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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 1

Topic #: 1

[All Certified CPQ Specialist Questions]

A user needs to amend a contract and change prices to reflect new discounts for existing active subscriptions and assets.

How should the user achieve this?

- A. Change the status of the contract to Draft. Make price changes on the original quote used to generate the contract and check Contracted on the Opportunity again.
- B. Create a Price Book with Price Book Entries to reflect the new prices. Populate the Contract Amendment Price Book ID field with the new Price Book ID to generate Amendment Lines with new prices.
- C. Clone the Quote Lines which need to be updated. Modified the desired discounts on the cloned Quote Lines. Update the original Quote Lines to a Quantity of zero.
- D. Change the values for Net Price on the subscription or Price field on the asset. Amend the contract and use Refresh Prices.

Question #: 2

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers requires sales reps to choose a Square Footage value on the Configuration Attribute on one of the bundles to hide Product Options that are incompatible for the selected square footage. When the sales reps re-configure the bundle on a Renewal Quote, the Square Footage value that was set on the Configuration Attribute of the original Quote is reset to its default value. Currently, the sales reps must select the square footage again on the Renewal Quote. How should the Admin improve this process so the Configuration Attribute retains its value upon Renewal?

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- A. Set the Renewed Asset lookup field on the renewal Quote Lines to reference the original Assets.
- B. Create a Twin Field of the Square Footage field on the Quote Line object.
- C. Set the Renewed Subscription lookup field on the renewal Quote Lines to reference the original Subscriptions.
- D. Create a Twin Field of the Square Footage field on the Asset and Subscription objects.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 5

Topic #: 1

[All Certified CPQ Specialist Questions]

Given the Discount Schedule and pricing details of the Cloud Storage Product, what is the calculated Regular Unit Price for the Quote Line?

Quote Line field values:

List Price: \$100 -

Quantity: 5 -

Discount Schedule field values:

Type: Slab -

Discount Unit: Percent -

Discount Tiers:

Tier Name	Lower Bound	Upper Bound	Discount
Tier 1	0	3	0%
Tier 2	3	6	10%
Tier 3	6	blank	20%

- A. \$500.00
- B. \$450.00
- C. \$480.00
- D. \$470.00

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 9

Topic #: 1

[All Certified CPQ Specialist Questions]

An annual subscription for Product A sells for \$100 and has a Term Discount Schedule established on its Product record. A volume-based Discount Schedule is related to a Contracted Price that applies to Product A. Product A is added to a Quote for an Account that uses the Contracted Price. As quoted, Product A qualifies for a 10% volume-based discount and a \$20 term-based discount.

Which values for Special Price and Regular Price are expected if the Quote's Subscription Term is 24 months?

- A. Special Price = \$90, Regular Price = \$140
- B. Special Price = \$100, Regular Price = \$140
- C. Special Price = \$100, Regular Price = \$144
- D. Special Price = \$72, Regular Price = \$144

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 12

Topic #: 1

[All Certified CPQ Specialist Questions]

For a quote with a Subscription Term of 18 months, what is the calculated price for the standard pricing fields?

List Price	\$100
Quantity	5
Default Subscription Term	6
Distributor Discount	-10%
Partner Discount	50%
Additional Discount	20%
Discount Schedule	10%

A. -- Regular Unit Price: \$500

-- Distributor Unit Price: \$550

-- Partner Unit Price: \$275

-- Net Unit Price: \$192.50

B. -- Regular Unit Price: \$1,350

-- Customer Unit Price: \$1,080

-- Partner Unit Price: \$540

-- Net Unit Price: \$594

C. -- Regular Unit Price: \$1,500

-- Distributor Unit Price: \$1650

-- Partner Unit Price: \$825

-- Net Unit Price: \$577.50

D. -- Regular Unit Price: \$270

-- Customer Unit Price: \$216

-- Partner Unit Price: \$108

-- Net Unit Price: \$118.80

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Question #: 13

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers uses Contracted Pricing to set pricing for specific distributors and those distributors' business units (child accounts).

Product A has a product family of Storage and a list price of \$300. The parent account has a Contracted Price set to \$200 and a filter based on the product family of

Storage.

Which two ways can the Admin set Product A back to list price on a business unit account? (Choose two.)

- A. Set Ignore Parent Contracted Prices to True on the Parent Contracted Price.
- B. Create a new Contracted Price record for Product A on the business unit account and set its Ignore Parent Contracted Prices to True.
- C. Create a new Contracted Price for Product A on the business unit account with a price of \$300.
- D. Set Ignore Parent Contracted Prices to True on the business unit account record.

Show Suggested Answer

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 15

Topic #: 1

[All Certified CPQ Specialist Questions]

Product A is a Product Option in a bundle and has a Price Book price of \$100. When Product A is selected and its quantity is greater than 10, its price falls to \$50.

The Admin decides to use a Price Rule targeting the Configurator to implement this price change.

Which minimum set of Price Conditions and Price Actions should the Admin create for this Price Rule?

- A. -- One Price Condition using a Summary Variable counting Product A to verify that Product A is selected.
- -- One Price Action to inject the value 10 into the Quantity field
- One Price Action to inject the value 50 into the List Unit Price field
- B. -- One Price Condition using a Summary Variable counting Product A to verify that Product A is selected
- One Price Condition using a Summary Variable summing up the quantity of Product A to verify that this Summary Variable is greater than 10
- -- One Price Action to inject the value 50 into the List Unit Price field
- C. -- One Price Condition verifying that the SBQQ_ProductName_c field on the Product Option object is equal to "Product A"
- One Price Condition using a Summary Variable summing up the quantity of Product A to verify that this Summary Variable is greater than 10
- -- One Price Action to inject the value 50 into the List Unit Price field
- D. -- One Price Condition using a Summary Variable summing up the quantity of Product A to verify that this Summary Variable is greater than 10
- -- One Price Action to inject the value 10 into the Quantity field
- One Price Action to inject the value 50 into the List Unit Price field

Question #: 16

Topic #: 1

[All Certified CPQ Specialist Questions]

The sales operations team at Universal Containers used the Create Order button to generate an Order with only half of the available Quote Lines and then the team selects the Ordered checkbox.

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What updates should the sales operations team expect?

- A. An Order without Order Products is created.
- B. The existing Order is updated with the remaining Quote Lines.
- C. A second Order is generated with the remaining Quote Lines.
- D. An error is thrown informing the user an Order already exists.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 18

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) has products that will only be utilized as Product Options inside five different bundle products. When a user adds products to the Quote Line Editor, UC wants:

Bundle products to show in the Product Selection page.

Products that are Product Options of the bundles to be excluded from the Product Selection page.

How should the Admin set up the bundles?

- A. Select the Component checkbox on any Product that is a Product Option for the bundles.
- B. Select the bundled checkbox on each Product Option and mark the Product inactive.
- C. Select the Selected checkbox on each Product Option and mark the Product inactive.
- D. Select the Hidden checkbox for any Product that is a Product Option for the bundles.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 19

Topic #: 1

[All Certified CPQ Specialist Questions]

A Quote Template has Template Sections related to these types of Template Content:

Template Top -

Line Items -

HTML -

Quote Terms -

The Admin has associated these Template Content records to four Template Sections.

Which three statements are valid about these types of Template Content? (Choose three.)

- A. Template Top and HTML are fully code-customizable.
- B. Line Items are either displayed as Standard or with Price Dimensions.
- C. Template Top is the only section that can show Billing/Shipping info.
- D. Quote Terms can be dynamic if Term Conditions are defined.
- E. Line Items can be coded into an HTML section.

Question #: 21

Topic #: 1

[All Certified CPQ Specialist Questions]

The Admin at Universal Containers recently created a new custom field referenced on the Target Field on a Price Action in a Price Rule. While testing the Price Rule, the Admin noticed that the Price Action failed to populate the custom field. The Admin checked the CPQ Package Setting and noticed that the Triggers Disabled checkbox was checked. After unchecking Triggers Disabled, the custom field still failed to populate.

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How can the Admin ensure this custom field can be referenced by the Calculator?

- A. Revoke the Advanced Calculator and re-authorize the Calculation Service.
- B. Re-execute the Post Install Script in Package Settings to ensure the Calculator Referenced Fields are up-to-date.
- C. Rename the custom field label, then recreate the Price Action to reference the new field label.
- D. The Admin must reference a standard CPQ field because custom fields are unsupported with Price Rules.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 22

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers uses over 45,000 different Container Product records with CPQ. When a sales rep views the Add Products page, a list of the first 2,000 Products is displayed in a disorganized manner. The product management team wants the products to display in collapsible groups based on the product family.

How should a CPQ Specialist enable this functionality from the Salesforce CPQ managed package configuration settings?

- A. Add the Product Family field to the Search Results Field Set on the Product object.
- B. Check the Solution Groups Enabled checkbox, set Object to Quote Line and set Name Field to Product Family.
- C. Select Product Family in the Product Search Plugin field in Plugins.
- D. Select Product Family in the Product Results Group Field Name field in Additional Settings.

Show Suggested Answer

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 25

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has a Product that requires a price of USD 100 and EUR 95 in the 2019 Price Book. When the Product is selected under a bundle, the price be included as part of the bundle.

How should the Admin meet this requirement?

- A. Change the Price Book Entries for the Product in the 2019 Price Book to 100 USD and 95 EUR.
- -- On the Product Option, set the Bundle field to True.
- B. -- Change the Price Book Entries for the Product in the 2019 Price Book to 100 USD and 95 EUR.
- On the Product Option, set the Selected field to True.
- C. -- Create a Product Option record and set the Unit Price field to 100 and the Currency field to USD.
- -- Create a Product Option record and set the Unit Price field to 95 and the Currency field to EUR.
- -- On both Product Option records, set the Required field to True.
- D. -- Change the Price Book Entries for the Product in the 2019 Price Book to 100 USD and 95 EUR.
- On the Product Option, set the System field to True.

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Actual exam question from Salesforce's Certified CPQ Specialist

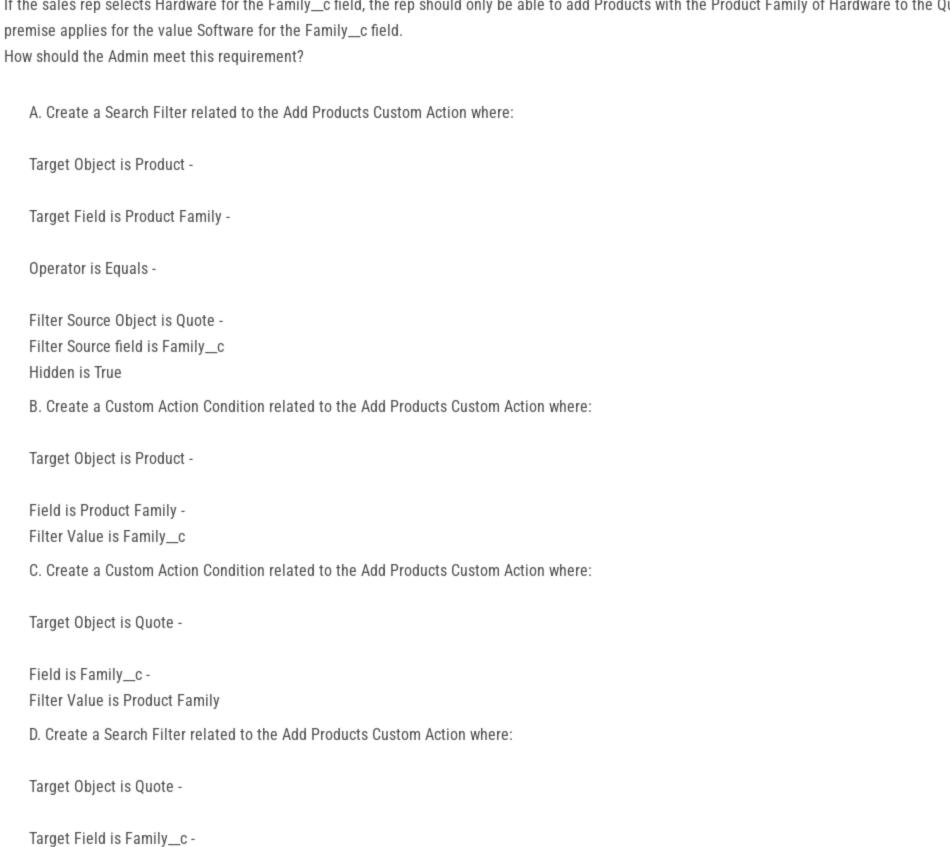
Question #: 27

Topic #: 1

[All Certified CPQ Specialist Questions]

The Products sold by Universal Containers (UC) have a Product Family of Hardware or Software. Each Quote should only contain one of the Product Families. At the time of Quote creation, the sales rep is required to populate a custom picklist with the API name Family_c with values of Hardware or Software.

If the sales rep selects Hardware for the Family_c field, the rep should only be able to add Products with the Product Family of Hardware to the Quote. The same



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Hidden is True

Operator is Equals -

Filter Source Object is Product -

Filter Source Field is Product Family

Question #: 28

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers requires that all users add at least one Product Option from the Maintenance Feature to a bundle. Additionally, users must select at least one and no more than two Product Options from the Support Feature.

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How should the Admin set up these requirements for the users?

- A. Set Min Options and Max Options to zero for Maintenance. Set Min Options to zero and Max Options to two for Support.
- B. Set Max Options for Maintenance to one. Set Min Options to one and Max Options to two for Support.
- C. Set Min Options for Maintenance to one. Set Min Options to one and Max Options to two for Support.
- D. Set Min Options for Maintenance to one. Set Min Options to zero and Max Options to two for Support.

Question #: 29

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers provides a discount for an enterprise-level customer if a single line's Net Price is above a certain threshold. The Admin has set up a Price Rule with a reference to a custom formula field on the Price Condition to apply the discount automatically. The user has to click Calculate twice for the discount to apply. What is the most likely cause of the issue?

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- A. The Evaluation Scope of the Price Rule is set incorrectly to fire on the Configurator, so the Price Rule fires the Configure Products page.
- B. The referenced formula field contains information that has yet to be calculated, so the Price Rule fires the second time it's evaluated.
- C. The use of formula fields in Price Conditions is unsupported, so the Price Rule fires and returns an error the first time.
- D. The referenced formula field contains date/time data information that is unsupported, so the Price Rule fires sporadically.

Question #: 31

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has created a Discount Schedule with the Override Behavior set to All Tiers and applied it to a Product. A sales rep then adds this Product to a Quote, manually changes the discount percent of a Discount Tier, and saves the Quote.

At what point during the sales process can the sales rep be assured that the override amount will be unaffected by changes the Admin may make to the original Discount Schedule?

- A. The Quote status has changed to Approved.
- B. The Opportunity status has changed to Proposal/Price Quote.
- C. The Save or Quick Save buttons are clicked.
- D. Override values are subject to Discount Schedule updates made by the Admin.

Topic #: 1

[All Certified CPQ Specialist Questions]

In Universal Containers' original implementation, all Additional Discount fields were removed from the Quote Line Editor interface in favor of a custom field. Today, Universal Containers wants to use the out-of-the-box Additional Discount field to apply on a Product-by-Product basis for all Products.

Q

To which Field Set does the Admin need to add the Additional Discount field?

- A. The Quote Line object's Summary Fields Field Set
- B. The Quote Line object's Line Editor Field Set
- C. The Quote Line Group object's Line Editor Field Set
- D. The Quote object's Line Editor Field Set

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 33

Topic #: 1

[All Certified CPQ Specialist Questions]

The Admin decides to use a Price Rule to set a default 10% discount on Product A if a client has already purchased this item. Product A is an Asset product.

The Admin has already created Price Conditions to target Quote Lines for Product A and the appropriate Actions to apply the 10% discount.

Which Summary Variable and Price Condition are needed to apply this Price Rule to Quotes Lines for Product A, the item the customer purchased previously?

- A. Create a Summary Variable counting the Asset records for Product A and create a Price Condition verifying that the Summary Variable is greater than the value 0.
- B. Create a Summary Variable summing the quantity of the Asset records for Product A and create a Price Condition with the Tested Field value set to Quantity and the Tested Object value set to Asset is greater than the value 0.
- C. Create a Summary Variable summing the quantity of Product A from Quote Lines and create a Price Condition verifying that the Summary Variable is greater than the value 1.
- D. Create a Summary Variable counting the Asset records for Product A and create a Price Condition verifying that the Quantity field on the Quote Line is greater than the Summary Variable.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 35

Topic #: 1

[All Certified CPQ Specialist Questions]

A user is contracting an Amendment Opportunity to increase the Quantity of a subscription. The subscription is generating on the amended Contract, but the existing Renewal Opportunity contains only the original Opportunity Products.

Which product and contract field values should the Admin set to ensure the Quantity of the Renewal Opportunity Products is updated?

- A. The Product's Subscription Type = Renewable
- -- The Contract's Renewal Forecast = False
- -- The Contract's Renewal Quoted = True
- B. The Product's Subscription Type = Renewable
- -- The Contract's Renewal Forecast = False
- -- The Contract's Renewal Quoted = False
- C. The Product's Subscription Type = Renewable
- -- The Contract's Renewal Forecast = True
- -- The Contract's Renewal Quoted = False
- D. -- The Product's Subscription Type = Renewable
- -- The Contract's Renewal Forecast = True
- -- The Contract's Renewal Quoted = True

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 40

Topic #: 1

[All Certified CPQ Specialist Questions]

A user is quoting four subscription Products: Product A, Product B, Product C, and Product D.

Product A and B are in Quote Line Group 1, while Product C and D are in Quote Line Group 2.

The Quote's Start Date is June 4, 2020. The Quote's End Date is June 2. 2021.

The user wants Product A and B's Subscriptions to end on June 3, 2021, and Product C and D's Subscriptions to end on December 3, 2021.

Which two methods could the user apply individually to meet the requirement? (Choose two.)

- A. Change the End Date on Quote Line Group 2 to December 3, 2021.
- B. Change the Subscription Term on Quote Line Group 2 to the value 18.
- C. Change the Subscription Term on the Quote Lines for C and D to the value 18.
- D. Change the End Date on the Quote Lines for C and D to December 3, 2021.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 41

Topic #: 1

[All Certified CPQ Specialist Questions]

The Universal Containers Admin is creating a custom formula field, Approval Score, on the Quote Line object to calculate approval score. This field will calculate the average approval score for the Quote to determine how many levels of approval the record should go through when submitted.

The Admin planned to use a roll-up summary field on the Quote to average the Quote Line Approval Score field. The Admin received an error when attempting to create the field. The Quote object has too many roll-up summary fields.

In addition to creating a custom number field on the Quote object to capture the average Approval Score, which CPQ functionality should the Admin use to resolve the issue?

- A. Create a Workflow Rule with a Field Update to populate the average Approval Score.
- B. Create a trigger to populate the average Approval Score.
- C. Create a Summary Variable and Price Rule to populate the number field with the average Approval Score.
- D. Create a Summary Variable and Product Rule to populate the number field with the average Approval Score.

Question #: 47

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) has an approval structure that involves both the Deal Desk and Finance teams. UC wants to send both Approval requests simultaneously when a Quote is submitted to reduce the time for Quote approval.

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Which Approval type best suits UC's needs?

- A. Native Approvals; multiple Approval Processes can be set up to send Approval requests in parallel.
- B. Native Approvals; multiple Approval Steps can be set up with the same Step Number to send Approval requests in parallel.
- C. Advanced Approvals; multiple Approval Chains can be set up to send Approval requests in parallel.
- D. Advanced Approvals; multiple Approval Steps can be set up in a single Approval Chain to send Approval requests in parallel.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 48

Topic #: 1

[All Certified CPQ Specialist Questions]

An Admin created a picklist field on the Product Option object called Picklist123_c. The Admin created a Configuration Attribute related to a Product called Bundle Z whose Target Field is Picklist123_c. The Admin selected Bundle Z during Product Selection and populated a value for Picklist123_c on the Configuration Attribute and saved from configuration. The Admin noticed that when Bundle Z is reconfigured, the value populated in the Configuration Attribute has reverted.

How can the Admin ensure the selected value persists in the Configuration Attribute when Bundle Z is reconfigured?

- A. Create a Product Option formula field named AtributeMapping that returns a comma-separated string of field name and value pairs.
- B. Create a Price Rule with Configurator scope that injects the Quote Line field value into the Product Option field.
- C. Create a Workflow Rule that updates the Product Option field upon entering configuration.
- D. Create field Picklist123_c on the Quote Line object so the value is auto-mapped back to the Configuration Attribute when the user enters configuration.

Show Suggested Answer

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Question #: 50

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers sells a bundle Product which contains many Features and Options. Users report that the bundle is difficult to configure due to a significant amount of scrolling to find the desired Features and Options.

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What are three ways the Admin can adjust the design of this bundle to reduce scrolling in Configuration? (Choose three.)

- A. Set Option Selection Method to Add on the Product Features.
- B. Set System to True on the Product Options to be excluded from the Configurator.
- C. Group the Product Features of the bundle into tabs using the Category field.
- D. Change Enable Large Configuration to True on the bundle Product.
- E. Change Option Layout to Tabs on the bundle Product.

Question #: 52

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has come to an agreement for future pricing with a specific customer. The agreement is for special volume-based tiered pricing for Product A on all future quotes.

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How can this agreement be configured to set the Regular Price for this customer?

- A. Create a Discount Schedule and add it to a Contracted Price record for Product A from the customer's Account.
- B. Create a Discount Schedule and add Product A to the Product lookup on the Discount Schedule.
- C. Create a Discount Schedule and add it to the Discount Scheduled field on Product A.
- D. Create a Discount Schedule and add the customer to the Contracted Prices related list on the Discount Schedule.

An Admin wants to generate one Asset record for each Quantity of a new Product. Currently, zero Asset records are generated for this Product when included on Quotes that are Contracted.

Which setting should the Admin change to meet the business requirement?

- A. Set the Account field Renewal Model to Asset Based.
- B. Set the Product field Asset Amendment Behavior picklist to Allow Refund.
- C. Set the Product field Asset Conversion picklist to One per Unit.
- D. Set the CPQ Package setting Renewal Model to Asset Based.

Question #: 54

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has a slab Discount Schedule for Product A with these Discount Tiers:

Name	Lower	Upper	Discount
First Level	1	11	10%
Second Level	11	21	25%
Third Level	21	-	50%

If Product A has a List Price of \$100.00, what is the Net Total for a Quote Line with the quantity of 21?

- A. \$1,725.00
- B. \$1,050.00
- C. \$1,700.00
- D. \$1,575.00

Question #: 55

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) has a Product Family called Software. When a Configuration Attribute in the bundle is set to Perpetual, UC wants to Hide all Products with the Product Family called Software. The Admin has created a Product Rule with a Configuration Rule.

Which additional supporting records should the Admin configure so the Product Rule meets this requirement?

- A. An Error Condition should check the Product Family value on the Product Option record. A Product Action using the Filter Field should Hide the Products.
- B. An Error Condition should compare the Product Family value on the Product Option record. A Product Action should Show all Products with Product Family other than Software.
- C. An Error Condition should compare the Perpetual value against the Configuration Attribute. A Product Action should Hide each Product.
- D. An Error Condition should compare the Perpetual value against the Configuration Attribute. A Product Action using the Filter Field should Hide the Products.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 56

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers sells a monthly subscription service with tiered pricing:

Total Price
\$1,000 for the first 100 units
\$1,000 plus \$9 per unit above 100
\$4,600 plus \$8 per unit above 500
\$8,600 plus \$7 per unit above 1,000

Which two pricing configurations meet these requirements? (Choose two.)

- A. Block pricing with slab Discount Schedule
- B. Block pricing with overage
- C. Block pricing with range Discount Schedule
- D. List pricing with slab Discount Schedule
- E. List pricing with lookup Price Rule

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 57

Topic #: 1

[All Certified CPQ Specialist Questions]

A sales user generated a Renewal Opportunity with Opportunity Products by using the Renewal Forecast checkbox on the Contract. Near the end of the Contract, the sales user navigates to the Renewal Opportunity and uses the New button from the Quotes Related List. The sales user notices the Renewal Quote is missing some of the renewable Products. Preserve Bundle Structure on the Contract is set to True.

What are two ways a sales user should generate an accurate Renewal Quote? (Choose two.)

- A. Clone the original Quote and update Quote Type to Renewal.
- B. Create Renewal Quotes using the Renew Contracts button from the Account's Contract Related List.
- C. Create Renewal Quotes using the Renewal Quoted checkbox on the Contract.
- D. Clone the original Opportunity using the Clone with Products button and use the New Quote button in the Quote related list.

How should the Admin set up a Discount Schedule so the quantities of all Product Options in Feature A are aggregated when determining the Discount Tier?

- A. Set the Discount Schedule on the Product Option records and mark the Cross Products checkbox as False on the Discount Schedule.
- B. Set the Discount Schedule on Product Feature A and mark the Cross Products checkbox as True on the Discount Schedule.
- C. Set the Discount Schedule on the Product Option records and mark the Cross Orders checkbox as True on the Discount Schedule.
- D. Set the Discount Schedule on Product Feature A and mark the Cross Orders checkbox as True on the Discount Schedule.

Question #: 63

Topic #: 1

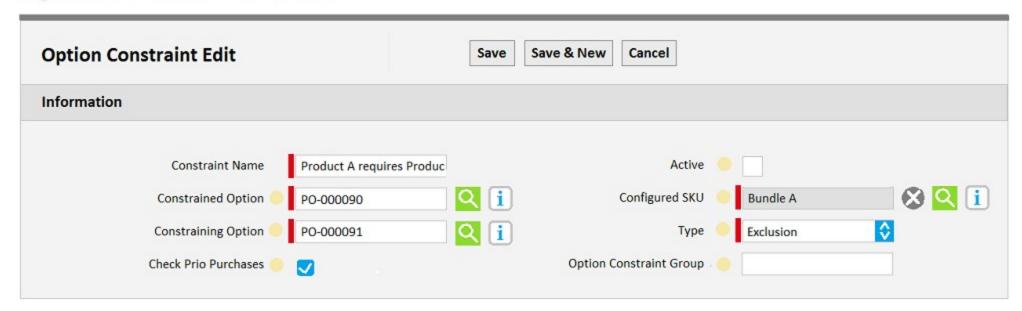
[All Certified CPQ Specialist Questions]

An Admin is setting up multiple Option Constraints. When configuring the bundle, a user should be unable to select Product B unless the user has also selected Product A.



Option Constraint Edit

New Option Constraint



What are two steps the Admin must take to set up the Option Constraint? (Choose two.)

- A. The Active checkbox should be set to True.
- B. Type should be Dependency.
- C. Check Prior Purchases should be set to False.
- D. Option Constraint Group should be populated.

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Question #: 65

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) licenses shipping software that is sold for a fixed price based on each quantity tier as seen in the table below. For example, buying eight licenses would cost a total of \$1,800 rather than multiplying unit price by quantity. Further discounts on this product are unavailable.

Licenses	Price
1-5	\$1,000
6–10	\$1,800
11–20	\$3,000
21-50	\$5,000
50+	\$8,000

Which three steps should the Admin take to set up this pricing? (Choose three.)

- A. Set Pricing Method to Fixed Price on the Product record.
- B. Create Block Pricing records on the Product for each quantity tier with a different price for each tier.
- C. Create a Slab Discount Schedule for the Product for each quantity tier with a different discount for each tier.
- D. Set Non Discountable to True on the Product record.
- E. Set Pricing Method to Block on the Product record.

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Actual exam guestion from Salesforce's Certified CPQ Specialist

Question #: 66

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) wants to sell products with monthly subscription terms. UC wants additional days to round up to the nearest month for calculating the prorated price.

Which CPQ package settings should UC use to meet the business requirement?

A. Subscription Term Unit: Month -

Subscription Prorate Precision: Month

B. Subscription Term Unit: Day -

Subscription Prorate Precision: Day

C. Subscription Term Unit: Month -

Subscription Prorate Precision: Monthly + Daily

D. Subscription Term Unit: Month -

Subscription Prorate Precision: Day

- A. Set both the Order by Quote Line Group and Ordered checkboxes to True.
- B. Change Default Order Start Date in CPQ Package settings to Quote Start Date.
- C. Separate Quotes must be created for each unique Start Date.
- D. Set the Order By picklist on the Quote to SBQQ_StartDate_c, and the Ordered checkbox to True.

- B. A Price Rule with the Calculation Event of On Initialization to update the picklist field
- C. A Price Rule with the Calculation Event of After Calculate to update the picklist field
- D. A Workflow Rule and field update on the Quote Line to update the picklist field

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 75

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers sells a bundle with several pre-selected Product Options. Most of the time, sales reps leave the bundle configuration as is, but want the ability to change the configuration if desired.

What should the Admin do to meet this requirement?

- A. Set the Configuration Type field of the bundle to a value of Required and the Configuration Event field to a value of Always.
- B. Set the Configuration Type field of the bundle to a value of Allowed and the Configuration Event field to a value of Add.
- C. Set the Configuration Type field of the bundle to a value of Allowed and the Configuration Event field to a value of Edit.
- D. Set the Configuration Type field of the bundle to a value of Disabled and the Configuration Event field to a value of Always.

Question #: 76

Topic #: 1

[All Certified CPQ Specialist Questions]

An Admin at Universal Containers has observed that the value in the Quantity field on an Opportunity Product is different from the value in the Quantity field on its associated Quote Line.

Which two scenarios describe when Quote Line Quantity and Opportunity Product Quantity will be different? (Choose two.)

- A. The Quote Line's Product has Pricing Method set to Block.
- B. The Quote Line's Product has Asset Conversion set to One Per Unit.
- C. There is a Price Rule that changes the Quote Line's Quantity on the After Calculate event.
- D. The Quote Line is on an amendment Quote and has a different Quantity from its original Quote Line.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 77

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has a bundle that has a set price regardless of the number of Product Options that are included in the bundle. Any of the Product Options selected must show on the Quote Line Editor with:

- · A List Price of Included
- A Net Price of \$0 because it is included with the price of the bundle

How should the Admin set up the bundle to meet this requirement?

- A. Select the Required checkbox on the Product Options.
- B. Select the Selected checkbox on the Product Options.
- C. Select the Bundled checkbox on the Product Options.
- D. Set the Unit Price on the Product Options to be \$0.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 80

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers wants a group of users to receive Approval requests at the same time. Only one user from the group needs to respond to the Approval request. What should the Admin do to meet this requirement?

- A. Create an Approver and Approval Rule record for each user. Set the Parallel checkbox to True and Approval Step to 1 for each rule, then add all rules to the same Approval Chain.
- B. Create an Approver record for each user, and a single Approval Rule record related to one of the Approvers. Using the Next Approver lookup field, sequence each Approver record to form a chain.
- C. Create an Approver record related to the Approval Rule, and reference a Group ID for the users who will be involved. Set the Unanimous checkbox to False on the Approver record.
- D. Create an Approval Rule record for each user. On each Approval Rule, reference the same Approval Chain and Approval Conditions, and assign a unique Approval Step for each Approval Rule.

Show Suggested Answer

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the Quote Line Editor.

What should the Admin do to resolve this issue?

- A. Update the Custom Action Location to Left.
- B. Set a lower value in the Display Order field on the Custom Action record.
- C. Move the Clone and Delete actions into the Quote Line Editor drawers.
- D. Change the Actions Column Placement in package settings to Left.

Question #: 82

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers is rolling out a new version of its Premier Support offering named Premier Pro. The sales operations team wants to ensure that when a sales rep renews an existing Contract with Premier Support, it is replaced with Premier Pro.

What does the Admin need to do to support this business requirement?

- A. Set the Renewal Product field on the Premier Support Product record to Premier Pro.
- B. Set the Upgrade Target field on the Premier Support Product record to Premier Pro.
- C. Create a Report of all Renewal Quotes with Premier Support Product and replace Quote Lines with Premier Pro.
- D. Create a Price Rule to replace Premier Support Quote Lines with Premier Pro.

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Question #: 84

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) wants to organize quoted products representing different project milestones with Quote Line Groups in the Quote Line Editor. When the customer accepts the Quote, UC wants the sales operations team to generate a separate order per Quote line Group.

How should the Admin meet the business requirements?

- A. Leverage Salesforce automation to select the Order by Quote Line Group field on the Quote.
- B. Create a procedure where Sales Reps enter notes on each Quote Line to indicate which products belong on the same Order.
- C. Leverage Salesforce automation to set the Ordered By field on the Quote to a picklist value that represents a custom Quote Line field.
- D. Create a Validation Rule that prevents an Order Product from being created on an Order representing the wrong milestone.

Show Suggested Answer

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 85

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers wants to change its \$500 maintenance product to be based on a percentage of subscription products in the Storage product family.

The maintenance product has been updated to be priced as Percent Of Total and the percentage has been set.

How should the product records be altered to meet this requirement?

- A. Set the maintenance product Include in Percent of Total to True. On all Storage subscription products, set the Percent Of Total Category to Storage and set Include in Percent of Total to True.
- B. Set the maintenance product Percent Of Total Category to Storage. On all Storage subscription products, set the Percent Of Total Category to Storage and set Exclude From Percent of Total to False.
- C. Set the maintenance product Percent Of Total Category to Storage. On all Storage subscription products, set the Percent Of Total Category to Storage and set Include in Percent of Total to True.
- D. Set the maintenance product Percent Of Total Category to Storage and set Include in Percent of Total to True. On all Storage subscription products, set the Percent Of Total Category to Storage.

Show Suggested Answer

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Question #: 86

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has two products:

- C-STOR-L, which is a Large Storage Container.
- · C-LID-L, which is a Lid for a Large Storage Container.

These are Product Options within the same bundle. C-STOR-L is required before C-LID-L is selected in the bundle. The Admin wants to create an Option Constraint.

What field should C-LID-L be stored in to meet this requirement?

- A. Selected Option
- B. Dependent Option
- C. Constrained Option
- D. Required for Option

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 87

Topic #: 1

[All Certified CPQ Specialist Questions]

Given a customer's tiered pricing model, an Admin wants to allow users to define Discount Tiers and use those values as the Regular Price instead of an Amount deducted from the List Price.

How should the Admin configure the Discount Schedule to meet this requirement?

- A. Set the Discount Unit to Amount, choose All from the Override Behavior picklist, and then select the Use Price for Amount checkbox.
- B. Set the Discount Unit to Percent, set the Aggregation Scope to Quote, choose Current Tier from the Override Behavior picklist, and then select the Use Price for Amount checkbox.
- C. Set the Discount Unit to Percent, set the Aggregation Scope to Quote, choose Current Tier from the Override Behavior picklist, and then select the User Defined checkbox.
- D. Set the Discount Unit to Amount, create a custom Override_Amount_c field on the Edit Tiers page, select the User Defined checkbox, and then choose All from the Override Behavior picklist.

Show Suggested Answer

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Question #: 88

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers offers the same Products in different regions of the country. Each sales rep is assigned to a single region numbered 1 through 10.

Each region has some Products which are region-specific and unavailable to users from other regions. Managers can add Products to a sales rep's Quotes that are inaccessible to other sales reps.

The Admin has created and populated a custom Region field on the Product object.

Which two steps should the Admin take to meet the business requirement? (Choose two.)

- A. Add a Search Filter to the Add Products Custom Action to filter Products based on the current user.
- B. Create a single Price Book with all Products. Share the Price Book with all users.
- C. Create a Price Book per region for sales reps. Share the regional Price Book with appropriate sales reps.
- D. Use Product rules to hide Products from some sales reps.

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Question #: 91

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers implemented CPQ Contract Amendment functionality via the Amend button on the Opportunity. Since an Account can have many different Contracts, the Admin implemented a Contract Name custom field to allow the user to enter identifying information on each Contract record.

How can the Admin ensure that the user is presented with the custom Contract Name field when the user initiates an Amendment?

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- A. Create a custom Page Layout and add the custom Contract Name field to the layout.
- B. Create a custom Field Set on Contract and add the custom Contract Name fields to the Field Set.
- C. Add the custom Contract Name field into the Active Contract Lookup Field Set on the Contract object.
- D. Add the custom Contract Name field into the Active Contract Lookup Field Set on the Opportunity object.

Question #: 92

Topic #: 1

[All Certified CPQ Specialist Questions]

The Admin at Universal Containers wants to add some Maintenance and some Support products to the parent bundle. Maintenance and Support products should display in separate sections during configuration, with the Support products displaying above the Maintenance products.

How should the Admin set up the bundle to meet both requirements?

- A. Create two Product Features: Maintenance and Support. The maintenance Feature will always display first, due to alphabetical ordering.
- B. Create two Product Options: Maintenance and Support. The Support Option should have a lower value in the Number field.
- C. Create two Product Features: Maintenance and Support. The Support Feature should have a lower value in the Number field.
- D. Create two Product Options: Maintenance and Support. The Maintenance Option will always display first, due to alphabetical ordering.

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Question #: 94

Topic #: 1

[All Certified CPQ Specialist Questions]

Northern Trail Outfitters (NTO) has a growing list of Products. NTO has experienced challenges in keeping its bundled Products up-to-date and has asked the CPQ Specialist if there is a better way to manage its Product catalog.

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Which option is the most appropriate for the CPQ Specialist to suggest first?

- A. Use a Dynamic Feature for the bundle parent and create a Filter Product Rule.
- B. Use Nested Bundles to reduce the number of Product Options that need to be maintained when new products become available.
- C. Use Option Layout of Tabs for the bundle parent to expose Features on individual tabs within Product Configuration.
- D. Use the Preserve Bundle Structure checkbox in Package Settings to allow new products to be added to existing bundles.

[All certified or Q Specialist Question

Universal Containers has a multi-layer bundle with a Percent of Total option in the first level. This Percent of Total option's calculation should be based on other options in the same level.

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How should the Admin set this up?

- A. Set the Percent of Total Scope field on the Product Option record to a value of Components.
- B. Set the Percent of Total Scope field on the Product Option record to a value of Group.
- C. Set the Percent of Total Scope field on the Product Option record to a value of Package.
- D. Set the Percent of Total Category field on each Product in the bundle to the same value.

Question #: 98

Topic #: 1

[All Certified CPQ Specialist Questions]

Northern Trail Outfitters (NTO) wants to reflect future renewals in its forecast pipeline as soon as the current Contract is created.

Some customers will require changes to existing Contracts during the Contract Term. NTO wants the Opportunity pipeline to reflect this as soon as these changes are applied.

What should the Admin configure to meet the requirement?

- A. Automate renewal forecasting with a Lightning Quick Action on the Opportunity.
- B. Automate setting the Renewal Forecast checkbox on the current Contract upon creation.
- C. Automate setting the Renewal Forecast checkbox and Renewal Quoted checkbox on the current Contract upon creation.
- D. Automate setting the Renewal Quoted checkbox on the current Contract upon creation.

Show Suggested Answer

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Question #: 99

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has a Standard Warranty product that is priced as a Percent of Total subscription product. It is priced as 25 % of the Net Price of all Shipping Container products added to the Quote.

When generating a partial Order via the Create Order button, the Admin notices the Standard Warranty was absent from the Order Product selection page.

What should the Admin do to allow the Standard Warranty product to create an Order Product?

- A. Set the Product Family picklist on the Standard Warranty product's Product record to Services.
- B. Select any Shipping Container product on the Order Product selection page to automatically generate a Standard Warranty Order Product on the Order.
- C. Ensure that the Standard Warranty Quote Line's Start Date and End Date match the Order's Start Date and End Date.
- D. Create one Standard Warranty Quote Line for every Shipping Container Quote Line on the Quote.

Show Suggested Answer

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Question #: 100

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells licenses set up as subscription Products. A UC sales rep has closed an Opportunity associated to a Quote with a Subscription Term of 36 months. The sales rep and a customer have agreed to a Quantity of 100 licenses for the term of the Contract.

The customer wants to decrease the license count to 80 licenses after the first year. After the second year, the Contract will be amended again to increase the license count to 120 licenses.

After the sales rep amends the Contract to incorporate these changes, what are the respective Quantities of:

- · The original Subscription
- · The first amended Subscription
- · The second amended Subscription
 - A. 100, 80, 120
 - B. 80, 0, 40
 - C. 100, -20, 40
 - D. 120, -20, 40

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 102

Topic #: 1

[All Certified CPQ Specialist Questions]

If a manager is taking a leave of absence, how can the Admin using Advanced Approval ensure that another manager will receive Approval requests during the period in which the original manager is absent?

- A. On the original manager's Approver record, reference a different manager's Approver record in the Next Approver lookup field. Clear the Next Approver lookup field once the original manager returns from leave.
- B. On the original manager's Approver record, set the Delegated Approver lookup field to reference a different manager's Approver record, and set the Delegation End field for the date of the original manager's return.
- C. Create a new Approver record, with the Group ID field set to the ID of a Public Group that contains all of the managers. On the original manager's Approver record, click the Replace button and select the new Approver record.
- D. Create an Approval Rule with an Effective Start Date and Effective End Date spanning the absence. Populate the Approver field of the rule with the substitute Approver, then add the rule to the existing Approval Chain as the first step.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 105

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers requires its customers to commit to a new 12-month Contract Term whenever requests to modify the existing Contract are made. Which two steps should the Admin take to generate accurate Order records? (Choose two.)

- A. Amend the existing Contract and extend the End Date to 12 months from today. Process the Amendment using the normal Quote > Order > Contract flow.
- B. Renew the existing Contract, amend the Quote Start Date to today, and modify the Quote Lines to reflect a new 12-month term. Process the Renewal using the normal Quote > Order > Contract flow.
- C. Use the Evergreen Contract feature to permit existing Contracts to be extended beyond the original term.
- D. Amend the existing Contract, updating all Quote Line Quantities to zero, effectively canceling the Contract. Process the Amendment using the normal Quote > Order > Contract flow.

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Question #: 106

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) has set the CPQ package settings of both Subscription Term Unit and Subscription Prorate Precision to Month. UC wants to quote a Fixed Price Subscription Product with a Start Date of June 18, 2019 and an End Date of August 21, 2020.

The Product record has a Subscription Term of 12, a Pricing Method of List, and a Pricebook Entry of USD 100.

What is the Prorated List Unit Price for the Quote Line?

- A. USD 118.31
- B. USD 116.67
- C. USD 125.00
- D. USD 100.00

Question #: 108

Topic #: 1

[All Certified CPQ Specialist Questions]

A sales rep notices on Opportunities that only some Opportunity Products are synched from Quotes. This discrepancy causes inaccuracies in the pipeline. Which three troubleshooting steps should the Admin take to resolve the issue? (Choose three.)

- A. Check the Quote's Primary checkbox for a value of False.
- B. Ensure the Quote's Account lookup is populated.
- C. Check the Quote's Primary checkbox for a value of True.
- D. Ensure the Opportunity's Primary Quote lookup is populated.
- E. Ensure the Quote's Opportunity lookup is populated.

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- A. Set the product's Percent of Total Constraint field to List price is minimum.
- B. Set the Price Book Entry custom field Percent_of_Total_Target_c to \$100.
- C. Create a Price Book Entry of \$100 for the product.
- D. Create a Price Book Entry of \$0 for the product.

Question #: 110

Topic #: 1

[All Certified CPQ Specialist Questions]

An Admin has created a validation Product Rule that must display an error message upon clicking Save if a Product Option is selected while a Configuration Attribute is set to a specific value. When the user chooses the Product Option, then sets the Configuration Attribute to the specific value, the error message appears before Save is clicked.

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What can the Admin change on the Product Rule or Configuration Attribute to ensure the error message only appears upon clicking Save?

- A. Add a Product Rule Error Condition to check if Evaluation Action = Save.
- B. Change the Product Rule field Evaluation Event to Save.
- C. Change the Product Option field Apply Immediately to True.
- D. Change the Configuration Attribute field Apply Immediately to False.

NEW

Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 112

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells containers in three sizes. The Admin has created a bundle product for the container with Product Options for different size lids. The Admin has also created a Configuration Attribute called Container Size with three different values. When a user selects a particular size container in the Configuration Attribute, only the lid for that size container should be available for selection. An Admin has created a lookup table to capture which Product Options are valid for each container size.

Which steps should the Admin take using a Product Rule to ensure only the lids of the correct size are sold with each container?

A. Create a Product Rule of type Selection.

Create a Lookup Query which compares the Configuration Attribute value to the lookup table and selects the valid option.

B. Create a Product Rule of type Selection.

Create a Lookup Query which compares the Configuration Attribute value to the lookup table to disable the invalid options.

C. Create a Product Rule of type Validation.

Create a Lookup Query which compares the Configuration Attribute value to the lookup table and prevents the user from saving without selecting the valid option.

D. Create a Product Rule of type Alert.

Create a Lookup Query which compares the Configuration Attribute value to the lookup table and warns the user from saving without selecting the valid option.

Bundle G contains various add-on options for the purpose of cross sales. Universal Containers (UC) wants to ensure that sales reps have the flexibility to increase the quantity of add-on options without re-configuring the bundle.

Which two configurations should UC set to allow for this flexibility? (Choose two.)

- A. Set the Product Option Type to Related Product.
- B. Set the Product Option Type to Accessory.
- C. Set the Product to Quantity Editable = TRUE.
- D. Set the Product Option to Quantity Editable = TRUE.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 116

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has a bundle with two Product Features: a Standard Treatments feature with Option Selection Method set to Dynamic, and a Custom Treatment feature. The Standard Treatments feature filters for products that are tagged Standard. If a user selects any option from Custom Treatments, selecting options from Standard Treatments is prohibited.

Which two steps can the Admin take to resolve the issue? (Choose two.)

- A. Create a selection Product Rule that hides all Standard Treatment options when Custom Treatment options are selected.
- B. Create a filter Product Rule that excludes all products on the Standard Treatment feature when Custom Treatment options are selected.
- C. Create a selection Product Rule that removes all Standard Treatment options when Custom Treatment options are selected.
- D. Create an exclusion Option Constraint rule that disables Standard Treatment options when constrained by Custom Treatment options.

Show Suggested Answer

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Question #: 119

Topic #: 1

[All Certified CPQ Specialist Questions]

At Universal Containers, the Fulfillment team requires that Order Item dates reflect when orders are created, rather than Quote Line start dates, because there can be gaps between anticipated versus actual start dates.

At the same time, the Account Management team wants to ensure that all items from one order appear on one contract.

What are two ways the CPQ Specialist can meet these requirements? (Choose two.)

- A. Set Quote Contracting Method to By Subscription End Date.
- B. Set Order Product Date to Today when the record is created using Process Builder.
- C. Set package Default Order Start Date to Today.
- D. Set Contracting Method on the Order to Single Contract.

Show Suggested Answer

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Question #: 120

Topic #: 1

[All Certified CPQ Specialist Questions]

A user at Universal Containers has logged a ticket stating that Cloud Storage Support is priced incorrectly. Based on a Quote with a 12-month Subscription Term and the information in the tables below, the Admin needs to verify the claim by calculating the support pricing.

Cloud Storage	
List Unit Price	\$1000
Net Unit Price	\$500
Default Subscription Term	12
Subscription Pricing	Fixed Price
Include in Percent of Total	False
Exclude From Percent of Total	False
Cloud Storage	
List Unit Price	\$500
Net Unit Price	\$250
Default Subscription Term	12
Subscription Pricing	Fixed Price
Include in Percent of Total	True
Exclude From Percent of Total	False
Cloud Storage Ent Replication	
List Unit Price	\$4000
Net Unit Price	\$2000
Default Subscription Term	12
Subscription Pricing	Fixed Price
Include in Percent of Total	True
Exclude From Percent of Total	False
Cloud Storage Support	
Default Subscription Term	1
	D (00T)

What is the calculated List Unit Price the user should see for Cloud Storage Support?

Net

10%

Percent Of Total

- A. \$25
- B. \$275
- C. \$50
- D. \$225

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Subscription Pricing

Percent Of Total (%)

Percent Of Total Base

Question #: 121

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells Product A with a tiered pricing model using a Discount Schedule with three discount tiers. UC signed an agreement that gives the client a 50% discount on Product A with a flat rate for the next calendar year, overriding the current Discount Schedule.

Which set of actions would meet these requirements?

- A. Create a Product Rule that clears the Discount Schedule and injects 50% into the Additional Discount field on the Quote Lines for Product A when the Account associated with the Quote is this client.
- B. Create a Price Rule that applies the 50% discount to the List Price and inserts it into the Customer Price field on the Quote Line when the Account associated with the Quote is this client.
- C. Create a Discount Schedule with a single Discount Tier at 0% discount and associate it with a Contacted Price giving 50% discount to Product A on this client's Account record.
- D. Create a Price Book for this client with a Price Book entry at half the price for Product A and a Workflow Rule that assigns this Price Book to all Opportunities for this client.

- C. Enable Compact Mode so all of the Quote Lines fit on the screen at once.
- D. Enable Large Quote Experience to freeze the Total and Column Headers.

Question #: 123

Topic #: 1

[All Certified CPQ Specialist Questions]

An admin has constructed a Price Rule that utilizes a Lookup Object and Lookup Queries. In a given scenario, two lookup records meet the guery criteria for a single Quote Line.

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Which behavior can the admin expect in this scenario?

- A. The Target Field maintains its original value and an error message appears in the Quote Line Editor.
- B. The value from the record that was created most recently is applied to the Target Field.
- C. The value from the second record sorted alphabetically by Name is applied to the Target Field.
- D. The value from the first record sorted alphabetically by Name is applied to the Target Field.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 124

Topic #: 1

[All Certified CPQ Specialist Questions]

A renewal quote has been generated through automation 45 days before the contract ends on December 31. The customer wants to increase the quantity of their monthly service subscription. The customer is unprepared to renew at the moment, but needs to arrange the quantity increase for the last month of the contract immediately. Upon finalizing the amendment Quote and contracting the amendment Opportunity, the sales ops team had discovered that the renewal Opportunity is out of sync with the latest change.

How can the sales ops team ensure the renewal Quote reflects the increased quantity?

- A. Delete the Renewal Opportunity, contract the amendment Opportunity again, then create a new renewal Opportunity and Quote.
- B. Delete the existing Renewal Quote, and uncheck and re-check the Renewal Quoted checkbox on the Contract.
- C. Terminate the Contract with an End Date of November 30, and set the renewal Quote Start Date to December 1 of this year.
- D. Create an Order from the amendment Opportunity, then contract the amendment Order and refresh the renewal Quote.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 128

Topic #: 1

[All Certified CPQ Specialist Questions]

An admin has created a Small Business Bundle product with List Price = \$5.00 with these Product Options:

Option 1:

Optional SKU = Small Storage Container

Unit Price = \$2.00 -

Quantity = 10 -

Selected = True -

Bundled = False -

Option 2:

Optional SKU = Medium Storage Container

Unit Price = \$4.00 -

Quantity = 10 -

Selected = False -

Bundled = False -

Option 3:

Optional SKU = Custom Box Label -

Unit Price = \$0.05 -

Quantity = 100 -

Selected = False -

Bundled = True -

Option 4:

Optional SKU = Shipping -

Unit Price = \$7.50 -

Quantity = 1 -

Selected = True -

Bundled = True -

If a user adds this bundle and saves it without making changes to the configuration, what will the Package Total be on the Small Business Bundle parent product Quote Line?

A. \$5.00

B. \$25.00

C. \$17.50

D. \$37.50

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 130

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has three different range discount schedules. All three have a reference to Product A through the objects show below. Product A is an option in a bundle and has a list price of \$100.

Discount Schedule Name	Tiers				Object Reference
	Name	Lower	Upper	Amt	
Bronze Hardware Maintenance Discount	1–10	1	11	5%	Product Option
	11–20	11	20	10%	
	21+	21	_	20%	
Silver Hardware Maintenance Discount	Name	Lower	Upper	Amt	
	1–10	1	11	8%	Product
	11–20	11	21	12%	
	21+	21	_	15%	
	Name	Lower	Upper	Amt	
Gold Hardware Maintenance Discount	1–10	1	11	10%	Contracted Price
	11–20	11	21	15%	
	21+	21	_	25%	

Given this scenario, what should the Net Total Price of Product. A be if the user enters a Quantity of 15 on a quote where contracted pricing is applicable?

- A. \$1,275.00
- B. \$1,350.00
- C. \$1,125.00
- D. \$1,320.00

Question #: 131

Topic #: 1

[All Certified CPQ Specialist Questions]

An admin created a workflow rule to automatically generate the renewal Opportunity and Quote when a user activates the Contract. The Renewal Pricing Method is set to List. The original Quote contains only standalone fixed-price subscription products and non-subscription products.

What should the user see on the renewal Quote?

- A. All Quote Line items will be pulled through from the original Quote.
- B. The renewal Quote start date will be the Contract end date plus one day.
- C. Additional discounts from the original Quote will automatically populate on the renewal.
- D. Optional products from the original Quote will pull into the renewal.

Show Suggested Answer

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Question #: 134

Topic #: 1

[All Certified CPQ Specialist Questions]

When sold a la carte, a processor Product should be priced at USD 200 and EUR 150. When sold as a component of a laptop bundle in USD, this processor should be priced at USD 180 and EUR 135.

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If Universal Containers must enable multi-currency, how should the admin implement this discounted price?

- A. Set the Unit Price field on the processor Product Option to a value of 180.
- B. Create a new Product record with a USD 180 Price Block Entry for the discounted Processor.
- C. Set the Discount % field on the processor Production Option to 10%.
- D. Set the Bundled checkbox to True.

Question #: 135

Topic #: 1

[All Certified CPQ Specialist Questions]

A Configuration Attribute displays a Product Option picklist field named Custom_Picklist_c. A picklist field with the same name exists on the Quote Line object, and is set to restrict the picklist to the values defined in the value set. The Quote Line picklist contains fewer values than the field from the Product Option.

Which behavior can the user expect if they choose a value for the configuration attribute that is unique to the Product Option picklist, and then tries to save the bundle?

- A. The selected value is saved to the quote line field.
- B. An error message appears that prevents saving the configuration.
- C. A null value is saved to the quote line field.
- D. The Save button is gray and unavailable in the configurator.

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Question #: 137

Topic #: 1

[All Certified CPQ Specialist Questions]

An admin has created a workflow rule to automatically generate the renewal Opportunity and Quote when a user activates the Contract. The Renewal Pricing Method is set to List. The original Quote contains only standalone fixed-price subscription products and non-subscription products.

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What should the user see on the renewal Quote?

- A. Optional products from the original Quote will pull into the renewal.
- B. The renewal Quote start date will be the Contract end date plus one day.
- C. All Quote Line items will be pulled through from the original Quote.
- D. Additional discounts from the original Quote will automatically populate on the renewal.

Question #: 138

Topic #: 1

[All Certified CPQ Specialist Questions]

The admin wants to ensure that within one bundle, either Product A or Product B can be added to the Quote. During configuration, the user should be able to freely switch between these options. If a user selects both, the system should only add Product A to the Quote rather than Product B.

Which setup should the admin use to meet these requirements?

- A. A Product Selection Rule where two Error Conditions with Summary Variables test if Product A and B have both been selected. If so, a Product Action will remove Product B.
- B. A Product Selection Rule with a higher Evaluation Order where the Product Action removes Product A when Product B is chosen, and a second Product Selection Rule with a lower Evaluation Order which removes Product B when Product A is chosen.
- C. A Product Alert Rule where two Error Conditions with Summary Variables test if Product A and B have both been selected. If so, a message will display, instructing the user to remove Product B.
- D. A Product Validation Rule where two Error Conditions with Summary Variables test if Product A and B are both selected. If so, a message will display, instructing the user to remove Product B.

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Actual exam guestion from Salesforce's Certified CPQ Specialist

Question #: 140

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) offers the same services for consumption in different parts of the country, but at different prices. UC has configured this without cloning bundles or pricebooks.

A single quote can contain products for consumption anywhere in the country.

A custom object has been created to maintain a Price Multiplier per product per geographic area. The quote document should display the List Price of the appropriate geographic area.

How should the CPQ specialist complete the configuration?

- A. Create a Lookup Price Rule to retrieve the multiplier and apply it to the Special Price field on the Quote Line.
- B. Create a custom List Unit Price field on the Quote Line and a Lookup Price Rule to retrieve the multiplier and apply it to the custom List Unit Price field on the Quote Line.
- C. Create a Lookup Price Rule to retrieve the multiplier and apply it to the List Unit Price field on the Quote Line.
- D. Enable the Consumption Schedules checkbox in the CPQ Managed Package Settings.

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Actual exam guestion from Salesforce's Certified CPQ Specialist

Ouestion #: 141

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells its Products in three currencies: USD, GBP, and EUR. UC wants to make a renewable Support SKU available for selection in only USD and EUR and has completed the necessary configuration and/or record creation to support the behavior.

What is the expected behavior when a user attempts to add the Support SKU to a Quote in each currency?

A. USD: Added to Quote at Pricebook Entry's List Price

GBP: Product is unavailable in Product Selection

EUR: Added to Quote at Pricebook Entry's List Price

B. USD: Added to Quote at Pricebook Entry's List Price

GBP: Added to Quote with 0 List Price

EUR: Added to Quote at Pricebook Entry's List Price

C. USD: Product is unavailable in Product Selection

GBP: Product is unavailable in Product Selection

EUR: Product is unavailable in Product Selection

D. USD: Error presented to User in Product Selection

GBP: Error presented to User in Product Selection

EUR: Error presented to User in Product Selection

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 142

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers has developed a new subscription Product that will replace anther subscription Product.

The admin needs to ensure:

Only the new Product can be added to new Quotes.

Contracts with the old Product can be amended.

Renewals will be created with the replacement Product.

Which two actions should the admin take to meet the requirements? (Choose two.)

- A. Uncheck the Active field on all Price Book entries for the old Product.
- B. Set the Renewal Product field on the old Product to lockup to the new Product.
- C. Update the SBQ__Product_c field on the Subscriptions that need to be renewed.
- D. Make the Product unavailable by unchecking the Active field on the old Product.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 143

Topic #: 1

[All Certified CPQ Specialist Questions]

When amending a contract, users have reported that the net pricing of some products is incorrect. The admin has done a preliminary investigation and found that the issue only happens on existing products when the quantity is adjusted.

What is the likely cause?

- A. The Revised Quantity has been set on the Subscription record.
- B. Price Rule is firing Before Calculate and changing the Regular Unit Price.
- C. A Price Rule is firing On Calculate and changing the Effective Quantity.
- D. The products have a Discount Schedule and Cross Order is unselected.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 144

Topic #: 1

[All Certified CPQ Specialist Questions]

An admin has a requirement within a specific bundle to ensure that Product B is automatically selected when the user selects Product A. The admin correctly configured a Product Rule to meet this requirement, however Product B remains unselected when Product A is checked.

What does the admin need to adjust so the Product Rule fires as expected?

- A. Set Apply Immediately to True on Product Option record for Product B.
- B. Set Apply Immediately to True on Product Option record for Product A.
- C. Set System field to True on Product Option record for Product B.
- D. Set System field to True on Product Option record for Product A.

Show Suggested Answer

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Question #: 145

Topic #: 1

[All Certified CPQ Specialist Questions]

A sales rep at Universal Containers is configuring an amendment Quote. The original Quote featured a single annual Subscription with a Net Unit Price of \$600, a Quantity of 10, and a Subscription Term of 24 months. Ten months into the term of the Contract, the sales rep wants to issue a prorated refund for the original purchase and quote a new, more expensive Subscription in its place.

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Using the standard price waterfall, what is the expected Net Total of the amended Subscription once the Quantity is set to 0?

- A. -\$3,500
- B. -\$2,500
- C. -\$250
- D. -\$350

Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 146

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers is utilizing Lookup Price Rules to pull Daily Rate values from the Rental Rates object. After activating the Price Rule, the admin notices the Dally Rate value remains blank, but the user is still able to save the quote.

Which aspect of the Price Rule should the admin review to identify the underlying issue?

- A. Confirm the Lookup Queries of the Price Rule are configured to pull only a single referenced value from the Lookup object.
- B. Confirm the Conditions of the Price Rule are configured accurately based on expected behavior.
- C. Confirm the API Name selected in the SBQQ_LookupObject_c field on the Price Rule record is inputted accurately.
- D. Confirm the Tested Field(s) referenced in the Lookup Queries of the Price Rule exist on the Lookup object.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 147

Topic #: 1

[All Certified CPQ Specialist Questions]

Upon renewal of a Contract, a user has reported that bundles are being created without preserving the structure. This leads to validation errors and unwanted price changes. The admin has identified that Preserve Bundle Structure is set to FALSE on a system generated Contract record.

What should the admin do to prevent this issue from happening in the future?

- A. Set Preserve Bundle Structure to TRUE on existing Account Records, and update the Re-evaluate Bundle Logic on Renewals, setting in the Installed Package Settings to TRUE.
- B. Set Preserve Bundle Structure to TRUE on existing Account Records, and change the default field value on the Contract object to TRUE.
- C. Set Preserve Bundle Structure to TRUE on existing Contract Records, and set field level security for Preserve Bundle Structure on the Contract object to only be editable by System Admins.
- D. Set Preserve Bundle Structure to TRUE on existing Contract and Account Records, and update the Preserve Bundle Structure setting in the Installed Package Settings to TRUE.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 148

Topic #: 1

[All Certified CPQ Specialist Questions]

The admin at Universal Containers set up a Price Rule to override List Price with a discounted promotional price. The Price Action has a formula which is as follows:

SBQQ_ListPrice_c* (1 - Promotional_Discount__c)

The admin is finding that every time Calculate is clicked, the price is adjusted. For example, if List Price is \$10.00 and promotional discount is 10%.

$$10.00 * (1 - 0.10) = 9.00$$

The next time Calculate is clicked, the following calculation takes place:

$$9*(1 - 0.10) = 8.10$$

If List Price must be overridden, how can this problem be fixed?

- A. Create a field to hold the Price Book price, and populate Before Calculate with a Price Rule for use in the formula.
- B. Create a field to hold the Price Book price, and populate on Quote creation with a Workflow Rule for use in the formula.
- C. The Salesforce CPQ package has an MSRP field which should be used instead of List Price in the formula
- D. The Salesforce CPQ package has an Original Price field which should be used instead of List Price in the formula.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 149

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) utilizes bundles to sell hardware and related accessories together as a package. Several of the accessories are component-type Options, with quantities dependent on the hardware. UC wants to begin using split Orders to manage a fulfillment process, with Orders broken out based on when items are shipped to the customer.

What should UC consider before implementing split Orders?

- A. The hardware bundle and component-type Options can be split into separate Orders without preserving the bundle structure.
- B. The hardware bundle and component-type Options can be split using the Order By field.
- C. The hardware bundle and component-type Options must be placed in the same Order together.
- D. The hardware bundle and component-type Options can be split manually,

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 151

Topic #: 1

[All Certified CPQ Specialist Questions]

Northern Trail Outfitters has two products:

Adventure in a Box

Pricing Method	List
Subscription Pricing	Fixed Price
Subscription Term	1
Include in Percent of Total	True

Premium Support

Pricing Method	List
Subscription Pricing	Percent Of Total
Subscription Term	1
Percent of Total (%)	10%
Percent of Total Base	List

Both products are added to a one-year quote. The Adventure in a Box product has a list price of \$10 with a discount of 50%.

What is the expected Net Total of Premium Support?

- A. \$54.00
- B. \$6.00
- C. \$60.00
- D. \$12.00

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 153

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers' users are able to generate Quote Documents and navigate to all Quote Document records in the org. These users are unable to use the View button on documents created by another user.

How should the admin ensure that users are able to view these documents by default?

- A. View all permissions should be granted on the Quote Document object.
- B. View All permissions should be granted on the standard Document object.
- C. A workflow rule should be used to change the Document Folder field on the Quote object.
- D. The Document Folder chosen in package settings must be visible to all users,

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 155

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers sells a total of 100 Products. There are 80 Products that are generally available for selection by all users (General Access). The remaining 20 Products should only be available to a certain group of users (Special Access).

Which Product Selection and Price Book strategy should the admin utilize to meet the requirement?

- A. Create one Price Book that contains all 100 Products. Create a custom Product field to designate General Access and/or Special Access. Utilize Hidden Search Filters to support dynamic Product visibility based on the level of User access.
- B. Create two Price Books: one General Access Price Book with the 80 generally available Products, and one Special Access Price Book with the 20 Special Access Products. Create automation to populate the appropriate Price Book ID into the SBQQ_QuotePricebookId_c on the Opportunity.
- C. Create one Price Book that contains all 100 Products. Create a Validation Rule on the Quote object to prevent selection of a Special Access Product based on the level of User access.
- D. Create two Price Books: one General Access Price Book with the 80 generally available Products, and one Special Access Price Book with all 100 Products. Use Guided Selling to assign the appropriate Price Book based on the level of User access.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 156

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) uses the Advanced Approvals package for Its Approvals process on Quotes. UC's business model requires that Approval requests are assigned to the user's direct manager.

How can the admin ensure that these Approval Rules assign generated Approvals to the user's manager?

- A. Define the approver Field on the Approval Rule as a custom Quote field which contains the user's manager's User 1D.
- B. Populate the Approver lookup on the Approval Rule with the Approver corresponding to the user's manager.
- C. Set Next Automated Approver Determined By to Manager on the Approval Process.
- D. Let the user choose the Approver manually and create a Validation Rule to prevent the user from choosing different Approver than the manager.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 158

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells its Support SKU both as a stand-alone Product and a Product Option within a bundle. When sold as a stand-alone Product, the expected List Unit Price is \$1,000. When sold as part of a bundle, UC wants to reduce the List Unit Price to \$800.

What should the admin do to meet the requirement?

- A. Create a Product Rule to insert 800 into the SBQQ_ListPrice_c field on the Quote Line when the SBQQ_RequiredBy_c field is blank.
- B. Create a workflow rule to insert 800 into the SBQQ_ListPrice_c field on the Quote Line when the SBQQ_RequiredBy_c field is blank.
- C. Enter 800 into the S8QQ_UnitPrice_c field on the Product Option to define a bundle-specific price for Support.
- D. Enter 20 into the SBQQ_Discount_c field on the Product Option to reduce the price from \$1,000 to \$800.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 159

Topic #: 1

[All Certified CPQ Specialist Questions]

The sales team at Universal Containers (UC) has received customer feedback that numerous lines on atypical Quote make it difficult to understand how the total amount breaks down across the various types of Products: Hardware, Software, and Professional Services. UC uses Quote Templates to generate Quote Documents.

Which solution would allow customers to see separate tables and subtotals organized by Product Family?

- A. Create a Line Items section and set SBQQ_ProductFamily_c as the Roll-Up field,
- B. Create Roll-Up Summary fields on the Quote for each Product Family and add them as merge fields to the Template Too.
- C. Create an HTML Template Content record with three tables to represent each Product Family.
- D. Create a Line Items section and set SBQQ__ProductFamily__c as the Group field.

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Actual exam question from Salesforce's Certified CPQ Specialist

Question #: 161

Topic #: 1

[All Certified CPQ Specialist Questions]

Universal Containers (UC) sells Product for a List Unit Price of \$150. One of UC customers, Cloud Kicks (CK), has negotiated a Contracted Price of \$100 for Product A on all of its deals, and has negotiated an additional 10% discretionary discount to be applied for a deal set to close at the end of the month.

If CK purchases 10 units of Product A, what is the expected List Unit Price, Regular Unit Price, Customer Unit Price, and Net Unit Price?

A. List Unit rice: \$150 -

Regular Unit Price: \$150 -

Customer nit Price: \$140 -

Net Unit Price: \$140

B. List Unit rice: \$100 -

Regular Unit Price: \$100 -

Customer Unit Price: \$90 -

Net Unit Price: \$90

C. List Unit Price: \$150 -

Regular Unit Price: \$150 -

Customer Unit Price: \$100 -

Net Unit Price: \$90

D. List Unit Price: \$150 -

Regular Unit Price: \$100 -

Customer Unit Price: \$90 -

Net Unit Price: \$90