candidate page layouts for general employee users and HR users.
- B. Restrict access to the "Salary" field for general employee users using field-level security.
- C. Create and assign separate Candidate record types for general employee users and HR users.
- D. Restrict access to the "Salary" field for general employee users using custom sharing settings.

**Correct Answer: B**

*Community vote distribution*

B (100%)

—  **giob** 2 years, 2 months ago

**Selected Answer: B**

B is correct. Sharing rules can only extends visibility  
upvoted 4 times

Which two ways can an app builder grant object-level access to users? (Choose two.)

- A. Public Groups
- B. Permission Sets
- C. Roles
- D. Profiles

**Correct Answer: BD**

*Community vote distribution*

BD (100%)

—  **DonDemik** 2 years ago

**Selected Answer: BD**

B,D  
To edit object permissions: Manage Profiles and Permission Sets AND Customize Application

[https://help.salesforce.com/s/articleView?id=sf.bi\\_security\\_salesforce\\_object\\_field\\_levels\\_control\\_access.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.bi_security_salesforce_object_field_levels_control_access.htm&type=5)  
upvoted 1 times

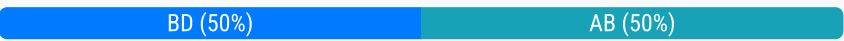
The CFO wants to make sure that a deal with more than a 40% discount gets approved by the VP of Finance before a quote is sent to the customer.

In which two ways can this be accomplished? (Choose two.)

- A. Create a new approval process that has automatic submission enabled in the entry criteria.
- B. Launch a flow that uses the submit for approval action to submit deals for approval.
- C. Launch a new approval process that has automatic submission enabled as an initial submission action.
- D. Create a new process with a submit for approval action to automatically submit deals for approval.

Correct Answer: BD

Community vote distribution



- Mims22** Highly Voted

2 years ago

Every approval process has an option for an entry criteria and at first I was wondering why would i use flow or process?! Then, when i read the question part " before a quote is sent to the customer", I realized that this part must also be automated, so to me, this is the only explanation as to why I would choose B and D. Please share thoughts. This was on my exam and I wanna get it right.

upvoted 8 times
- sandy1230** Highly Voted

3 years, 7 months ago

There is nothing like automatic submission

upvoted 6 times
- ShankarAPSF**

3 years ago

Means assigning the record

upvoted 1 times
- AlexUp** Most Recent

7 months, 1 week ago

Selected Answer: BD

B, and D are correct answers.

upvoted 1 times
- SFQA**

7 months, 3 weeks ago

BandD would be correct options

upvoted 1 times
- qa\_362**

1 year ago

B, and D are correct answers. Initial submission criteria specify the condition to submit for approval but to initialize the submission, it has to be pushed by either flow or a process builder by using the "submit for approval" action.

upvoted 1 times
- docxdmd**

1 year ago

Selected Answer: BD

Flow can obviously do this (B [https://help.salesforce.com/s/articleView?id=sf.flow\\_ref\\_elements\\_actions\\_approval.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_actions_approval.htm&type=5)). The action it uses in flow is called a "submit for approval action" and requires an approval process to be created which it will call. So this is definitely a correct answer.

Approval requests occur during the "approval steps". A and C specify the sections of entry criteria and initial submission action but neither of those have the ability to automatically submit an approval to anyone.

D which although vague is not incorrect, it is a process and the process would involve setting an action to automatically submit deals for approval. So it has to be B and D.

<https://www.salesforceben.com/how-to-build-salesforce-approval-processes-end-to-end/>

upvoted 1 times
- SC22MarkTopics**

1 year, 7 months ago

Selected Answer: AB

I also think it is A&B because approval processes are defined by entry criteria and D is too vague in its answer. Might be wrong but D doesn't see right to me.


upvoted 3 times
- amilaveer**

1 year, 8 months ago

Selected Answer: BD



B and D are correct.

upvoted 2 times

  **YJ2** 1 year, 11 months ago

Its A&B, A coz we can initiate the approval process based in entry criteria and B, bcoz flow can initiate the approval process when discount is updated >=40%

upvoted 2 times

  **nibbio** 1 year, 11 months ago

A,D: record triggered flows can't submit approval process

upvoted 1 times

  **AlexKoli** 1 year, 10 months ago

are u joking?

upvoted 2 times

  **DonDemik** 2 years ago

**Selected Answer: AB**

Maybe A,B?

select those that can send out bound messages

upvoted 1 times

  **DonDemik** 2 years ago

Actually, when looking into 4 automation tools, only Process Builder and Flow Builder can be used to "Submit for approval"... If not considering sending outbound messages...

upvoted 1 times

Question #39

Topic 1

What feature can an app builder use to automatically assign cases that have been open longer than three days to the next support tier?

- A. Case Assignment Rules
- B. Case Escalation Rules
- C. Case Business Rules
- D. Case Auto Response Rules

**Correct Answer: B**

  **Pooja\_U** 1 year, 9 months ago

Answer is B.

[https://help.salesforce.com/s/articleView?id=sf.rules\\_escalation\\_create.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.rules_escalation_create.htm&type=5)

upvoted 1 times

A custom field on an account is used to track finance information about a customer. Only members of the Finance Team have access to this field. However, the business wants to allow one customer service agent, who is assigned the customer service profile, read-only access to this field for special circumstances.

What is the recommended solution to grant the customer service agent access to the field?

- A. Update the Customer Service Profile already assigned to the agent to allow for read-only access to the field via Field Level Security.
- B. Create a permission set that allows read-only access to the field via Field Level Security and assign it to the agent.
- C. Create a new profile to allow for read-only access to the field via Field Level Security and assign it to the agent.
- D. Update the custom field's Field Level Security in setup to allow the agent read-only access to the field.

Correct Answer: B

Community vote distribution



**BorisBoris** 1 year, 1 month ago

D.  
Creating a permission set that allows read-only access to the field via field-level security and assigning it to the agent provides the desired solution. A permission set is a collection of settings and permissions that can be assigned to individual users to grant additional access beyond their profile settings. By creating a permission set specifically for the read-only access to the custom field and assigning it to the customer service agent, you can provide the necessary access without making broader changes to profiles or creating unnecessary overhead.  
Not B. Updating the Customer Service Profile already assigned to the agent to allow for read-only access to the field via field-level security would grant access to all users assigned to that profile. It would not specifically address the requirement of granting access to only the customer service agent.  
upvoted 1 times

**DonDemik** 2 years ago

**Selected Answer: B**  
B is correct but wouldn't it be easier just use sharing rules?  
upvoted 3 times

**giob** 2 years, 2 months ago

A is Correct.  
You don't need permission sets because the profile "Customer Service Profile" is still assigned to the agent.  
upvoted 2 times

**Stephn** 2 years, 2 months ago  
but then all the other agents will get this permission too and that is not what they want  
upvoted 8 times

Universal Containers has created the custom objects Candidate and Interview in Salesforce to track candidates and interviews respectively. The company wants to track the total number of interviews a candidate has gone through on the candidate record without writing any code. Which two actions should an app builder take to accomplish this requirement? (Choose two.)

- A. Use a formula field on the Candidate record to show the total number of interviews.
- B. Use a roll-up summary field on the Candidate record to show the total number of interviews.
- C. Use a master-detail relationship between the Candidate and Interview objects.
- D. Use a lookup relationship between the Candidate and Interview objects.

Correct Answer: BC

Community vote distribution



**sf2022** 2 years ago

**Selected Answer: BC**

B, C  
master-detail then roll-up summary fields  
upvoted 2 times

**FI99** 2 years, 7 months ago

B&C  
For roll-up summary to work, the detail record must be related to the master through a master-detail relationship.  
upvoted 1 times

**Ma21** 2 years, 8 months ago

B and D - Master Detail relationship is the Parent child relationship. In which Master represents Parent and detail represents Child. If Parent is deleted then Child also gets deleted. Rollup summary fields can only be created on Master records which will calculate the SUM, AVG, MIN of the Child records.  
upvoted 2 times

**SS1121** 1 year, 2 months ago  
@Ma21 - did you mean to say B & C?  
upvoted 1 times

Universal Containers has deployed custom tabs to Production via change sets, without including the profile settings. What statement is true about the visibility of custom tabs in Enterprise Edition?

- A. Custom tabs are not deployed.
- B. Custom tabs are default on for all users.
- C. Custom tabs are not hidden for all users.
- D. Custom tabs are default off for all users.

Correct Answer: D

Community vote distribution



- SiminaR** Highly Voted

3 years, 4 months ago

Should not the correct answer be hidden?

upvoted 12 times
- long\_one** Highly Voted

2 years, 6 months ago

None of the answers are correct. I tested deploying a custom tab WITHOUT the profile and when it gets deployed in the production, the profile h it's tab set as "Tan Hidden".

upvoted 8 times
- CT2023** Most Recent

1 year, 5 months ago

The correct answer is C. because default because custom tab is hidden by default.

upvoted 1 times
- CT2023**

1 year, 5 months ago

Sorry, I missed read the C. option. There is no answer with Hidden. So I think if D meant to be the correct answer, then it is a typo.

upvoted 1 times
- DonDemik**

2 years ago

Selected Answer: D

D. Tabs are default hidden if profile are not included.

<https://trailhead.salesforce.com/trailblazer-community/feed/0D54S00000A8RGpSAN>

upvoted 1 times
- Ma21**

2 years, 8 months ago

D: Default Off: Hide the tab by default for users with this profile. Individual users can override this setting.  
Tab Hidden: Hide the tab and do not allow individual users to override this setting in their personal customization.  
<https://help.salesforce.com/s/articleView?id=000325081&type=1>

upvoted 3 times
- ShankarAPSF**

3 years ago

C is right answer

upvoted 1 times
- ParthDoshi**

3 years, 1 month ago

Yes, Correct Answer is D: Custom tabs are default off for all users.

upvoted 3 times
- Leonnse\_11**

3 years, 2 months ago

Correct Answer: C

upvoted 1 times
- aestyn**

3 years, 4 months ago

You are right. Tab should be hidden!

upvoted 3 times
- SEdit**

2 years, 10 months ago

They got me on that question. Answer is D, because in C there is "NOT hidden" that i missed.  
So again - D

upvoted 6 times
- Mims22**

2 years ago

True, but what if the answers are hidden and default off. What would then be the correct answer?

upvoted 1 times



#### Question #43

Topic 1

Which two report formats can be used as a source report to configure a reporting snapshot? (Choose two.)

- A. Summary format
- B. Joined format
- C. Matrix format
- D. Tabular format

**Correct Answer:** AD

  **Ma21** 2 years, 8 months ago

A and D - You can choose any custom tabular or summary report as the source report, except legacy forecast reports, Quota vs Actual reports, and Leads by Source reports.

upvoted 3 times

#### Question #44

Topic 1

In Salesforce Classic, Universal Containers provides access to Salesforce for their Customer Support and Sales Operations teams. Management wants to ensure that when users log in, their home tab provides access to links and documentation that are specifically relevant to their team's function.

How can this requirement be met?

- A. Create three home page custom components and three layouts; assign users by team.
- B. Create three home page custom components and three layouts; assign user by profile.
- C. Create two home page custom components and two layouts; assign to users by team.
- D. Create two home page custom components and two layouts; assign to users by profile.

**Correct Answer:** D



Which two should be considered when creating unmanaged packages? (Choose two.)

- A. Deploying from a Developer Edition environment.
- B. Publishing an application for sale on the AppExchange.
- C. Distributing upgradeable components to other Salesforce orgs.
- D. Distributing open-source projects on the AppExchange.

**Correct Answer:** AC

*Community vote distribution*

AD (100%)

- withanastasiia** Highly Voted 3 years, 9 months ago

a d

Unamanged packages can be used for open-source projects.

upvoted 17 times
- jessejps** Highly Voted 3 years, 8 months ago

the correct answer is A D

upvoted 9 times
- Mims22** Most Recent 2 years ago

Selected Answer: AD

Open source cannot be upgraded and cannot be used for sale.

upvoted 4 times
- biondo** 2 years ago

Selected Answer: AD

unmanaged are not upgradable

upvoted 1 times
- sf2022** 2 years, 1 month ago

Selected Answer: AD

A D are correct answers

upvoted 2 times
- Eslo** 2 years, 1 month ago

Also this link may help- <https://www.forcetalks.com/salesforce-topic/can-we-upgrade-an-unmanaged-packaged-app-in-salesforce/#:~:text=Salesforce%20unmanaged%20packaged%20apps%20cannot,files%20of%20you%20unmanaged%20app.>

upvoted 1 times
- Sang\_Patra** 2 years, 3 months ago

Answer is A and D

upvoted 1 times
- edogaldo** 2 years, 4 months ago

Selected Answer: AD

In an unmanaged package, components are not upgradeable.  
([https://developer.salesforce.com/docs/atlas.en-us.packagingGuide.meta/packagingGuide/sharing\\_apps.htm](https://developer.salesforce.com/docs/atlas.en-us.packagingGuide.meta/packagingGuide/sharing_apps.htm))

upvoted 2 times
- Ma21** 2 years, 8 months ago



A and D: Unmanaged packages are typically used to distribute open-source projects or application templates to provide developers with the basi building blocks for an application. Once the components are installed from an unmanaged package, the components can be edited in the organization they are installed in. The developer who created and uploaded the unmanaged package has no control over the installed components, and can't change or upgrade them. Unmanaged packages should not be used to migrate components from a sandbox to productio organization.  
[https://help.salesforce.com/s/articleView?id=sf.sharing\\_apps.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.sharing_apps.htm&type=5)

upvoted 3 times
- oanatech** 2 years, 9 months ago



The same Knowledge article shared below clearly states "In an unmanaged package, components are not upgradeable" so not sure how D is an option



upvoted 1 times
- oanatech** 2 years, 9 months ago

Sorry, I meant C is not an option  
upvoted 1 times

  **ParthDoshi** 3 years, 1 month ago  
A and D should be correct answers.  
upvoted 1 times

  **Pifrank** 3 years, 6 months ago  
Correct Answer is  
A. Deploying from a Developer Edition environment  
C. Distributing upgradeable components to other Salesforce orgs.  
Unmanaged package are opensource but you can't list it on appexchange.  
[https://help.salesforce.com/articleView?id=sf.sharing\\_apps.htm&type=5](https://help.salesforce.com/articleView?id=sf.sharing_apps.htm&type=5)  
upvoted 3 times

  **sandy1230** 3 years, 7 months ago  
A and D is correct answer  
upvoted 5 times

  **JoPe** 3 years, 8 months ago  
Responses are A and D  
upvoted 5 times

Question #46

Topic 1

Universal Containers wants to optimize routes for its traveling service personnel.  
What is the recommended solution to meet this requirement?

- A. Configure routing options in a custom object.
- B. Configure Territory Hierarchy and rules for route based on Territory.
- C. Use geolocation fields with the DISTANCE and GEOLOCATION formulas.
- D. Use an AppExchange partner product.

**Correct Answer:** D

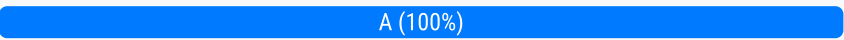
Currently there are no comments in this discussion, be the first to comment!

Universal Containers is setting up Salesforce for the first time. Management wants the sales and marketing teams to have different navigation menus in the Salesforce Mobile App. What option is available to an app builder to satisfy this requirement?

- A. Create sales and marketing profiles and ensure read access to different objects.
- B. Create mobile navigation menus for both the sales and marketing profiles.
- C. Create public groups for sales and marketing and create mobile navigation menus for each group.
- D. Create roles for sales and marketing and assign a custom homepage layout for each role.

Correct Answer: A

Community vote distribution



- sandy1230

Highly Voted

3 years, 7 months ago

This is because you cannot set different configurations menu for several kinds of users.  
upvoted 5 times
- BorisBoris

Most Recent

1 year, 1 month ago

I will also support A but typically Salesforce have not worded this Q very well, because A results in Read Access and the requirements do not mention read only access. But, when configuring usinf profiles, we can set the access levels for the team to read only, read write etc anyway.  
upvoted 1 times
- marlonz

1 year, 11 months ago

A is correct answer, because you can add objects to navigation menu on S1 app. If the profile can access to this object, then you can it otherwise you can not see. A said they access to difference objects will make this logic work.  
upvoted 1 times
- DonDemik

2 years ago

A. Tabs/Objects are controlled by Profiles.  
Anything represented by a tab in Salesforce—such as standard and custom objects, Visualforce pages, the Chatter feed, People, or Groups—is visible for a user in the Salesforce mobile app menu, based on the user’s profile settings. For example, if a user is assigned to a profile that has the Groups tab set to Tab Hidden, the user won’t see the Groups menu item in the Salesforce mobile app navigation menu, even though an admin ha included it in the menu.  
[https://help.salesforce.com/s/articleView?id=sf.salesforce\\_app\\_customize\\_nav\\_menu.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.salesforce_app_customize_nav_menu.htm&type=5)  
[https://help.salesforce.com/s/articleView?id=sf.users\\_tab\\_visibility.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_tab_visibility.htm&type=5)  
upvoted 2 times
- Mims22

2 years ago

Selected Answer: A

Same reason: different config menus are not possible.  
upvoted 1 times
- Ma21

2 years, 8 months ago

A. [https://help.salesforce.com/s/articleView?id=sf.salesforce\\_app\\_customize\\_nav\\_menu.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.salesforce_app_customize_nav_menu.htm&type=5)  
upvoted 4 times
- P7714

3 years, 1 month ago

Can anybody please share correct answer please  
upvoted 1 times
- Goat1234

3 years ago

A is the correct answer  
upvoted 2 times

An app builder wants to show Groups as the last navigation menu item in the Salesforce Mobile App. However, the app builder is not able to select Groups as one of the items on the drop-down menu.

What could cause this?

- A. Groups is showing up in the recent section and not in the navigation menu.
- B. Groups cannot be the last item in the navigation menu.
- C. Groups is included in the Smart Search items but not on the navigation menu.
- D. Groups is not included in the selected list for the navigation menu.

**Correct Answer:** D

CVR14 **Highly Voted** 2 years ago

it's D. My reasoning for this is that they ask 'WHY isn't it in the list', not 'WHERE else could you find it. If that was the questions C would be valid. But since that doesn't seem the point if the question my initial thought is D, it's just not included in the list.

upvoted 5 times

RaviKiran\_thati **Most Recent** 7 months, 1 week ago

Groups Appear for organizations that have Chatter enabled. If you don't add this item to the navigation menu, groups are automatically included in the set of Smart Search Items instead and the Groups item is available from the Recent section. So C is the correct answer.

upvoted 1 times

BorisBoris 1 year, 1 month ago

C.

If Groups is included in the Smart Search items but not on the navigation menu, it means that it is available for search but not specifically listed as a navigation menu item. In this case, the app builder will need to modify the navigation menu configuration to include Groups as one of the selectable items.

By adjusting the configuration settings and ensuring that Groups is included in both the Smart Search items and the selected list for the navigation menu, the app builder can resolve the issue and make Groups available as an item on the dropdown menu in the mobile app.

Therefore, both options C and D could be potential causes for the app builder's inability to select Groups as one of the items on the dropdown menu, and further investigation into the specific configuration settings would be required to determine the exact cause.

upvoted 1 times

shub220696 1 year, 5 months ago

What is correct answer

D or C ?

upvoted 1 times

Stephn 2 years, 2 months ago

The answer is D:

[https://developer.salesforce.com/docs/atlas.en-us.204.0.salesforce1.meta/salesforce1/customize\\_s1\\_nav\\_about.htm](https://developer.salesforce.com/docs/atlas.en-us.204.0.salesforce1.meta/salesforce1/customize_s1_nav_about.htm)

upvoted 1 times

Stephn 2 years, 2 months ago

"If you don't add this item to the navigation menu, groups are automatically included in the set of Smart Search Items instead and the Groups item is available from the Recent section."

upvoted 1 times

Mims22 2 years ago

yes, but the issue is that the app builder is not able to select Groups as one of the items on the drop-down menu. So what if you don't add it? It means that it is still available for selection.

upvoted 1 times

RamaSA 2 years, 10 months ago

C is the right answer

Groups Appears for organizations that have Chatter enabled. If you don't add this item to the navigation menu, groups are automatically included in the set of Smart Search Items instead and the Groups item is available from the Recent section.

[https://developer.salesforce.com/docs/atlas.en-us.salesforce1.meta/salesforce1/customize\\_s1\\_nav\\_about.htm](https://developer.salesforce.com/docs/atlas.en-us.salesforce1.meta/salesforce1/customize_s1_nav_about.htm)

upvoted 4 times

P7714 3 years, 1 month ago

can anybody post correct answer please

upvoted 3 times

Tiesseti 3 years, 5 months ago



Groups appears for organisations that have Chatter enabled. If you don't add this item to the navigation menu, groups are automatically included in the set of Smart Search Items instead and the Groups item is available from the Recent section.

[https://developer.salesforce.com/docs/atlas.en-us.salesforce1.meta/salesforce1/customize\\_s1\\_nav\\_about.htm](https://developer.salesforce.com/docs/atlas.en-us.salesforce1.meta/salesforce1/customize_s1_nav_about.htm)  
upvoted 3 times

  **yyhinc** 3 years ago

Tricky question! The app builder is not able to select Groups as one of the items on the drop-down menu because he did not include it in the selected list of the Navigation menu. If you don't add this item to the navigation menu, groups and the Groups item are automatically included in the set of Smart Search Items.

upvoted 4 times

  **Goat1234** 3 years ago

So D is the correct answer?

upvoted 1 times

Universal Containers wants to automate a business process using workflow. They are aware that workflow rules may cause recursive behavior, and as a result certain actions will only cause workflow rules that didn't fire previously to be retriggered. What workflow action might cause this behavior? (Choose two.)

- A. Workflow Field updates with the "Re-evaluate Workflow Rules After Field Change" field selected.
- B. Workflow Tasks where the "Due Date" field is set to "Rule Trigger Date" minus X Days.
- C. Workflow Outbound Messages with the "Protected Component" field selected.
- D. Workflow E-mails containing hard-coded links with Salesforce IDs referencing specific workflow rules.

Correct Answer: AB

Community vote distribution



**DonDemik** 2 years ago

Selected Answer: AB

A,B  
Make sure that your workflow rules aren't set up to create recursive loops. For example, if a field update for Rule1 triggers Rule2, and a field update for Rule2 triggers Rule1, the recursive triggers may cause your organization to exceed its limit for workflow time triggers per hour.  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_updates\\_reevalute\\_wf.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_updates_reevalute_wf.htm&type=5)  
upvoted 2 times

**adhi\_ind** 2 years, 1 month ago

Selected Answer: BD

Option A, re evaluate codition is no where seen in workflow.  
  
B & D is the answer  
upvoted 2 times

**Mims22** 2 years ago

Copied directly from this option on a workflow rule in Salesforce: If this field update changes the field's value, all workflow rules on the associated object are re-evaluated. Any workflow rules whose criteria are met as a result of the field update will be triggered. A is for sure correct.  
upvoted 6 times

**Ma21** 2 years, 8 months ago

I am confused with this question can some post the correct answer from salesforce?  
upvoted 1 times

**P7714** 3 years, 1 month ago

Can anybody post correct answer please  
upvoted 1 times

**Ganmook** 3 years, 1 month ago

I think A and B is corrected answers about this question.  
upvoted 3 times

**sandy1230** 3 years, 7 months ago

The only option is to set the Due Date based on either the "Rule Trigger Date" or a Date field in the Object; plus/minus "X" amount of days  
upvoted 2 times

A new custom object called Invoices needs to have an invoice date for the date and time it was invoiced.  
What field type should be selected for this?

- A. Date/Time
- B. Time
- C. Date/Timestamp
- D. Date

**Correct Answer:** A

The VP of Sales at Universal Containers wants to have a set of screens to guide the inside sales team through collecting and updating data for leads.  
How can the app builder accomplish this?

- A. Workflow
- B. Process Builder
- C. Salesforce Connect
- D. Flow

**Correct Answer:** D

  **DonDemik** 2 years ago

D. use screen flow  
upvoted 2 times

The Director of Marketing has asked the app builder to create a formula field that tracks how many days have elapsed since a contact was sent a marketing communication. The director is only interested in whole units.

What function should be used to return today's date for calculating the difference?

- A. DATE()
- B. NOW()
- C. TODAY()
- D. DATEVALUE()

**Correct Answer:** C

🗲️ 👤 **DonDemik** 2 years ago

C.

DATE() is not correct because the DATE() function returns a Date value, given a year, month, and day.

upvoted 1 times

🗲️ 👤 **long\_one** 2 years, 5 months ago

C. Use the Formula: Today() - DateMarketingCommSent\_\_c

upvoted 1 times

🗲️ 👤 **Ma21** 2 years, 8 months ago

C: The TODAY() function returns the current day, month, and year as a Date data type. ... The NOW() function returns the Date/Time value of the current moment. It's useful when you are concerned with specific times of day as well as the date.

[https://help.salesforce.com/s/articleView?id=sf.formula\\_using\\_date\\_datetime.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.formula_using_date_datetime.htm&type=5)

upvoted 2 times

🗲️ 👤 **larela4432** 2 years, 8 months ago

is C correct ?

upvoted 2 times

🗲️ 👤 **frn** 1 year, 10 months ago

Yes, The NOW() function returns the Date/Time value of the current moment, and we are interested in days, not time (hours).

upvoted 1 times



Which of the following are types of developer sandboxes environment types in Salesforce? (Choose four.)

- A. Developer
- B. Developer Pro
- C. Partial Copy
- D. Full Sandbox
- E. Partial Sandbox
- F. Full Copy

Correct Answer: ABCD

Community vote distribution



- MiruCo

Highly Voted

2 years, 6 months ago

ABCD: [https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)  
upvoted 5 times
- Jason\_R

Most Recent

1 year, 7 months ago

Selected Answer: ABCD

ABCD: [https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_environments.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_environments.htm&type=5)  
  
Create a new sandbox from a production instance and the names are literally Developer, Developer Pro, Partial Copy and Full.  
upvoted 2 times
- marticus

1 year, 7 months ago

A B D E  
  
A. Developer sandbox: A Developer sandbox is a copy of your production environment that you can use to build and test new features, customizations, and configurations.  
  
B. Developer Pro sandbox: A Developer Pro sandbox is a copy of your production environment that includes more data and is refreshed more frequently than a Developer sandbox.  
  
D. Full Sandbox: A Full sandbox is a complete copy of your production environment, including all your data and metadata.  
  
E. Partial Sandbox: A Partial sandbox is a copy of your production environment that includes a subset of your data and metadata.  
upvoted 1 times
- CVR14


2 years ago

[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)  
  
I also thought A B D and E and checked it. Since the question is 'Developer Sandbox' I am included to go with this answers as well  
upvoted 1 times
- adhi\_ind

2 years, 1 month ago

Selected Answer: ABCD

[https://www.google.com/url?sa=t&source=web&rct=j&url=https://help.salesforce.com/apex/HTViewHelpDoc%3Fid%3Dsf.data\\_sandbox\\_environments.htm%26language%3Dn\\_US&ved=2ahUKEwiY3PzcmvH4AhVSRmwGHSxDBCEQFnoECAUQAQ&usg=AOvVaw0SvsWrnTYTU9qyFDR3MiHY](https://www.google.com/url?sa=t&source=web&rct=j&url=https://help.salesforce.com/apex/HTViewHelpDoc%3Fid%3Dsf.data_sandbox_environments.htm%26language%3Dn_US&ved=2ahUKEwiY3PzcmvH4AhVSRmwGHSxDBCEQFnoECAUQAQ&usg=AOvVaw0SvsWrnTYTU9qyFDR3MiHY)  
  
It is ABCD  
upvoted 2 times

 **Ma21** 2 years, 8 months ago

A B D E: Salesforce now providing four types of sandboxes.

- 1. Developer Sandbox
  - 2. Developer Pro Sandbox
  - 3. Partial Data Sandbox
  - 4. Full Sandbox
- <https://www.salesforcetutorial.com/introduction-to-sandboxes/>  
upvoted 3 times



Universal Containers requires e-mails to be sent to additional recipients when a workflow e-mail alert is triggered from the case object. Which two field types need to be added to the case object to allow additional recipients on the e-mail alert? (Choose two.)

- A. Text field
- B. E-mail field
- C. Lookup field
- D. Formula field

**Correct Answer:** *BC*



*Community vote distribution*



  **adhi\_ind** 2 years, 1 month ago

**Selected Answer: BC**


Checked on Recipient Type field while creating field  
Email Field and Related items are available  
upvoted 2 times

  **Specer** 2 years, 5 months ago



BC : [https://help.salesforce.com/s/articleView?id=sf.customize\\_wfalerts\\_recipienttypes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_wfalerts_recipienttypes.htm&type=5)

B : Email Field  
An email address field on the selected object, such as the Email field on lead records or custom email fields.



C : Related Contact  
An associated contact on the record.  
For example, you can select the Customer Signed By field for contracts that contain the name of the contract signer.  
or  
Related User  
An associated user on the record.  
For example, contract records have an Activated By field that contains the name of the user that activated the contract.  
upvoted 4 times

  **wka520** 2 years, 6 months ago



BD is correct  
upvoted 1 times

  **wka520** 2 years, 6 months ago

sorry BC is correct  
upvoted 2 times

  **FI99** 2 years, 7 months ago

B&C  
The question is asking for additional recipients on the case object to be added which I am assuming is a new field and the only 2 options from the drop down is lookup and email field.  
  
<https://developer.salesforce.com/forums/?id=906F0000000kDALIA2>  
upvoted 1 times

  **Ma21** 2 years, 8 months ago

I guess A B according to this site: <https://developer.salesforce.com/forums/?id=9062I000000IRBtQAO>  
upvoted 2 times

  **Leonnse\_11** 3 years, 2 months ago

Correct Answer: A B  
upvoted 3 times

  **SFExplorer12** 3 years, 3 months ago

B, C  
It should be Email field and Lookup field, only these fields appear in dropdown for Workflow email action.  
upvoted 4 times

  **Shreyasee** 3 years, 7 months ago

It should be an Email field and a text field  
upvoted 2 times

Question #55

Topic 1

Universal Containers needs the ability to generate proposal documents. All the data required for a proposal resides in a custom object.  
What is the recommended solution?

- A. Store a template in the Static Resources and configure the Action Link Template to use it.
- B. Create the HTML template for Proposals and store it in the Public Folder.
- C. Select and install an AppExchange product to meet the Proposal generation needs.
- D. Enable the PDF feature and create a custom Proposal Template based on the Standard Template.

**Correct Answer: C**

What is a user case for validation rules?

- A. Ensure Zip/Postal Codes are entered in the correct formal.
- B. Restrict partner Lead visibility to the channel sales team.
- C. Prevent deals with less than a 10% discount from entering an approval process.
- D. Prevent non-managers from joining a private Chatter Group.

Correct Answer: C

Community vote distribution



- sshariff

Highly Voted

3 years, 9 months ago

Should be A

upvoted 24 times
- t\_samuel

Most Recent

1 year, 4 months ago

A - 100% percent

upvoted 1 times
- AlexUp

1 year, 7 months ago

Selected Answer: A

A is correct

upvoted 2 times
- marticus

1 year, 7 months ago

All of the options you provided (A, B, C, and D) could be considered valid use cases for validation rules. Validation rules are used to ensure that data entered into a system meets certain criteria or follows certain rules. These rules can be used to enforce business logic, protect data integrity, and ensure that data is entered consistently and accurately.

upvoted 1 times
- aviad

1 year, 8 months ago

Selected Answer: A

MUST BE A

upvoted 1 times
- YJ2

1 year, 11 months ago

It should be A, coz main purpose of validation rule is to have correct data or data format to be entered. We've entry criteria to define which record required approval process.

upvoted 1 times
- oscarin6

2 years ago

Selected Answer: A

Should be A. A formula can validate a zip code. Answer C can be controlled by Approval Process.

upvoted 1 times
- CVR14

2 years ago

A is the correct answer

upvoted 1 times
- aikabang

2 years ago

Selected Answer: A

A Because VR controls the validity of a field by using formulas.

upvoted 1 times
- sf2022

2 years, 1 month ago

Selected Answer: A

Ans is A

upvoted 1 times
- k768

2 years, 5 months ago

Selected Answer: A

A is correct

upvoted 1 times



Which two options are available to an app builder when defining an object-specific Create Record custom action? (Choose two.)

- A. Allowing the end user to choose the record type.
- B. Specifying the fields and layout of the action.
- C. Redirecting the end user to the detail page of the target object.
- D. Pre-defining field values on the target object.

Correct Answer: AB

Community vote distribution



- ShrutiP** Highly Voted

3 years, 8 months ago

B & D is correct

upvoted 28 times
- Jude1337**

2 years, 2 months ago

I think so too, as "A" mentions the enduser. However endusers should not be able to select the record type if its already filled by the action.

upvoted 2 times
- elsy1999**

1 year, 6 months ago

Why end user should not be able to select the record type? It's not true. For example, If there are two types of payment plan - user may choose, which one is more proper for him.

upvoted 1 times
- t\_samuel**

1 year, 4 months ago

Correct, but not in Create Record Action. When you create a new action you need to defined the Record type.  
[https://help.salesforce.com/s/articleView?id=sf.creating\\_object\\_specific\\_actions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.creating_object_specific_actions.htm&type=5)

upvoted 1 times
- t\_samuel** Most Recent

1 year, 2 months ago

B and D -> [https://help.salesforce.com/s/articleView?id=sf.actions\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_limitations.htm&type=5)

upvoted 1 times
- YJ2**

1 year, 11 months ago

A&B, A coz its obvious and B coz records types has Page Layout and page layout has field sets. so most close and related is records and page layout.

upvoted 1 times
- elsy1999**

1 year, 6 months ago

A is not obvious by the way... D also seems to be correct.

upvoted 2 times
- DonDemik**

2 years ago

**Selected Answer: BD**

B,D seem correct to me

upvoted 2 times
- aikabang**

2 years ago

**Selected Answer: BD**

B & D are correct

upvoted 2 times
- sf2022**

2 years ago

**Selected Answer: BD**

Ans are B,D

upvoted 2 times
- Mims22**

2 years ago

B & D

[https://help.salesforce.com/s/articleView?id=sf.predefined\\_field\\_values.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.predefined_field_values.htm&type=5)

upvoted 2 times
- elsy1999**

1 year, 6 months ago

There is no any word about record types, Why it is false?

upvoted 1 times

  **adhi\_ind** 2 years, 1 month ago

**Selected Answer: BD**



Created an Action in Account Object to quickly create a contact. Was able to set layout and add predefined values

upvoted 2 times

  **adhi\_ind** 2 years, 1 month ago

Set layout ,in the sense of arranging fields as ler our requirement.

upvoted 1 times

  **Eslo** 2 years, 1 month ago

B and D are correct. Tried and tested

upvoted 4 times

  **cpqspecialist** 2 years, 2 months ago

Need help with this question. Not able to add new discussion.

An Admin has created a validation product rule that must display an error message upon clicking Save if a product option is selected while a configuration attribute is set to a specific value. When the user chooses the product option, then sets the configuration attribute to the specific value, the error message appears before Save is clicked. Which two should the Admin change the rule or configuration attributes so that the error message only appears upon clicking Save?

A. Change the configuration attribute field Apply Immediately to False.

B. Change the product rule field Evaluation Event to Save.

C. Change the product option field Apply Immediately to True.

D. Add a product rule Condition to check if Evaluation Action = Save.

upvoted 1 times

  **moitam** 2 years, 1 month ago

This is a CPQ question... wrong forum here...


never the less I think it's A and B

upvoted 1 times

  **CMMEAD** 2 years, 2 months ago


Man why can't the community just have the same answers... this isn't very helpful

upvoted 1 times

  **Eslo** 2 years, 5 months ago

A and B is correct. There is no option to pre-define values when creating an action for Create Record

upvoted 1 times

  **silentval** 1 year, 4 months ago

There is, after you create the action you're shown the option to pre-define values. Also, A is incorrect because when you're creating the action and the target object has more than one record type, you're required to chose one, this choice is not available to the user.

BD is the correct answer.

upvoted 1 times

  **wka520** 2 years, 6 months ago

AB is correct



upvoted 1 times

  **FI99** 2 years, 7 months ago

B&D



You can create predefined value for certain fields when creating object-specific action.

upvoted 1 times

  **Ma21** 2 years, 8 months ago

I guess B and D

upvoted 1 times

  **Omar73** 2 years, 11 months ago

B&D is correct, when creating the action you can choose the record type of that action, but there is no way to allow the end user to select it, and therefore A is incorrect.

upvoted 2 times

  **yyhinc** 3 years ago

[https://help.salesforce.com/articleView?id=sf.predefined\\_field\\_values.htm&type=5](https://help.salesforce.com/articleView?id=sf.predefined_field_values.htm&type=5)



upvoted 1 times







At Universal Containers, the Account object has a Master-Detail relationship with an Invoice custom object. The app builder would like to change this to a lookup field, but is not able to do so.  
What could be causing this?



- A. The Account is included in the workflow on the Invoice object.
- B. The Invoice must have at least one Master-Detail field for reporting.
- C. The Invoice records have existing values in the Account.
- D. The Account record includes Invoice roll-up summary fields.



Correct Answer: D



-   **BorisBoris** 1 year, 1 month ago

D.  
When a parent object has a roll-up summary field, it indicates a dependency on the child records for calculations. Changing the relationship to a lookup would remove this dependency, potentially causing inconsistencies in the roll-up summary field values.  
upvoted 1 times
-   **AlexUp** 1 year, 7 months ago

D is correct.  
upvoted 2 times
-   **Sang\_Patra** 2 years, 3 months ago

D is correct. If the parent object has rollup summary field of the child, it cannot be changed to lookup.  
upvoted 3 times
-   **Ma21** 2 years, 8 months ago

D looks correct.  
upvoted 2 times
-   **sdarena** 2 years, 9 months ago

D is the MOST correct: [https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
upvoted 4 times
-   **andreapi** 3 years, 6 months ago

I've tried the A and this is true. So in this case we have true A and D.  
upvoted 1 times

A manager wants to calculate the number of days since an account was last contacted through e-mail.  
What field type should be used to accomplish this?

- A. Number
- B. Date
- C. Roll-up summary
- D. Formula

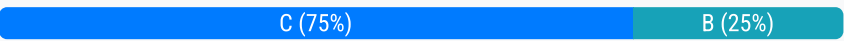
Correct Answer: D

Universal Containers needs to flag Leads with one or more business areas. They need to add a field to capture these to the Lead Record. There is no need to report on this field.  
What is the appropriate field type?

- A. Radio Buttons (Multi-Select)
- B. Picklist
- C. Picklist (Multi-Select)
- D. Text Area

Correct Answer: C

Community vote distribution



**vldmr** 6 months, 1 week ago

**Selected Answer: C**

Since we need to select multiple business areas on the Lead, multi-select is the only option that can provide this.  
upvoted 2 times

**DonDemik** 2 years ago

**Selected Answer: C**

The answer should be a field that enables multi selection.  
Radiobutton is not included in SF yet. only checkbox, picklist and multi-select picklist  
Answer should be C  
upvoted 1 times

**Mims22** 2 years ago

It says with one or more business areas, so its C  
upvoted 1 times

**Jude1337** 2 years, 2 months ago

**Selected Answer: B**

"B" as the use case states: "to flag Leads"  
upvoted 1 times

**Jude1337** 2 years, 2 months ago

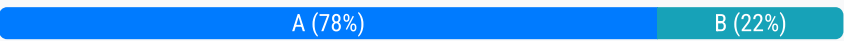
"B" as the use case states: "to flag Leads"  
upvoted 1 times

Universal Containers has two types of customer support processes: Platinum and Diamond. The app builder created separate record types for each process on the Case object. The customer support team should not be able to create new cases with the Diamond record type. How should this requirement be met?

- A. Update the profile to remove the Diamond record type from the support team.
- B. Remove the ability for the support team to create new case records.
- C. Make the record type hidden to all users and then use sharing rules to share it.
- D. Update the organization-wide defaults to private.

Correct Answer: A

Community vote distribution



- oscarin6** Highly Voted

2 years ago

Selected Answer: A

A is correct. Someone voted B so I wanted to contradict this. If B, then the customer support person would NOT BE able to create ANY records. They still need to create the other record types.

upvoted 7 times
- vldmr** Most Recent

6 months, 1 week ago

Selected Answer: A

Option B will restrict creation of any record.

upvoted 1 times
- vldmr**

6 months, 1 week ago

Selected Answer: A

Profile controls ability to create records of a certain record type.

upvoted 1 times
- MaestroDash**

7 months ago

Selected Answer: A

B option is simply incorrect. In the statement says that only prevent to create Diamond cases, so you need to have permissions to create Case records to create Platinum cases

upvoted 1 times
- CT2023**

1 year, 5 months ago

Selected Answer: B

B is the right answer, here is why:  
The scenarios stated there are two support processes, Platinum and Diamond, and there are two record types. Here I assume each record type assigned to a support process.  
The question said Customer support Team should not be able create cases on the Diamond Record Type.  
So in order to prevent the customer support team from creating cases for Diamond record type. The app build should modify and remove ability for the support team to create record type on Diamond Record Type. In this case of there is a page layout that map to Diamond record type remove New or Create button on the page layout is one example.

upvoted 1 times
- CT2023**

1 year, 5 months ago

A is also correct, and B is also a valid solution.

upvoted 1 times
- CT2023**

1 year, 5 months ago

B is the right answer, here is why:  
The scenarios stated there are two support processes, Platinum and Diamond, and there are two record types. Here I assume each record type assigned to a support process.  
The question said Customer support Team should not be able create cases on the Diamond Record Type.  
So in order to prevent the customer support team from creating cases for Diamond record type. The app build should modify and remove ability for the support team to create record type on Diamond Record Type. In this case of there is a page layout that map to Diamond record type remove New or Create button on the page layout is one example.

upvoted 1 times
- AlexUp**

1 year, 7 months ago

Selected Answer: A

A is correct.

upvoted 1 times

  **amilaveer** 1 year, 8 months ago

**Selected Answer: A**

Answer is A

upvoted 1 times

  **Samuel\_S** 1 year, 11 months ago

**Selected Answer: A**

Forbidding Diamond while keeping the Platinum in reach.

upvoted 2 times

  **DonDemik** 2 years ago

**Selected Answer: B**

Why not B?

A-"The customer support team should not be able to create new cases with the Diamond record type" -- The customer support team may still need to access the record type just not to create new case. A does not seem to be correct

upvoted 3 times

  **Samuel\_S** 1 year, 11 months ago

I miss-upvoted.

But the problem is this - if you disallow the team to make any reports at all. You forgot there is still the Platinum which they are still supposed to be able to use.

upvoted 1 times



Universal Containers sells to three different types of organizations: Partner, Enterprise, and Small Business. Some of the information collected about each organization overlaps; however, there are also unique attributes to each type of organization that need to be tracked, some of which are required.

What solution meets these requirements?

- A. Three different sections on an Account page layout, which each section displaying the relevant fields for that organization.
- B. A Partner Community for partner organization records, and two lead record types for Enterprise and Small Business organizations.
- C. Three Account record types, each with its own page layout to display the relevant fields for that type of organization.
- D. Three custom objects for the three organization types, each with custom fields that pertain to that type of organization.

Correct Answer: C

Community vote distribution



**vldmr** 6 months, 1 week ago

**Selected Answer: A**

Option C is ridiculous. Each layout would have 3 sections of which only one would be used on each record (Partner, Enterprise, Small business). While 3 different record types, each with OWN page layout, would show only the fields that are needed.

upvoted 1 times

**MaestroDash** 7 months ago

**Selected Answer: C**

I think it's C. Option A is invalid to create required fields in the layout only for some kind of accounts.

upvoted 2 times

**bnaya\_iridescent** 1 year, 1 month ago

**Selected Answer: C**

C is correct because it allows to store different types of customers with their applicable fields.

upvoted 3 times

**CT2023** 1 year, 5 months ago

**Selected Answer: A**

I think A is a good solution because with one Record Type and one page layout you can see data collected for three customers on one view, also with collapsable sections you can select which section to view or not to view. With separate record type and page layout you have to change pag layout and change record type to view different data, this is not practical. Plus the question did not say anything about we need separate view for separate department.

upvoted 1 times

**CT2023** 1 year, 5 months ago

**Selected Answer: A**

I think A is a good solution because with on Record Type and one page layout you can see data collected for three customers on one view. with collapsable section you can select which section to view or now to view. With separate record type and page layout you have to change page layout and change record type to view different data.

upvoted 2 times

The marketing team at Universal Containers has a list of 400 leads it wants to upload to Salesforce. The team needs to avoid creating duplicate records.  
Which two actions should be taken to meet this requirement? (Choose two.)

- A. Utilize a Lead Matching Rule and corresponding Duplicate Rule to block newly created duplicate leads.
- B. Use Data Loader's update function to import leads and match to existing records based on e-mail address.
- C. Enable Duplicate Matching in the Data Management section in Setup and activate the Lead-to-Lead scenario.
- D. Upload the lead list using the Import Wizard and select a Matching Type to prevent duplicate lead creation.

**Correct Answer:** AD

*Community vote distribution*

AD (100%)

- AlexUp** 1 year, 7 months ago

Selected Answer: AD

A and D are correct.  
upvoted 1 times
- long\_one** 2 years, 5 months ago

It's not C because the Setup has only 'Duplicate Rules' and 'Matching Rules' only. 'Duplicate Matching' does not exist.  
upvoted 2 times
- Ma21** 2 years, 7 months ago

A and D is correct. In the backend under Duplicate Management - Duplicate Rules - Create Lead matching Rule for Lead Duplicate Rules.  
upvoted 4 times
- HeyBiubiu** 2 years, 11 months ago

Why C is not correct?  
upvoted 3 times
- SpiritualBeing** 2 years, 3 months ago

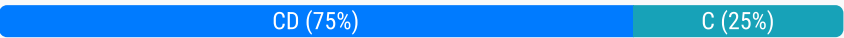
t's not C because the Setup has only 'Duplicate Rules' and 'Matching Rules' only. 'Duplicate Matching' does not exist.  
upvoted 1 times

Which two will prevent a formula field from being referenced by a Roll-Up Summary field? (Choose two.)

- A. A cross-object workflow updating a field referenced by the formula field.
- B. The CASE() function in the formula field.
- C. The NOW() function in the formula field
- D. A cross-object field reference in the formula field.

Correct Answer: AD

Community vote distribution



**pubg4ronliulic** **Highly Voted** 3 years, 9 months ago  
C & D

You can't use long text area, multi-select picklist, Description fields, system fields like Last Activity, cross-object formula fields, and lookup fields in the field column of roll-up summary filters.

If a roll-up summary field doesn't contain cross-object field references or functions that derive values on the fly, such as NOW or TODAY, it can calculate the values of formula fields.  
[https://help.salesforce.com/articleView?id=fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/articleView?id=fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 30 times

**t\_samuel** **Most Recent** 1 year, 2 months ago  
**Selected Answer: CD**  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

**CT2023** 1 year, 5 months ago  
**Selected Answer: C**  
C & D are correct.  
upvoted 1 times

**AlexUp** 1 year, 7 months ago  
**Selected Answer: CD**  
C and D are correct.  
upvoted 1 times

**DonDemik** 2 years ago  
**Selected Answer: CD**  
C,D  
A is incorrect because: A roll-up summary field can trigger workflow rules and field validations.  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

**wka520** 2 years, 6 months ago  
CD  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

**Ma21** 2 years, 8 months ago  
C & D: Roll-up cannot be performed on formula fields that use cross-object references or on-the-fly calculations such as NOW()  
<https://developer.salesforce.com/forums/?id=9060G0000005kgJQAQ>  
upvoted 2 times

**JoPe** 3 years, 8 months ago  
Same answer than PUBG4ronliulic  
upvoted 3 times

Universal Containers is rolling out a new opportunity review process. Regional managers will need to edit opportunities for their subordinates, but not for other groups. Managers and users should be able to view all opportunities. Which two approaches are recommended to meet their requirement? (Choose two.)

- A. Set organization-wide defaults to public read/only.
- B. Create standard role hierarchies
- C. Set organization-wide defaults to public read/write.
- D. Create criteria based sharing rules.

Correct Answer: AB

Community vote distribution



**aniket\_k11** 4 months ago

**Selected Answer: AD**

Correct answer should be A and D or this should be a choose three option question as D is also needed or we can say more required to give the managers edit access to the opportunity records  
upvoted 1 times

Which two relationship types can be defined with external objects? (Choose two.)

- A. Cross-Organization Lookup
- B. External Lookup
- C. Indirect Lookup
- D. External Master-Detail

Correct Answer: BC

Community vote distribution



**Specer** **Highly Voted** 2 years, 5 months ago

[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)  
upvoted 9 times

**CT2023** **Most Recent** 1 year, 5 months ago

**Selected Answer: BC**

External Object Relationships  
External objects support standard lookup relationships, which use the 18-character Salesforce record IDs to associate related records with each other. However, data that’s stored outside your Salesforce org often doesn’t contain those record IDs. Therefore, two special types of lookup relationships are available for external objects: external lookups and indirect lookups.  
upvoted 1 times

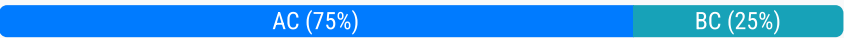


Which two are capabilities of Schema Builder? (Choose two.)

- A. Viewing page layouts in a new window.
- B. Editing custom settings.
- C. Showing selected objects on a page.
- D. Creating a new record type.

Correct Answer: AC

Community vote distribution



**Ma21** Highly Voted 2 years, 8 months ago

A and C: Hide Object on Canvas  
View Object detail in a new window  
View Page Layouts detail in a new window

[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder\\_working.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder_working.htm&type=5)  
upvoted 8 times

**vldmr** Most Recent 6 months, 1 week ago

Selected Answer: AC

A + C. No other options.  
upvoted 1 times

**CT2023** 1 year, 5 months ago

Selected Answer: BC

[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)  
upvoted 1 times

**AlexUp** 1 year, 7 months ago

Selected Answer: AC

A and C are correct.  
upvoted 2 times

Which two features can extend record access beyond the organization-wide defaults? (Choose two.)

- A. Criteria-based sharing rules.
- B. Owner-based sharing rules.
- C. Public or private groups.
- D. Dynamic role hierarchy.

**Correct Answer:** AB

*Community vote distribution*

AB (100%)

CT2023 1 year, 5 months ago

**Selected Answer: AB**

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_managing\\_outbound\\_messages.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_managing_outbound_messages.htm&type=5)  
upvoted 1 times

CT2023 1 year, 5 months ago

**Selected Answer: AB**

[https://help.salesforce.com/s/articleView?id=sf.security\\_sharing\\_rule\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_sharing_rule_types.htm&type=5) update information on help.  
upvoted 1 times

sdarena 2 years, 9 months ago

A & B are correct. See last sentence here: [https://help.salesforce.com/s/articleView?id=sf.security\\_sharing\\_owd\\_about.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_sharing_owd_about.htm&type=5)  
upvoted 4 times

Universal Containers needs to send an Outbound Message to an external system when a record has been updated.  
What is the recommended feature to meet this requirement?

- A. Lightning Connect
- B. Workflow
- C. Process Builder
- D. Flow Launcher

Correct Answer: B

Community vote distribution



**CT2023** 1 year, 5 months ago

Selected Answer: B

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_managing\\_outbound\\_messages.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_managing_outbound_messages.htm&type=5)  
upvoted 2 times

**SS27** 1 year, 2 months ago

Why D is not possible?  
upvoted 2 times

**t\_samuel** 1 year, 2 months ago

Flow yes, but not Flow Launcher. Only Flow Trigger.  
upvoted 2 times

**CT2023** 1 year, 5 months ago

Selected Answer: B

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_om\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_om_considerations.htm&type=5)  
upvoted 1 times

Universal Containers wants to display a message when an opportunity close date is less than 60 days in the future.  
What can be used to display different text on the opportunity record depending on the number of days until the target close date?

- A. Workflow Update
- B. Process Builder
- C. Sales Process
- D. Formula Field

Correct Answer: D

Which three are true about converting a tabular, summary, or matrix report to a joined report? (Choose three.)

- A. Cross filters are not supported in joined reports.
- B. The Rows to Display filter is not supported in joined reports.
- C. Joined report blocks are formatted as matrix reports.
- D. Report formula fields are not supported in joined reports.
- E. Bucket fields are not supported in joined reports.

**Correct Answer:** *ABE*

—  **Ma21** Highly Voted 2 years, 8 months ago

A B and E: Here are some things you can't do with joined reports.  
Add bucketed fields.  
Add cross filters.  
Drag and drop filters from the Fields pane on to the Filter pane.  
Apply conditional highlighting.  
Change the hierarchy for account, activity, lead, and opportunity reports.  
Create reporting snapshots based on joined reports.  
Schedule or subscribe to joined reports in Salesforce Classic.  
upvoted 8 times

—  **sdarena** Most Recent 2 years, 9 months ago

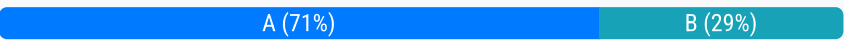
A, B, & E are correct: [https://help.salesforce.com/s/articleView?id=sf.reports\\_unavailable\\_with\\_joined\\_reports.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.reports_unavailable_with_joined_reports.htm&type=5)  
upvoted 2 times

Universal Containers has deployed custom tabs to Production via change sets, without including the profile settings or permission sets. What is the setting for the visibility of custom tabs?

- A. Custom tabs are hidden for all users.
- B. Custom tabs are default off for all users.
- C. Custom tabs are default on for all users.
- D. Custom tabs are not deployed.

Correct Answer: A

Community vote distribution



- Ma21**

Highly Voted

2 years, 7 months ago

A - this question is asking about Change Sets. Tabs will be hidden if Profiles are not deployed.

upvoted 9 times
- YOOGI1234**

Most Recent

5 months, 1 week ago

Selected Answer: A

A is correct

upvoted 1 times
- fsafarov**

7 months, 1 week ago

Deployed custom tabs are hidden by default for all users. They're visible only if the change set also contains profiles that set the visibility property appropriately. Professional Edition orgs are an exception—deployed custom tabs in those orgs are always visible by default.

upvoted 2 times
- manojN1004**

1 year, 1 month ago

Selected Answer: A

A Is correct answer

upvoted 1 times
- SS27**

1 year, 2 months ago

Selected Answer: A

Answer is A.

[https://help.salesforce.com/s/articleView?id=sf.changesets\\_about\\_components.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.changesets_about_components.htm&type=5)

upvoted 2 times
- silentval**

1 year, 4 months ago

Selected Answer: A

If those are new tabs deployed without the profiles or permission sets, they will be hidden. If the tabs already existed on the target org and already had visibility set for said profiles or permission sets, they will be kept as is.

upvoted 1 times
- AlexUp**

1 year, 7 months ago

Selected Answer: B

B is correct.

upvoted 1 times
- cagdasaydin7**

1 year, 9 months ago

Selected Answer: B

Correct answer is B For sure

upvoted 1 times
- SFDCcert**

2 years, 7 months ago

answer is B.[https://help.salesforce.com/s/articleView?id=sf.permissions\\_tab\\_settings\\_ref.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.permissions_tab_settings_ref.htm&type=5)

upvoted 2 times
- Mims22**

2 years ago

This link shows general tab visibility rules. The question here is when you deploy it with change sets without profiles, so this is something this link does not answer or confirm.

upvoted 2 times

Representatives at Universal Containers uses Salesforce to record information for new Leads. When new prospects are added, an outbound message is sent to SAP with the Lead's information.  
What automation process will accomplish this without writing any code?

- A. Design an Approval Process that sends an outbound message upon approval.
- B. Create a process using Process Builder to send the outbound message.
- C. Use Flow to create a wizard that will send an outbound message.
- D. Create a Workflow Rule with an outbound message as the action.

Correct Answer: D

Community vote distribution



- SFDCcert

Highly Voted

2 years, 7 months ago

If the question comes then the right option to choose will be Flow as post Winter 22 (already released) is the way to build this. Workflow & process builder will be removed sooner or later

upvoted 6 times
- igorshpak

Most Recent

1 year, 7 months ago

Selected Answer: D

Only Workflow was able to send an Outbound message without writing a code. Now only Flow can but with code.

upvoted 1 times
- Saozer

1 year, 10 months ago

Selected Answer: C

Here we talk about Automation. i have never seen a Workflow without Criteria. And, this requirement doesn't specify any criteria. It say that you must just send a outbound when a record is created. The most answer should be "C" because the best practice for drag-drop automation is FLOW (as Record Trigger flow). Do not care about this "wizard" word. a wizard is just a set of tools to achieve a work.

upvoted 4 times
- DonDemik

2 years ago

Selected Answer: D

D is correct  
C -- Flow can also send outbound message but what is "wizard"? option C looks suspicious.

upvoted 1 times
- kaiRoMa

2 years, 1 month ago

Selected Answer: D

This is likely to change to Flow, but for now, it is Workflow because of the "Wizard" specification in the question.

upvoted 1 times
- long\_one

2 years, 7 months ago

Winter'22 onwards, both Flow and Workflow Rules can do Outbound Messages. So the answers should be updated to C & D.

upvoted 1 times
- Ma21

2 years, 8 months ago

Flows are able to send Outbound emails now...why is the answer Workflow?

upvoted 1 times

Users at Universal Containers need to be able to quickly create a Resource record from the Project record's Chatter feed.  
How should the app builder define this functionality?

- A. By creating a custom "Detail Page" Button on the Project.
- B. By creating a custom "Detail Page" Button on the Resource.
- C. By creating a custom "Create a Record" Action on the Project.
- D. By creating a custom "Create a Record" Action on the Resource.

Correct Answer: D

Community vote distribution



**pubg4ronliulic** **Highly Voted** 3 years, 9 months ago  
C

[https://help.salesforce.com/articleView?id=basics\\_creating\\_records\\_in\\_feeds.htm&type=5](https://help.salesforce.com/articleView?id=basics_creating_records_in_feeds.htm&type=5)  
upvoted 37 times

**silentval** **Most Recent** 1 year, 4 months ago  
**Selected Answer: C**  
How am I going to create a a Resource related to a Project FROM a Resource record? It makes no sense 😂  
upvoted 1 times

**CVR14** 2 years ago  
I thought C as well to be honest  
upvoted 1 times

**sf2022** 2 years ago  
**Selected Answer: C**  
Ans is C  
upvoted 1 times

**CMMEAD** 2 years, 2 months ago  
**Selected Answer: C**  
C for sure  
upvoted 2 times

**wka520** 2 years, 6 months ago  
C is correct  
upvoted 1 times

**Ma21** 2 years, 7 months ago  
C - Create a Record quick action on the Project Object.  
upvoted 3 times

**rhea90** 3 years, 8 months ago  
D- create record on target object resource from project object actions link  
upvoted 1 times

A sales manager would like to look at an Account record and view charts of all the related open opportunities, closed/won opportunities, and open cases.

How many report charts can be added to the Account page layout to meet this requirement?

- A. 3
- B. 4
- C. 2
- D. 1

**Correct Answer:** C

*Community vote distribution*

C (100%)

🗲️ 👤 **DonDemik** 2 years ago

**Selected Answer: C**

C.  
1 chart for opportunity, another chart for case.  
upvoted 3 times

🗲️ 👤 **Ma21** 2 years, 8 months ago

C: You can have two report charts per page  
upvoted 3 times

🗲️ 👤 **sdarena** 2 years, 9 months ago

C:  
[https://help.salesforce.com/s/articleView?id=sf.reports\\_embed\\_limits.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.reports_embed_limits.htm&type=5)  
upvoted 2 times



Which three field types should be referenced by a Roll-Up Summary field using SUM? (Choose three.)

- A. Number
- B. Formula
- C. Date
- D. Percent
- E. Currency

Correct Answer: ADE

Community vote distribution



**AlexUp** 1 year, 7 months ago

**Selected Answer: ADE**

A, D and E are correct.  
upvoted 1 times

**Specer** 2 years, 5 months ago

A, D & E:  
SUM : Totals the values in the field you select in the Field to Aggregate option. Only number, currency, and percent fields are available.

[https://help.salesforce.com/s/articleView?id=sf.fields\\_defining\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_defining_summary_fields.htm&type=5)  
upvoted 2 times

**Ma21** 2 years, 8 months ago

A D and E: Number, currency, and percent fields are available when you select SUM as the roll-up type.  
Number, currency, percent, date, and date/time fields are available when you select MIN or MAX as the roll-up type.  
upvoted 2 times



**sdarena** 2 years, 9 months ago

A, D, & E are correct:  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

When an opportunity close date is delayed by more than 60 days, the manager and the VP of Sales must approve the change. Which two solutions will meet the requirement? (Choose two.)

- A. Build an approval process that requires unanimous approval from the manager and VP of Sales.
- B. Build a validation rule that does not allow a user to save the opportunity record.
- C. Create a workflow rule that checks for close date less than 60 days and add an e-mail alert.
- D. Create a Process Builder flow that submits the record for an approval process.

**Correct Answer:** AD

  **CVR14** 2 years ago

Just out of curiosity, why can't it be a workflow? Or isn't it possible to send out emails with this tool? I've mainly worked with Flows so not quite sure about the other capabilities in detail.



upvoted 2 times

  **DonDemik** 2 years ago

in C, it says "workflow check close date LESS than 60 days and send email alert".



The question asks a scenario when the user "close" the opportunity.

upvoted 1 times

  **YJ2** 1 year, 11 months ago

This question is to block the user from making changes if opp close date laps >60 days. WF will not help here as it will only send an email aler

upvoted 1 times

  **Ma21** 2 years, 8 months ago

A and D - make sense.

upvoted 2 times

  **sdarena** 2 years, 9 months ago

A & D are correct:

[https://help.salesforce.com/s/articleView?id=sf.process\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.process_overview.htm&type=5)

upvoted 1 times

Universal Containers wants to streamline its data capture process by linking fields together. UC wants to do this so that the available values on dependent fields are driven by values selected on controlling fields.

Which three considerations support the stated requirements? (Choose three.)

- A. Multi-select picklists can be dependent picklists but not controlling fields.
- B. Checkbox fields can be controlling fields but not dependent fields.
- C. Standard and custom picklist fields can be dependent fields.
- D. Custom picklist fields can be either controlling or dependent fields.
- E. The data import wizards only allow values to be imported into a dependent picklist if they match the appropriate controlling field.

**Correct Answer:** ABD

—  **OlaMana** Highly Voted 2 years, 10 months ago

ABD is correct.


[https://help.salesforce.com/s/articleView?id=sf.fields\\_dependent\\_field\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_dependent_field_considerations.htm&type=5)

upvoted 15 times

—  **CVR14** Most Recent 2 years ago

I meant ABD

upvoted 2 times

—  **CVR14** 2 years ago

I think ADE too. I had to use dependent picklist values at a client and checkboxes couldn't be chosen since it was dependent. Reference below

<https://developer.salesforce.com/forums/?id=906F00000008npLIAQ>


upvoted 1 times

—  **wka520** 2 years, 6 months ago

ABD


[https://help.salesforce.com/s/articleView?id=sf.fields\\_dependent\\_field\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_dependent_field_considerations.htm&type=5)

upvoted 3 times

—  **Ma21** 2 years, 8 months ago


I am still confused on this question: [https://help.salesforce.com/s/articleView?id=sf.fields\\_dependent\\_field\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_dependent_field_considerations.htm&type=5)

upvoted 1 times

—  **Ma21** 2 years, 8 months ago

Corrected ABE

upvoted 2 times

—  **Ma21** 2 years, 8 months ago

ADE because Checkboxes

Checkbox fields can be controlling fields but not dependent fields.

Import

The Data Import Wizard doesn't consider field dependencies. You can import any value into a dependent picklist regardless of the value imported for a controlling field.

upvoted 2 times

—  **Cloudy\_Follower** 2 years, 11 months ago

Correct answer is ABE

upvoted 3 times

Universal Containers has a junction object called Billings with a primary Master-Detail relationship with Accounts and a secondary Master-Detail relationship with Orders. The app builder has a requirement to change the primary Master-Detail relationship to a Lookup. What happens to the secondary Master-Detail relationship with Orders?

- A. The secondary Master-Detail object relationship needs to be reestablished.
- B. The secondary Master-Detail object also converts to a lookup.
- C. The secondary Master-Detail object becomes the primary.
- D. The secondary Master-Detail object relationship is no longer valid.

**Correct Answer:** C

👤 **Ma21** 2 years, 8 months ago

C: If you delete the primary master-detail relationship or convert it to a lookup relationship, the secondary master object becomes primary. Roll-up summary fields that summarize data from the junction object can be created on both master objects.

If you delete the primary master-detail relationship or convert it to a lookup relationship, the secondary master object becomes primary.  
upvoted 4 times

👤 **sdarena** 2 years, 9 months ago

C is correct:  
[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
upvoted 4 times

Which two statements are true when a new full sandbox is created? (Choose two.)

- A. Chatter data will be copied to the sandbox by default.
- B. Default e-mail deliverability is set to system e-mail only.
- C. Usernames will be modified uniquely for that sandbox.
- D. Users' e-mail addresses will not be modified.

Correct Answer: BC

Community vote distribution



DonDemik 2 years ago

Selected Answer: BC

BC  
A--To include all data in a Full sandbox, choose whether and how much field tracking history data to include, and whether to copy Chatter data. S  
Chatter data is not copied by default.  
C- Salesforce automatically changes sandbox usernames, but not passwords.  
B - New sandboxes have the default email deliverability setting System email only. The System email only setting is especially useful for controllin  
email sent from sandboxes so that testing and development work doesn't send test emails to your users.

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_create.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_create.htm&type=5)  
upvoted 1 times

wka520 2 years, 6 months ago

BC  
[https://help.salesforce.com/s/articleView?id=data\\_sandbox\\_create.htm&type=5&language=ja](https://help.salesforce.com/s/articleView?id=data_sandbox_create.htm&type=5&language=ja)  
upvoted 1 times

Ma21 2 years, 7 months ago

B and C looks correct.  
upvoted 1 times

When is it recommended to refresh a Full sandbox?

- A. Whenever a new Production user is added.
- B. Within 3 hours of when it is needed.
- C. After a major Production release.
- D. After UAT sign-off.

**Correct Answer:** C

*Community vote distribution*

C (100%)

👤 **AlexUp** 1 year, 7 months ago

**Selected Answer: C**

C is right.

upvoted 1 times

👤 **Ma21** 2 years, 8 months ago

C: Full Copy - may be refreshed every 29 days, include a full copy of production data and Sandbox Templates may be used but not required. Typically used for Quality Assurance (QA) and/or User Acceptance Testing (UAT) at the very end of development life cycle before deploying changes to production.

<https://help.salesforce.com/s/articleView?id=000338970&type=1>

upvoted 1 times

Which capabilities should an app builder consider when creating custom report types?

- A. The detail object in a Master-Detail relationship cannot be added as a secondary object on a custom report type.
- B. Any object can be chosen unless the object is not visible to the person creating the report type through security settings.
- C. When the primary object is a custom object and is deleted, then the report type and any reports created from it must be deleted manually.
- D. Once a report type is saved with a standard or custom primary object, the primary object cannot be changed for that report type.

**Correct Answer:** D

—  **Ma21** Highly Voted 2 years, 8 months ago

D: After you save a report type, you can't change the primary object.

If the primary object on a report type is a custom or external object, and that object is deleted, the report type and reports created from it are deleted.

[https://help.salesforce.com/s/articleView?id=sf.reports\\_defining\\_report\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.reports_defining_report_types.htm&type=5)


upvoted 6 times

—  **sfmc2022** Most Recent 2 years ago

B is not correct due to this page: [https://help.salesforce.com/s/articleView?id=sf.reports\\_defining\\_report\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.reports_defining_report_types.htm&type=5)

"You can choose from all objects—even the objects that you don't have permission to view. This flexibility lets you build report types for a variety of users."


upvoted 2 times

—  **Mims22** 2 years ago

B also seems true. Can someone explain why not B?

I agree D is for sure true.

upvoted 1 times

—  **frn** 1 year, 10 months ago

Because the user will be able to see the report, but no the data if he doesn't have permission.

upvoted 1 times

Universal Containers wants to automatically assign a specific permission set to new users.  
Which two actions should be completed in order to meet this requirement? (Choose two.)

- A. Create a workflow rule on the User object to assign a permission set.
- B. Create a Process on the User object to launch a flow.
- C. Create an Approval process on the User object to assign a permission set.
- D. Create a Flow on the User object to assign a permission set.

**Correct Answer:** *BD*

*Community vote distribution*

BD (100%)

- long\_one

Highly Voted

2 years, 6 months ago
- Yes, only FLOW and PROCESS BUILDER have the capability to set permission sets via APEX. Correct Answers are B and D.
- upvoted 7 times

AlexUp

Most Recent

1 year, 7 months ago

Selected Answer: BD

B and D are right.

upvoted 3 times

Ma21

2 years, 7 months ago

B and D - is rt

upvoted 3 times



The VP of Account Management at Universal Containers has requested that all Contacts' mailing postal codes match the associated account's shipping postal code.  
How can this be enforced using validation rules?

- A. Create a validation rule using a Not Equal operator.
- B. Create a validation rule using a Compare operator.
- C. Create a validation rule using the DISTANCE() function.
- D. Create a validation rule using the GEOLOCATION() function.

Correct Answer: A

Community vote distribution



- AlexUp 1 year, 7 months ago

Selected Answer: A

A is correct.  
upvoted 1 times
- PR0704 2 years, 5 months ago

Validation by default run for false condition therefore answer is A  
upvoted 3 times
- Liv021 2 years, 5 months ago

Why 'Not Equal' if it says that should "match" each other??  
upvoted 2 times
- Jude1337 2 years, 2 months ago

Error --> if formula returns TRUE  
  
Therefore:  
AdressA <> AdressB  
--> if bot Adresses are equal, FALSE is returned. Validation rule doesnt throw an error  
upvoted 2 times
- Mims22 2 years ago

Because validation rules trigger when the formula/statement in them is true. So, when the code does not match, then the validation will say: These do not match, please correct. and the user will adjust their input.  
upvoted 2 times
- Ma21 2 years, 8 months ago

A: The <> (Not Equal) operator determines if a value is not equal to another value (if it is either less than or greater than the other value.) In the example, the validation rule determines if the year of a given date is not equal to the year of today's date.  
upvoted 1 times

Which two behaviors may occur if workflow rules are reevaluated after a field change by a field update? (Choose two.)

- A. Workflow rules trigger more workflow rules to be re-evaluated.
- B. A recursive loop potentially results in exceeding governor limits.
- C. Workflow rules trigger validation rules on field updates.
- D. Cross-object workflow rules result in re-evaluation after field change.

**Correct Answer:** AB



*Community vote distribution*

AB (100%)

  **AlexUp** 1 year, 7 months ago

**Selected Answer: AB**

A and B are right.  
upvoted 1 times

  **Ma21** 2 years, 8 months ago

A and B: If any of the triggered workflow rules result in another field update that's also enabled for workflow rule re-evaluation, a domino effect occurs, and more workflow rules can be re-evaluated as a result of the newly-triggered field update. This cascade of workflow rule re-evaluation and triggering can happen up to five times after the initial field update that started it.

Make sure that your workflow rules aren't set up to create recursive loops. For example, if a field update for Rule1 triggers Rule2, and a field update for Rule2 triggers Rule1, the recursive triggers may cause your organization to exceed its limit for workflow time triggers per hour.

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_updates\\_reevalute\\_wf.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_updates_reevalute_wf.htm&type=5)

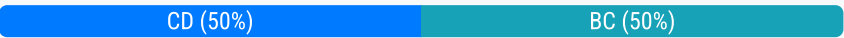
upvoted 3 times

Which two are true statements about record types? (Choose two.)

- A. They can be used to control user role hierarchy.
- B. They allow different page layouts and mandatory fields.
- C. They can be enabled by profile and permission set.
- D. They allow different picklist values for all picklist fields.

Correct Answer: BC

Community vote distribution



- sandy1230

Highly Voted

3 years, 7 months ago

C and D are the correct answers

upvoted 15 times
- Ma21

Highly Voted

2 years, 8 months ago

B and C: These special picklist fields aren't available for record types because they are used exclusively for sales processes, lead processes, support processes, and solution processes:  
Opportunity Stage  
Case Status  
Solution Status  
Lead Status

[https://help.salesforce.com/s/articleView?id=sf.recordtypes\\_picklists\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.recordtypes_picklists_limitations.htm&type=5)

upvoted 13 times
- Rangya

Most Recent

1 month ago

Selected Answer: CD

Record types cannot enforce mandatory fields, hence not B.

upvoted 1 times
- aniket\_k11

4 months ago

correct answers are  
B. They allow different page layouts and mandatory fields.  
D. They allow different picklist values for all picklist fields.

upvoted 1 times
- AlexUp

1 year, 7 months ago

Selected Answer: BC

B and C are correct.

upvoted 1 times
- Ma21

2 years, 8 months ago

Record types let you offer different business processes, picklist values, and page layouts to different users.

upvoted 1 times
- BaoYou

3 years, 2 months ago

Only C is correct

upvoted 1 times
- BaoYou

3 years, 2 months ago

B and C because not all picklist fields can be record type

upvoted 3 times
- andreapi

3 years, 5 months ago

Opportunity Stage is non visible by record types. So record types does not work on all picklist!

upvoted 5 times
- adamdipper123

3 years, 5 months ago

Sales Process

upvoted 1 times
- sandy1230

3 years, 7 months ago

Record type does not impact record-level security if a user does not view or edit permission of an object or field in the item.

upvoted 1 times



Sales representatives want to capture custom Feedback record details related to each Account. The sales reps want to accomplish this with minimal clicks on the Salesforce Mobile Application.

Which two solutions should be recommended in order to meet this requirement? (Choose two.)

- A. Create a global action on Account.
- B. Create an object-specific action on Account.
- C. Create a feedback object as a parent of Account.
- D. Create predefined values for most of the fields.

Correct Answer: BD

Community vote distribution



- AlexUp

1 year, 7 months ago

Selected Answer: BD

B and D are correct.

upvoted 1 times
- marticus

1 year, 7 months ago

Its A and B.

upvoted 1 times
- Mims22

2 years ago

A is not correct. Global action does not have an object defined. B&D

upvoted 3 times
- moitam

2 years, 2 months ago

I was thinking about A & D because I thought that there was no option for object-specific action on mobile, but yes it's possible...

[https://trailhead.salesforce.com/content/learn/modules/salesforce1\\_mobile\\_app/salesforce1\\_mobile\\_app\\_actions\\_objectspecific](https://trailhead.salesforce.com/content/learn/modules/salesforce1_mobile_app/salesforce1_mobile_app_actions_objectspecific)

So B&D seems correct to me

upvoted 1 times
- Abhishek36s

2 years, 3 months ago

A is correct

A class static variable can't be accessed through an instance of that class. If class MyClass has a static variable myStaticVariable, and myClassInstance is an instance of MyClass, myClassInstance.myStaticVariable isn't a legal expression.

[https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex\\_classes\\_static.htm](https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_classes_static.htm)

upvoted 1 times
- nsharma

2 years, 5 months ago

Should be A&D

upvoted 1 times
- Ma21

2 years, 7 months ago

Does anyone know why we would not use Global Action for this use case question?

upvoted 1 times
- zange

2 years, 5 months ago

object specific actions:

Like global actions, object-specific actions let users create records or log details about calls or other interactions. The key difference is that you can only add these actions to record detail pages, since they are automatically associated with a specific object.

Global actions:

Global actions let users create records, but the new record has no relationship with other records. And they're called global actions because they can be put anywhere actions are supported—on record detail pages, but also places like the feed or Chatter groups.

<https://www.forcetalks.com/salesforce-topic/what-is-the-difference-between-object-specific-actions-and-global-actions-in-salesforce/#:~:text=Like%20global%20actions%2C%20object%2Dspecific,associated%20with%20a%20specific%20object.>

upvoted 1 times
- Ma21

2 years, 7 months ago

B and D - A good way to use fewer fields in action layouts is to set predefined values for as many fields as possible. The more fields you can set predefined values for, the more you can remove from the layout and make the action easier and quicker to use.

Click the name of an action in the Buttons, Links, and Actions list or the Global Actions list.  
On the action detail page, click New in the Predefined Field Values list.  
Select the field you want to predefine a value for.  
Specify the value for the field.  
For single-select picklists, you can specify both a specific value and a formula value. If you set both, the formula value takes precedence over the specific value.  
Click Save.  
[https://help.salesforce.com/s/articleView?id=sf.predefined\\_field\\_values.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.predefined_field_values.htm&type=5)  
upvoted 4 times



Question #88

Topic 1

The app builder at Universal Containers has been asked to ensure that the Country field on the Account object is captured as the two-letter abbreviation.  
How can the app builder satisfy this requirement?

- A. Create a validation rule to set values using an external data source.
- B. Create a workflow rule that only allows the expected format.
- C. Create a validation rule that only allows the expected format.
- D. Create a workflow rule to set values using an external data source.

Correct Answer: C

  **Ma21** 2 years, 7 months ago  
C...is rt.  
upvoted 3 times

An app builder has been requested to extend record access beyond the organization-wide defaults configured. Which two features satisfy this requirement? (Choose two.)

- A. Using Sharing Rules.
- B. Using Manual Sharing Rules.
- C. Using Dynamic Role Hierarchy.
- D. Using Public Groups.

Correct Answer: AD

Community vote distribution



**BaoYou** Highly Voted 3 years, 2 months ago  
Should be A,B  
upvoted 7 times

**Sferiozzi** 3 years, 1 month ago  
why should it be A and B?  
upvoted 1 times

**Ganmook** 3 years, 1 month ago  
OWD -> Role Hierarchy -> Sharing Rules -> Manual Sharing, Team Sharing, Flow Sharing, and Alex Sharing  
upvoted 4 times

**Rangya** Most Recent 1 month ago  
Selected Answer: AD  
There are no "dynamic" Role hierarchies and Manual Sharing "Rules". these are invalid options. Combination of A and D can be used to override OQD hence.  
upvoted 1 times

**mostro** 2 years, 3 months ago  
Selected Answer: AD  
BaoYou, Is D because, the app builder should extend the access, not the user. Manual Sharing can be performed by the user. The public groups ar maintain by the admin.  
upvoted 4 times

**popcorn** 2 years, 6 months ago  
Aren't the terms "Sharing Rules" and "Manual Sharing"? Is there such thing as "Manual Sharing Rules"?  
upvoted 1 times

**DonDemik** 2 years ago  
I think sharing rules is automatically sharing rules. Manual sharing rule is like one user manually select a particular record and share with another user.  
upvoted 2 times

**Ma21** 2 years, 8 months ago  
A and D  
upvoted 1 times

**yyhinc** 3 years ago  
[https://help.salesforce.com/articleView?id=sf.security\\_sharing\\_users.htm&type=5](https://help.salesforce.com/articleView?id=sf.security_sharing_users.htm&type=5)  
Sharing rules are based on groups  
upvoted 1 times

Universal Containers sales reps can modify fields on an Opportunity until it is closed. Only the Sales Operations team can modify the Post-Close Follow-up Date and Post-Close Follow-up Comments fields.  
How can these requirements be met?

- A. Use multiple record types, page layouts, and profiles.
- B. Use field-level security on page layouts to restrict editing fields.
- C. Use record types with field sets and restrict editing fields using field-level security.
- D. Use field-level security to mark fields as read-only on the Sales profile.

Correct Answer: B

- pubg4ronliulic

Highly Voted

3 years, 9 months ago

A

Change record type when Opportunity is closed. Use record type to drive page layout changes to control field access.

upvoted 21 times
- KKonstantin

Highly Voted

3 years, 6 months ago

D, field level security allows protect these fields of being edited by Sales reps

upvoted 10 times
- SHK1207

Most Recent

2 weeks, 3 days ago

A is the right answer

upvoted 1 times
- Rangya

1 month ago

B: Only restricting at page layour levle is not enough. It has to change based on opp. stage value. Hence record types should also come in picture

C: Not an option

D: This will restrict all fields all the time.

A: Most probable out of 4. As pointed out by other users below , record types can be used to change the page layout once opp. stage is changed (by changing record type from apex/flow) and then new page layout would not have fields avl. for editing to sales users.

upvoted 1 times
- vldmr

6 months, 1 week ago

I know this is not an option, but wouldn't a validation rule be a better solution?

upvoted 1 times
- Sreeteja123

6 months ago

FLS is faster and simpler to manage than validation Rule. Just give Read Only for Reps and Read and Edit for Sales operations

upvoted 1 times
- Ha\_Linh

1 year, 5 months ago

A for sure

upvoted 2 times
- DonDemik

2 years ago

I would say A.

If select B, then what if the operation team starts to edit the "post close fields" before the opportunity is closed?

upvoted 3 times
- Ishiiiiiiiiiii

4 months, 1 week ago

why would they do that? once the opp is closed it will be assigned to operation team, then thy can do

upvoted 1 times
- Mims22

2 years ago

A and C is wrong: why would i use record types for the same sales profile that has the same fields? At first I thought D is right, but this means tha the field would be read only for the sales rep as well as for the operations sales team, so it seems that B is the most appropriate. Although the question is stupidly written and there should be options for the operations team included in the answer options.

upvoted 3 times
- CMMEAD

2 years, 2 months ago

clearly the community cannot answer this question correctly, no one can agree :/



upvoted 1 times
- wka520

2 years, 6 months ago

B is correct





upvoted 2 times

  **ndlp43** 2 years, 6 months ago

Why would you say B is correct?

upvoted 2 times

  **Miloy** 2 years, 8 months ago

B correct, "This question talks about a feature of Salesforce called Field Level Security.

At the object level, we can give permission on what users can with salesforce record like user can read, create, edit, delete, view all & modify all.

Page layouts and field-level security settings determine which fields a user sees. The most restrictive field access settings of the two always apply. For example, you can have a field that's required in a page layout but is read-only in the field-level security settings. The field-level security overrides the page layout, so the field remains read-only."


Use multiple record types, page layouts, and profiles" is definitely not the option. What is the need to create different record types here?

upvoted 2 times

  **DonDemik** 2 years ago



hmmmm what about the operation team starts to edit the "post close fields" before the opportunity is closed? Don't think page layout can be controlled by status of opportunity

upvoted 1 times

  **erama13** 7 months ago

operation team starts to edit the "post close fields" before the opportunity - is not part of the scope of the problem.

upvoted 1 times

  **Ma21** 2 years, 8 months ago

I would say A...Because Sales Reps still need to edit until the Opportunity is Closed. Only the Sales Operations team can modify the Post-Close Follow-up Date and Post-Close Follow-up Comments fields.

upvoted 3 times

  **Harshajogi** 2 years, 9 months ago

A

You can set some fields a Read Only inside pagelayout and assign that page layout to Record type. When Opportunity marked as closed, change the record type.

Remember you can create a record type with Pagelayout and profile combination.

upvoted 4 times

  **yyhinc** 3 years ago

The question is tricky. Only the Sales Operations team can modify the Post-Close Follow-up Date and Post-Close Follow-up Comments fields.

Therefore, B is correct.

upvoted 2 times

Universal Containers has purchased a Lightning Component on the AppExchange.  
In which two areas can these Components be utilized? (Choose two.)

- A. Standalone Lightning App
- B. Flow Builder
- C. Process Builder
- D. Salesforce Mobile App

Correct Answer: AD

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: AD

A and D are correct.  
upvoted 1 times

Apex\_man1 1 year, 8 months ago

Selected Answer: AD

we are talking about a component, so flow is incorrect  
upvoted 1 times

fuko 1 year, 8 months ago

Selected Answer: AD

not all Flow  
upvoted 1 times

Samuel\_S 1 year, 11 months ago

Selected Answer: AB

According to the official SF documentation A, B and D are all correct as all of them are in the clear list:  
[https://trailhead.salesforce.com/content/learn/modules/lex\\_dev\\_overview/lex\\_dev\\_overview\\_lightning\\_components](https://trailhead.salesforce.com/content/learn/modules/lex_dev_overview/lex_dev_overview_lightning_components)

The question is probably stupid or got assigned wrong number of the correct answer. There are 3 here, not 2.  
upvoted 2 times

Samuel\_S 1 year, 11 months ago

I wish we would be able to edit responses here, I meant ABD.  
upvoted 1 times

DonDemik 2 years ago

it can be used for screen flow, but not sure for other flow types...  
<https://developer.salesforce.com/forums/?id=9062I000000g7waQAA>  
upvoted 1 times

DonDemik 2 years ago

A,D correct  
Not all Lightning component data types are supported in flows  
[https://help.salesforce.com/s/articleView?id=sf.flow\\_considerations\\_salesforce\\_features\\_lc\\_aura.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_considerations_salesforce_features_lc_aura.htm&type=5)  
upvoted 1 times

Mims22 2 years ago

According to Google, all three are correct A B and D.  
upvoted 1 times

Sang\_Patra 2 years, 3 months ago

Answer is A and B. Flow uses Lighting components.  
upvoted 2 times

aKeta 2 years, 3 months ago

Based on the component it could also be used on a screen flow  
upvoted 1 times

Ma21 2 years, 7 months ago

A and D is correct.

Universal Containers uses a custom object to track Projects. When the status of a Project is changed from "In Progress" to "On Hold", the business wants the Project owner to be automatically assigned to an "On Hold" queue. What capability can be used to accomplish this?

- A. Quick Action
- B. Workflow Rule
- C. Assignment Rule
- D. Escalation Rule

Correct Answer: C


Community vote distribution

B (100%)


  **ShrutiP**  3 years, 8 months ago



Answer is B  
Assignment rules don't exist for custom objects  
upvoted 30 times

  **t\_samuel**  1 year, 2 months ago


 **Selected Answer: B**  
assignment rules are limited to just the Leads and Cases objects.  
upvoted 2 times

  **Ktoto\_Leviy** 2 years, 6 months ago

 **Selected Answer: B**  
Assignment rules only for Case and Leads:  
[https://help.salesforce.com/s/articleView?id=sf.customize\\_leadrules.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_leadrules.htm&type=5)  
upvoted 4 times

  **Ma21** 2 years, 8 months ago

I agree the answer is B - Workflow Rules  
upvoted 1 times



  **sandy1230** 3 years, 7 months ago

assignment rules are limited to just the Leads and Cases objects. so answere should be B  
upvoted 4 times

A custom field contains a feedback score which is on a scale of one to five. End users would like a visual indicator of one to five stars based on the number found in the feedback score custom field.  
How can this visual indicator be displayed?

- A. Use a custom number field.
- B. Use a custom image field.
- C. Use a custom formula field.
- D. Use a custom text field.

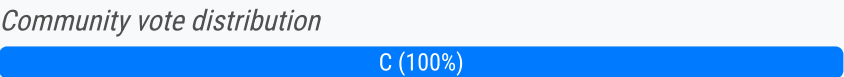
Correct Answer: C



  **Ma21** 2 years, 8 months ago  
C : [https://www.google.com/search?q=How+can+this+visual+indicator+be+displayed+in+salesforce&rlz=1C1GCEB\\_enUS959US959&oq=How+can+this+visual+indicator+be+displayed+in+salesforce&aqs=chrome..69i57j33i160.4718j0j15&sourceid=chrome&ie=UTF-8#kpvalbx=\\_3Gq7YefmKvCzgge3oKSYAQ15](https://www.google.com/search?q=How+can+this+visual+indicator+be+displayed+in+salesforce&rlz=1C1GCEB_enUS959US959&oq=How+can+this+visual+indicator+be+displayed+in+salesforce&aqs=chrome..69i57j33i160.4718j0j15&sourceid=chrome&ie=UTF-8#kpvalbx=_3Gq7YefmKvCzgge3oKSYAQ15)  
upvoted 3 times



Universal Containers is importing 10,000 contact records in Salesforce. They want to avoid duplicate records from being created during the import.  
How can this requirement be met?

- A. When importing the file, select the "Prevent Duplicates" option on the last step of the Data Loader.
- B. Include in a column in the import file that corresponds to a field in Salesforce that requires unique values.
- C. After importing all the contacts, run a duplicate check report, export the report to a CSV file, and run a mass delete to purge any duplicates.
- D. After importing all of the contact records, review all records created and manually merge or delete any duplicate records.

Correct Answer: B



  **Rangya** 1 month ago  
**Selected Answer: C**  
B should not be the answer as it will only solve duplicate problem for that 1 field. Instead C should be the correct answer where a report can be generated using duplicate rules in SF based on proper matching rules  
upvoted 1 times

  **Ma21** 2 years, 8 months ago  
B: <https://help.salesforce.com/s/articleView?id=000331672&type=1>  
upvoted 4 times

A new custom object is begin created with a private sharing setting. The business wants to share individual records with specific people or groups of people on a case-by-case basis.

Which three options does the business user have to manually share individual records? (Choose three.)

- A. Profiles
- B. Users
- C. Permission Sets
- D. Roles
- E. Public Groups

Correct Answer: BCD

Community vote distribution



- SumiR

Highly Voted

3 years, 9 months ago

B, D, E

upvoted 40 times
- jessejps

Highly Voted

3 years, 8 months ago

The correct answer is B D E

upvoted 5 times
- smarty7575

Most Recent

4 months, 3 weeks ago

Selected Answer: BDE

This has nothing to do with data access, but SHARING. BDE are correct.

upvoted 1 times
- YJ2

1 year, 9 months ago

The correct would be BDE.

Not C, bcoz 1. Business users want to manually share the record

2. sharing rule does not have permission set as an option. It has User, Public Groups, Role, Role & Subordinates option ONLY

upvoted 3 times
- DonDemik

2 years ago

Selected Answer: BDE

Which three options does the business user have to manually share individual records?

1. business user cant configure Profiles and Permission sets

2. When manually sharing, user also don't need to use profiles and permission sets

upvoted 3 times
- sf2022

2 years ago

Selected Answer: BDE

It is not Profile, nor Permission Set

so ans are B,D,E

upvoted 1 times
- adhi\_ind

2 years, 1 month ago

Selected Answer: BDE

BDE is the right one without dbt

upvoted 2 times
- Eslo

2 years, 1 month ago

B D E is correct.

upvoted 1 times
- aKeta

2 years, 3 months ago

The same as everyone else. The right answer is: B, D, E


upvoted 1 times
- Ktoto\_Leviy

2 years, 6 months ago

Selected Answer: BDE

Permission set does not grant object access

upvoted 3 times

  **wka520** 2 years, 6 months ago

BDE is correct



upvoted 2 times

  **Srk0020** 2 years, 7 months ago

**Selected Answer: BDE**

A permission set can't access share records with permission sets

upvoted 2 times

  **Ma21** 2 years, 8 months ago



B , D , E - Permission Sets grant additional rights to an Object.

upvoted 3 times

  **sandy1230** 3 years, 7 months ago

B,D,E are the correct answers

upvoted 4 times

  **JoPe** 3 years, 8 months ago

you can't share records with PS. Correct answers are B D E

upvoted 5 times

## Question #96

Topic 1

When configuring a record type, an app builder can configure the available value of a picklist field for the page layout.  
Which two Opportunity standard fields are available to be configured directly in the Opportunity record type? (Choose two.)

- A. Lead Source
- B. Forecast category
- C. Stage
- D. Type

**Correct Answer: AD**

Community vote distribution

AD (100%)

  **Ma21** **Highly Voted**  2 years, 8 months ago

A and D is correct. Lead Source and Type are Standard Picklist values on the Opportunity Record type.

upvoted 6 times

  **docxdmd** **Most Recent**  1 year ago

**Selected Answer: AD**

AD

A, C and D are all standard picklist fields, but "C) Stage" is not available for "record types".

[https://help.salesforce.com/s/articleView?id=sf.recordtypes\\_picklists\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.recordtypes_picklists_limitations.htm&type=5)

B is a standard field but not a picklist, its value is derived from stage.

upvoted 1 times

  **demorgan** 1 year, 5 months ago

ACD all are standard. Just created a new opportunity on sales app.

upvoted 1 times

  **Specer** 2 years, 5 months ago

**Selected Answer: AD**

C is not possible : [https://help.salesforce.com/s/articleView?id=sf.recordtypes\\_picklists\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.recordtypes_picklists_limitations.htm&type=5)

upvoted 2 times

Which two are key considerations when using Unmanaged packages? (Choose two.)

- A. The person who created the Unmanaged package can change or upgrade installed components.
- B. A namespace is required to create an Unmanaged package.
- C. A namespace is not required to create an Unmanaged package.
- D. The person who created the Unmanaged package has no control over the installed components.

**Correct Answer:** *CD*



*Community vote distribution*

CD (100%)

  **Specer** 2 years, 5 months ago



**Selected Answer:** CD

[https://help.salesforce.com/s/articleView?id=sf.faq\\_distribution\\_installing\\_what\\_happens\\_to\\_my.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.faq_distribution_installing_what_happens_to_my.htm&type=5)  
upvoted 3 times

  **Ma21** 2 years, 8 months ago

C and D: Unmanaged packages are typically used to distribute open-source projects or application templates to provide developers with the basic building blocks for an application. Once the components are installed from an unmanaged package, the components can be edited in the organization they are installed in. The developer who created and uploaded the unmanaged package has no control over the installed components, and can't change or upgrade them. Unmanaged packages should not be used to migrate components from a sandbox to production organization. Instead, use Change Sets.

upvoted 2 times

  **BaoYou** 3 years, 2 months ago

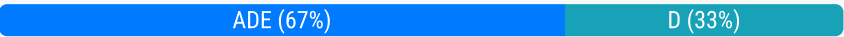
C,D are correct  
upvoted 3 times

In Salesforce Classic, which three use cases can be accomplished using a custom link? (Choose three.)

- A. Navigate to a create a record page with fields pre-populated.
- B. Navigate to an Apex Trigger to update the current record.
- C. Navigate to a process to update the current record.
- D. Navigate to a custom Visual Flow to update the current record.
- E. Navigate to an external system using data in Salesforce.

Correct Answer: ACE

Community vote distribution



**pubg4ronliulic** Highly Voted 3 years, 9 months ago  
A, D, E

[https://help.salesforce.com/articleView?id=flow\\_distribute\\_internal\\_url.htm&type=5](https://help.salesforce.com/articleView?id=flow_distribute_internal_url.htm&type=5)

[https://help.salesforce.com/articleView?id=links\\_useful\\_custom\\_buttons.htm&type=5](https://help.salesforce.com/articleView?id=links_useful_custom_buttons.htm&type=5)  
upvoted 20 times

**BaoYou** 3 years, 2 months ago  
[https://help.salesforce.com/articleView?id=sf.flow\\_distribute\\_internal\\_vf.htm&type=5](https://help.salesforce.com/articleView?id=sf.flow_distribute_internal_vf.htm&type=5)  
upvoted 2 times

**DonDemik** Most Recent 2 years ago  
Selected Answer: ADE  
A D E  
Flow can be started when a customer button or link clicked.  
Process Builder cannot be started when a button or link is clicked  
upvoted 1 times

**sf2022** 2 years, 1 month ago  
Selected Answer: ADE  
A, D, E are correct  
upvoted 1 times

**kaiRoMa** 2 years, 1 month ago  
Selected Answer: D  
cant trigger process builder with Action links  
upvoted 2 times

**Ktoto\_Leviy** 2 years, 6 months ago  
Selected Answer: ADE  
[https://help.salesforce.com/articleView?id=sf.flow\\_distribute\\_internal\\_vf.htm&type=5](https://help.salesforce.com/articleView?id=sf.flow_distribute_internal_vf.htm&type=5)  
upvoted 2 times

**Ma21** 2 years, 8 months ago  
A D E - [https://developer.salesforce.com/docs/component-library/documentation/en/lwc/lwc.use\\_navigate\\_default](https://developer.salesforce.com/docs/component-library/documentation/en/lwc/lwc.use_navigate_default)  
upvoted 1 times



An app builder needs to change the data types of a few custom fields. The app builder is not able to delete and recreate any of the fields, nor modify any Apex code.

What data type change will require the app builder to perform additional steps in order to retain existing functionality?

- A. Changing the data type of a field used in lead conversion from number to text.
- B. Changing the data type of a field used as an External ID from number to text.
- C. Changing the data type of a field used in an Apex class from number to text.
- D. Changing the data type of a field used in a report from text to an encrypted field.

Correct Answer: B

Community vote distribution

A (70%)

B (30%)

- sandy1230

Highly Voted

3 years, 7 months ago

If you change the data type of a custom field that is set as an external ID, choosing a data type other than text, number, or email will cause the field to no longer act as an external ID.

upvoted 5 times
- Liv021

2 years, 5 months ago

So, it shouldn't be B the correct answer. You CAN convert into text, number or email. Then, which is it?

upvoted 1 times
- Liv021

2 years, 5 months ago

Oh, A it is

upvoted 1 times
- erama13

Most Recent

7 months ago

Selected Answer: B

The question is about what data type change will require additional steps. If you change the External ID, you'll need to ensure it still works in external systems and the syncing of data. The others require additional changes too but are very minor compared to this one.

upvoted 2 times
- HGayashan

7 months, 3 weeks ago

Correct Ans is A,

- You can't change the data type of any custom field that is mapped for lead conversion.
  - If you change the data type of a custom field that's set as an external ID, choosing a data type other than text, number, or email causes the field to no longer act as an external ID.

upvoted 1 times
- Jason\_R

1 year, 7 months ago

Selected Answer: A

ANSWER:

A. Changing the data type of a field used in lead conversion from number to text.

"You can't change the data type of any custom field that is mapped for lead conversion."

This question isn't about data loss, so even though changing from number to text causes no data loss, you still can't perform the action with mapped custom object fields on the lead.

Therefore, A custom field mapped in lead conversion would need to be unmapped, converted, then mapped again, causing an additional step in the type conversion process.

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)

upvoted 4 times
- Jason\_R

1 year, 7 months ago

NOT:

D. Changing the data type of a field used in a report from text to an encrypted field.

"...an existing custom field can't be converted into an encrypted field nor can an encrypted field be converted into another data type." i.e. it can't be done without deleting and recreating the field which the app builder will NOT be doing. Now it makes sense why those two conditions were put in there...for answers C & D.

upvoted 2 times
- Jason\_R

1 year, 7 months ago

NOT:

B. Changing the data type of a field used as an External ID from number to text.

"If you change the data type of a custom field that's set as an external ID, choosing a data type other than text, number, or email causes the field to no longer act as an external ID."



This conversion causes no issue with the external id field acting as an external id field, so no extra steps necessary. Therefore, this does not meet the criteria.

C. Changing the data type of a field used in an Apex class from number to text.

"You can't change the data type of a custom field referenced by other items in Setup such as Visualforce pages, Apex code, processes, or flows."

This would require the extra step of removing all apex references, etc., however, the scenario states that the app builder will NOT delete and recreate any fields, NOR modify any Apex code. In addition, this is the App Builder exam, so it makes sense that the answer doesn't lie here.



upvoted 2 times

  **rsd1** 1 year, 8 months ago

**Selected Answer: B**

If you change the data type of a custom field that is set as an external ID, choosing a data type other than text, number, or email will cause the field to no longer act as an external ID.

upvoted 1 times

  **sf2022** 2 years ago

**Selected Answer: A**

"require the AB to perform additional steps"

Ans is A

upvoted 1 times

  **Samuel\_S** 1 year, 11 months ago

If the documentation says:

"You can't change the data type of any custom field that is mapped for lead conversion."

Then there are no possible steps for the answer A since the Salesforce won't let you to make even the 1st step which is the conversion itself.

In my opinion, the answer is B because

1) it is possible

2) after converting the external ID from number to text, we can still do something with it.

Am I missing something?

upvoted 1 times

  **Sang\_Patra** 2 years, 3 months ago

A- We cannot use the fields mapped in the lead conversion

B- External ID supports field type conversion for Text, Number and Email. Hence this is the right answer.

C- We cannot convert the fields used in the Apex

D- Not applicable since we cannot convert the encrypted fields to text or vice versa.

upvoted 3 times

  **Ktoto\_Leviy** 2 years, 6 months ago

**Selected Answer: A**

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)

upvoted 2 times

  **sd\_2020nov** 3 years, 4 months ago

Should it be A? Additional step being unmapping the field before changing field data type and then remapping the field when the change is complete. What is the additional step for changing External ID field from number to text, text is supported as an External ID

upvoted 4 times

A customer service representative at a call center would like to be able to collect information from customers using a series of question prompts. What could be used to accomplish this?

- A. Workflow Rules
- B. Salesforce Connect
- C. Flow
- D. Process Builder

Correct Answer: C

Community vote distribution



**AlexUp** 1 year, 7 months ago

**Selected Answer: C**

C is right.  
upvoted 1 times

**dna72x891** 1 year, 7 months ago

**Selected Answer: C**

you can define a screen Flow, that captures values of needed fields on a step by step basis  
upvoted 1 times

**DonDemik** 2 years ago

Flow -- screen flow  
upvoted 1 times


**Ma21** 2 years, 7 months ago

C - Flow  
upvoted 1 times

An app builder has been asked to provide users a way to identify a Contact's "Preferred Contact Method" directly on the Contact record. Users need to be able to identify whether a phone number or an e-mail is the Contact's preferred communication method. What field type will allow the app builder to accomplish this with the fewest fields possible?

- A. Picklist
- B. E-mail
- C. Checkboxes
- D. Formula


**Correct Answer: A**

—  **Eslo** 2 years, 1 month ago


Checkbox is not applicable because there are two methods they are asking. Checkbox allows true or false per field.  
upvoted 1 times

—  **PR0704** 2 years, 5 months ago

question saying "with the fewest fields possible", hence answer is picklist.  
upvoted 1 times

—  **Ma21** 2 years, 7 months ago

Users need to be able to identify whether a phone number or an e-mail is the Contact's preferred communication method. A phone number or email ...it's a choice so Picklist would make sense. I would say A.  
upvoted 1 times

—  **Ma21** 2 years, 7 months ago

Yes, why is not a checkbox?  
upvoted 1 times

—  **PR0704** 2 years, 8 months ago

why its not checkbox?  
upvoted 1 times

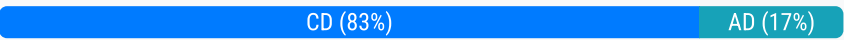
Universal Containers uses a private sharing model for opportunities. This model cannot be changed due to a regional structure. A new sales operations team has been created. This team needs to perform analysis on Opportunity data, and should have read and write access to all Opportunities.

Which two are recommended solutions for the app builder to give the users appropriate access? (Choose two.)

- A. Add a manual share for all opportunities with each user on the sales operations team.
- B. Create a criteria-based sharing rule to share all opportunities with the sales operations private group.
- C. Create a criteria-based sharing rule to share all opportunities with the sales operations public group.
- D. Add a permission set with "View All" and "Modify All" opportunity permissions enabled.

Correct Answer: BC

Community vote distribution



- sshariff

Highly Voted

3 years, 9 months ago

Answer should be C and D

upvoted 30 times
- sandy1230

Highly Voted

3 years, 7 months ago

C and D

upvoted 7 times
- Rangya

Most Recent

1 month ago

Selected Answer: AD

Question clearly states "all opportunities" access. What criterion could be put for this? Instead A and D should be the answer. B is definitely not because there is nothing like a private group.

upvoted 1 times
- Jason\_R

1 year, 7 months ago

Selected Answer: CD

CD

If C is meaning to say "owner-based sharing rule" or the question was meant to only allow one answer, then it makes sense. Otherwise, C and D a the only good option.

upvoted 2 times
- YJ2

1 year, 9 months ago

Connect ans is C&D.

Bcoz, 1. There is nothing like Private group.

2. C - though there is no criteria given we can go with this as option is more logical.

3. We can create Pub grp of user and provide requited access of data through permission set.

upvoted 2 times
- LordGreed

1 year, 10 months ago

Selected Answer: CD

C and D. there is no private group to share records.

upvoted 2 times
- sf2022

2 years, 1 month ago

Selected Answer: CD

C and D

upvoted 1 times
- Eslo

2 years, 1 month ago

C and D is correct, there is no Private groups

upvoted 1 times
- Ma21

2 years, 7 months ago

Def - C and D Correct no Private Group in Sharing model.

upvoted 2 times

  **SanjayShroff** 2 years, 8 months ago

C and D. There are no “private groups” of users.  
upvoted 1 times

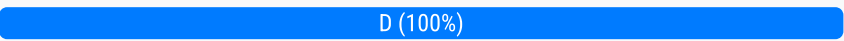


Universal Containers has a requirement that an Opportunity should have a field showing the value of its associated account's billing state. This value should not change after the Opportunity has been created.  
What is the recommended solution to configure this automation behavior?

- A. Formula field
- B. Apex
- C. Roll-up summary field
- D. Workflow

Correct Answer: D

Community vote distribution



- F

Burg

Highly Voted

3 years, 6 months ago

Should be Formula Field  
upvoted 8 times
- a

ndreapi

3 years, 6 months ago

Formula field will have always the current value  
upvoted 7 times
- a

dhi\_ind

2 years, 1 month ago

No, Formula field is dynamic in nature.  
upvoted 3 times
- k

aiRoMa

Highly Voted

2 years, 1 month ago

Selected Answer: D

Answer D -  
Workflow Rule: only triggers on Opportunity Creation, criteria Account.BillingState != null  
Action: Field Update - Use formula to update field, Account\_Billing\_State\_\_c = Account.BillingState (Do not re-evaluate workflow rules after field change, in case of any potential recursion storm.)  
  
Apex Trigger, after insert could also work here but the question clearly states, no code.  
  
It is absolutely not A - A formula field acheives the first part but not the caveat, as any Billing State change will reflect after update in the opportunity as well.  
upvoted 6 times
- m

auro\_b

Most Recent

11 months, 3 weeks ago

Selected Answer: D

First I thought of A but since Formula fields can change over time then it should be D. You can set the workflow rule so you cannot change the fields later.  
upvoted 2 times
- N

arend

1 year, 8 months ago

If use Formula Field, the value can be change if the associated account has been changed.But if you use a WF that with criteria 'created record' an read only field that value will be not be change at all time.  
upvoted 3 times
- F

reddy04

1 year, 9 months ago

The reason why A is incorrect:  
IF(ISNEW(), Account.BillingState , PRIORVALUE(Account.BillingState)) this would be true only if formula field supported ISNEW and PRIORVALUE functions.  
  
Correct answer is D.  
Workflow rule can be created on opportunity that will fire only when record is created.  
upvoted 3 times
- M

ims22

2 years ago

Tested with workflow - also works. Maybe this question should have 2 correct answers.  
upvoted 1 times
- M

ims22



2 years ago

Disregard this - formula fields are read only, which means no change is possible, while with workflow, the user is able to update the state after the workflow has finished.

upvoted 2 times

  **Mims22** 2 years ago

Tested with Formula field - it works. It is A  
upvoted 1 times

  **Mims22** 2 years ago

Moreover, it is cross-object formula and formula fields are always read only.  
upvoted 2 times



  **SpiritualBeing** 2 years, 3 months ago

"Workflow" is incorrect because it is totally irrelevant. We are not updating any field here. Our end goal is to display other object's fields on our record.

"Apex" is incorrect because when we can accomplish it with the Formula field we should not use Apex for it.

"Roll-up summary field" is incorrect because it is totally irrelevant. The roll-up summary field summarizes data from all the related records and displays them on a specific field.

The correct Answer is A  
upvoted 1 times

  **nibbio** 1 year, 11 months ago



Workflow is not irrilevant because you can have the rule to run it when a new record is created  
upvoted 2 times

  **Almundo** 2 years, 6 months ago



Workflow can be set up to run upon creation only, therefore the field will never change after its been created. A formula field will work in real-tim with the associated Account's billing state, updating repeatedly. The correct answer is workflow, D.  
upvoted 2 times

  **Bunny12233** 2 years, 6 months ago

Correct Answer is A  
upvoted 1 times

  **Ma21** 2 years, 7 months ago

I am going with Formula - A  
upvoted 3 times

  **StartR** 3 years, 2 months ago

isNEW() function is only available for workflow not for validation rule. so Workflow is the right answer  
upvoted 3 times

Question #104

Topic 1

Universal Containers conducts evaluations of its sales reps using a custom object consisting of numerical scores and executive comments. The company wants to ensure that only the sales reps, their managers, and their manager's executives can view the rep's evaluation record, but the reps should not be able to view the executive comment fields on their review.



How can these requirements be met?

- A. Use a private sharing model granting record access using hierarchy; manage field access with record types and field-level security.
- B. Use a private sharing model granting record access using custom settings; manage field access with page layouts and field-level security.
- C. Use a private sharing model granting record access using hierarchy; manage field access with field-level security.
- D. Use a private sharing model granting record access using custom settings; manage field access with record types and page layouts.

Correct Answer: C

  **SpiritualBeing** 2 years, 3 months ago

C is correct  
upvoted 3 times

  **Ma21** 2 years, 7 months ago

C : Use a private sharing model granting record access using hierarchy; manage field access with field-level security.  
upvoted 2 times



Which two statements are true about field update actions from workflow rules and approval processes? (Choose two.)

- A. Field updates are tracked in the History related list of a record regardless of whether or not history tracking is set for those fields.
- B. Field updates to records based on workflow rules and approval processes do not trigger Validation Rules.
- C. Field updates are not available on currency fields if the organization uses multi-currency.
- D. Field updates with "Re-evaluate Workflow Rules" selected can cause a recursive loop if the update field is included in a workflow.

Correct Answer: CD

Community vote distribution



**pubg4ronliulic** Highly Voted 3 years, 9 months ago  
B, D

If your organization uses multiple currencies, currency fields are updated using the record's currency. If you choose to update a field based on a formula, any values in your formula are interpreted in the currency of the record.

Workflow rules and some processes can invalidate previously valid fields. Invalidation occurs because updates to records based on workflow rules and also on process scheduled actions don't trigger validation rules.

[https://help.salesforce.com/articleView?id=workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=workflow_field_update_considerations.htm&type=5)  
upvoted 33 times

**sandy1230** Highly Voted 3 years, 7 months ago  
B,D are correct answers  
upvoted 6 times

**silentval** Most Recent 1 year, 4 months ago  
Selected Answer: BD  
B and D  
upvoted 1 times

**sf2022** 2 years, 1 month ago  
Selected Answer: BD  
B and D  
upvoted 1 times

**Eslo** 2 years, 1 month ago  
B and D is correct. Field updates are allowed in multiple currency with few exception- [https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)  
upvoted 2 times

**Ma21** 2 years, 7 months ago  
Validation Rule fires before Workflow rule  
upvoted 3 times

**Ma21** 2 years, 7 months ago  
B and D  
upvoted 2 times

Which two objects can be members of a Campaign? (Choose two.)

- A. Opportunity
- B. Account
- C. Lead
- D. Contact

**Correct Answer:** *CD*

▣  **Vicas7** Highly Voted  2 years, 8 months ago

Nowadays accounts can be a campaign member as well  
upvoted 6 times

▣  **Icelinesf** 2 years, 8 months ago

Agree! [https://help.salesforce.com/s/articleView?id=sf.campaigns\\_account\\_campaign\\_member.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.campaigns_account_campaign_member.htm&type=5)  
upvoted 3 times

▣  **Ma21** Most Recent  2 years, 7 months ago

C and D - Both options A (Contact) and D (Lead) are correct.  
upvoted 1 times

At Universal Containers, the VP of Service has requested a visual indicator flag on each case, based on the case priority. High-priority case should be flagged red, medium-priority should be flagged yellow, and low-priority cases should be flagged green.  
Which two formulas will accomplish this requirement? (Choose two.)

- A. `IMAGE( CASE( Priority, "Low", "/img/samples/flag_green.gif", "Medium", "/img/samples/flag_yellow.gif", "High", "img/samples/flag_red.gif", "/s.gif"), "Priority Flag")`
- B. `IF(ISPICKVAL(Priority, "Low"), "/img/samples/flag_green.gif", IF(ISPICKVAL(Priority, "Medium"), "/img/samples/flag_yellow.gif", IF(ISPICKVAL(Priority, "High"), "/img/samples/flag_red.gif", "/s.gif") ) )`
- C. `CASE( Priority, "Low", "/img/samples/flag_green.gif", "Medium", "/img/samples/flag_yellow.gif", "High", "/img/samples/flag_red.gif", "/s.gif")`
- D. `IMAGE( IF(ISPICKVAL(Priority, "Low"), "/img/samples/flag_green.gif", IF(ISPICKVAL(Priority, "Medium"), "/img/samples/flag_yellow.gif", IF(ISPICKVAL (Priority, "High"), "/img/samples/flag_red.gif", "/s.gif") ) ) , "Priority Flag")`

Correct Answer: AD

Community vote distribution



- long\_one

Highly Voted

2 years, 7 months ago

You must use the IMAGE() function to display images, hence B & C are automatically out.  
Answer D is syntactically incorrect, it should be:- {  
IMAGE(IF(ISPICKVAL(Priority, "Low"), "/img/samples/flag\_green.gif", IF(ISPICKVAL(Priority, "Medium"), "/img/samples/flag\_yellow.gif", IF(ISPICKVAL(Priority, "High"), "/img/samples/flag\_red.gif", "/s.gif") ) ) , "Priority Flag")  
}  
upvoted 6 times
- HGayashan

Most Recent

7 months, 3 weeks ago

Selected Answer: AD

Tested. A & D are correct here  
upvoted 1 times
- SuchiS

1 year, 4 months ago

A and D, [https://help.salesforce.com/s/articleView?id=sf.useful\\_advanced\\_formulas\\_image\\_links.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.useful_advanced_formulas_image_links.htm&type=5)  
upvoted 1 times
- Ma21

2 years, 7 months ago

A and D - looks rt.  
IMAGE(  
CASE( Priority,  
"Low", "/img/samples/flag\_green.gif",  
"Medium", "/img/samples/flag\_yellow.gif",  
"High", "/img/samples/flag\_red.gif",  
"/s.gif"),  
"Priority Flag")  
upvoted 4 times
- lcelinesf

2 years, 8 months ago

A and D are correct  
Example of A in SF documentation: [https://help.salesforce.com/s/articleView?id=sf.useful\\_advanced\\_formulas\\_image\\_links.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.useful_advanced_formulas_image_links.htm&type=5)  
upvoted 4 times
- SEdit

2 years, 10 months ago

So it should be B and D?  
upvoted 3 times
- loki\_12

2 years, 10 months ago

picklist must always use ispickval() function. So A is wrong.  
upvoted 3 times
- Xinowi

1 year, 7 months ago

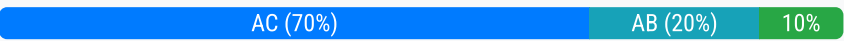
Picklists also can be expressed with CASE function. So A and D, I tested  
upvoted 1 times

The Director of Customer Services wants to know when agents are overwhelmed with high-priority items in the support queue. The Director wants to receive a notification when a new case is open with the status of "New" for more than four business hours. Which two automation processes should be used to accomplish this? (Choose two.)

- A. Flow Builder
- B. Process Builder
- C. Escalation rules
- D. Scheduled Apex

Correct Answer: BC

Community vote distribution



- mauro\_b

11 months, 3 weeks ago

Selected Answer: AB

I think it is A and B because Escalation Rule would reassign and it says it wants to get a notification not to reassign. So Flow and Process Builder is the correct answer to me.

upvoted 2 times
- FII

1 year, 1 month ago

A and B

upvoted 1 times
- caykor

1 year, 2 months ago

Collect Answer is A,B. Director want to just notice. not reassign

upvoted 1 times
- YJ2

1 year, 9 months ago

Considering Process builder will no longer be available. Correct ans. A&C

upvoted 4 times
- DonDemik

2 years ago

Selected Answer: AC

A C

Flow can also do the work:

<https://salesforce.stackexchange.com/questions/372979/how-to-trigger-time-dependent-actions-on-flows-within-an-if-else-if-logic>

upvoted 3 times
- sf2022

2 years ago

Selected Answer: BC

Ans are B,C

upvoted 1 times
- Eslo

2 years, 1 month ago

B and C is correct. This can be achieved through Escalation rule and Process Builder, Process Builder also allow time based actions and formulas.

upvoted 1 times
- Jude1337

2 years, 2 months ago

Selected Answer: AC

since Spring22 i would suggest Flow and Escalation Rules.

B ofc would also be correct, however i think Flow is the way to go.

upvoted 4 times
- Mims22

2 years, 5 months ago

Why is flow absolutely excluded?

upvoted 1 times
- Ma21

2 years, 7 months ago


B and C - Escalation rules automatically escalate cases when the case meets the criteria defined in the rule entry.

upvoted 1 times
- diya10

3 years ago

B, C are correct

upvoted 1 times

  **BaoYou** 3 years, 2 months ago

B,D are correct



upvoted 1 times

  **withanastasiia** 3 years, 8 months ago

c and d pastt better



Process builder need an update on record to be triggered

upvoted 1 times

  **ShrutiP** 3 years, 8 months ago

Process builder can trigger at create of record and have a time-based action

upvoted 16 times

  **SanjuR** 1 year, 9 months ago

Also to calculate the business hrs anyway apex code is necessary.

upvoted 1 times



Which three statements are true about converting a Lead? (Choose three.)

- A. The system automatically maps standard lead fields to standard account, contact, and opportunity fields.
- B. Administrators may choose whether to enforce validation rules and triggers.
- C. Multi-select picklist values on Lead records overwrite values on Contact's corresponding field.
- D. Users can convert leads that are associated with an active approval process.
- E. The Lead's most recent campaign record is automatically applied to the "Primary Campaign Source" field on the opportunity.

Correct Answer: ABE

Community vote distribution



- AlexUp7 months, 1 week ago

Selected Answer: ABE

A,B and E are correct

upvoted 1 times
- SuchiS1 year, 4 months ago

Selected Answer: ABE

<https://help.salesforce.com/s/articleView?id=000386058&type=1>

upvoted 1 times
- YJ21 year, 9 months ago

More logical is AB&E, bcoz there are no details related to Multi-select picklist, it is about picklist values

upvoted 1 times
- DonDemik2 years ago

C is tricky, it doesn't state if it is an existing contact or a new contact:  
\*When new accounts or contacts are created during lead conversion, the values of mapped lead fields overwrite the default values of the mapped account and contact fields.  
\*When updating existing accounts or contacts during lead conversion, the values of mapped lead fields don't overwrite the values of the mapped account and contact fields.

[https://help.salesforce.com/s/articleView?id=sf.leads\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.leads_notes.htm&type=5)

upvoted 2 times
- sam16042 years ago

Selected Answer: B

B is correct - [https://help.salesforce.com/s/articleView?id=sf.leads\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.leads_notes.htm&type=5)  
reads - "If validation and triggers for lead conversion are enabled, then converting a lead can trigger a workflow action on a lead. "  
Which means Admin may enable/disable this .

upvoted 2 times
- giob2 years, 2 months ago

Selected Answer: ACE

B is incorrect: During lead conversion, triggers fire. Universally required custom fields and validation rules are enforced.  
[https://help.salesforce.com/s/articleView?id=sf.leads\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.leads_notes.htm&type=5)

upvoted 3 times
- sam16042 years ago

Your mentioned doc reads - "If validation and triggers for lead conversion are enabled, then converting a lead can trigger a workflow action on a lead. "  
Which means Admin may enable/disable this , hence B.

upvoted 1 times
- Ma212 years, 7 months ago

A B E - Looks correct - When you convert a lead, Salesforce creates an account, contact, and optionally an opportunity, using information from the lead you're converting.



upvoted 2 times

The organization-wide default for a custom object is set to private. The Supervisor profile grants view access to the same object. A user with the Supervisor profile is also listed as the Manager on the user detail records for a subordinate. However, the Supervisor still cannot view records owned by the subordinate.

Which two issues are preventing the Supervisor from viewing records owned by the subordinate? (Choose two.)

- A. Organization-wide settings for the custom object grant access to other users with the same role.
- B. The Supervisor requires a permission set in order to view the subordinate's records.
- C. The Supervisor's role is not above the subordinate's role in the hierarchy.
- D. Organization-wide settings for the custom object do not grant access using hierarchy.

Correct Answer: CD

  **Ma21** 2 years, 7 months ago  
C and D look rt  
upvoted 2 times

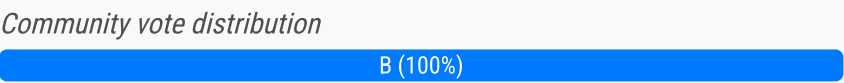
A custom object named Assignment has private sharing setting that grants access using hierarchies. The organization has a role hierarchy where each Territory



Manager reports to an Area Manager, who reports to a VP of Sales. The VP of Sales is at the top of the role hierarchy. A user who is in the Area Manager role creates a new Assignment record.



Who can see this record?

- A. The record owner only.
- B. The record owner and the VP of Sales.
- C. The record owner and all of the other Area Managers.
- D. The record owner and all of the Territory Managers in their hierarchy.

Correct Answer: B



  **SS1121** 1 year, 2 months ago  
**Selected Answer: B**  
B looks correct  
upvoted 1 times

  **AlexUp** 1 year, 7 months ago  
**Selected Answer: B**  
B is correct.  
upvoted 1 times

The app builder at Universal Containers has been asked to ensure that when an Opportunity record exceeding \$20k is being saved, details have been captured in the Comments field.  
What can be used to meet this requirement?

- A. Process Builder
- B. Validation Rule
- C. Approval Process
- D. Workflow

Correct Answer: B

Community vote distribution



- Mims22** 2 years ago

B and it would look something like that:  
Amount > 20000  
&&  
ISBLANK(Comments\_\_c)  
upvoted 1 times
- Roxi** 2 years, 1 month ago

Selected Answer: B

B. After the amount is added, the validation rule will prevent the saving of the record if details are not added in the comments.  
upvoted 2 times
- can12345** 2 years, 3 months ago

Definitely A - When the record saved with 20k+, process builder will perform "post to chatter" action. The question is not about preventing to sav a record  
upvoted 2 times
- Samuel\_S** 1 year, 11 months ago

Nobody is mentioning any required message in the Chatter in the question. Therefore A is incorrect. B is the most direct answer.  
upvoted 1 times
- ekanki** 3 years, 1 month ago

B. Validation Rule is the correct answer.  
It can raise an error message when the amount exceeds 20k and the comments field blank. It prevents saving the record  
upvoted 4 times
- BaoYou** 3 years, 1 month ago

The point of this question is "Ensure"  
upvoted 3 times
- ElmoBean** 3 years, 2 months ago

Answer should be D, a validation rule just checks that data inputted into a field is in the correct format  
upvoted 2 times
- Samuel\_S** 1 year, 11 months ago

Hardly. In a validation rule we can check even if another field(s) is/are empty... and other stuff as we are using FORMULA for it.  
upvoted 1 times



The VP of Marketing wants to broadcast an e-mail to 10,000 contacts in Salesforce on a regular basis, but realizes Salesforce's mass e-mail functionality has a limitation on the number of e-mails that can be sent each day.

What action should the app builder take?

- A. Request Salesforce increase the number of maximum daily e-mails.
- B. Download all Contacts to a CSV file and use an e-mail client to send the e-mails.
- C. Develop Apex code and Visualforce pages to send the e-mails.
- D. Research and evaluate products available on AppExchange to send mass e-mails.

**Correct Answer:** D

*Community vote distribution*

A (100%)

[-]  **Rangya** 1 month ago

**Selected Answer: A**


Even with Appexchange products, email limits will still be the issue isn't it. So I supposes A  
upvoted 1 times

[-]  **DonDemik** 2 years ago

D.  
Salesforce can send 5,000 external email addresses / day  
upvoted 1 times

[-]  **Mims22** 2 years, 5 months ago

As per Salesforce:  
Under certain conditions, Salesforce Support may approve a TEMPORARY Mass Email limit increase. . Ask a System Administrator to open a Case with Salesforce Support.  
<https://help.salesforce.com/s/articleView?id=000334696&type=1>  
So why couldn't it be A as well? Maybe because it is temporary and they need it on a regular basis?  
upvoted 2 times

[-]  **Ma21** 2 years, 7 months ago

I agree D.  
upvoted 1 times



An app builder is loading data into Salesforce. To link new records back to the legacy system, a field will be used to track the legacy ID on the Account object. For future data loads this ID will be used when upserting records.  
Which two fields attributes should be selected? (Choose two.)

- A. External ID
- B. Text (encrypted)
- C. Required
- D. Unique

**Correct Answer:** AD



*Community vote distribution*

AD (100%)



-   **AlexUp** 1 year, 7 months ago

**Selected Answer: AD**

A and D are correct.

upvoted 1 times
-   **abdulAhad911** 2 years, 5 months ago

A & D is true

upvoted 1 times
-   **Ma21** 2 years, 7 months ago

A and D

upvoted 1 times

Which two are features of Schema Builder? (Choose two.)

- A. To create new relationships on standard and custom objects.
- B. To create a Geolocation custom field on custom objects.
- C. To view and edit custom field level permissions.
- D. To modify properties on standard and custom objects.

Correct Answer: AD

Community vote distribution

AC (78%)

AD (22%)

- rhea90

Highly Voted

3 years, 8 months ago

you cannot modify standard object properties

upvoted 8 times
- Jason\_R

Highly Voted

1 year, 7 months ago

Selected Answer: AC

A. To create new relationships on standard and custom objects.  
[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)

C. To view and edit custom field level permissions.  
Samuel\_S: "Just right click on any custom field in the Schema Builder and you will see "Manage Field Permissions" right there."

NOT B. To create a Geolocation custom field on custom objects.  
"All custom fields except: Geolocation"  
[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)

NOT D. To modify properties on standard and custom objects.  
You cannot modify standard object properties from schema builder. Only custom fields.  
upvoted 5 times
- Jason\_R

1 year, 7 months ago

Meant to say only custom fields and custom object properties can be modified from schema builder.

upvoted 1 times
- AlexUp

Most Recent

1 year, 7 months ago

Selected Answer: AC

A and C are correct.  
upvoted 1 times
- Samuel\_S

1 year, 11 months ago

Selected Answer: AC

For A: [https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)  
For C: Just right click on any custom field in the Schema Builder and you will see "Manage Field Permissions" right there.  
upvoted 1 times
- DonDemik

2 years ago

Selected Answer: AD

I think A D are correct.  
Schema Builder lets you add the following to your schema:

Custom objects  
Lookup relationships  
Master-detail relationships  
All custom fields except: Geolocation

[https://help.salesforce.com/s/articleView?id=sf.schema\\_builder.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.schema_builder.htm&type=5)  
upvoted 2 times
- Ma21

2 years, 7 months ago

Standard object record cannot be a child for a Master detail relationship.  
upvoted 1 times
- Ma21

2 years, 7 months ago


A and C looks correct.

upvoted 3 times

  **ekanki** 3 years, 1 month ago

A and C are correct. D cannot be correct option, cannot modify standard object properties

upvoted 2 times

  **dragonmx0914** 3 years, 7 months ago

A and C are right.

<https://www.infallibletechie.com/2015/10/how-to-set-field-permission-from-schema.html>

upvoted 2 times

  **slomo75** 3 years, 8 months ago

You can, however, create lookup relationships.

upvoted 2 times

  **rhea90** 3 years, 8 months ago

Should be AC - you cannot create master-detail relationship on standard object

upvoted 3 times

## Question #116

Topic 1

Launch a troubleshooting wizard from a button, at the end of which a knowledge article is created if it'd be helpful to other users.

Which tool would you use for the following use case?

- A. Process builder
- B. Flow
- C. Workflow
- D. Approvals

**Correct Answer:** B

  **DonDemik** 2 years ago

I guess trouble shooting wizard involves user interaction? so flow?

upvoted 2 times

  **Samuel\_S** 1 year, 11 months ago

My assumption as well, screen flow.

upvoted 1 times

When an opportunity has a discount of more than 40%, notify the CEO via e-mail and request sign-off. Provide a way for the CEO to leave comments.  
Which tool would you use for the following use case?

- A. Process builder
- B. Flow
- C. Workflow
- D. Approvals

Correct Answer: D

Community vote distribution



**vldmr** 6 months, 1 week ago

**Selected Answer: D**

Their "tricky" questions are really starting to annoy.  
upvoted 1 times

**AlexUp** 7 months, 1 week ago

**Selected Answer: B**

B is correct  
upvoted 1 times

**silentval** 1 year, 4 months ago

**Selected Answer: D**

This is tricky, but chose D bcoz it's the way to "request sign-off" (if this means request approval) and to give the approver a way to leave a comment. BUT the question also gives the impression that the email should be sent automatically for the 40% discount, and for that we would be needing first a flow AND THEN the approval process, triggered by the flow.  
upvoted 1 times

**p4wix** 1 year, 5 months ago

**Selected Answer: B**

but it says "Provide a way for the CEO to leave comments".  
so it seems to me that flow is a good option  
upvoted 1 times

**accr** 1 year, 9 months ago

Why not flow?  
upvoted 3 times

**marticus** 1 year, 7 months ago

cause the "Request Sign off" probably would mean "request approval"... some questions are written as if talking is a thug guy.  
upvoted 2 times

When an opportunity closes, close all activities related to that opportunity automatically and create a renewal opportunity.  
Which tool would you use for the following use case?

- A. Process builder
- B. Flow
- C. Workflow
- D. Approvals

Correct Answer: A

Community vote distribution



- Omar73**

Highly Voted

2 years, 11 months ago

I think it would be better option B - Flow?

upvoted 10 times
- noox**

2 years, 10 months ago

Yeah Salesforce recommands using Flow as a default option now :)

upvoted 5 times
- mauro\_b**

Most Recent

11 months, 3 weeks ago

Selected Answer: B

Salesforce recommends Flows instead of Process Builder so it should be B.

upvoted 1 times
- elaine03**

1 year, 6 months ago

Selected Answer: B

Remember that questions are always leaning towards the least automation that can do the requirement, not which is currently available now.

upvoted 1 times
- AlexUp**

1 year, 7 months ago

Selected Answer: B

B is correct.

upvoted 2 times
- marticus**

1 year, 7 months ago

it is Flow.

upvoted 1 times
- TraceSplice**

1 year, 9 months ago

Selected Answer: B

Salesforce now recommends the use of FLOW instead of Process Builder.

upvoted 1 times
- CVR14**

2 years ago

I'm told either at work or Salesforce events that from now on Flows should be 'the answer to all' for most cases nowadays. Or at least that it's bee promoted as the more preferred option to go with now. Therefore, I'm inclined to agree that B is the correct answer here.

upvoted 3 times

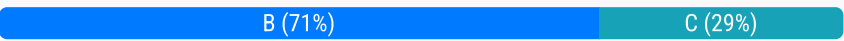
As an account's expiration approaches, send recurring e-mail notifications to the owner (2 weeks before, 1 week before, 3 days before, and 1 day before).

Which tool would you use for the following use case?

- A. Process builder
- B. Flow
- C. Workflow
- D. Approvals

Correct Answer: C

Community vote distribution



- mauro\_b** 11 months, 3 weeks ago

**Selected Answer: B**

Salesforce recommends Flows instead of Process Builder and Workflow rules so I go with B.

upvoted 1 times
- rsd1** 1 year, 8 months ago

**Selected Answer: B**

go with the FLOW

upvoted 3 times
- TraceSplice** 1 year, 9 months ago

**Selected Answer: B**

Salesforce now shift priority to flow

upvoted 1 times
- nibbio** 1 year, 11 months ago

This can done by Flow:  
<https://salesforce-flowsome.com/automate-emails-with-schedule-triggered-flow/>

B is the right answer to me

upvoted 4 times
- CVR14** 2 years ago

Why not Flow indeed?

upvoted 1 times
- sf2022** 2 years ago

**Selected Answer: C**

Time-Dependent action in workflow rule will do the job  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_time\\_dependent.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_time_dependent.htm&type=5)  
so the ans is C.

upvoted 2 times
- Roxi** 2 years, 1 month ago

Why not Flow?

upvoted 2 times

You can configure access to data at all of the following levels, except \_\_\_\_\_.

- A. Organization
- B. Objects
- C. Page layouts
- D. Records

**Correct Answer:** C

You can secure data at the organization level, using all of these methods, except \_\_\_\_\_.

- A. Limit Login IP addresses
- B. Limit Login Hours
- C. Set password policies
- D. Use hardware token

**Correct Answer:** D

[-]  **[Removed]** 1 year, 1 month ago

Correct Answer: A  
upvoted 1 times

[-]  **Ktoto\_Leviy** 2 years, 6 months ago

Interesring. Hardware token is part of MFA. My org is using hw authenticator for example.  
See thread: <https://trailhead.salesforce.com/en/trailblazer-community/feed/0D54S00000BqlygSAB>  
upvoted 3 times



Which of these is not a method for controlling record-level access?

- A. Organization-Wide Defaults
- B. Role Hierarchy
- C. Profiles
- D. Sharing Rules

**Correct Answer: C**

▣  **SuchiS** 1 year, 4 months ago

[https://developer.salesforce.com/docs/atlas.en-us.securityImplGuide.meta/securityImplGuide/security\\_data\\_access.htm](https://developer.salesforce.com/docs/atlas.en-us.securityImplGuide.meta/securityImplGuide/security_data_access.htm)  
upvoted 2 times

▣  **DonDemik** 2 years ago

Salesforce provides 4 ways to implement record level security:

- Organization-Wide Default
- Role Hierarchy
- Sharing Rules
- Manual Sharing
- Apex managed sharing

upvoted 2 times

▣  **Harshajogi** 2 years, 9 months ago

Why not OWD ?  
OWD and Profile are Object level sharing.  
Roles and Sharing rules are Record level Sharing.  
upvoted 1 times

▣  **yamamotoyama** 2 years, 5 months ago

Firstly, when you change record level security, it is needed to set OWD.  
upvoted 1 times

▣  **yamamotoyama** 2 years, 5 months ago

FYI.  
[https://developer.salesforce.com/docs/atlas.en-us.236.0.securityImplGuide.meta/securityImplGuide/security\\_data\\_access.htm](https://developer.salesforce.com/docs/atlas.en-us.236.0.securityImplGuide.meta/securityImplGuide/security_data_access.htm)  
upvoted 1 times

How can you control object level access? (Choose two.)

- A. Profiles
- B. Permission Sets
- C. Roles
- D. Groups
- E. OWD

**Correct Answer:** AB



*Community vote distribution*



  **Pavithra0490** 1 year, 5 months ago

**Selected Answer:** AB

AB is correct  
upvoted 1 times

  **AlexUp** 1 year, 7 months ago

**Selected Answer:** AB

A and be are correct.  
upvoted 1 times

Where can a Standard Lightning Component be placed in the Lightning app builder tool?

- A. Canvas
- B. Console Layout
- C. Mini Page Layout
- D. Mobile Card

**Correct Answer:** A

Universal Container's app builder needs to display an account's rating on all contacts related to that account. Which formula is valid in a text formula field on the contact to display the appropriate value? (Choose two.)

- A. CASE(Account.Rating, Hot, Hot, Warm, Warm, Cold, Cold, Not Rated)
- B. CASE(Account.Rating, "Hot", "Hot", "Warm", "Warm", "Cold", "Cold", "Not Rated")
- C. Account.Rating
- D. Text(Account.Rating)

Correct Answer: BD

Community vote distribution



- SuchiS** 1 year, 4 months ago  
**Selected Answer: BD**  
[https://help.salesforce.com/s/articleView?id=sf.useful\\_advanced\\_formulas\\_contact\\_mgmt.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.useful_advanced_formulas_contact_mgmt.htm&type=5)  
upvoted 1 times
- AlexUp** 1 year, 7 months ago  
**Selected Answer: BD**  
B and D are correct.  
upvoted 1 times
- adhi\_ind** 2 years, 1 month ago  
When Rating is picklist ,then Text function should be used inside the case function as well, There seems to be issue with the option.  
upvoted 2 times
- Eslo** 2 years, 1 month ago  
B and D are correct. Text() is used for picklists  
upvoted 1 times
- sandy1230** 3 years, 7 months ago  
B and C  
upvoted 1 times
- Simon28** 3 years, 6 months ago  
C is wrong, because Rating field is a pick list, so formula need to use method TEXT()  
upvoted 11 times
- sandy1230** 3 years, 7 months ago  
[https://help.salesforce.com/articleView?id=useful\\_advanced\\_formulas\\_contact\\_mgmt.htm&type=5](https://help.salesforce.com/articleView?id=useful_advanced_formulas_contact_mgmt.htm&type=5)  
upvoted 2 times

Universal Containers has limited in-house development resources, but would like to support online payment processing for its products. What is the recommended solution to meet this requirement?

- A. Configure price books, products, and payment schedules to enable this capability.
- B. Work with developers to develop custom code for payment processing.
- C. Configure Outbound Messaging to send a message to an external Payment Gateway.
- D. Install an AppExchange product to provide Payment Gateway processing.

Correct Answer: D

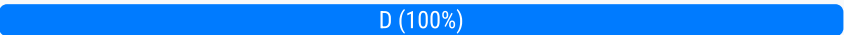
Universal Containers needs to create a roll-up summary field on a custom object that counts the number of related records on another custom object.

What type of field must exist before the roll-up summary can be created, and where should it be located?

- A. A lookup relationship field on the parent object.
- B. A lookup relationship field on the child object.
- C. A master-detail relationship field on the parent object.
- D. A master-detail relationship field on the child object.

Correct Answer: D

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: D

D is correct.  
upvoted 1 times

Ma21 2 years, 7 months ago

D - The detail record must be related to the master through a master-detail relationship.  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)  
upvoted 1 times

sandy1230 3 years, 7 months ago

The master-detail relationship field need to be created on the child object. This allows each child to be linked to the parent object.  
upvoted 2 times

Universal Containers needs to set the record type for a converted lead's Account, Contact, and Opportunity based on the user who is converting the lead.

How can this be accomplished?

- A. Set the default record types for each Profile for Account, Contact, and Opportunity to the desired record type for converted records.
- B. Set the default record types for each Role for Account, Contact, and Opportunity to the desired record type for converted records.
- C. Set the master record types for each Profile for Account, Contact, and Opportunity to the desired record type for converted records.
- D. Set the master record types for each Role for Account, Contact, and Opportunity to the desired record type for converted records.

Correct Answer: A

Which of these statements is true for Lightning Connect?

- A. No external data is imported into your Salesforce org.
- B. External data is read in real time when you request it.
- C. It can be used with any data source that supports OData 2.0.
- D. All of the above.

Correct Answer: D

Community vote distribution



Jason\_R 1 year, 7 months ago

Selected Answer: D

D - All of the above.  
"Lightning Connect maps Salesforce external objects to data tables in external systems. Instead of copying the data into your organization, Lightning Connect accesses the data on demand and in real time. The data is never stale, and we access only what you need. We recommend that you use Lightning Connect when:  
You have a large amount of data that you don't want to copy into your Salesforce organization.  
You need small amounts of data at any one time.  
You want real-time access to the latest data."  
  
[https://developer.salesforce.com/docs/atlas.en-us.200.0.apexcode.meta/apexcode/platform\\_connect\\_about.htm](https://developer.salesforce.com/docs/atlas.en-us.200.0.apexcode.meta/apexcode/platform_connect_about.htm)  
upvoted 1 times

Which of these is NOT an appropriate use case for Lightning Connect?

- A. You want to integrate external data without writing custom code.
- B. The external data is changing frequently.
- C. You need to setup workflows and triggers for the external data.
- D. You only need real-time access to a small fraction of the external data.

Correct Answer: C

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: C

C is correct.  
upvoted 1 times

Mims22 2 years ago

C for sure  
upvoted 1 times

sheetama 2 years, 1 month ago

No it should be C. It's correct.  
upvoted 1 times

sheetama 2 years, 1 month ago

Answer should be D.  
upvoted 1 times

In which of these scenarios is ETL a better choice than Lightning Connect?

- A. You need to create or update the external data in addition to reading it.
- B. You need the external data to follow the sharing rules defined for your organization.
- C. You want to generate reports and charts from the external data.
- D. All of the above.

Correct Answer: D

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: B

B is correct.  
upvoted 1 times

Jason\_R 1 year, 7 months ago

Selected Answer: B

B. You need the external data to follow the sharing rules defined for your organization.  
"Record-level security to manage data access for external objects" is not a supported feature of external objects.

[https://developer.salesforce.com/docs/atlas.en-us.object\\_reference.meta/object\\_reference/sforce\\_api\\_objects\\_external\\_objects.htm](https://developer.salesforce.com/docs/atlas.en-us.object_reference.meta/object_reference/sforce_api_objects_external_objects.htm)

NOT A. You need to create or update the external data in addition to reading it.  
Because you can create or update external data.

[https://help.salesforce.com/s/articleView?id=sf.platform\\_connect\\_considerations\\_writable\\_external\\_objects.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.platform_connect_considerations_writable_external_objects.htm&type=5)

NOT C. You want to generate reports and charts from the external data.  
Because you can create reports form external objects.

[https://help.salesforce.com/s/articleView?id=sf.platform\\_connect\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.platform_connect_considerations.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.platform\\_connect\\_considerations\\_reports.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.platform_connect_considerations_reports.htm&type=5)

NOT D. All of the above. because it's not at least one of the above.  
upvoted 2 times

FI99 2 years, 7 months ago

B  
Salesforce Connect enables external data to be modified and external data to be reported.

[https://help.salesforce.com/s/articleView?id=sf.platform\\_connect\\_considerations\\_reports.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.platform_connect_considerations_reports.htm&type=5)  
upvoted 1 times

Mims22 2 years ago

Ok and why exlude the other two?  
upvoted 1 times

SalesforceMaster 1 year, 11 months ago

In his comment is excluding A and C  
upvoted 1 times

andreapi 3 years, 5 months ago

should be B, you could use External Objects in report and Charts, and you could create or delete them.  
upvoted 4 times


Which of these is NOT true about external objects?

- A. They integrate with Salesforce APIs, Apex, Visualforce, and Chatter.
- B. They can be related to other objects.
- C. You can use them in formula fields.
- D. They are automatically viewable in the Salesforce Mobile App.

**Correct Answer:** C

—  **sf2022** 2 years ago

Formular field not support External Object yet ... so ans is C  
upvoted 1 times

—  **Ma21** 2 years, 7 months ago

C is correct - Salesforce does NOT Allow creation of formula fields on External object.  
<https://ideas.salesforce.com/s/idea/a0B8W00000GdfZwUAJ/allow-creation-of-formula-fields-on-external-object>  
upvoted 1 times

Users can get Salesforce in all of the following ways except \_\_\_\_\_.

- A. As a mobile browser app that runs in supported browsers.
- B. As a downloadable app from Google Play.
- C. As a downloadable app from [www.salesforce.com](http://www.salesforce.com)
- D. As a downloadable app from the Apple App Store.

**Correct Answer:** C

The Salesforce user interface includes all of these key elements except \_\_\_\_\_.

- A. Feed
- B. Action Bar
- C. Navigation Menu
- D. Widgets page
- E. Record view

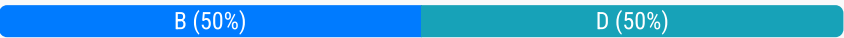
**Correct Answer:** D

When should you refresh a sandbox?

- A. 3 Hours before you need it.
- B. When you are finished with the current sandbox.
- C. 10 Days after an implementation.
- D. Anytime.

Correct Answer: B

Community vote distribution



**PablitoKarramba** 9 months ago

**Selected Answer: B**

When you finish with a sandbox, you can refresh it. This process replaces the sandbox with a copy of your production org. Requests to refresh a sandbox can't be canceled.

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_create\\_refresh\\_delete.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_create_refresh_delete.htm&type=5)

upvoted 1 times

**ns\_maveric** 9 months, 2 weeks ago

**Selected Answer: D**

Anytime u like

upvoted 1 times



What is true about dashboard filters? (Choose three.)

- A. Filters can be added to dashboards that contain Visualforce components.
- B. It's not possible to filter on bucket fields.
- C. Filters aren't applied when you schedule or e-mail a dashboard.
- D. You can't filter data on a joined report in dashboard view or add a filter to a dashboard that only has joined reports.

Correct Answer: BCD

Community vote distribution



**jaben44** 2 years, 3 months ago

Selected Answer: BCD

[https://help.salesforce.com/s/articleView?id=sf.dashboard\\_filters\\_overview.htm&type=5#:~:text=You%20can%E2%80%99t%20add%20filters%20to%20dashboards%20that%20contain%20sualforce%20or%20s%2Dcontrol%20components.](https://help.salesforce.com/s/articleView?id=sf.dashboard_filters_overview.htm&type=5#:~:text=You%20can%E2%80%99t%20add%20filters%20to%20dashboards%20that%20contain%20sualforce%20or%20s%2Dcontrol%20components.)  
"You can't add filters to dashboards that contain Visualforce or s-control components."  
upvoted 4 times

**zange** 2 years, 5 months ago

Selected Answer: BCD

[https://help.salesforce.com/s/articleView?id=sf.dashboard\\_filters\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboard_filters_overview.htm&type=5)  
upvoted 4 times

**nsharma** 2 years, 5 months ago

ABC is ture:  
[https://help.salesforce.com/s/articleView?id=sf.dashboard\\_filters\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboard_filters_overview.htm&type=5)  
As you prepare to filter dashboards, keep these dashboard filter limitations in mind.

Fields that are used in a dashboard filter must be included in the source report's layout.  
You can't add filters to dashboards that contain Visualforce or s-control components.  
You can't filter on bucket fields, but you can use a source report that's filtered on a bucket field in your dashboard.  
Filters aren't applied when you schedule or email a dashboard.  
Filtering isn't supported for components created from a joined report chart.  
You can't use custom summary formulas in dashboard filters.  
Filters aren't applied in dashboard subscription emails. If you subscribe to a filtered dashboard, the emailed dashboard is displayed without any filtering.  
upvoted 1 times

**Samuel\_S** 1 year, 11 months ago

In your own message you are quottig the SF documentation that specifically contradicts option A. So why would you choose ABC when A is not true by your own quotation?  
BCD is the answer  
upvoted 1 times

A manager wants to embed charts into his accounts object in one-page layout.  
How many charts can you embed for him?

- A. 3
- B. 2
- C. 4
- D. 1

Correct Answer: B

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: B

B is correct.  
upvoted 1 times

sandy1230 3 years, 7 months ago

You can have two report charts per page.  
upvoted 3 times

What are the two types of packages? (Choose two.)

- A. Unmanaged
- B. Named
- C. Managed
- D. Upgraded

Correct Answer: AC

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: AC

A and C are correct.  
upvoted 1 times

What should you do when a user requests a report?

- A. Ask follow-up questions, to get all the requirements.
- B. Document the user's requirements.
- C. Map the user's requirements to report criteria.
- D. All of the above.

**Correct Answer:** *D*

You can control access to report folders based on \_\_\_\_\_.

- A. Permissions, roles, and public groups.
- B. Public groups, organization-wide defaults, and IP restrictions.
- C. Password settings, permissions, and user settings.
- D. All of the above.

**Correct Answer:** *A*

  **SuchiS** 1 year, 4 months ago

[https://trailhead.salesforce.com/content/learn/modules/reports\\_dashboards/reports\\_dashboards\\_overview#:~:text=Every%20report%20is%20storied%20in,public%20groups%2C%20and%20license%20types.](https://trailhead.salesforce.com/content/learn/modules/reports_dashboards/reports_dashboards_overview#:~:text=Every%20report%20is%20storied%20in,public%20groups%2C%20and%20license%20types.)

upvoted 1 times

When you specify a single running user of a dashboard, that user \_\_\_\_\_.

- A. Is the only one who can post a snapshot of the dashboard to Chatter.
- B. Determines which data is displayed on the dashboard, due to the user's security settings.
- C. Must be the same person who created the report.
- D. Must have the "View All Data" permission.

**Correct Answer:** *B*

  **sandy1230** 3 years, 7 months ago

Each dashboard has a running user, whose security settings determine which data to display in a dashboard.

upvoted 1 times

DRAG DROP -



In what order does Salesforce process rules?

Match the rules from the left column with their appropriate order in the right column.



Select and Place:

RULES		ORDER
Assignment rules	1	
Auto-response rules	2	
Workflow rules (with immediate actions)	3	
Escalation rules	4	
Validation rules	5	

	RULES		ORDER
Correct Answer:	Assignment rules	1	Validation rules
	Auto-response rules	2	Assignment rules
	Workflow rules (with immediate actions)	3	Auto-response rules
	Escalation rules	4	Workflow rules (with immediate actions)
	Validation rules	5	Escalation rules

  **SFQA** 7 months, 3 weeks ago

Validation  
Assignment  
Auto-response  
Workflow  
Escalation  
upvoted 1 times

  **p4wix** 1 year, 5 months ago

Validation rules  
Assignment rules  
Auto-response rules  
Workflow rules  
Escalation rules  
upvoted 1 times

All of the following are advantages of the Schema Builder except \_\_\_\_\_.

- A. All object and field relationship details are available from one screen.
- B. You can view fields and relationships for custom, but not standard objects.
- C. Schema Builder shows details like field values, required fields, and how objects are related.
- D. It's easy to build objects and fields directly from the Schema Builder, allowing you to visualize and change relationships with ease.

Correct Answer: B

Community vote distribution



**mauro\_b** 11 months, 3 weeks ago  
**Selected Answer: B**  
You can view Standard Object fields.  
upvoted 1 times

**Ktoto\_Leviy** 2 years, 6 months ago  
**Selected Answer: B**  
The trick is in question with double negative: "except" and "not"  
upvoted 3 times

**bvsh030** 1 year, 2 months ago  
SF plays with mind and feelings :(  
upvoted 2 times

**Ma21** 2 years, 7 months ago  
B is correct  
upvoted 1 times

**Harshajogi** 2 years, 9 months ago  
A  
  
B is wrong because you can view Fields and relationship of Standard and Custom object in Schema builder.  
upvoted 1 times

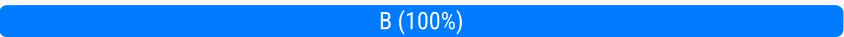
**Icelinesf** 2 years, 8 months ago  
You misread the answer B !  
upvoted 2 times

What should be done to create a custom object from the Schema Builder?

- A. From the Objects tab, select New>Object.
- B. From the Elements tab, drag Object onto the canvas.
- C. Right-click in the canvas and select "New Object".

Correct Answer: B

Community vote distribution



**mauro\_b** 11 months, 3 weeks ago

**Selected Answer: B**

Tested on Schema Builder and B is the right answer.  
upvoted 2 times

**AlexUp** 1 year, 7 months ago

**Selected Answer: B**

B is correct.  
upvoted 1 times

What should be done to create a custom field from the Schema Builder?

- A. From the Objects tab, select New>Field.
- B. From the Elements tab, drag a field type onto the canvas.
- C. In the canvas, right-click an object and select "New Field".

Correct Answer: B

Community vote distribution



**mauro\_b** 11 months, 3 weeks ago

**Selected Answer: B**

Tested at Schema Builder and the answer is B.  
upvoted 1 times

**buianhthang** 2 years, 7 months ago

From the Elements tab, drag a field type onto the object element  
upvoted 1 times

To leverage flows you need to \_\_\_\_\_.

- A. Have Run Flows permission enabled.
- B. Have access to the Visualforce page the flow uses.
- C. The flow must be active.
- D. All of the above.

Correct Answer: D

Which three statements are true about Master-Detail relationships? (Choose three.)

- A. You can't convert it if there is a roll-up summary field.
- B. Converting a look-up to master detail changes the OWD to Controlled by Parent.
- C. A look-up can be converted to a master detail if there are existing records with null values.
- D. SF displays a waiting page after you request to change a master detail to a look-up or vice versa.

Correct Answer: ABD

Community vote distribution



**bvsh030** 1 year, 2 months ago

Selected Answer: ABD

A, B and D are correct.  
upvoted 1 times

**AlexUp** 1 year, 7 months ago

Selected Answer: ABD

A, B and D are correct.  
upvoted 1 times

**Ma21** 2 years, 7 months ago

A B and D - You can convert a lookup relationship to a master-detail relationship, but only if the lookup field in all records contains a value.  
upvoted 1 times

**sandy1230** 3 years, 7 months ago

If your organization has a large number of records, Salesforce displays a waiting page after you have requested to change a master-detail into a lookup relationship or a lookup into a master-detail relationship  
upvoted 4 times

What happens when you convert a picklist to a multi-select picklist? (Choose two.)

- A. Values are retained.
- B. Values not in the picklist are deleted from existing records when the data type changes.
- C. Data is lost.
- D. You can't convert to a multi-select picklist.

Correct Answer: AB

- can12345

2 years, 2 months ago

AB - Currently defined picklist values are retained when you change a picklist to a multi-select picklist. If records contain values that aren't in the picklist definition, those values are deleted from those records when the data type changes.

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 2 times
- Ma21

2 years, 7 months ago

Agreed A and B

upvoted 1 times
- sandy1230

3 years, 7 months ago

Currently defined picklist values are retained when you change a picklist to a multi-select picklist. If records contain values that are not in the picklist definition, those values are deleted from those records when the data type changes.

upvoted 2 times
- slomo75

3 years, 8 months ago

Doesn't B imply Data is also lost?

upvoted 2 times

If data is lost, any list view based on the custom field will be deleted, and assignment and escalation rules may be affected.

- A. True
- B. False

Correct Answer: A

Community vote distribution

A (100%)

- Jason\_R

1 year, 7 months ago

Selected Answer: A

A True

"If data is lost, any list view based on the custom field is deleted, and assignment and escalation rules can be affected."

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 2 times



You can convert a Text Area(Long) to E-mail, Phone, Text, Text Area or URL without data loss.

- A. True
- B. False

Correct Answer: A

Community vote distribution



- sandy1230

Highly Voted

3 years, 7 months ago

B is correct  
upvoted 12 times
- maxifirer

Highly Voted

3 years, 8 months ago

Its B, because you can truncated 255 characters.  
Es B, porque solo permitirá hasta 255 caracteres, si hay más se perderá la información.  
upvoted 9 times
- mauro\_b

Most Recent

11 months, 3 weeks ago

Selected Answer: B

Answer is wrong, correct answer is B because some data may be lost if the field is longer than 255 characters.  
upvoted 1 times
- xk14ud14x

1 year, 3 months ago

Selected Answer: B

B for sure  
upvoted 1 times
- silentval

1 year, 4 months ago

Selected Answer: B

If the data in the field is longer then 255 characters, it will be truncated, therefore B is correct.  
upvoted 1 times
- SuchiS

1 year, 4 months ago

When you convert a long text area field to an Email, Phone, Text, Text Area, or URL type field, the record data is truncated to the first 255 character of the field.  
upvoted 1 times
- AlexUp

1 year, 7 months ago

Selected Answer: B

B is correct.  
upvoted 1 times
- 258963147

1 year, 7 months ago

Selected Answer: B

data loss will occur if the Text Area (Long) was containing too many characters compared to the limitations of the other types.  
  
Tried and tested in Dev Org, from Text Area (Long) of 32768 chars to just "Text". The following message appears when changing type :  
  
"Changing a long text area field to the selected datatype will cause the data to truncate to the first 255 characters."  
  
And indeed the text in my super long field was truncated.  
upvoted 1 times
- sf2022



2 years, 1 month ago

Selected Answer: B

B False  
upvoted 1 times
- AYUNA

2 years, 3 months ago

A is correct  
Changing the data type of an existing custom field can cause data loss in these situations:  
Changing from Text Area (Long) to any type except Email, Phone, Text, Text Area, or URL  
Although Changing a long text area field to the selected datatype will cause the data to truncate to the first 255 characters.  
upvoted 2 times

  **Mims22** 2 years ago

Exactly that is why B is correct...



upvoted 2 times

  **varadivivi** 2 years, 6 months ago

B is correct as:


Changing a long text area field to the selected datatype will cause the data to truncate to the first 255 characters.

upvoted 1 times

  **Ma21** 2 years, 7 months ago

b - agree

upvoted 2 times

  **AdamSko** 3 years, 5 months ago

Notes on Changing Custom Field Types

Consider the following before converting fields:

Only convert custom fields for which no data exists or you risk losing your data. Changing the data type of an existing custom field can cause data loss in the following situations:

Changing to or from type Date or Date/Time

Changing to Number from any other type

Changing to Percent from any other type

Changing to Currency from any other type

Changing from Checkbox to any other type

Changing from Picklist (Multi-Select) to any other type

Changing to Picklist (Multi-Select) from any other type

Currently defined picklist values are retained when you change a picklist to a multi-select picklist. If records contain values that are not in the picklist definition, those values are deleted from those records when the data type changes.

Changing from Auto Number to any other type

Changing to Auto Number from any type except Text

Changing from Text to Picklist

Changing from Text Area (Long) to any type except Email, Phone, Text, Text Area, or URL

upvoted 5 times

You cannot change auto number to text and vice versa and not lose your data.

- A. True
- B. False

Correct Answer: B

Community vote distribution



- Ktoto\_Leviy** 2 years, 6 months ago

Selected Answer: B

Verified by community

upvoted 1 times
- aestyn** 3 years, 4 months ago

Checked both. Answer is False. You can change auto number to text and vice versa and data is not lost.

upvoted 4 times
- AdamSko** 3 years, 5 months ago

True  
Auto Number If you convert an auto-number field into a text field, the data in that field remains unchanged. Also, you can safely convert a text custom field into an auto-number field without losing your data. Converting an auto-number field into any other data type results in data loss. Auto-number fields can contain a maximum of 30 characters. Before converting a text custom field into an auto-number field, change any records that contain more than 30 characters in that field.

upvoted 3 times
- dragonmx0914** 3 years, 7 months ago

The answer is False B. The answer says you "cannot change" autonumber to text and vice versa without losing data. You can change autonumber to text without losing data so the statement is false

upvoted 3 times
- John1212** 3 years, 7 months ago

True  
[https://help.salesforce.com/articleView?id=notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/articleView?id=notes_on_changing_custom_field_types.htm&type=5)

upvoted 3 times
- ElmoBean** 3 years, 2 months ago

False, the question says 'Cannot' the article you linked is correct, no data loss will occur

upvoted 2 times

You can have multiple records with the same external ID.

- A. True
- B. False

Correct Answer: A

It is not recommended, as it will defeat the purpose of the external id.

- sandy1230** 3 years, 7 months ago





You can have multiple records with the same external ID (though it is not recommended, as it will defeat the purpose of the external id)

upvoted 2 times

What is true about a master detail relationship? (Choose three.)

- A. To create multilevel master-detail relationships, you need the "Customize Application" user permission.
- B. Standard objects can't be on the detail side of a custom object in a master-detail relationship.
- C. You can create a master-detail relationship if the custom object already contains data.
- D. You can create a relationship as a lookup and then convert it to master-detail if the lookup field in all records contains a value.
- E. By default, records can be reparented master-detail relationships.

Correct Answer: ABD

-   **nsharma** 2 years, 5 months ago  
[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
upvoted 1 times
-   **sandy1230** 3 years, 7 months ago  
To create multilevel master-detail relationships, you need the "Customize Application" user permission.  
upvoted 1 times



What is true about Junction objects?

- A. Junction object records are deleted when either associated master record is deleted and placed in the Recycle Bin.
- B. If both associated master records are deleted, the junction object record is deleted permanently and can't be restored.
- C. The first master-detail relationship you create on your junction object becomes the primary relationship.
- D. All of the above.

Correct Answer: D









Community vote distribution

D (100%)

-   **AlexUp** 1 year, 7 months ago  

Selected Answer: D

D is correct.

upvoted 1 times
-   **Mims22** 2 years ago  
D is correct. If both relations are deleted, the junction is permanently deleted, if one is deleted, it goes to the recycle bin.  
upvoted 1 times
-   **wka520** 2 years, 6 months ago  
D is right  
[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
upvoted 1 times
-   **sonam123** 3 years, 4 months ago  
D can't be true, because in second point if both master get delete then junction object also get deleted and placed in recycle bin and can be recovered. so D is not correct.  
upvoted 1 times
-   **Nachof95** 2 years, 11 months ago  
That is not true, that happens when you delete one of the two master objects records.  
upvoted 4 times

What type of relationships can you create on External Objects? (Choose all that apply.)

- A. Lookup
- B. External lookup
- C. Indirect lookup
- D. Direct lookup
- E. All of the above

**Correct Answer:** ABC

—  **ChandraG** Highly Voted 3 years, 7 months ago

ABC

[https://help.salesforce.com/articleView?id=external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/articleView?id=external_object_relationships.htm&type=5)

upvoted 5 times

—  **sandy1230** Most Recent 3 years, 7 months ago

A lookup relationship field links a child standard, custom, or external object to a parent standard or custom object

upvoted 3 times

Indirect lookup relationship fields can be created on external objects only.

- A. True
- B. False

**Correct Answer:** A

—  **sandy1230** 3 years, 7 months ago

It links an external object to a standard or custom object in the same way that a regular lookup relationship links standard or custom objects

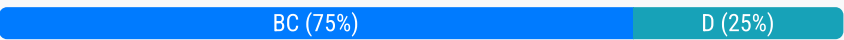
upvoted 1 times

What is true about external lookup relationship fields? (Choose all that apply.)

- A. Lookup filters are available for external lookup relationship fields.
- B. Cascade-delete isn't available for external object relationships.
- C. Only objects that have a custom field with the External ID and Unique attributes are available as parent objects in indirect lookup relationships.
- D. All of the above.

Correct Answer: BC

Community vote distribution



**ndlp43** Highly Voted 2 years, 6 months ago

It's B and C  
As "Lookup filters aren't available for external lookup relationship fields."  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_limitations.htm&type=5)  
upvoted 7 times

**saraad** Most Recent 7 months, 1 week ago

Its D All of the above according to SF Documentation  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_limitations.htm&type=5)  
[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_limitations.htm&type=5)  
upvoted 1 times

**AlexUp** 1 year, 7 months ago

Selected Answer: BC  
B and C are correct.  
upvoted 1 times

**sf2022** 2 years ago

Selected Answer: BC  
B,C are ans  
upvoted 2 times

**wka520** 2 years, 5 months ago

B and C  
upvoted 2 times

**varadivivi** 2 years, 6 months ago

B, C  
[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_limitations.htm&type=5)  
upvoted 2 times

**Vicas7** 2 years, 8 months ago

Selected Answer: D  
All of the above is the correct answer.  
upvoted 1 times

**sandy1230** 3 years, 7 months ago

Cascade-delete isn't available for external object relationships.  
upvoted 2 times

**sandy1230** 3 years, 7 months ago

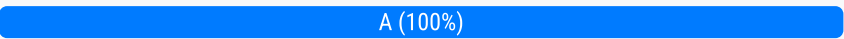
Lookup filters are not available for external lookup relationship fields  
upvoted 1 times

Each workflow rule applies to a single object.

- A. True
- B. False

Correct Answer: A

Community vote distribution



**p4wix** 1 year, 5 months ago

**Selected Answer: A**

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_rules_considerations.htm&type=5)

upvoted 1 times

What is true for all custom and some standard objects?

- A. You can create workflow and approval actions where a change to a detail record updates a field on the related master record.
- B. Cross-object field updates work for custom-to-custom master-detail relationships, custom-to-standard master-detail relationships.
- C. Cross-object field updates work for a few standard-to-standard master-detail relationships.
- D. All of the above.

Correct Answer: D

Community vote distribution



**LoCoDoubleG** 10 months ago

Here's the confusing part of the question. You cannot CREATE a master-detail relationship with a standard field as the detail. However, there are some M-D relationships that exist where a standard object is the detail. Oppty & Oppty Product for example.

upvoted 1 times

**Samuel\_S** 1 year, 11 months ago

**Selected Answer: D**

All true, all the answers quote the exact SF documentation.

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

upvoted 2 times

**nsharma** 2 years, 5 months ago

For all custom objects and some standard objects, you can create workflow and approval actions where a change to a detail record updates a field on the related master record. Cross-object field updates work for custom-to-custom master-detail relationships, custom-to-standard master-detail relationships, and a few standard-to-standard master-detail relationships. For more information, see Cross-Object Field Updates on page 11.

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_update\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_update_considerations.htm&type=5)

upvoted 3 times

**Mims22** 2 years ago

Is D the answer?

upvoted 1 times

**Nachof95** 2 years, 11 months ago

Correct answer shouldn't be C? You can't have a custom to standard master-detail relationship, not sure about the A option though.

upvoted 1 times

Workflow rules on custom objects are NOT automatically deleted if the custom object is deleted.

- A. True
- B. False

Correct Answer: B

Community vote distribution



**AlexUp** 1 year, 7 months ago

**Selected Answer: B**

B is correct.  
upvoted 1 times

**sf2022** 2 years ago

**Selected Answer: B**

Object deleted --> Workflow deleted  
ans is B  
upvoted 1 times

**varadivivi** 2 years, 6 months ago

**Selected Answer: B**

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_rules_considerations.htm&type=5)  
upvoted 2 times

**ElmoBean** 3 years, 2 months ago

Workflow rules on custom objects are automatically deleted if the custom object is deleted.  
- [https://help.salesforce.com/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=sf.workflow_rules_considerations.htm&type=5)  
upvoted 3 times

**sandy1230** 3 years, 7 months ago

Workflow rules on custom objects are automatically deleted if the custom object is deleted.  
upvoted 2 times



What order does SF process rules?

- A. Validation rules, assignment rules, workflow rules, auto-response rules, escalation rules.
- B. Validation rules, assignment rules, auto-response rules, workflow rules, escalation rules.
- C. Escalation rules, Validation rules, assignment rules, auto-response rules, workflow rules.
- D. Auto-response rules, Validation rules, assignment rules, workflow rules, escalation rules.

Correct Answer: B

Community vote distribution



**p4wix** 1 year, 5 months ago

**Selected Answer: B**

Validation rules  
Assigment rules  
Auto-response rules  
Workflow rules  
Escalation rules  
upvoted 1 times

What is true about Workflow rules? (Choose all that apply.)

- A. Saving or creating records can trigger more than one rule.
- B. Workflow rules only trigger on converted leads if validation and triggers for lead convert are enabled in your organization.
- C. Workflow rules trigger automatically and are visible to the user.
- D. Workflow rules can't be triggered by campaign statistic fields, including individual campaign statistics and campaign hierarchy statistics.

Correct Answer: ABD

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: ABD**

ABD  
Everything is here: [https://help.salesforce.com/s/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_rules_considerations.htm&type=5)  
upvoted 2 times

**Mims22** 2 years ago

C is also correct. From what I checked, all of them are correct.  
upvoted 1 times

**thamizhanda** 2 years ago

C is incorrect. please check this article: [https://help.salesforce.com/s/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_rules_considerations.htm&type=5)  
upvoted 1 times

What are the limitations of workflow rules?

- A. You can't create e-mail alerts for workflow rules on activities.
- B. You can't package workflow rules with time triggers.
- C. You can't create outbound messages for workflow rules on junction objects.
- D. All of the above.

**Correct Answer:** *D*

[-]  **akku1220** 1 year, 6 months ago

Email Alerts for Activity Workflows  
Platform / Process Automation

Currently SFDC does not support email alerts for workflow rules relating to activities.  
We would like this added so as to send out a reminder email to users once the Due Date has passed to encourage them to fill in some additional post-event information.  
upvoted 1 times

[-]  **akku1220** 1 year, 6 months ago

Got this in Idea exchange about option A. hence A is correct. Please confirm the correct answer  
upvoted 1 times

[-]  **Samuel\_S** 1 year, 11 months ago

B is true, C is false and therefore D is false as well.  
But does anybody know if A is true or not?  
upvoted 1 times

[-]  **thamizhanda** 2 years ago

B & C are correct, as per the Salesforce documentation: [https://help.salesforce.com/s/articleView?id=sf.workflow\\_rules\\_considerations.htm&type=](https://help.salesforce.com/s/articleView?id=sf.workflow_rules_considerations.htm&type=)  
upvoted 2 times

[-]  **andreapi** 3 years, 6 months ago

I've tried to create outbound message on workflow rule on junction object and I succeed!  
upvoted 2 times

[-]  **andreapi** 3 years, 6 months ago

<https://salesforce.stackexchange.com/questions/211917/incorrect-documentation-you-cant-create-outbound-messages-for-workflow-rules>  
upvoted 2 times

[-]  **andreapi** 3 years, 6 months ago

it seems that there is an error on documentation  
upvoted 2 times

What is true about validation rules? (Choose all that apply.)

- A. When one validation rule fails, Salesforce continues to check any additional validation rules on that field or any other field on the page and displays all appropriate error messages at once.
- B. Campaign hierarchies follow validation rules.
- C. Validation rules are only enforced during lead conversion if "validation and triggers for lead conversion" are enabled in your organization.
- D. Salesforce runs validation rules before creating records submitted via Web-to-Lead and Web-to-Case, and only creates records that have valid values.

**Correct Answer:** ACD

*Community vote distribution*

ACD (100%)

👤 **Samuel\_S** 1 year, 11 months ago

**Selected Answer: ACD**

All explicitly and almost literally said here:

[https://help.salesforce.com/s/articleView?id=sf.fields\\_validation\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_validation_considerations.htm&type=5)

upvoted 3 times

👤 **sandy1230** 3 years, 7 months ago

Validation rules are only enforced during lead conversion if validation and triggers for lead conversion are enabled in your organization.

upvoted 2 times

👤 **sandy1230** 3 years, 7 months ago

Campaign hierarchies ignore validation rules. Salesforce runs validation rules before it creates records submitted via Web-to-Lead and Web-to-Case and then creates records that have valid values.

upvoted 3 times

You should use a lookup filter if \_\_\_\_\_. (Choose two.)

- A. You want to improve user efficiency by limiting the number of available options in a lookup search dialog.
- B. You are close to the maximum number of lookup filters allowed.
- C. You want to improve user efficiency by automating filters on lookup search dialogs that your users manually set.
- D. You must implement a complex business rule that requires you to use a formula. Formulas can reference fields that basic filter criteria can't reference, such as fields on the parent of the source object. Formulas can also use functions. For example, use ISNEW if the rule should only apply on record creation, or ISCHANGED if the rule should apply when a field changes.

Correct Answer: AC

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: AC**

[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_filters\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_filters_notes.htm&type=5)  
upvoted 1 times

**sf2022** 2 years ago

The answer options are the same as question You should use a validation rule if \_\_\_\_\_.  
upvoted 1 times

**wka520** 2 years, 6 months ago

A C [https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_filters\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_filters_notes.htm&type=5)  
upvoted 2 times

You should use a Validation rule if \_\_\_\_\_. (Choose two.)

- A. You want to improve user efficiency by limiting the number of available options in a lookup search dialog.
- B. You are close to the maximum number of lookup filters allowed.
- C. You want to improve user efficiency by automating filters on lookup search dialogs that your users manually set.
- D. You must implement a complex business rule that requires you to use a formula. Formulas can reference fields that basic filter criteria can't reference, such as fields on the parent of the source object. Formulas can also use functions. For example, use ISNEW if the rule should only apply on record creation, or ISCHANGED if the rule should apply when a field changes.

Correct Answer: BD

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: BD**

[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_filters\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_filters_notes.htm&type=5)  
upvoted 1 times

**moitam** 2 years, 1 month ago

The options for this one seems to be off topic  
upvoted 1 times

**moitam** 2 years, 1 month ago

Or not... xD  
If you're close to the maximum number of lookup filters allowed.  
To implement a complex business rule that requires you to use a formula. Formulas can reference fields that basic filter criteria can't reference, such as fields on the parent of the source object. Formulas can also use functions.  
[https://help.salesforce.com/apex/HTViewHelpDoc?id=sf.fields\\_validation\\_considerations.htm&language=en\\_us](https://help.salesforce.com/apex/HTViewHelpDoc?id=sf.fields_validation_considerations.htm&language=en_us)  
upvoted 1 times

**wka520** 2 years, 6 months ago

B D  
[https://help.salesforce.com/s/articleView?id=sf.fields\\_lookup\\_filters\\_notes.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_lookup_filters_notes.htm&type=5)  
upvoted 1 times

**Goat1234** 3 years ago

is it not just D?  
upvoted 1 times

What type of sandbox should you use for full performance and load testing?

- A. Developer
- B. Partial Copy
- C. Full Sandbox
- D. Developer Pro

Correct Answer: C


Community vote distribution



 **Samuel\_S** 1 year, 11 months ago

**Selected Answer: C**

Made a mistake in the next question as I mistook it with this one, so here I am right to say it should be C xD:  
[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)  
upvoted 2 times

 **YNWA\_A1** 3 months, 4 weeks ago

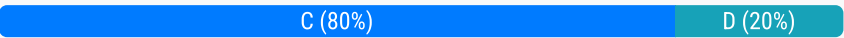
you are a good man  
upvoted 1 times

What sandbox should you use for data load and integration testing?

- A. Developer
- B. Partial Copy
- C. Full Sandbox
- D. Developer Pro

Correct Answer: D

Community vote distribution



- AlexUp

1 year, 7 months ago

Selected Answer: C

C is correct.

upvoted 1 times
- TraceSplice

1 year, 9 months ago

Selected Answer: C

Because it mention "...data load and integration testing..." must be C.

upvoted 1 times
- Samuel\_S

1 year, 11 months ago

Selected Answer: C

SF documentation clearly says C:  
[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)

upvoted 2 times
- Samuel\_S

1 year, 11 months ago

"Only Full sandboxes support performance testing, load testing, and staging. Full sandboxes are a replica of your production org, including all data, such as object records and attachments, and metadata. "

upvoted 2 times
- Samuel\_S

1 year, 11 months ago

I don't get why most of you are voting for D - D is surely a wrong answer :/

upvoted 1 times
- sf2022

2 years ago

Selected Answer: D

Ans is D

upvoted 1 times
- Mims22

2 years ago

Developer Pro sandboxes are only for metadata. Here it says data load. Then it must be partial copy or full.

upvoted 1 times
- ndlp43

2 years, 6 months ago

It's Full Sandbox as "A Full sandbox is intended to be used as a testing environment. Only Full sandboxes support performance testing, load testing, and staging. "  
[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)

upvoted 2 times
- wka520

2 years, 6 months ago

D  
[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)

upvoted 1 times
- maxsnt

2 years, 6 months ago



No mention to Data Load on Developer Pro sandbox. It is only mentioned on the Full Sandbox, while however integration testing is not mentioned in Full Sandbox

upvoted 2 times
- moitam

2 years, 1 month ago



Yep D seems correct  
"Use a Developer Pro sandbox to handle more development and quality assurance tasks and for integration testing or user training."

upvoted 1 times

  **Vicas7** 2 years, 8 months ago

It should be Full Sandbox

upvoted 4 times

  **nibbio** 1 year, 11 months ago

Nope full sandbox is for load performance, staging

upvoted 1 times

Question #169

Topic 1

What sandbox is used for virtually any development, testing, or training purpose?

- A. Developer
- B. Partial Copy
- C. Full Sandbox
- D. Developer Pro

**Correct Answer: B**

Community vote distribution

D (100%)



  **silentval** 1 year, 4 months ago

From SF documentation:

- Use a Developer Pro sandbox to handle more development and quality assurance tasks and for integration testing or user training.
- Use a Partial Copy sandbox for quality assurance tasks such as user acceptance testing, integration testing, and training.

Since the question asks for development, testing and training, I'd chose developer pro. I hate ambiguous questions 😞

upvoted 1 times

  **AlexUp** 1 year, 7 months ago

**Selected Answer: D**

D is correct.

upvoted 1 times

  **sf2022** 2 years ago

**Selected Answer: D**



Ans is D. Dev Pro

[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)

Use a Developer Pro sandbox to handle more development and quality assurance tasks and for integration testing or user training



Use a Partial Copy sandbox for quality assurance tasks such as user acceptance testing, integration testing, and training

upvoted 3 times

  **Sang\_Patra** 2 years, 3 months ago

Answer is D as Developer Pro Sandbox is used for Development, testing and training. Partial Copy Sandbox is used for any kind of training and Testing purpose.

upvoted 2 times

  **maxsnt** 2 years, 6 months ago

Why not D - Developer Pro?

upvoted 1 times



The sandbox copy engine creates an organization as part of each creation and refresh request. So, the organization ID of your sandbox changes each time your sandbox is refreshed.

- A. True
- B. False

Correct Answer: A

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: A**

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_servers\\_and\\_ids.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_servers_and_ids.htm&type=5)  
upvoted 1 times

**wka520** 2 years, 6 months ago

A  
[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_implementation\\_tips.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_implementation_tips.htm&type=5)  
upvoted 3 times

**sandy1230** 3 years, 7 months ago

Sandbox and production organizations always have unique organization IDs. The sandbox copy engine creates a new organization as part of each creation and refresh request. So, the organization ID of your sandbox changes each time your sandbox is refreshed.  
upvoted 1 times

What happens to user information when a sandbox is created? (Choose two.)

- A. The sandbox name is appended to the username.
- B. If the resulting username is not unique, a second modification is performed in which some characters and digits are prepended to the modified username.
- C. User e-mail addresses are NOT modified in your sandbox so that production users don't receive automatically generated e-mail messages from the sandbox.
- D. All of the above.

Correct Answer: AB

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: AB**

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_users\\_and\\_contacts.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_users_and_contacts.htm&type=5)  
upvoted 1 times

**sf2022** 2 years ago

**Selected Answer: AB**

User e-mail addresses are edit-able so ans are A,B  
upvoted 1 times

**wka520** 2 years, 6 months ago

A B  
[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_users\\_and\\_contacts.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_users_and_contacts.htm&type=5)  
upvoted 1 times

New and refreshed sandboxes have the default e-mail deliverability setting System e-mail only.  
What are the other options? (Choose three.)

- A. No access
- B. System e-mail only
- C. All access
- D. All e-mail

Correct Answer: ABD

**wka520** 2 years, 6 months ago

ABD  
[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_email\\_deliverability.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_email_deliverability.htm&type=5)  
upvoted 2 times

**sandy1230** 3 years, 7 months ago

[https://help.salesforce.com/articleView?id=data\\_sandbox\\_email\\_deliverability.htm&type=5](https://help.salesforce.com/articleView?id=data_sandbox_email_deliverability.htm&type=5)  
upvoted 1 times

What is true about unmanaged packages?

- A. Once the components are installed from an unmanaged package, the components can be edited in the organization they are installed in.
- B. The developer who created and uploaded the unmanaged package has no control over the installed components, and can't change or upgrade them.
- C. Unmanaged packages should not be used to migrate components from a sandbox to production organization. Instead, use Change Sets.
- D. All of the above.

**Correct Answer:** *D*

🚩  **Nishimol** 2 years ago

[https://developer.salesforce.com/docs/atlas.en-us.packagingGuide.meta/packagingGuide/sharing\\_apps.htm](https://developer.salesforce.com/docs/atlas.en-us.packagingGuide.meta/packagingGuide/sharing_apps.htm)  
upvoted 1 times

What is true about change sets? (Choose two.)

- A. Change sets can only contain modifications you can make through the Setup menu.
- B. They contain data such as records.
- C. Change sets can only be sent between organizations that are affiliated with a production organization.
- D. All of the above.

**Correct Answer:** *AC*


🚩  **wka520** 2 years, 6 months ago

AC  
<https://help.salesforce.com/s/articleView?id=sf.changesets.htm&type=5>  
upvoted 3 times


What are use cases for Validation Rules?

- A. Enforce conditionally required fields
- B. Enforce proper data format
- C. Enforce consistency
- D. Prevent data loss
- E. All of the above

Correct Answer: E

-  **vldmr** 6 months, 1 week ago

Same here. How does it prevent data loss?

upvoted 1 times
-  **PablitoKarramba** 9 months ago

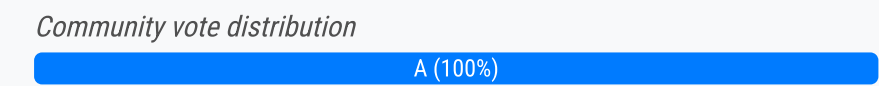
To me it is A B C, how does validation rule prevent the data loss?


upvoted 1 times

What are the steps for creating a dynamic approval process?

- A. Create (user) lookup fields on the object being approved, Create a custom object as an approval matrix, Populate the approval matrix record, Create Apex code to populate the user fields from the approval matrix record, Create or update an approval process to utilize the new lookup fields.
- B. Create standard object as an approval matrix.
- C. Create an approval process.
- D. All of the above.


Correct Answer: A



-  **AlexUp** 1 year, 7 months ago

Selected Answer: A

A is correct.

upvoted 1 times
-  **nsharma** 2 years, 5 months ago

<https://developer.salesforce.com/forums/?id=906F0000000BIWUIA4>

upvoted 4 times

For an external object relationship, you can create a lookup relationship.  
What type of object(s) can be the parent?


- A. External
- B. Standard or Custom
- C. Standard or External
- D. Custom

**Correct Answer:** *B*

For a lookup you can only have standard or custom objects as the parent, but can have all 3 as the child.

*Community vote distribution*

B (100%)

[-]  **vldmr** 6 months, 1 week ago

**Selected Answer: B**

The question should be: "You create a lookup relationship on an external object. What type of object(s) can be the parent?" Now everything is clear. Answer B.

upvoted 1 times

[-]  **mauro\_b** 11 months, 2 weeks ago

**Selected Answer: B**

Answer is B.

In a lookup relationship, the child is a standard/custom/external object, and the parent is either a standard/custom object. Question is tricky but it asks for a lookup relationship not an external lookup or an indirect lookup.

upvoted 1 times

[-]  **Envy\_Pouki** 1 year ago

<https://www.mstsolutions.com/technical/salesforce-external-object-relationship-indirect-lookup/>

It is A bro!

upvoted 1 times

[-]  **nsharma** 2 years, 5 months ago

Lookup relationship is the key here. Ans is B

[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)


upvoted 1 times

[-]  **wka520** 2 years, 6 months ago

B

[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)


upvoted 1 times

[-]  **Vicas7** 2 years, 8 months ago

You have external lookup and indirect lookup, for me it's answer A and answer B.

Both are correct.


upvoted 1 times

[-]  **noox** 2 years, 10 months ago

B is correct : read the question guys, for an external object, what can be the parent of a lookup relationship !


[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)

upvoted 1 times

[-]  **RamaSA** 2 years, 10 months ago


B is correct since the question is about the lookup relationship

upvoted 1 times

[-]  **AppFox** 2 years, 11 months ago

Answer A - [https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_external\\_lookup\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_external_lookup_relationships.htm&type=5)

upvoted 1 times

[-]  **Jodi99** 2 years, 11 months ago

A is correct answer

upvoted 1 times

For an external object relationship, you can create an indirect lookup relationship.  
What type of object(s) can be the parent?

- A. External
- B. Standard or Custom
- C. Standard or External
- D. Custom

**Correct Answer: B**

For an indirect lookup you can have standard or custom objects as the parent, but can only have an external object as the child. Does not require a Salesforce ID.

  **Nishimol** 2 years ago

Answer is both Standard and custom object

[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)

upvoted 3 times

A Lightning component is a compact, configurable, and reusable element that you can drag and drop onto a Lightning Page in the Lightning app builder.

- A. True
- B. False

**Correct Answer: A**

What are the standard Lightning components?

- A. Filter List
- B. Recent Items
- C. Report Chart
- D. Rich Text
- E. Visualforce Page
- F. All of the above

**Correct Answer: F**

🗲️ 👤 **JoPe** 3 years, 8 months ago

By filter lists, do you mean filters in list view (which is a standard lightning component) ?  
upvoted 1 times

🗲️ 👤 **vgpmp** 3 years, 8 months ago

Filter list is not a standard lightning component  
upvoted 1 times

🗲️ 👤 **dragonmx0914** 3 years, 7 months ago

filter list is a standard lightning component

[https://appexchange.salesforce.com/appxListingDetail?](https://appexchange.salesforce.com/appxListingDetail?listingId=a0N30000000qD5VEAU#:~:text=Filter%20List%20is%20a%20standard,Objects%20from%20any%20list%20view.&text=Description-,Filter%20List%20is%20a%20standard%20Lightning,in%20with%20Lightning%20App%20Builder.)

[listingId=a0N30000000qD5VEAU#:~:text=Filter%20List%20is%20a%20standard,Objects%20from%20any%20list%20view.&text=Description-,Filter%20List%20is%20a%20standard%20Lightning,in%20with%20Lightning%20App%20Builder.](https://appexchange.salesforce.com/appxListingDetail?listingId=a0N30000000qD5VEAU#:~:text=Filter%20List%20is%20a%20standard,Objects%20from%20any%20list%20view.&text=Description-,Filter%20List%20is%20a%20standard%20Lightning,in%20with%20Lightning%20App%20Builder.)

upvoted 4 times

A lightning Page is \_\_\_\_\_.

- A. A compact, configurable, and reusable element.
- B. A custom layout for creating pages in Salesforce.
- C. The new name for a SF page layout.
- D. A page you can access via a customer community.

**Correct Answer: B**

🗲️ 👤 **sfmc2022** 2 years ago

[https://help.salesforce.com/s/articleView?id=sf.lightning\\_page\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_page_overview.htm&type=5)  
upvoted 1 times



What can you build with the Lightning app builder?

- A. At-a-glance, dashboard-style apps.
- B. Apps optimized for a particular task.
- C. Simple, single-page apps with drill-down capability.
- D. All of the above.

**Correct Answer:** D

Actions on a Lightning Page allow you to \_\_\_\_\_.

- A. Send e-mail, create a task, and create or update records.
- B. Send e-mail and delete or clone records.
- C. Clone records, add users, and assign permissions.
- D. Send e-mail, send outbound messages, and launch a flow.

**Correct Answer:** A

 **Nishimol** 2 years ago

[https://help.salesforce.com/s/articleView?id=sf.lightning\\_page\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_page_types.htm&type=5)  
upvoted 1 times

Use the data import wizard when \_\_\_\_\_. (Choose three.)

- A. You need to load less than 50,000 records.
- B. The objects you need to import are supported by the wizard.
- C. You want to schedule regular data loads, such as nightly imports.
- D. You don't need the import process to be automate.

Correct Answer: ABD

Community vote distribution



Jason\_R 1 year, 7 months ago

Selected Answer: ABD

NOT C because "You want to schedule regular data loads, such as nightly imports" is a feature of Data Loader. Not Data Import Wizard.

[https://help.salesforce.com/s/articleView?id=sf.when\\_to\\_use\\_the\\_data\\_loader.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.when_to_use_the_data_loader.htm&type=5)  
upvoted 1 times

258963147 1 year, 7 months ago

Selected Answer: ABD

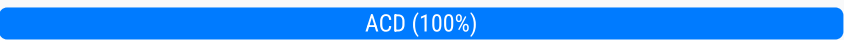
remember User object is not supported by the Data Import Wizard  
upvoted 1 times

Use Data Loader when \_\_\_\_\_. (Choose three.)

- A. You need to load 50,000 to five million records. If you need to load more than 5 million records, we recommend you work with a Salesforce partner or visit the AppExchange for a suitable partner product.
- B. You don't need the import process to be automated.
- C. You need to load into an object that is not supported by the Data Import Wizard.
- D. You want to schedule regular data loads, such as nightly imports.

Correct Answer: ACD

Community vote distribution



Jason\_R 1 year, 7 months ago

Selected Answer: ACD

NOT B because you DO want the import process to be automated, which is a feature of Data Loader.

[https://help.salesforce.com/s/articleView?id=sf.when\\_to\\_use\\_the\\_data\\_loader.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.when_to_use_the_data_loader.htm&type=5)  
upvoted 1 times

258963147 1 year, 7 months ago

Selected Answer: ACD

remember User object is not supported by the Data Import Wizard  
upvoted 1 times



What objects are supported by the Import Wizard?

- A. Contacts
- B. Leads
- C. Accounts
- D. Custom objects
- E. Solutions
- F. All of the above

**Correct Answer:** F

*Community vote distribution*

F (100%)

  **Jason\_R** 1 year, 7 months ago

**Selected Answer:** F

All of the above

[https://help.salesforce.com/s/articleView?id=sf.records\\_gen\\_info.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.records_gen_info.htm&type=5)  
upvoted 1 times

You can export data from Salesforce using any of the following methods except \_\_\_\_\_.

- A. Use the data Manager tool to manually request an export of all the data in your organization.
- B. Use the data Export wizard within SF to export data manually or automatically.
- C. Use the data loader client application.
- D. Log a case with SF.

**Correct Answer:** A

  **Jason\_R**  **Highly Voted** 1 year, 7 months ago

Answer is A. Use the data Manager tool to manually request an export of all the data in your organization.  
Because "data manager" is not a tool.

The following are NOT the answer because they are methods you can use to export data (my best guess as to where each answer is documented)

B. Use the data Export wizard within SF to export data manually or automatically.  
"From Setup, enter Data Export in the Quick Find box, then select Data Export and Export Now or Schedule Export."  
[https://help.salesforce.com/s/articleView?id=sf.admin\\_exportdata.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_exportdata.htm&type=5)

C. Use the data loader client application.  
"You can use the Data Loader export wizard to extract data from a Salesforce object."  
[https://help.salesforce.com/s/articleView?id=sf.exporting\\_data.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.exporting_data.htm&type=5)

D. Log a case with SF.  
"Please log a case with Salesforce Support and be sure to include a detailed business impact and explanation, so that Salesforce Support may evaluate your request. Note: Creating multiple schedule export is currently not a Salesforce functionality yet."  
<https://help.salesforce.com/s/articleView?id=000383962&type=1>  
upvoted 5 times

When using the Data Export Wizard to manually export data, you can only export data if \_\_\_\_\_.

- A. Your data doesn't include attachments, images, or documents.
- B. You've installed a client application to export the data.
- C. Enough time has passed since your last export.
- D. You are an Admin.

Correct Answer: C

Community vote distribution



**Jason\_R** 1 year, 7 months ago

**Selected Answer: C**

"The Export Now option prepares your files for export immediately. This option is only available if enough time has passed since your last export.'  
[https://help.salesforce.com/s/articleView?id=sf.admin\\_exportdata.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_exportdata.htm&type=5)  
upvoted 2 times

**Nishimol** 2 years ago

The Export Now option prepares your files for export immediately. This option is only available if enough time has passed since your last export.  
upvoted 1 times

When scheduling automatic data exporting with the Data Export Wizard, you must specify all of the following except \_\_\_\_\_.

- A. Start and end dates
- B. Time of day
- C. Number of attachments
- D. Frequency, if your organization supports monthly exports

Correct Answer: C

Community vote distribution



**Samuel\_S** 1 year, 11 months ago

**Selected Answer: C**

[https://help.salesforce.com/s/articleView?id=sf.admin\\_exportdata.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_exportdata.htm&type=5)  
upvoted 2 times

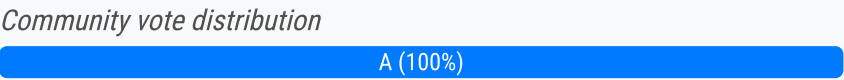
**Nishimol** 2 years ago



If you're scheduling your export, select the frequency (only available for orgs with monthly exports), start and end dates, and time of day for your export  
upvoted 2 times

If any of the triggered workflow rules result in another field update that's also enabled for workflow rule re-evaluation, a domino effect occurs, and more workflow rules can be re-evaluated as a result of the newly-triggered field update.

- A. True
- B. False

**Correct Answer:** A  
This cascade of workflow rule re-evaluation and triggering can happen up to five times after the initial field update that started it.



  **Jason\_R** 1 year, 7 months ago

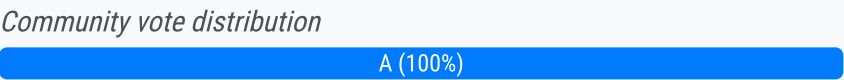
**Selected Answer: A**



True. Says it verbatim here:  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_updates\\_reevalute\\_wf.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_updates_reevalute_wf.htm&type=5)  
upvoted 1 times

Recursive triggers may cause your organization to exceed its limit for workflow time triggers per hour.

- A. True
- B. False

**Correct Answer:** A



  **Jason\_R** 1 year, 7 months ago

**Selected Answer: A**

True. Says it verbatim here:  
[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_updates\\_reevalute\\_wf.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_updates_reevalute_wf.htm&type=5)  
upvoted 1 times

When do you need to refresh a sandbox? (Choose two.)

- A. 3 Hours before you need it.
- B. When modification have been made to the production organization.
- C. Anytime.
- D. When you are done making changes to it.

**Correct Answer:** *BD*

*Community vote distribution*

BD (100%)

🚩 👤 **Jason\_R** 1 year, 7 months ago

**Selected Answer:** BD

[https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_create\\_refresh\\_delete.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_create_refresh_delete.htm&type=5)  
upvoted 1 times

Which of the following can you create safely in a production organization?

- A. Apex Classes
- B. Triggers
- C. Custom Apex Controllers for Visualforce Pages
- D. Reports and dashboards

**Correct Answer:** *D*

*Community vote distribution*

D (100%)

🚩 👤 **Jason\_R** 1 year, 7 months ago

**Selected Answer:** D

List of setup changes that can be done directly in a production org:  
[https://help.salesforce.com/s/articleView?id=sf.admin\\_monitorsetup.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_monitorsetup.htm&type=5)  
upvoted 1 times

Which of the following are good ways to track changes in production?

- A. Diff the metadata.
- B. Use a change log request form.
- C. Check the setup audit trail every week.
- D. All of the above.

**Correct Answer:** *D*

*Community vote distribution*

C (100%)

[-]  **AlexUp** 1 year, 7 months ago

**Selected Answer: C**

C is correct.

upvoted 1 times

[-]  **Jason\_R** 1 year, 7 months ago

**Selected Answer: C**

These questions seem to be in the context of the setup audit trail feature.

[https://help.salesforce.com/s/articleView?id=sf.admin\\_monitorsetup.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.admin_monitorsetup.htm&type=5)

upvoted 1 times

Ideally, who should be in charge of logging all changes in production?

- A. Product Manager
- B. Administrator
- C. QA Engineer
- D. Developer

**Correct Answer:** *B*

[-]  **Aayushv018** 1 year ago

Salesforce Administrator

upvoted 1 times

You've developed some new functionality in production, but there are concurrent development projects in a developer sandbox. What's the best way to make sure the changes in production and projects in development are both merged?

- A. Simply refresh the developer sandbox.
- B. Copy all of the sandbox metadata to a file system, then refresh the developer sandbox, and finally deploy all the metadata to the developer sandbox.
- C. Create a new sandbox, and then deploy from your developer sandbox to the new sandbox.
- D. None of the above.

Correct Answer: C

Community vote distribution



**AlexUp** 1 year, 7 months ago

**Selected Answer: C**

C is correct.  
upvoted 1 times

**PandaTeddy** 2 years ago

Option C is correct !!! When you create a new sandbox from prod it will have all the new functionality introduced directly in production. Later, from dev org changes can be deployed on to Sandbox to ensure dev changes are merged and synced  
upvoted 2 times

**Mims22** 2 years ago

Please discuss this one. I don't believe any of the A B and C is correct. Answer D.  
upvoted 1 times



When is it advisable to use a full-copy sandbox?

- A. For training users on new features.
- B. Staging before final deployment.
- C. Performance and load testing.
- D. All of the above.

Correct Answer: D

Community vote distribution



- PablitoKarramba** 9 months ago

Using a full-copy sandbox for user training is an overkill, B and C to me

upvoted 1 times
- [Removed]** 1 year, 8 months ago

Full Copy Sandbox is the same as Full Sandbox so D

upvoted 1 times
- Selected Answer: A

**adhi\_ind** 2 years, 1 month ago

Only A is Correct  
Performance Testing,Load Testing,Staging are properties of Full sandbox

upvoted 1 times
- adhi\_ind** 2 years, 1 month ago

I mean B and C

upvoted 1 times
- wka520** 2 years, 6 months ago

BC  
[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)

upvoted 2 times
- RamaSA** 2 years, 10 months ago

training done on partial copy

upvoted 1 times
- Rkj4321** 3 years, 7 months ago

Bc is correct only

upvoted 4 times
- sandy1230** 3 years, 7 months ago

Only Full sandboxes support performance testing, load testing, and staging.

upvoted 2 times

You have a team of developers who need logins to sandbox.  
What's the best way to give them access?

- A. Create them as inactive users in production.
- B. Have them login as one of the users in production.
- C. Create them as users in sandbox, then deactivate the same number of users in production.
- D. Use Developer Edition to log into sandbox.

**Correct Answer: A**

[-]  **t\_samuel** 1 year, 1 month ago

A is correct

You can create users in your production org that are inactive, and then activate them in a sandbox. This method is a good way to create a user that has the appropriate permissions to develop in a sandbox.

upvoted 2 times

[-]  **Jaysales** 1 year, 6 months ago

C is correct . [https://help.salesforce.com/s/articleView?id=sf.data\\_sandbox\\_accessing\\_sandbox.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_sandbox_accessing_sandbox.htm&type=5)

upvoted 1 times

Standard picklist fields can be controlling.

- A. True
- B. False

Correct Answer: B

Standard picklist fields can be controlling fields but not dependent fields.

Community vote distribution



- sshariff

Highly Voted

3 years, 9 months ago

They can be controlling. The correct answer is A

upvoted 12 times
- sonam123

Highly Voted

3 years, 4 months ago

Wow..In explanation they self stated that standard fields can be controlling, still mark the correct answer B. :-D

upvoted 5 times
- silentval

1 year, 4 months ago

I'm in awe

upvoted 1 times
- mauro\_b

Most Recent

11 months, 2 weeks ago

Selected Answer: A

Standard picklist fields can be controlling fields but not dependent fields. Answer was marked False but it is True.

upvoted 1 times
- t\_samuel

1 year, 1 month ago

Standard picklist fields can be controlling fields but not dependent fields.

A is correct

upvoted 1 times
- TraceSplice

1 year, 9 months ago

Selected Answer: A

A is correct

upvoted 2 times
- Mims22

2 years ago

Selected Answer: A

A is correct

upvoted 2 times
- sf2022

2 years, 1 month ago

Selected Answer: A

A is correct

upvoted 1 times
- varadivivi

2 years, 6 months ago

A - [https://help.salesforce.com/s/articleView?id=sf.fields\\_dependent\\_field\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_dependent_field_considerations.htm&type=5)

upvoted 2 times
- wka520

2 years, 6 months ago

Selected Answer: A

[https : //help.salesforce.com/articleView ? id = fields\\_dependent\\_field\\_considerations.htm & type = 5](https://help.salesforce.com/articleView?id=fields_dependent_field_considerations.htm&type=5)

upvoted 1 times
- lcelinesf

2 years, 8 months ago

Selected Answer: A

Standard picklist fields can be controlling fields but not dependent fields.

upvoted 1 times
- propionic01



3 years, 8 months ago

Answer is A:

[https://help.salesforce.com/articleView?id=fields\\_dependent\\_field\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=fields_dependent_field_considerations.htm&type=5)

"Standard picklist fields can be controlling fields but not dependent fields."

upvoted 3 times

  **JoPe** 3 years, 8 months ago

Standard picklist can't be controlling fields ! Correct answer is A

upvoted 2 times

## Question #200

Topic 1

Universal container has included its orders as an external data object into Salesforce. You want to create a relationship between Accounts and the Orders object

(one-to-many relationship) leveraging a key field for account which is on both external object and Account.

Which relationship do you create?

- A. Lookup Relationship
- B. Hierarchical Relationship
- C. Master Detail Relationship
- D. Indirect Lookup Relationship
- E. External Lookup Relationship

**Correct Answer:** *D*

*Community vote distribution*

D (67%)

A (33%)


  **IamAshish** 1 year, 8 months ago

D

Indirect Lookup Relationship Fields on External Objects

Use an indirect lookup relationship when the external data doesn't include Salesforce record IDs.

upvoted 1 times

  **sf2022** 2 years ago

**Selected Answer: D**

Accounts as parent

Order as external child

Ans is D. Indirect Lookup Relationships

upvoted 2 times



  **Jude1337** 2 years, 2 months ago

Its D.

However again very tricky question.

The questions says nothing about a the external object having the 18-character Salesforce ID. Its just mentioned, that both objects share a common field... So "D" should be the way to go.

upvoted 3 times



  **giob** 2 years, 2 months ago

**Selected Answer: A**

D is wrong : Use an indirect lookup relationship when the external data doesn't include Salesforce record IDs.

[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)

upvoted 1 times

  **Ma21** 2 years, 7 months ago

D -An indirect lookup relationship links a child external object to a parent standard or custom object.

upvoted 2 times

What can you build with the Lightning Components framework?

- A. A standalone app.
- B. Components for the Salesforce app.
- C. Custom components that override and extend the Salesforce1 app.
- D. All of the above.

Correct Answer: D

How is the Lightning Component framework different from Visualforce?

- A. The framework can be used to build mobile apps only.
- B. The framework is client-side centric, while Visualforce relies on server calls.
- C. They are both useful in building components, but Visualforce has a simpler markup.
- D. None of the above.

Correct Answer: B


Community vote distribution



 **Jason\_R** 1 year, 7 months ago

**Selected Answer: B**

Mentions "client-side centric":  
[https://developer.salesforce.com/docs/atlas.en-us.196.0.lightning.meta/lightning/intro\\_framework.htm](https://developer.salesforce.com/docs/atlas.en-us.196.0.lightning.meta/lightning/intro_framework.htm)  
upvoted 1 times

 **Ma21** 2 years, 6 months ago

B looks correct.  
Visualforce components are page-centric and most of the work is done on the server. Lightning is designed from the component up, rather than having the concept of a page as its fundamental unit. Lightning Components are client-side centric, which makes them more dynamic and mobile friendly.  
upvoted 1 times

Which of the following descriptions about the Lightning Components framework is true?

- A. It uses JavaScript on the client side and Apex on the server side.
- B. It uses events to communicate data between components.
- C. It uses a stateful client and stateless server architecture.
- D. All of the above.

Correct Answer: D

What is true regarding person accounts in Salesforce? (Choose two.)

- A. Person accounts do not have a "Parent Account" field.
- B. Person accounts do not have the Account Hierarchy feature.
- C. Person Accounts can be enabled in setup.
- D. Person accounts can have contacts.
- E. Leads cannot be converted to Person Accounts.

Correct Answer: AB

Community vote distribution



**silentval** 1 year, 3 months ago

**Selected Answer: AB**

AB AND C are correct  
upvoted 2 times

**Jason\_R** 1 year, 7 months ago

**Selected Answer: AB**

AB and C are correct.

C is correct because "From Setup, enter Person Accounts in the Quick Find box, and then select Person Accounts....Turn on Person Accounts."  
[https://help.salesforce.com/s/articleView?id=sf.account\\_person\\_enable.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.account_person_enable.htm&type=5)

D is not true because "Unlike business accounts, person accounts can't have direct relationships with contacts"  
E is not true because "Leads that don't have a value in the Company field are converted to person accounts"

[https://help.salesforce.com/s/articleView?id=sf.account\\_person\\_behavior.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.account_person_behavior.htm&type=5)  
upvoted 3 times

**Mims22** 2 years ago

A, B, C and E are correct.  
upvoted 1 times

**silentval** 1 year, 3 months ago

Actually, E says "Leads cannot be converted to Person Accounts", but Leads that don't have a value in the Company field are converted to person accounts (see [https://help.salesforce.com/s/articleView?id=sf.account\\_person\\_behavior.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.account_person_behavior.htm&type=5))  
upvoted 1 times

**Ma21** 2 years, 6 months ago

A and B  
Accounts  
Person accounts can't be included in account hierarchies.  
Person accounts can't have direct relationships with other accounts or contacts. However, you can use Contacts to Multiple Accounts to create indirect relationships between a person account and another person account, business account, or contact.  
upvoted 2 times

**propionic01** 3 years, 8 months ago

Answer E can be right too:

Lead Conversion:  
"Leads that don't have a value in the Company field are converted to person accounts. Leads that do have a value in the Company" field are converted to business accounts.  
upvoted 4 times

**silentval** 1 year, 3 months ago

But E says that leads cannot be converted into person accounts, that's why it's wrong  
upvoted 1 times

**propionic01** 3 years, 8 months ago

A and B are correct but C is right too:  
[https://resources.docs.salesforce.com/228/latest/en-us/sfdc/pdf/salesforce\\_B2C\\_implementation\\_guide.pdf](https://resources.docs.salesforce.com/228/latest/en-us/sfdc/pdf/salesforce_B2C_implementation_guide.pdf)  
at "From Setup, enter Account Settings in the Quick Find box, and then select Allow Customer Support to enable Person Accounts."  
at page 11 --> " Enable Person Accounts"

upvoted 4 times

Question #205

Topic 1

A custom app can include one or more custom tabs.  
What kind of custom tabs can be included in an application?

- A. Lightning Page Tab
- B. Visualforce Tab
- C. Custom Object Tab
- D. All of the Above

Correct Answer: D

Question #206

Topic 1

Universal Containers are doing a deep analysis on their monthly sales data, and would like the sales revenue split as products sold per country.  
What would be the ideal report to address this need?

- A. Tabular
- B. Summar
- C. Matric
- D. Joined

Correct Answer: C


Community vote distribution

C (100%)

  **mauro\_b** 11 months, 2 weeks ago

**Selected Answer: C**

It should be a Matrix report.  
upvoted 1 times

  **sf2022** 2 years ago

**Selected Answer: C**

C. matrix  
[https://trailhead.salesforce.com/en/content/learn/modules/reports\\_dashboards/reports\\_dashboards\\_report\\_types](https://trailhead.salesforce.com/en/content/learn/modules/reports_dashboards/reports_dashboards_report_types)  
upvoted 1 times

  **andreapi** 3 years, 6 months ago



Should be Matrix  
upvoted 2 times

You are building a project mgmt app. According to the design given to you, a project must store info regarding the various functional modules under it. Each functional module must store info regarding responsibility assigned to each developer. Info about the responsibility must have info about the due date and status.

What could be the most optimal model to achieve this?

- A. Create a Project object then Modules as a child object. Add Tasks to Modules.
- B. Create a Project then add Tasks to it. Define Modules as a field on Task.
- C. Create Project, Module, Responsibility as parent, child and grandchild objects.
- D. Create Project and Module objects then Responsibility as a junction object.

Correct Answer: A

  **Ma21** 2 years, 6 months ago

A. Make Sense  
upvoted 2 times

  **basil17** 3 years ago

Is there reference on this question?  
upvoted 2 times



What is not a capability of the lead object? (Choose two.)

- A. Standard or Custom fields can be mapped to fields in the Account, Contact and Opportunity objects as part of lead conversion.
- B. Leads can be grouped into queues.
- C. Leads can be automatically assigned to users or queues.
- D. Custom objects that have been related to a lead can be copied when a lead is converted to the account, contact or opportunity.

**Correct Answer:** AD

*Community vote distribution*

BD (100%)

[-]  **AlexUp** 1 year, 7 months ago

**Selected Answer:** BD

B and D are correct.  
upvoted 1 times

[-]  **Jason\_R** 1 year, 7 months ago

**Selected Answer:** BD

Answer: BD

B. Leads can be grouped into queues.

False: Leads are ASSIGNED to queues, not grouped.

[https://help.salesforce.com/s/articleView?id=sf.customize\\_leadrules.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_leadrules.htm&type=5)

D. Custom objects that have been related to a lead can be copied when a lead is converted to the account, contact or opportunity.

False: Only custom FIELDS on the lead object can be mapped during lead conversion. Related objects are not mappable via the UI.

[https://help.salesforce.com/s/articleView?id=sf.customize\\_mapleads.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_mapleads.htm&type=5)

NOT:

A. Standard or Custom fields can be mapped to fields in the Account, Contact and Opportunity objects as part of lead conversion.

True: [https://help.salesforce.com/s/articleView?id=sf.lead\\_conversion\\_mapping.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lead_conversion_mapping.htm&type=5)

C. Leads can be automatically assigned to users or queues.

True: [https://help.salesforce.com/s/articleView?id=sf.customize\\_leadrules.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_leadrules.htm&type=5)  
upvoted 3 times

[-]  **TraceSplice** 1 year, 8 months ago

**Selected Answer:** BD

B & D. This is about what is **\*\*NOT\*\*** a capability.

B - You can assign leads to Queues, quite different from "grouped into queues"

D - Fields are "copied", they are mapped.

upvoted 1 times


[-]  **can12345** 2 years, 3 months ago

A & C

A - Standard or Custom fields can be mapped for the Account, Contact and Opportunity

C - Lead assignment rules

upvoted 1 times

[-]  **Ma21** 2 years, 6 months ago

A & D - When you convert lead records, standard lead fields map to contact, account, person account, and opportunity fields. If you use custom fields, your admin specifies the fields that they map to in your newly created records.

upvoted 3 times

Universal Containers is using SF to manage travel requests. They would like to enable managers to approve travel requests via e-mail. What is true regarding e-mail approval responses?

- A. Approvers must the "API Enabled" system permission.
- B. Approval Comments cannot be added in the e-mail response.
- C. Approvers must click a link in the approval e-mail.
- D. If the request is rejected, the approver must add the rejection comments directly in SF.

**Correct Answer: A**

*Community vote distribution*

A (100%)

 **Jason\_R** 1 year, 7 months ago

**Selected Answer: A**

ANSWER: A

A. Approvers must the "API Enabled" system permission.

True: "Before you begin, give the appropriate users the "API Enabled" user permission so that they can respond to approval requests by email."

[https://help.salesforce.com/s/articleView?id=sf.approvals\\_email.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.approvals_email.htm&type=5)

NOT:

B. Approval Comments cannot be added in the e-mail response.

C. Approvers must click a link in the approval e-mail.

D. If the request is rejected, the approver must add the rejection comments directly in SF.

False: "If the email notification includes all the information that an approver needs to decide, enable email approval response. That way, a user can simply reply to the email notification."

[https://help.salesforce.com/s/articleView?id=sf.approvals\\_email\\_parent.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.approvals_email_parent.htm&type=5)

upvoted 2 times

You need to ensure that the value in a custom field "Source Country" is validated against the standard list of ISO countries that are valid for the particular type of order, when the order is saved.  
What is the best way to achieve this requirement?

- A. Create a validation rule using a CASE statement.
- B. Create a validation rule using the VLOOKUP function.
- C. Create a before trigger and validate the value using APEX code.
- D. Create an after trigger and validate the value using APEX code.

Correct Answer: C

Community vote distribution



- oyeankur** Highly Voted 3 years, 9 months ago

Right answer : Vlookup : In this case, trying to include all of the possible vales in a validation rule may reach a maximum allowed number of characters and can be hard to maintain.

VLOOKUP and a validation rule could be configured for this requirement. Note that the VLOOKUP only works on the 'Record Name' field, so the country code would need to be stored in this field for the validation to work.

A before trigger could validate the entry against possible values stored in a custom object and return an error if the value is not found before the record is saved, but using the VLOOKUP function with a validation rule is simpler and declarative.

upvoted 15 times
- mauro\_b** Most Recent 11 months, 2 weeks ago

Selected Answer: B

The answer is the VLOOKUP since it works and is declarative. oyeankur made a great explanation.

upvoted 1 times
- AlexUp** 1 year, 7 months ago

Selected Answer: B

B is correct.

upvoted 1 times
- Jason\_R** 1 year, 7 months ago

Selected Answer: B

B

[https://help.salesforce.com/s/articleView?id=sf.customize\\_functions\\_vlookup.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_functions_vlookup.htm&type=5)

upvoted 2 times
- sf2022** 2 years ago

Selected Answer: C

The quest ask for "the best way"  
So I think using trigger is better.  
Ans is C. Create a before trigger and validate the value using APEX code.

upvoted 1 times
- Ma21** 2 years, 6 months ago

B looks correct  
ISO = Standard Countries and Territories for Address Picklists

upvoted 1 times
- andreapi** 3 years, 6 months ago

VLOOPUP alone is not enough, because right iso code depends on type of order. So correct answer is C

upvoted 2 times
- JoPe** 3 years, 8 months ago



The correct answer is B

upvoted 2 times

When activating a page in the Lightning app builder, what declarative options are available? (Choose three.)

- A. Select a tab icon for the page.
- B. Select the tab color.
- C. Set the tab visibility.
- D. Set the tab order in the navigation menu.

**Correct Answer:** *ACD*

  **nibbio** 1 year, 11 months ago

ACD

[https://help.salesforce.com/s/articleView?id=sf.lightning\\_page\\_getting\\_into\\_salesforce1.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_page_getting_into_salesforce1.htm&type=5)



You can:

Change the page's custom tab label. By default, the label that you give the Lightning page is used as the label for its custom tab.

Change the custom tab's icon. The icon that you choose here is used as the icon for the page in the mobile app and in Lightning Experience.

Adjust the app page custom tab's visibility

upvoted 1 times

  **Ma21** 2 years, 6 months ago

A C and D - Looks correct.

upvoted 1 times

  **varadivivi** 2 years, 6 months ago



Why is not A, B & D the correct answer?

upvoted 1 times

SF can connect social profiles to all of the following objects except \_\_\_\_\_.

- A. Leads
- B. Person Accounts
- C. Business Accounts
- D. Contacts
- E. Users

**Correct Answer:** *E*

  **Ma21** 2 years, 6 months ago

From the Settings page in Setup, you can enable or disable Social Accounts, Contacts, and Leads. You can also choose the social networks that are available to your users. Social Accounts, Contacts, and Leads is enabled by default.

upvoted 1 times

  **Samuel\_S** 1 year, 11 months ago

What is the correct answer then? E by any chance?

upvoted 1 times

You need to provide a way to invoke a custom report from the account detail page. The report should render values that are specific to the account in context.

What are the best options? (Choose two.)

- A. Detail Page Button
- B. List Button
- C. Detail Page Links
- D. Visualforce

**Correct Answer:** AC

What external relationship requires a Salesforce ID in the external data?

- A. External Lookup
- B. Indirect Lookup
- C. Lookup
- D. Master Detail

**Correct Answer:** C

🚩 👤 **Ma21** 2 years, 6 months ago

C

Use a lookup relationship when the external data includes a column that identifies related Salesforce records by their 18-character IDs.  
upvoted 1 times

🚩 👤 **wka520** 2 years, 6 months ago

C



[https://help.salesforce.com/s/articleView?id=sf.external\\_object\\_relationships.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.external_object_relationships.htm&type=5)  
upvoted 2 times

For an external object relationship, you can create an external lookup relationship.  
What type of object(s) can be the parent?

- A. External
- B. Standard or Custom
- C. Standard or External
- D. Custom

**Correct Answer: A**

For an external lookup you can only have an external object as the parent, but can have all 3 as the child. Does not require a Salesforce ID.

  **Ma21** 2 years, 6 months ago

A - is correct



When a Child is a Standard/Custom/External Object and the Parent is an External Object.

upvoted 1 times

Which of the following sequences of milestones would represent a typical application lifecycle?

- A. Development, Integration Testing, User Acceptance Testing, Staging, Product Migration.
- B. Development, User Acceptance Testing, Production Migration.
- C. Development, Training, User Acceptance Testing, Staging, Production Migration.
- D. Development, Integration Testing, User Acceptance Testing, Regression Testing, Production Migration.

**Correct Answer: A**

  **Ma21** 2 years, 6 months ago

A.

Sandboxes create copies of your Salesforce org in separate environments. Use them for development, testing, and training, without compromising the data and applications in your production org.

upvoted 2 times

Which Social Account features can be accessed from SF1?

- A. LinkedIn
- B. YouTube
- C. Facebook
- D. Twitter
- E. All of the above

**Correct Answer:** *D*

Reference:

[https://help.salesforce.com/articleView?id=social\\_networks\\_overview.htm&type=5](https://help.salesforce.com/articleView?id=social_networks_overview.htm&type=5)

You have a requirement to ensure that if the discount field on an opp is greater than 30%, the record should be automatically submitted for Approval.

Which of the following would help you meet this requirement? (Choose two.)

- A. Approval Process
- B. Workflow
- C. Process Builder
- D. Visual Workflow

Correct Answer: CD

Community vote distribution



- sshariff

Highly Voted

3 years, 9 months ago

It should be A and C

upvoted 14 times
- t\_samuel

Most Recent

1 year, 1 month ago

Selected Answer: AC

It should be A and C

upvoted 1 times
- Pavithra0490

1 year, 5 months ago

Selected Answer: AC

It should be A and C

upvoted 1 times
- Mrx55

1 year, 5 months ago

Selected Answer: AC

It should be A and C

upvoted 1 times
- AlexUp

1 year, 7 months ago

Selected Answer: AC

A and C are correct.

upvoted 1 times
- marticus

1 year, 7 months ago

It Should be Flow.

upvoted 1 times
- sf2022

2 years ago

Selected Answer: AC

Process Builder to submit for Approval Process

A, C

upvoted 1 times
- moitam

2 years, 1 month ago

I think the wording on this one is tricking us...

But I think the correct answer is A and C because we cannot automate an approval process without actually having one... And the question is asking how we accomplish the automated approval and is not asking what are the possible ways to automate an approval process...

Just for ref: <https://automationchampion.com/2020/11/20/auto-submit-record-into-approval-process-with-flow/>

upvoted 1 times
- aKeta

2 years, 3 months ago

C and D are correct. Both flows and processes can be used to send an approval process.

And the question just asks how are we going to fire an existing approval process.

upvoted 1 times
- Ma21

2 years, 6 months ago

A and C is correct

upvoted 1 times



  **vovazin** 3 years ago

Should be A,C.  
D is not possible because it is visual workflow  
upvoted 1 times

  **ekanki** 3 years, 1 month ago

C and D are correct.  
Approval Process cannot submit a record for approval.  
upvoted 1 times

  **Ganmook** 3 years, 1 month ago

Yes it is. So, we need to create 'approval process' at first, and then we create new process with approval process what we already created.  
upvoted 1 times

  **Ganmook** 3 years, 1 month ago

So, answers are A and C.  
upvoted 1 times

  **mmarta** 3 years, 5 months ago

To have automatic entry in approval process it's not enough the approval process. You need Process builder or Flow to submit for approval automatic step.  
upvoted 3 times

  **ArturoDlr18** 3 years, 8 months ago

A and C  
upvoted 3 times



What is not true regarding relating Tasks and Events to other objects?

- A. Accounts are associated via the WhatID or AccountID.
- B. Leads are associated via the WhoID.
- C. Custom Objects are associated via the What ID.
- D. Assets are associated via the WhatID.
- E. Contacts are associated via the WhatID.

Correct Answer: E

Contacts are associated via the WhatID.

Community vote distribution



**oyeankur** Highly Voted 3 years, 9 months ago  
contact are whoid.  
upvoted 8 times

**mauro\_b** Most Recent 11 months, 2 weeks ago  
Selected Answer: E  
Contacts are associated with the whoid.  
upvoted 1 times

**AlexUp** 1 year, 7 months ago  
Selected Answer: E  
E is correct.  
upvoted 1 times

**aKeta** 2 years, 3 months ago  
Whold - References an object that contains a subject  
upvoted 1 times

**Ma21** 2 years, 6 months ago  
E is correct  
Contact is Whold  
upvoted 1 times

**Ma21** 2 years, 7 months ago  
WHATID - This can hold the key (id) of a Account, Opportunity, Lead, Custom Object, ETC.  
  
WHOID - This can hold the key(id) value of a Contact or a Lead record.  
upvoted 2 times

**Zgaibi** 2 years, 10 months ago  
Pay attention to the question...it says "What is NOT true...?" So, E is the correct answer.  
upvoted 1 times

**JoPe** 3 years, 8 months ago  
Contacts are not WhatId at all !!! It's Whold  
upvoted 4 times

**deeeeia** 2 years, 4 months ago  
It says "What is NOT true regarding relating Tasks and Events to other objects"  
upvoted 1 times

Contracts must be approved before the status is set to Finalized.

How can this requirement be met?

- A. Add a final approval action in the approval process to update a field on the contract and use a validation rule to check this field when the contract status is changed to Finalized.
- B. Use a trigger on the contract object to check the contract has been approved when the status is changed.
- C. Use Process Builder to check the contract is approved when the contract is edited and the status is set to Finalized.
- D. Add a validation action in the approval process to ensure the status is not set to "Finalized" before the contract is approve.

**Correct Answer: A**

🚩 **vovazin** 3 years, 1 month ago

In theory, B is possible as well. You just have to query ProcessInstanceStep records related to the main object  
upvoted 1 times

🚩 **RamaSA** 2 years, 10 months ago

it's always preferable to use declarative tools first  
upvoted 1 times

What is true regarding changing the field type of a rich text area?

- A. It is not possible to change the field type of a rich text area.
- B. Rich text area fields can be converted but only to a long text area field type.
- C. Images in a rich text area are deleted when the field type is converted.
- D. Rich text area fields can be converted to a text area field type but data may be truncate.

**Correct Answer: B**

🚩 **nsharma** 2 years, 5 months ago

Ans B: You can convert rich text area fields into long text area fields only. Any images get deleted the next time you save the long text area field.  
upvoted 2 times

🚩 **Ma21** 2 years, 6 months ago

B  
You can convert rich text area fields into long text area fields only. Any images get deleted the next time you save the long text area field. After converting, markup is hidden in the long text area field but it isn't removed from the record, so if you change your mind, you can restore the markup before you save the record.  
upvoted 1 times

🚩 **wka520** 2 years, 6 months ago

B  
[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 3 times

🚩 **salesforce99** 2 years, 8 months ago

C too: Images in a rich text area will also be deleted deleted when the field type is converted.  
upvoted 2 times

🚩 **Tricky01** 2 years, 5 months ago

Images are only deleted when the user saves the record. Not upon conversion  
[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 3 times

Universal Containers provides access to Salesforce for their sales, service and marketing teams. Management wants to ensure that when users log in, their home tab provides access to links and documentation that are specifically relevant to their job function. How can this requirement be met?

- A. Create separate home page custom components and layouts; assign to users by role.
- B. Create separate home page custom components and layouts; assign to users by profile.
- C. Expose specific elements within a home page custom component determined by role.
- D. Expose specific elements within a home page custom components determined by profile.

**Correct Answer:** B

Which capability allows an app builder to grant object-level access? (Choose two.)

- A. Assigning a user a Profile that allows Read access to an object.
- B. Assigning a user a Public Group that allows for Read and Edit access to an object.
- C. Assigning a user a Permission Set that allows Read and Edit access to an object.
- D. Assigning a user a Role that allows Read access to an object.

**Correct Answer:** AC

*Community vote distribution*

AC (100%)

 **AlexUp** 1 year, 7 months ago

**Selected Answer: AC**

A and C are correct.  
upvoted 1 times

 **salesforce99** 2 years, 8 months ago

A and C are correct.  
[https://trailhead.salesforce.com/content/learn/modules/data\\_security/data\\_security\\_objects](https://trailhead.salesforce.com/content/learn/modules/data_security/data_security_objects)  
upvoted 1 times

Universal containers would like to use a chatter group for their mergers and acquisition team to collaborate on potential new projects. This group should not be visible for non-members to see or join, and can be accessed by invite only. Which chatter Group type should the app builder recommend?

- A. Member Group
- B. Unlisted Group
- C. Public Group
- D. Private Group

Correct Answer: B

Community vote distribution



**Jason\_R** 1 year, 7 months ago

**Selected Answer: B**

B

"Unlisted: Only group members and users with the "Manage Unlisted Groups" permission can see and add posts, comments, and files. People can ask to join the group. The group's owner or managers must invite the group members. Unlisted groups offer more privacy and nonmembers can't see or access unlisted groups in list views, feeds, or search results."

[https://help.salesforce.com/s/articleView?id=sf.collab\\_group\\_about.htm&language=en\\_US&release=240.17.0&type=5](https://help.salesforce.com/s/articleView?id=sf.collab_group_about.htm&language=en_US&release=240.17.0&type=5)  
upvoted 1 times

**Ma21** 2 years, 6 months ago

B is correct

Only members of the group (note that people with special privileges, like "Manage Unlisted Groups" or "Modify Unlisted Groups," can also see the mentioned post). Unlisted is most restrictive.

upvoted 1 times

Which statement is true when defining a Create custom action for the Contact object? (Choose two.)

- A. The create action will ignore field requirements.
- B. The create action can pre-define Contact field values.
- C. The create action allows a user to select a record type.
- D. The create action will respect validation rules.

Correct Answer: CD

Community vote distribution



- rhea90

Highly Voted

3 years, 8 months ago

should be BD

upvoted 14 times
- gsoni

Most Recent

6 months, 2 weeks ago

isn't C also correct? Record type can se selected.

upvoted 1 times
- mauro\_b

11 months, 2 weeks ago

Selected Answer: BD

B and D are the correct answer.

upvoted 1 times
- AlexUp

1 year, 7 months ago

Selected Answer: BD

B and D are correct.

upvoted 1 times
- LordGreed

1 year, 10 months ago

Selected Answer: BD

B&D. is correct

C is only for admins when creating a custom action

upvoted 2 times
- sf2022

2 years ago

Selected Answer: BD

Ans are B, D

upvoted 3 times
- nsharma

2 years, 5 months ago

Ans BD: Use predefined field values to set standard values for common fields. For example, when you configure an action that lets users create opportunities, set Prospecting as the predefined value for the Stage field. All new opportunities users create through that action are automatically assigned to the prospecting stage. You can remove the Stage field from the action's layout, because the field is going to be assigned a value automatically. If you set predefined values for fields on object records created through an action, you don't need to add those fields to the action layout. "C" is not correct.

upvoted 1 times
- Ma21

2 years, 6 months ago

B and D are correct -

create actions respect validation rules and field requiredness, and you can choose each action's fields.

When you create actions, use predefined field values to set a value for a field. Predefined values can help ensure consistency and make it faster ar easier for users to create records.

[https://help.salesforce.com/s/articleView?id=sf.actions\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_overview.htm&type=5)

upvoted 1 times
- wka520

2 years, 6 months ago

BD

[https://help.salesforce.com/s/articleView?id=sf.actions\\_and\\_record\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_and_record_types.htm&type=5)

upvoted 1 times
- vovazin

3 years, 1 month ago

Definitely BD

upvoted 1 times

Question #226

Topic 1



Universal Containers allows users to create standard reports on demand.  
What are two considerations users should be aware of when creating a new report? (Choose two.)

- A. Users can require that child objects exist for parent records using a cross filter
- B. Records will be available in the report regardless of security permissions
- C. Reports created from standard report types are available to all users
- D. The report type determines the types of records and fields that will be available

Correct Answer: *BD*

Community vote distribution

CD (100%)



  **AlexUp** 7 months, 1 week ago

**Selected Answer: CD**



C and D are correct.  
upvoted 1 times

  **rayzy000** 1 year, 1 month ago



Standard Report Types operate on the primary object's sharing setting. B has to be wrong. I am seeing C&D are correct.  
[https://help.salesforce.com/s/articleView?id=sf.security\\_sharing\\_owd\\_external\\_user\\_srt.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.security_sharing_owd_external_user_srt.htm&type=5)  
upvoted 1 times

  **Stephn** 2 years, 2 months ago



C should say "Standard Report Types are available to all users" and it's true.  
D Is also true.  
upvoted 1 times

  **Ma21** 2 years, 6 months ago

B and D - Looks correct  
upvoted 1 times

  **maxsnt** 2 years, 6 months ago

The only one I'm sure about is D. Which other one is correct?  
I'd exclude A because cross filters are for custom report types. I'd also exclude B since people should not be able to see records they have no access to. C leaves me uncertain, meaning that standard reports are indeed available to everyone, but customized report created from standard report types might not (e.g. reports saved in private folders). What am I missing?  
upvoted 3 times

  **wka520** 2 years, 6 months ago

A,C are correct  
upvoted 3 times

  **BaoYou** 3 years, 2 months ago

B,D are correct  
upvoted 1 times

  **mmarta** 3 years, 5 months ago

Why is D not correct? And Why A is correct? In case of standard report type you will have always records where child records are present, so no filter is needed, is in the custom report type that you have to filter.  
upvoted 2 times

An app builder wants to prevent users from creating new records on an account related list by overriding standard buttons. Which two aspects should be considered before overriding standard buttons? (Choose two.)

- A. Standard buttons that are NOT available for overrides can still be hidden on page layouts.
- B. Standard buttons can be changed on lookup dialogs, list views, and search result layouts.
- C. Standard buttons can be overridden, relocated on the detail page, and relabeled.
- D. Standard button can be overridden with a VF page.

**Correct Answer:** AD

If a button isn't available for overrides, you can still hide it on the page layout.

For each experience x€" Salesforce Classic, Lightning Experience, or mobile x€" click the type of override you want associated with the action Visualforce page x€" Use the behavior from a Visualforce page.

Reference:

[https://help.salesforce.com/articleView?id=links\\_override\\_considerations.htm&type=5](https://help.salesforce.com/articleView?id=links_override_considerations.htm&type=5) [https://help.salesforce.com/articleView?id=links\\_customize\\_override.htm&type=5](https://help.salesforce.com/articleView?id=links_customize_override.htm&type=5)

Community vote distribution

AD (100%)

  **docxdmd** 12 months ago

**Selected Answer:** AD

A "If a button \*isn't\* available for overrides, you can still hide it on the page layout. So this is true.

B "You \*can't\* change buttons on \*lookup dialogs\*, reports, or tabs." So this is wrong.

Note: ("However, you \*can\* change the buttons on \*list view and search result layouts\* under search layouts.")



C "You can't relabel or relocate standard buttons on a record detail page."

D Yes this is true see the 2nd link below. It lists all the Standard override options and one of them is: "Visualforce page—Use the behavior from a Visualforce page."

[https://help.salesforce.com/s/articleView?id=sf.links\\_override\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.links_override_considerations.htm&type=5)

[https://help.salesforce.com/s/articleView?id=sf.links\\_customize\\_override.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.links_customize_override.htm&type=5)

upvoted 2 times

  **Ma21** 2 years, 6 months ago

A and D -

If you override a standard button in Salesforce, that button is still available in Connect Offline, but it retains its original behavior.

When you override the Edit button with a Visualforce page, you're also overriding default logic that checks whether the record has been locked for approval. However, you can perform the same check by implementing the Approval.lock Apex method.

[https://help.salesforce.com/s/articleView?id=sf.links\\_override\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.links_override_considerations.htm&type=5)



upvoted 4 times



What are two reasons to create unmanaged packages? (Choose two.)

- A. Deploying from a Developer Edition environment.
- B. Publishing an application for sale on the AppExchange.
- C. Distributing upgradeable components to other Salesforce orgs
- D. Distributing open-source projects on the AppExchange.

**Correct Answer:** *AD*

  **Ma21** 2 years, 6 months ago



A and D are correct  
upvoted 1 times

Universal Containers uses a custom object to track expense reports. They would like to automatically post updates on a record's feed whenever an expense report has been approved.

What social feature can be used to accomplish this?

- A. Approval process
- B. Feed Quick Action
- C. Auto-response rule
- D. Feed tracking

**Correct Answer:** *D*

  **Ma21** 2 years, 6 months ago

D  
Feed tracking detects changes to tracked record fields and posts them as updates in the What I Follow feed. Users who follow a record, see those updates in their view of What I Follow, with one exception. Updates users make themselves aren't posted to What I Follow. Users can see those updates in their profile feeds.  
upvoted 2 times

A Manager at Universal Containers has requested that a custom text field be converted to a picklist in order to promote better data hygiene. Which two actions should be considered before changing the field type? (Choose two.)

- A. Changing a field type will remove existing field history.
- B. Field reference will be removed in Visualforce pages.
- C. Existing list views that reference the field may be deleted.
- D. All data should be backed up before converting a text field.

**Correct Answer:** *CD*

  **Jason\_R** 1 year, 7 months ago

Answer:

C. Existing list views that reference the field **\*\*may\*\*** be deleted.

"If data is lost, any list view based on the custom field is deleted, and assignment and escalation rules **\*\*can\*\*** be affected."

D. All data should be backed up before converting a text field.

While this is an obvious answer, it doesn't seem to align with the other answers that come directly from the help files. Almost every single answer I've seen has been almost verbatim from a Salesforce Help article, including untrue statements. Those are usually written in negated form. Without having read every word of the article myself, I probably would have picked A&C.

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)



NOT:

A. Changing a field type will remove existing field history.

Not mentioned in the referenced help article.

B. Field reference will be removed in Visualforce pages.

"You can't change the data type of a custom field referenced by other items in Setup such as Visualforce pages, Apex code, processes, or flows."  
upvoted 4 times

  **Ma21** 2 years, 6 months ago

C and D -If data is lost, any list view based on the custom field is deleted, and assignment and escalation rules can be affected.  
upvoted 2 times

  **wka520** 2 years, 6 months ago

C,D

[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 2 times

  **Harshajogi** 2 years, 9 months ago

I tested this and it did not delete the List view of field from list view.  
upvoted 1 times

Which of the following are types of access within an organization? (Choose three.)

- A. Object
- B. Record
- C. Field
- D. Administrative
- E. User

Correct Answer: ABC

What of the following are general types of actions available in Salesforce? (Choose four.)

- A. Update x€" Update Records
- B. Create x€" create a record
- C. Log a Call x€" log a call and it is recorded as a task
- D. Custom x€" requires visual force page
- E. Remove x€" Remove a record
- F. Delete x€" permanently remove a record

Correct Answer: ABCD

- rayzy000

1 year, 1 month ago

ABCE, Remove a record is the same as Delete a record, provided action for the flows.

upvoted 1 times
- Ma21

2 years, 6 months ago

ABCD - Correct

upvoted 2 times
- varadivivi

2 years, 6 months ago

A, B, C, D

upvoted 2 times
- vovazin

3 years ago

I think BCDE

upvoted 1 times
- noox

2 years, 10 months ago

Nope, the answers are correct : ADCD, you can't remove or delete a record from an action.

upvoted 5 times

Which of the following are types of developer sandboxes environment types in Salesforce? (Choose four.)

- A. Developer
- B. Developer Pro
- C. Partial Copy
- D. Full Sandbox
- E. Partial Sandbox
- F. Full Copy

Correct Answer: ABCD

Community vote distribution



- dragonmx0914** Highly Voted

3 years, 7 months ago

the answer is correct and should have partial copy sandbox  
[https://help.salesforce.com/articleView?id=create\\_test\\_instance.htm&type=5](https://help.salesforce.com/articleView?id=create_test_instance.htm&type=5)  
upvoted 6 times
- FabForce** Most Recent

11 months, 3 weeks ago

Selected Answer: ABCD

Just checked it - Partial Copy is right  
upvoted 1 times
- Eslo**

2 years, 1 month ago

ABCD- Link-[https://help.salesforce.com/s/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.create_test_instance.htm&type=5)  
upvoted 1 times
- Ma21**

2 years, 6 months ago

ABDE - Agree  
upvoted 1 times
- ChandraG**

3 years, 7 months ago

ABDE, Developer, Developer Pro, Partial Sandbox and Fullsandbox (not partial copy)  
upvoted 1 times
- vovazin**

3 years, 1 month ago

Partial Copy is correct - [https://help.salesforce.com/articleView?id=sf.create\\_test\\_instance.htm&type=5](https://help.salesforce.com/articleView?id=sf.create_test_instance.htm&type=5)  
upvoted 1 times

Which permission is required to install and uninstall packages from Salesforce AppExchange?

- A. Create AppExchange Packages.
- B. Download AppExchange Packages.
- C. Manage Package Licenses.
- D. Upload AppExchange Packages.

Correct Answer: B

Ma21

2 years, 6 months ago

B - Correct

To uninstall packages: Download AppExchange Packages

To assign licenses for a managed package: Manage Package Licenses

To download or delete the export file for an uninstalled package: Download AppExchange Packages

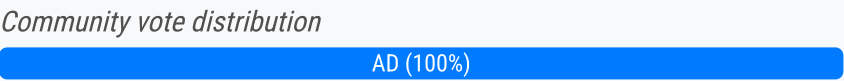
[https://help.salesforce.com/s/articleView?id=sf.distribution\\_managing\\_packages.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.distribution_managing_packages.htm&type=5)

upvoted 4 times

Which of the following statements are true about Record IDs? (Choose two.)

- A. The 18 character ID is case?insensitive
- B. The 15 character ID is case?insensitive
- C. The 18 character ID is case?sensitive
- D. The 15 character ID is case?sensitive

Correct Answer: AD



sf2022

2 years ago

Selected Answer: AD

Correct A, D

upvoted 1 times

Ma21

2 years, 6 months ago

AD - Correct

upvoted 1 times

wka520

2 years, 6 months ago

AD

<https://help.salesforce.com/s/articleView?id=000324087&type=1>

upvoted 2 times


What is the maximum number of master-detail lookup relationships allowable per object?

- A. 1
- B. 2
- C. 3
- D. 4

**Correct Answer:** B

*Community vote distribution*

B (100%)

 **mauro\_b** 11 months, 2 weeks ago

**Selected Answer: B**

Each custom object can have up to two master-detail relationships and many lookup relationships. Each relationship is included in the maximum number of custom fields allowed.


[https://help.salesforce.com/s/articleView?id=sf.relationships\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.relationships_considerations.htm&type=5)

upvoted 1 times

Which three options are available for assigning access to Lightning Pages using Lightning App Builder? (Choose three.)

- A. Profile and permission sets
- B. App default
- C. Role and subordinates
- D. The org default
- E. App, record type, profile

**Correct Answer:** BDE

 **Ma21** 2 years, 6 months ago

BDE

click Save, and then click Activate.

You have a few options for activating a record page.

Make the page the org default for the object.

Make the page the default object record page for specific Lightning apps.

Assign the page to a combination of Lightning apps, record types, and profiles.

Assign the page to a form factor, such as a desktop or phone.

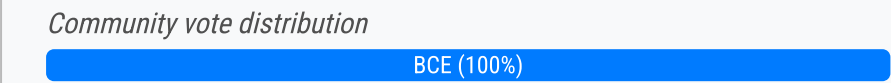
[https://help.salesforce.com/s/articleView?id=sf.lightning\\_app\\_builder\\_customize\\_lex\\_pages\\_activate.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_app_builder_customize_lex_pages_activate.htm&type=5)

upvoted 4 times

What standard Chatter actions (Post, File, Link, Poll, and Thanks) appear on the user profile page, regardless of the actions in the User page layout? (Choose three.)

- A. Create
- B. Post
- C. Poll
- D. Email
- E. File

Correct Answer: BCE



Jason\_R 1 year, 7 months ago

**Selected Answer: BCE**  
BCE

"Standard Chatter actions are available only when Chatter is enabled. The standard Chatter actions are Post, Poll, Question, and Announcements (groups only). Salesforce Classic standard actions also include File, Link, and Thanks (WDC). Standard actions are supported in both the full Salesforce site and in the Salesforce mobile app.

...  
Only standard Chatter actions appear on the user profile page, regardless of which actions are assigned to the User Page Layout or the global publisher layout. Similarly, only standard Chatter actions appear on reports, regardless of which other actions are assigned to the global publisher layout."

[https://help.salesforce.com/s/articleView?id=sf.actions\\_chatter\\_actions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_chatter_actions.htm&type=5)  
upvoted 2 times

Ma21 2 years, 6 months ago

BCE - Correct  
[https://help.salesforce.com/s/articleView?id=sf.bi\\_explorer\\_apply\\_action\\_to\\_page\\_layout.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.bi_explorer_apply_action_to_page_layout.htm&type=5)  
upvoted 1 times

What language is used to query Salesforce for specific information?

- A. Apex
- B. SOQL
- C. SQL
- D. SOSL

Correct Answer: B

Which two of the following are supported actions for the Global Actions Menu? (Choose two.)

- A. Launch a custom Canvas App
- B. Upload a new Chatter File
- C. Post to a Chatter feed
- D. Launch a custom Lighting Component

**Correct Answer:** AD

*Community vote distribution*

AD (100%)

  **Jason\_R** 1 year, 7 months ago

**Selected Answer:** AD

AD

"Add a Send Email action to the global layout to let users send emails from anywhere in Lightning Experience.

...

Add Log a Call actions to global layouts to let users record call details.

...

Use a Visualforce page, Lightning component, or a canvas app to create global custom actions for tasks that don't require users to use records th have a relationship to a specific object.

...

You can also use a global Create a Record quick action to enable your Salesforce for Outlook users to create records directly from the Salesforce side panel."

[https://help.salesforce.com/s/articleView?id=sf.actions\\_overview\\_global.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_overview_global.htm&type=5)



upvoted 1 times

  **sf2022** 2 years ago

**Selected Answer:** AD

Correct, A, D

upvoted 1 times

  **Ma21** 2 years, 6 months ago

A and D

upvoted 1 times





Which type of custom fields can be used as External ID? (Choose three.)

- A. Email
- B. Date
- C. A text field that is unique
- D. A text field that is encrypted
- E. Phone
- F. A text field that is required

**Correct Answer:** *ACF*

Encrypted cannot be external ID.

  **Ma21** 2 years, 6 months ago

ACF -Correct

External ID fields must be Custom text, number or email fields

<https://help.salesforce.com/s/articleView?id=000324871&type=1>

upvoted 2 times

Which of the following represent correct syntax to display first name from global variable user?

- A. {User.FirstName}
- B. \$User.FirstName
- C. {!User.FirstName}
- D. {!\$User.FirstName}

Correct Answer: B

Visualforce pages use the same expression language as formulas. Anything inside {! } is evaluated as an expression that can access values from records that are currently in context.

Community vote distribution



AlexUp 1 year, 7 months ago

Selected Answer: D

D is correct.  
upvoted 1 times

sf2022 2 years ago

Selected Answer: D

ans is D. {!\$User.FirstName}  
upvoted 1 times

Ma21 2 years, 6 months ago

{!\$User.FirstName}  
[https://help.salesforce.com/s/articleView?id=sf.dev\\_understanding\\_global\\_variables.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dev_understanding_global_variables.htm&type=5)  
upvoted 2 times

long\_one 2 years, 6 months ago

Correct answer is D - {!\$User.FirstName}  
upvoted 1 times

wka520 2 years, 6 months ago

B  
[https://help.salesforce.com/s/articleView?id=dev\\_understanding\\_global\\_variables.htm&type=5&language=ja](https://help.salesforce.com/s/articleView?id=dev_understanding_global_variables.htm&type=5&language=ja)  
upvoted 1 times

n109350 2 years, 9 months ago

D: Global variables must be referenced using Visualforce expression syntax to be evaluated, for example, {!\$User.FirstName}.  
upvoted 4 times

salesforce99 2 years, 8 months ago

You're correct [https://help.salesforce.com/s/articleView?id=sf.dev\\_understanding\\_global\\_variables.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dev_understanding_global_variables.htm&type=5)  
upvoted 1 times

Which statements are correct about encrypted fields among the following? (Choose four.)

- A. Encrypted fields can be included in search results, and report results.
- B. They are not available for use in filters such as list views, reports, roll-up summary fields, and rule filters.
- C. Encrypted text fields can be an external ID and can have default values.
- D. Encrypted fields are not available in lead conversion, workflow rule criteria or formulas, formula fields, outbound messages, default values, and Web-to-Lead and Web-to-Case forms.
- E. Encrypted fields are not searchable and cannot be used to define report criteria.

**Correct Answer:** ABDE

*Community vote distribution*

ABDE (100%)

🗳️ 👤 **fu\_chan** 1 year, 6 months ago

**Selected Answer:** ABDE

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_encrypted\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_encrypted_fields.htm&type=5)

upvoted 1 times

🗳️ 👤 **sandy1230** 3 years, 7 months ago

Cannot be used to define report criteria, but they can be included in report results.

Are not searchable, but they can be included in search results.

upvoted 3 times

What is not a possible action of the Lightning Process Builder?

- A. Trigger APEX
- B. Update a record
- C. Trigger a Flow
- D. Send an Outbound message

**Correct Answer:** D

🗳️ 👤 **ChandraG** 3 years, 7 months ago

Lighting App Builder not Process builder

upvoted 1 times

🗳️ 👤 **RamaSA** 2 years, 10 months ago

no its lightning process builder

upvoted 1 times

What is the maximum number of external IDs an object may have?

- A. 5
- B. 1
- C. 3
- D. 7

**Correct Answer:** *D*


[-]  **pubg4ronliulic** Highly Voted  3 years, 9 months ago

It is now 25

<https://help.salesforce.com/articleView?id=000005081&r=https%3A%2F%2Fwww.google.com%2F&type=1>  
upvoted 10 times

[-]  **sf2022** Most Recent  2 years ago

D.7 is out-of-date answer  
it is 25 now  
upvoted 2 times

[-]  **Ma21** 2 years, 6 months ago

Agree 25  
upvoted 2 times

[-]  **n109350** 2 years, 9 months ago

yes, it's 25, this really raises the question of the validity of questions :(.  
upvoted 3 times

You have created a workflow rule to send an e-mail in your configuration sandbox.  
For some reason it's not working, what should you double check? (Choose two.)

- A. Look at the system audit trail.
- B. HTML does not work in sandbox, make sure your e-mail has no HTML.
- C. You have the correct e-mail address.
- D. Check the deliverability settings.

**Correct Answer:** *CD*

Which API cannot be used to create the data model? (Choose three.)

- A. Force.com Single Sign-on API
- B. AJAX toolkit for Force.com
- C. Force.com API
- D. Force.com Metadata API



**Correct Answer:** *ABC*



Can use schema builder or force.com IDE or force.com Metadata API.



Which Validation formula is valid to make sure Phone & Email fields are filled in when converting a Lead?

- A. IsConverted = TRUE && (ISBLANK(Phone) && ISBLANK(Email))
- B. IsConverted = TRUE && OR(ISBLANK(Phone), ISBLANK(Email))
- C. IsConverted = FALSE && (ISBLANK(Phone) && ISBLANK(Email))
- D. IsConverted = TRUE && OR(Phone, Email)

**Correct Answer:** *B*

  **Ma21** 2 years, 6 months ago  
B. IsConverted = TRUE && OR(ISBLANK(Phone), ISBLANK(Email))  
upvoted 3 times

  **BaoYou** 3 years, 2 months ago  
Should be A  
upvoted 3 times

  **Louisville123** 3 years, 2 months ago  
I think B is correct. A would mean the validation rule only triggers when Phone and Email together do not have field values. B means that the validation rule triggers when just 1 of the two is blank. We are being asked to make sure both are filled. A would not give an error when just 1 filled.  
upvoted 8 times

What is the name for an object that enables a many-to-many relationship between two other objects?

- A. Child Object
- B. Junction Object
- C. Schema Object
- D. Parent Object
- E. Connector Object

**Correct Answer:** *B*

Which of the following is true about Roll-up Summary Fields?

- A. Roll-up Summary can be used to compute SUM, MIN, MAX, AVG over a set of records.
- B. Roll-up Summary Fields are readonly.
- C. Roll-up Summary can only be set on the parent of a Master-Detail or Lookup relationship.
- D. The results of the Roll-up Summary is displayed on the child in a master-detail relationship.

**Correct Answer:** *B*

  **Jason\_R** 1 year, 7 months ago

Answer: BC

- B. Roll-up Summary Fields are readonly.
- C. Roll-up Summary can only be set on the parent of a Master-Detail or Lookup relationship.

NOT:

- A. Roll-up Summary can be used to compute SUM, MIN, MAX, AVG over a set of records.

False: COUNT, SUM, MIN, MAX

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)

- D. The results of the Roll-up Summary is displayed on the child in a master-detail relationship.

False: "You can create a roll-up summary field to display a value in a master record based on the values of fields in a detail record."

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)

upvoted 1 times

  **igorshpak** 1 year, 6 months ago

You cannot create roll-up on look-up field, only master-detail.

upvoted 2 times

Which statement about record types is true? (Choose two.)

- A. The ability to create records of a specific record type is determined by the profile.
- B. Record types can be used to define picklist values available for a given field.
- C. Record types can only be assigned to one profile at a time.
- D. Users cannot view records assigned to a record type their profile does not have access to.

**Correct Answer:** *AB*

When a user creates a record by using an object specific create action, what feed item for that record appears? (Choose three.)

- A. In the Chatter feed of the first user who follows the record on the record was created.
- B. In the Chatter feed of the user who created the record.
- C. As the first entry in the feed for the new record.
- D. In the feed for the record on which the new record was created.
- E. In the user profile feed for all users who can view the record.

**Correct Answer:** BCD



**sandy1230**

Highly Voted



3 years, 7 months ago

[https://help.salesforce.com/articleView?id=actions\\_overview\\_object\\_specific.htm&type=5](https://help.salesforce.com/articleView?id=actions_overview_object_specific.htm&type=5)

upvoted 5 times

When would a developer use upsert and external IDs? (Choose two.)

- A. To use Web Services API to query for data.
- B. To migrate customizations from a sandbox to production.
- C. To load related records without knowing Salesforce record IDs.
- D. To integrate with an external system.

**Correct Answer:** CD

What is true when a field update is set to re-evaluate the workflow rule? (Choose three.)

- A. In a batch update, workflow is only re-triggered on the entities where there is a change E.
- B. Any workflow rules whose criteria are met as a result of the field update will be ignored.
- C. Only workflow rules on the same object as the initial field update will be re-evaluated and triggered.
- D. Cascade of workflow rule re-evaluation and triggering can happen up to ten times after the initial field update that started it.
- E. Only workflow rules that didn't fire before will be re-triggered.

**Correct Answer:** ACE

*Community vote distribution*

ACE (100%)

  **sf2022** 2 years ago

**Selected Answer:** ACE

A,C,E are correct

In a batch update, workflow is only retriggered on the entities where there is a change.

Only workflow rules on the same object as the initial field update will be re-evaluated and triggered.

Only workflow rules that didn't fire before will be retriggered.

Cross-object workflow rules aren't candidates for re-evaluation.

Cross-object field updates that cause a field value to change don't trigger workflow rule re-evaluation on the associated object.

upvoted 1 times

  **adam99999** 2 years, 11 months ago

[https://help.salesforce.com/s/articleView?id=sf.workflow\\_field\\_updates\\_reevalute\\_wf.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.workflow_field_updates_reevalute_wf.htm&type=5)

upvoted 3 times



What tools do you need to use to migrate Metadata to Two Different Production Orgs? (Choose three.)

- A. Unmanaged Package
- B. Data Loader
- C. Force.com IDE
- D. Change Set
- E. Force.com Migration Tool

Correct Answer: ACE

Community vote distribution



**sf2022** 2 years ago

Selected Answer: ACE

Two Different Production Orgs --> Change Set and DataLoader are not applicable  
Ans are A, C, E  
upvoted 3 times

**wendywei** 2 years, 4 months ago

ACE  
[https://developer.salesforce.com/forums/?id=906F0000000kGoJIAU#:~:text=another%20production%20org-,2\)%20Which%20deployment%20tools%20will%20you%20use%20to%20migrate%20%20different%20production%20orgs%3F&text=Unmanaged%20package-,ANS%3A%2D%20Force.com%20IDE%20is%20used%20to%20deploy%20metadata,on%20organization%20to%20another%20organization.](https://developer.salesforce.com/forums/?id=906F0000000kGoJIAU#:~:text=another%20production%20org-,2)%20Which%20deployment%20tools%20will%20you%20use%20to%20migrate%20%20different%20production%20orgs%3F&text=Unmanaged%20package-,ANS%3A%2D%20Force.com%20IDE%20is%20used%20to%20deploy%20metadata,on%20organization%20to%20another%20organization.)  
upvoted 2 times

**Vicas7** 2 years, 8 months ago

Selected Answer: CDE

C,D,E is the correct answer  
<https://www.salesforcetutorial.com/metadata-migrations-salesforce/>  
upvoted 3 times

**moitam** 2 years, 1 month ago

"to Two Different Production Orgs" is key! Cannot be D  
upvoted 1 times

What statements are true about managed packages? (Choose two.)

- A. Managed packages have open?source code.
- B. Managed packages allow for property protection.
- C. Managed packages have upgradable components.
- D. Managed packages do not allow for licensing.

Correct Answer: BC

Which functions are available when creating a Roll-up Summary Field? (Choose four.)

- A. SUM
- B. MAX
- C. AVG
- D. COUNT
- E. MIN

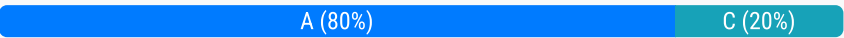
**Correct Answer:** *ABDE*

Which type of component CANNOT be added to a Lightning App Builder page?

- A. Global Actions
- B. Dashboards
- C. Filter List
- D. Visualforce

Correct Answer: B

Community vote distribution



- AlexUp 7 months ago

Selected Answer: A

A is a correct one.  
upvoted 1 times
- SS1121 1 year, 1 month ago

Selected Answer: A

[https://help.salesforce.com/s/articleView?id=sf.lightning\\_app\\_builder\\_limitations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.lightning_app_builder_limitations.htm&type=5)

Lightning component global actions aren't supported for app pages.  
upvoted 1 times
- AlexUp 1 year, 7 months ago

Selected Answer: A

A is correct.  
upvoted 1 times
- AishuSowbu 1 year, 8 months ago

Selected Answer: C

[https://help.salesforce.com/s/articleView?id=sf.actions\\_overview\\_global.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_overview_global.htm&type=5)  
upvoted 1 times
- sf2022 2 years ago

Selected Answer: A

Ans is A  
upvoted 1 times
- nsharma 2 years, 5 months ago

A is the correct Ans. Dashboard is available as a standard component in App builder when you create App page or Home Page. Not available for Record Page though.  
upvoted 1 times
- Svetlin\_Dobrev 2 years, 6 months ago

Correct is "A"  
Lightning Global Actions are designed to be used under publisher layout, they cannot be added in Lightning App Builder Page.  
upvoted 1 times
- Ma21 2 years, 6 months ago

C is correct  
upvoted 1 times
- varadivivi 2 years, 6 months ago

You can add Global Actions only to app pages but not as components --> A  
upvoted 1 times
- maxsnt 2 years, 6 months ago

I would go with A as the only thing that you CANNOT do, since in a lightning App Page I'm able to add a Dashboard, a filtered List View as well as a Visualforce Component..  
upvoted 2 times
- sandy1230 3 years, 7 months ago

The Dashboard component isn't available on record pages. Private dashboards aren't available.  
upvoted 3 times

- ArturoDlr18

3 years, 8 months ago

C is valid, because you can add any List and Filter this list. On the other hand you can add Report Charts, but not Dashboards

upvoted 1 times
- rhea90

3 years, 8 months ago

Should be C

upvoted 3 times
- Ela2222

3 years, 8 months ago

[https://help.salesforce.com/articleView?id=dashboards\\_embed.htm&type=5](https://help.salesforce.com/articleView?id=dashboards_embed.htm&type=5)

upvoted 2 times

Question #259

Topic 1

Which of the following are advantages to using Lightning Process Builder over Workflow rules? (Choose two.)

- A. There are more actions available to you.
- B. Lightning Process Solutions are bulkified while Workflow rules are not.
- C. Solutions run faster.
- D. Solutions may have more than one outcome.

Correct Answer: AD

Currently there are no comments in this discussion, be the first to comment!

Question #260

Topic 1

Your company has a Custom Object called Projects with a Lookup relationship to Opportunities. Once an Opportunity is closed won a project needs to be created automatically and assigned to a queue.  
How would you best accomplish this requirement?

- A. Apex Trigger on Opportunities
- B. Visual Flow
- C. Lightning Process Builder
- D. Apex Trigger on Projects

Correct Answer: C

- 34dd3d0

6 months ago

so what is the answer?

upvoted 1 times
- vldmr

6 months, 1 week ago

You can't create processes any more.

upvoted 1 times
- sandy1230

3 years, 7 months ago

<https://trailblazers.salesforce.com/answers?id=90630000000gr7zAAA>

upvoted 1 times

Which of these is true about the Lookup Relationship?

- A. Security access of the child record is dependent upon the parent record.
- B. Deleting an object deletes its children.
- C. Roll-up Summary Field can be used to perform basic operations over all children of a parent record.
- D. Parent is not a required field and may be omitted.

Correct Answer: D

What type of data cannot be imported using the import wizard?

- A. Leads
- B. Users
- C. Accounts and Contacts
- D. Custom Objects

Correct Answer: B

Community vote distribution



**sf2022** 2 years ago

**Selected Answer: B**

B is correct  
The Data Import Wizard makes it easy to import data for many standard Salesforce objects, including accounts, contacts, leads, solutions, campaign members, and person accounts. You can also import data for custom objects. You can import up to 50,000 records at a time.  
[https://help.salesforce.com/s/articleView?id=sf.data\\_import\\_wizard.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_import_wizard.htm&type=5)  
upvoted 1 times

**salesforce99** 2 years, 8 months ago

Import wizard doesn't load:  
Assets.  
Cases.  
Campaigns.  
Contracts.  
Documents.  
Opportunities.  
Products.  
upvoted 1 times

Which of these is not a valid report type?

- A. Detailed
- B. Summary
- C. Matrix
- D. Tabular

**Correct Answer: A**

When changing a fields data type, which scenario can you expect data loss? (Choose two.)

- A. Number to Text
- B. Text to Picklist
- C. Currency to Number
- D. Email to Text

Correct Answer: AB

Community vote distribution



**John1212** Highly Voted 3 years, 7 months ago  
should be B ,C  
[https://help.salesforce.com/articleView?id=notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/articleView?id=notes_on_changing_custom_field_types.htm&type=5)  
upvoted 15 times

**AlexUp** Most Recent 7 months ago  
Selected Answer: BC  
B and C are correct.  
upvoted 1 times

**258963147** 1 year, 7 months ago  
Selected Answer: BC  
i approve  
upvoted 2 times

**TraceSplice** 1 year, 8 months ago  
Selected Answer: BC  
should be B ,C  
upvoted 2 times

**AYUNA** 2 years, 3 months ago  
BC are correct.



Changing to Number from any other type  
=From Currency(other type ) to Number  
Changing to Picklist (Multi-Select) from any other type  
From text (other type ) to pick lists  
  
[https://help.salesforce.com/s/articleView?id=sf.notes\\_on\\_changing\\_custom\\_field\\_types.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.notes_on_changing_custom_field_types.htm&type=5)  
upvoted 3 times

**PR0704** 2 years, 5 months ago  
B and C are the right answer  
upvoted 3 times

Which functionality is NOT available on a custom object?

- A. Validation Rules
- B. Assignment Rules
- C. Workflows
- D. Record Types

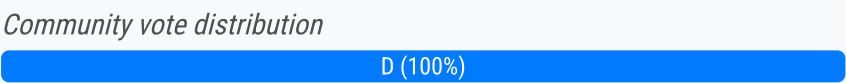
Correct Answer: B



  **Juav1** 2 years, 3 months ago  
Assignment Rules are for Leads and Cases only!  
upvoted 2 times

Which Action Type is not available when working with Global Actions?

- A. Create a Record
- B. Update a Record
- C. Log a Call
- D. Custom Visualforce

Correct Answer: B







  **AishuSowbu** 1 year, 8 months ago

**Selected Answer: D**

This is from the help article: "You can add global quick actions to almost any page that supports actions. Use global actions to let users log call details, create or update records, or send email, all without leaving the page they're on. Global create actions enable users to create object record but the new record has no direct relationship with other records".

[https://help.salesforce.com/s/articleView?id=sf.actions\\_overview\\_global.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_overview_global.htm&type=5)  
upvoted 4 times

  **Juav1** 2 years, 3 months ago  
B Update a record. Global Actions are not Tied to a specific object.  
upvoted 2 times

  **sandy1230** 3 years, 7 months ago  
But be aware that global actions can't update a record. Only object-specific actions can do that.  
upvoted 3 times



What is true about a junction object?

- A. A standard object that has two Master-Detail relationships.
- B. A standard object that has one Master-Detail relationship.
- C. A custom object that has two Master-Detail relationships.
- D. A custom object that has one Master-Detail relationship.

**Correct Answer:** C

🗲️ 👤 **sandy1230** 3 years, 7 months ago

In Salesforce, a Junction Object is a custom object with two master-detail relationships to two different record types.  
upvoted 1 times

🗲️ 👤 **vovazin** 3 years ago

Not record type, but to two different objects  
upvoted 2 times

Which of the following cannot be done via a Workflow?

- A. Create an Outbound Message
- B. Create an Event
- C. Create an E-mail Alert
- D. Create a Task

**Correct Answer:** B

🗲️ 👤 **basil17** 3 years ago

Reference?  
upvoted 1 times

🗲️ 👤 **Gus321** 3 years ago

In my DE org, I don't see an option to create an event.  
upvoted 1 times

Which of the following is not a valid return type of a custom formula?

- A. Text
- B. Array
- C. Date
- D. Decimal

**Correct Answer:** B

What type of field cannot be used in a formula field?

- A. Date/Time
- B. Other Formula Fields
- C. Text Area (Long)
- D. Standard Fields

**Correct Answer:** C

*Community vote distribution*

C (100%)

🗲️ 👤 **fu\_chan** 1 year, 6 months ago

**Selected Answer: C**

[https://help.salesforce.com/s/articleView?id=sf.formula\\_field\\_limits.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.formula_field_limits.htm&type=5)

upvoted 1 times

🗲️ 👤 **sandy1230** 3 years, 7 months ago

You can't use long text area, encrypted, or Description fields in formulas. The value of a field can't depend on another formula that references it

upvoted 2 times

When Record Types control picklist values, you need to \_\_\_\_\_. (Choose two.)

- A. If removed from picklist, value won't be available on any record types but the value on existing record will not change.
- B. You need to manually add values to Opportunity Source, Lead Source and Case source.
- C. Manually add values to the Record Types.
- D. Other option.

**Correct Answer:** AC

*Community vote distribution*

AC (100%)

🗲️ 👤 **fu\_chan** 1 year, 6 months ago

**Selected Answer: AC**

[https://help.salesforce.com/s/articleView?id=sf.customize\\_recordtype\\_considerations.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_recordtype_considerations.htm&type=5)

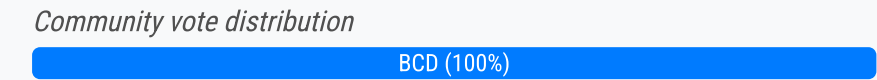
If you add a picklist value to the master picklist, you must manually include the new value in the appropriate record types. If you remove a picklist value from the master, it is no longer available when creating records, but records assigned to that value are unchanged.

upvoted 1 times

Which statements are true regarding Roll-Up Summary Fields? (Choose three.)

- A. Automatically derived fields, such as current date or current user, are allowed in a Roll-up Summary Field.
- B. Because Roll-up Summary Fields are not displayed on edit pages, you can use them in validation rules.
- C. Once created, you cannot change the detail object selected or delete any field referenced in your Roll-up Summary definition.
- D. Validation errors can display when saving either the detail or master record.
- E. Advanced currency management has no affect on Roll-up Summary Fields.

Correct Answer: BCD



**Jason\_R** 1 year, 7 months ago

**Selected Answer: BCD**

ANSWER: BCD

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_roll\\_up\\_summary\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_roll_up_summary_fields.htm&type=5)

- B. Because Roll-up Summary Fields are not displayed on edit pages, you can use them in validation rules.
- C. Once created, you cannot change the detail object selected or delete any field referenced in your Roll-up Summary definition.
- D. Validation errors can display when saving either the detail or master record.

NOT:

- A. Automatically derived fields, such as current date or current user, are allowed in a Roll-up Summary Field.

FALSE: "Automatically derived fields, such as current date or current user, AREN'T allowed in a roll-up summary field."

- E. Advanced currency management has no affect on Roll-up Summary Fields.

FALSE: "Advanced currency management AFFECTS roll-up summary fields."

upvoted 2 times

**Shweta25792** 1 year, 4 months ago

How to view last segment of exam without paying money

upvoted 2 times

**sandy1230** 3 years, 7 months ago

So, validation errors can display when saving either the detail or master record. ... When you add a child record, your validation rule on the child object can check if the count is already 25 or greater.

upvoted 2 times

**sandy1230** 3 years, 7 months ago

Because roll-up summary fields are not displayed on edit pages, you can use them in validation rules but not as the error location for your validation. Avoid referencing a roll-up summary field from a child record.

upvoted 2 times

What is true about a custom tab?

- A. It can only be included in standard applications.
- B. It can be included in as many applications as desired.
- C. It can only be included in one application.
- D. It can only be included in custom applications.

**Correct Answer:** *B*

Global actions can be created to let users create which of the following kinds of records? (Choose three.)

- A. Question
- B. Event (without invitees)
- C. Products
- D. Opportunity
- E. Chatter Post
- F. Users

Correct Answer: ABD

Community vote distribution



- sandy1230** Highly Voted  3 years, 7 months ago

[https://help.salesforce.com/articleView?id=actions\\_overview\\_global.htm&type=5](https://help.salesforce.com/articleView?id=actions_overview_global.htm&type=5)

upvoted 7 times
- sf2022** Most Recent  2 years ago

Selected Answer: ABD

Agree, ans are ABD

upvoted 1 times
- sf2022** 2 years ago

[https://help.salesforce.com/s/articleView?id=sf.actions\\_overview\\_global.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.actions_overview_global.htm&type=5)

upvoted 1 times
- Ma21** 2 years, 6 months ago

ABD - Correct

Supported Objects for Create Actions

You can create global actions to let users create many kinds of records, including:

Account

Asset

Badge

Campaign

Case

Contact

Contract

Custom objects

Event (without invitees)

Goal

Group

Knowledge object

Lead

Note

Opportunity

Orders

Person Account

Question

Reward

Task

Work Order

upvoted 3 times
- titicarielo** 3 years, 4 months ago

The correct answer is B, C, D

upvoted 2 times
- noox** 2 years, 10 months ago

Nope, ABD is correct, check the link above ;)

upvoted 1 times

Which Salesforce Formula Function can return a value based on more than two different field parameters?

- A. Contains
- B. Case Statement
- C. Beings
- D. IF Statement

Correct Answer: B

Community vote distribution



**p4wix** 1 year, 5 months ago

**Selected Answer: B**

It says "more than two different field parameters" so correct answer is B  
upvoted 3 times

**AishuSowbu** 1 year, 8 months ago

**Selected Answer: A**

From the help article: "Contains Compares two arguments of text and returns TRUE if the first argument contains the second argument. If not, returns FALSE."

[https://help.salesforce.com/s/articleView?id=sf.customize\\_functions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.customize_functions.htm&type=5)  
upvoted 2 times

What is true about Social Networks in Salesforce?

- A. You must login with your own personal social network account to work with social accounts.
- B. You must login with your company's social network account to work with social accounts.
- C. You must be careful about who you give access to social accounts, as they do not follow a security model.
- D. Social accounts allow you to manage your company's social media from within Salesforce.

Correct Answer: A

**bvsh030** 1 year, 2 months ago

[https://help.salesforce.com/s/articleView?id=sf.social\\_networks\\_enable.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.social_networks_enable.htm&type=5)  
upvoted 1 times

Which is true about social accounts?

- A. Connection to social account is established through a company wide "named principal".
- B. You can use social accounts to import data into Salesforce.
- C. You need a personal social account in order to see social account data.
- D. You can use social accounts data even when you are not logged into the social account.

**Correct Answer:** C

Which is true about encrypted fields?

- A. A custom field can be converted to an encrypted field.
- B. They are available in Validation Rules or Apex Scripts even if the user is not having the permission "View Encrypted Data".
- C. Encrypted fields can be converted to other field types.
- D. In Email Templates, if an encrypted field needs to be displayed without the mask character, the User who receives the email should have the View Encrypted Data permission.

**Correct Answer:** B

🚩 👤 **Ma21** 2 years, 7 months ago

B - You can still validate the values of encrypted fields using validation rules or Apex. Both work regardless of whether the user has the View Encrypted Data permission.

[https://help.salesforce.com/s/articleView?id=sf.fields\\_about\\_encrypted\\_fields.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fields_about_encrypted_fields.htm&type=5)  
upvoted 2 times

Which developer tool can be used to create a data model? (Choose two.)

- A. Application data model wizard
- B. Force.com IDE
- C. Force.com data loader
- D. Schema builder

Correct Answer: BD

Community vote distribution



**AishuSowbu** 1 year, 8 months ago

**Selected Answer: BD**

Which developer tool can be used to create a data model Salesforce?  
Schema Builder is used to easily identify the relationship between the objects and create new custom objects and fields to customize and design the data model.  
upvoted 1 times

What layer of model-view-controller paradigm are standard or custom objects associated with?

- A. View and Controller
- B. Model
- C. Controller
- D. View

Correct Answer: B

Community vote distribution



**fu\_chan** 1 year, 6 months ago

**Selected Answer: B**

<https://www.salesforcetutorial.com/model-view-controller-mvc/>  
Objects, Fields, Relationships comes under Model Layer of Model View Controller .  
upvoted 1 times

**sandy1230** 3 years, 7 months ago

The include the standard Salesforce objects like Leads, Contacts, Accounts, Opportunities etc but it also includes any custom objects you've created. Think of it like this - the "model" represents your data model in terms of MVC.  
upvoted 1 times



What would the proper field type be to allow users to enter multiple paragraphs? (Choose two.)

- A. Text Area (Long)
- B. Text (Encrypted)
- C. Text Area (Rich)
- D. Text Area (Super Long)
- E. Text

Correct Answer: *BD*

Community vote distribution



- sandy1230** Highly Voted

3 years, 7 months ago

The question scenario also asked that what allows users to write multiple paragraphs, then the answer is Text Area (Long) and Text Area (Rich) as described above.

upvoted 10 times
- t\_samuel** Most Recent

1 year, 1 month ago

Selected Answer: AC

Text Area (long) and Text Area (Rich)

upvoted 1 times
- Jason\_R**

1 year, 7 months ago

Selected Answer: AC

Text Area (long) and Text Area (Rich)

upvoted 1 times
- sf2022**

2 years ago

Selected Answer: AC

Ans are A, C

Text are Long , Rich

upvoted 2 times
- AYUNA**

2 years, 3 months ago

Text Area(super long )is not supported in Salesforce

upvoted 2 times
- propionic01**

3 years, 7 months ago

This question as nonsense: You do not use an encrypted field rather than a rich text because you can use paragraph...

A,B,C can use paragraph but proper will be : Rich text and Text area

upvoted 2 times

Which components can be added to a lightning app on custom Object? (Choose three.)

- A. Object specific actions on the custom object
- B. Global actions
- C. Custom lightning component
- D. Standard Lightning component
- E. Visualforce

Correct Answer: BCD

Community vote distribution



**t\_samuel** 1 year, 1 month ago

**Selected Answer: CDE**

Global action is managed by publisher layout and Visualforce can be add in Lighting App, Page and Record Page  
upvoted 1 times

**yo90** 1 year, 5 months ago

CDE  
The addition of Global action is managed by publisher layout...  
upvoted 1 times

**cwicz** 1 year, 6 months ago

CDE  
B is wrong: Lightning Global Actions are designed to be used under publisher layout, they cannot be added in Lightning App Builder Page.  
<https://developer.salesforce.com/forums/?id=9060G0000005eQAQAY>  
upvoted 2 times

**sf2022** 2 years ago

**Selected Answer: BCD**

You can use Standard, Custom and Third Party components plus Global Actions. You cannot add Visualforce components to a Lightning App but you can add Lightning components into Visualforce pages.

[https://developer.salesforce.com/docs/atlas.enus.lightning.meta/lightning/components\\_visualforce.htm](https://developer.salesforce.com/docs/atlas.enus.lightning.meta/lightning/components_visualforce.htm)

Object specific actions cannot be added, only Global Actions.  
upvoted 2 times

**andreapi** 3 years, 6 months ago

visualforce page should be added  
upvoted 3 times

**vovazin** 3 years ago

VF can be added to the Lightning page but app  
upvoted 1 times

What Lightning Experience feature allows Salesforce users to modify existing records without opening them?

- A. Inline editing in List Views
- B. Global Actions
- C. Editable Reports
- D. The edit option in the Favorites menu

**Correct Answer:** A

Which of the following fields are not available for record types?

- A. Opportunity stages
- B. Solution Status
- C. Lead Status
- D. All of the above
- E. Case Status

**Correct Answer:** D



**sandy1230**

Highly Voted



3 years, 7 months ago

These special picklist fields aren't available for record types because they are used exclusively for sales processes, lead processes, support processes, and solution processes:

Opportunity Stage

Case Status

Solution Status

Lead Status

upvoted 7 times

Which feature sets the base level of access to an object?

- A. Roles
- B. Public Groups
- C. Organizational Wide Defaults
- D. Profiles

Correct Answer: C

Community vote distribution



- exam\_sa

Highly Voted

3 years, 8 months ago

Answer : D  
Profiles set base level of access to an object.  
upvoted 9 times
- Mar123456

Most Recent

8 months ago

Selected Answer: D

D correct  
upvoted 1 times
- cwicz

1 year, 6 months ago

OWD relates Record Access, the correct answer is D  
upvoted 1 times
- igorshpak

1 year, 6 months ago

Selected Answer: D

Sure thing D  
upvoted 1 times
- sf2022

2 years ago

Selected Answer: D

ans is D  
upvoted 1 times
- AYUNA

2 years, 3 months ago

Object permissions specify the base-level access users have to create, read, edit, and delete records for each object. You can manage object permissions in permission sets and profiles.  
  
[https://help.salesforce.com/s/articleView?id=sf.working\\_with\\_buttons\\_links\\_actions.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.working_with_buttons_links_actions.htm&type=5)  
upvoted 1 times
- Ma21

2 years, 6 months ago

D correct  
upvoted 1 times
- Zgaibi

2 years, 10 months ago

Correct answer is D (base level of access for Objects is granted via Profile and Permission Sets, and for Records access is granted via OWD, Role Hierarchy, Sharing Rules and Teams)  
upvoted 1 times
- vovazin

3 years ago

correct is D  
upvoted 1 times
- John1212

3 years, 7 months ago

correct D  
upvoted 4 times
- JoPe



3 years, 8 months ago

The correct answer is D  
upvoted 4 times


What is true about Master-Detail relationships? (Choose two.)

- A. You can have a child record without the parent record.
- B. You have to expose the master-detail field on the child object page layout.
- C. When the parent record is deleted, all child records will be deleted.
- D. You cannot delete a child object.

**Correct Answer:** *BC*

  **Juav1** 2 years, 3 months ago

When the Parent Object is deleted all child records will be deleted, not when the parent record is deleted.  
upvoted 1 times

  **erama13** 7 months ago

No, when you delete a parent record, its children records will be deleted as well.  
upvoted 1 times

Which deployment tool will you use to deploy metadata from one organization to another organization?

- A. Force.com Migration Tool
- B. Unmanaged Packages
- C. Force.com IDE
- D. Change sets

Correct Answer: C

Community vote distribution



**AishuSowbu** 1 year, 8 months ago

**Selected Answer: A**

The Force.com migration tool is a Java/Ant based command line utility that let's Salesforce developers access the Salesforce metadata API indirectly to move Apex and configuration changes between Orgs.

upvoted 1 times

**sf2022** 2 years ago

**Selected Answer: A**

"deployment tool" so it will be Force.com, A or C

Force.com IDE is expired

A is correct

upvoted 1 times

**Ma21** 2 years, 6 months ago

The Force.com Migration Tool is a Java/Ant-based command-line utility for moving metadata between a local directory and a Salesforce org. [https://developer.salesforce.com/docs/atlas.en-us.206.0.daas.meta/daas/meta\\_development.htm](https://developer.salesforce.com/docs/atlas.en-us.206.0.daas.meta/daas/meta_development.htm)

upvoted 1 times

**alanopl** 2 years, 10 months ago

Force Migration tool allow this as ANT and Ide also allow it as exmp Visual Studio Code

upvoted 1 times

**Zgaibi** 2 years, 10 months ago

typo: Visual Studio Code

upvoted 1 times

**Zgaibi** 2 years, 10 months ago

Force.com IDE is retired. Now is Visual Basic Code. So, I would say A is the correct answer.

[https://developer.salesforce.com/docs/atlas.en-us.eclipse.meta/eclipse/ide\\_getting\\_started.htm](https://developer.salesforce.com/docs/atlas.en-us.eclipse.meta/eclipse/ide_getting_started.htm)

upvoted 1 times

**vovazin** 3 years ago

I assume that A

upvoted 1 times

You have Custom Object A & Custom Object B; a record has to be created on B once certain criteria is met A.  
How can this be achieved?

- A. APEX Trigger on Object B
- B. Lightning Process on Object B
- C. Workflow Rule
- D. Lightning Process on Object A

**Correct Answer:** *D*

When should a system administrator consider using the Salesforce AppExchange? (Choose two.)

- A. When standard Salesforce functionality needs to be extended.
- B. To find answers to Salesforce application questions.
- C. When looking for pre-built custom applications and tools.
- D. To submit ideas for Salesforce application enhancements.

**Correct Answer:** *AC*

What type of field needs to be wrapped in a function (in a formula) to be accessed?

- A. Long Text Field
- B. Date/Time
- C. Picklist
- D. Currency

**Correct Answer:** *C*