



Actual exam question from ServiceNow's CIS-VRM

Question #: 1

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which of the following is an objective of Vendor Risk Management? (Choose two.)

- A. To help vendors improve their security posture and preparedness
- B. To assess and manage the risk from interactions with vendors and third parties
- C. To help negotiate the best possible price for a product or service from the vendor
- D. To verify that vendors have adequate measures and processes in place to ensure profitability of vendor

Show Suggested Answer





Actual exam question from ServiceNow's CIS-VRM

Question #: 2

Topic #: 1

[\[All CIS-VRM Questions\]](#)

The Vendor records are stored in which table?

- A. Company [core_company]
- B. Department [cmn_department]
- C. Task [task]
- D. User [sys_user]

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Actual exam question from ServiceNow's CIS-VRM

Question #: 3

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Internal roles include: (Choose three.)

- A. Vendor Contact sn_vdr_risk.vendor_contact
- B. Vendor Risk Manager sn_vdr_risk_asmt.vendor_risk_manager
- C. Primary Vendor Contact sn_vdr_risk_asmt.prim_vendor_contact
- D. Vendor Risk Assessor sn_vdr_risk_asmt.vendor_assessor
- E. Vendor Risk Reviewer sn_vdr_risk_asmt.vendor_assessment_reviewer

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Actual exam question from ServiceNow's CIS-VRM

Question #: 4

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Roles preceded by sn_vdr_risk are for which scope?

- A. GRC: Vendor Risk Remediation
- B. GRC: Vendor Risk Core
- C. GRC: Risk Management
- D. GRC: Vendor Risk Management

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Actual exam question from ServiceNow's CIS-VRM

Question #: 5

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Before any changes to the configuration of an application are made, it is recommended that the correct update set and application scope are selected. What role is required for this functionality?

- A. The Vendor Administrator role is required for this functionality
- B. The Data Administrator role is required for this functionality
- C. The User Administrator role is required for this functionality
- D. The System Administrator role is required for this functionality

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Actual exam question from ServiceNow's CIS-VRM

Question #: 6

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What is the definition of 'Risk Management'?

- A. Policies/Standards/Procedures established to ensure an organization is aligned with corporate strategy and expectations are clearly defined
- B. The process of conforming to standards, policies, and remediation of audit findings
- C. The elimination of vulnerable surface area in an enterprise environment
- D. Process to identify, assess, and respond to risks, threats and vulnerabilities that could compromise the business

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Actual exam question from ServiceNow's CIS-VRM

Question #: 7

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which of the following is the main benefit of using the Vendor Portal?

- A. Assessments are performed via the Vendor Portal and spreadsheets
- B. More efficiently communicating Assessments with a single contact
- C. Assessments are shared through the Vendor Portal and email
- D. More efficiently completing Assessments via the Vendor Portal

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Actual exam question from ServiceNow's CIS-VRM

Question #: 8

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Baseline email notifications that help to automate the vendor risk management process are installed with which plugin?

- A. GRC: Vendor Risk Management
- B. GRC: Audit Management
- C. GRC: Risk Management
- D. GRC: Policy and Compliance Management

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Actual exam question from ServiceNow's CIS-VRM

Question #: 9

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which statement best describes the role assignment of vendor contacts in Vendor Risk Management?

- A. When vendor contacts are created, they are automatically assigned the snc_internal role and the snc_external role
- B. When vendor contacts are created, they must be manually assigned the snc_external role
- C. When vendor contacts are created, they are automatically assigned the snc_internal role
- D. When vendor contacts are created, they are automatically assigned the snc_external role

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Actual exam question from ServiceNow's CIS-VRM

Question #: 10

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What can a vendor contact do in the Vendor Portal? (Choose four.)

- A. Update answers to returned questionnaires
- B. Communicate or share information with other vendors of the assessing organization
- C. Create new issues and tasks for the vendor risk assessor team
- D. Review and respond to issues created by the assessing organization
- E. Manage vendor contacts and task assignments within the vendor organization
- F. Respond to assessments sent by the assessing organization

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Actual exam question from ServiceNow's CIS-VRM

Question #: 11

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which functions can be performed in the Vendor Portal? (Choose three.)

- A. Assessment response
- B. Contact Management
- C. Issue remediation
- D. Schedule web meetings
- E. Requests via virtual agent

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Actual exam question from ServiceNow's CIS-VRM

Question #: 12

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Where do vendors manage issues, respond to requests, and fulfill tasks assigned to them?

- A. Spreadsheets
- B. Vendor Portal
- C. ServiceNow Platform
- D. Email

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Actual exam question from ServiceNow's CIS-VRM

Question #: 13

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which statements most accurately describe assignments to vendor contacts? (Choose two.)

- A. Individual sections in the questionnaire or document request can be assigned
- B. A questionnaire or document request cannot be assigned to multiple vendor contacts
- C. A questionnaire can be read by vendor contacts that are not assigned
- D. A questionnaire can only be completed by assigned vendor contacts

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Actual exam question from ServiceNow's CIS-VRM

Question #: 14

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What are the baseline mandatory fields when creating a new Vendor Contact? (Choose three.)

- A. Name (First and Last)
- B. Vendor
- C. Department
- D. Email
- E. Role

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Actual exam question from ServiceNow's CIS-VRM

Question #: 15

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which of these options can be used in data cleansing when importing vendor data? (Choose three.)

- A. Data Policies
- B. Access Control Lists
- C. Field Normalization Rules
- D. Fix Scripts
- E. Data Import or Data Source Transform
- F. UI Policies

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Actual exam question from ServiceNow's CIS-VRM

Question #: 16

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which of the following are functions of the Vendor Risk Assessor? (Choose three.)

- A. Enable communications across vendors
- B. Access completed assessments from vendors
- C. Update vendor contract deadlines
- D. Create issues for the vendor
- E. Create a Primary Contact record for a Vendor

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Actual exam question from ServiceNow's CIS-VRM

Question #: 17

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What third-party vendor security evaluation solutions are commonly integrated with VRM out-of-the-box? (Choose two.)

- A. MyScoreMetrics
- B. Vendor Insights
- C. Bitsight
- D. Security Scorecard

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Actual exam question from ServiceNow's CIS-VRM

Question #: 18

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What is the no code option to cleaning data being loaded into the Vendor Risk application?

- A. Fix Scripts
- B. Field Normalization
- C. Import

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Actual exam question from ServiceNow's CIS-VRM

Question #: 19

Topic #: 1

[\[All CIS-VRM Questions\]](#)

When will the tiering value appear on the Vendor record?

- A. When the Tiering Assessment record state is closed
- B. When the Tiering Assessment record state is Tiering Assessment
- C. When all tiering assessments have been completed

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Actual exam question from ServiceNow's CIS-VRM

Question #: 20

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What can be used to automatically assign a Vendor tier value?

- A. A Risk Assessment
- B. A configuration setting
- C. A Tiering Assessment
- D. A Vendor Tiering Rule
- E. A Visual Task Board

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Actual exam question from ServiceNow's CIS-VRM

Question #: 21

Topic #: 1

[\[All CIS-VRM Questions\]](#)

If clean data is not provided by the customer, what baseline solutions are available within the platform? (Choose three.)

- A. Integration hub ETL plugin
- B. Field normalization plugin
- C. Service graph connector
- D. System definition fix scripts module
- E. System import transform map scripts

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Actual exam question from ServiceNow's CIS-VRM

Question #: 22

Topic #: 1

[\[All CIS-VRM Questions\]](#)

On the Contact record, there is a field for the Vendor name. This is which field (with a label change) from the sys_user table?

- A. sn_vendor
- B. company_name
- C. company
- D. vendor_name

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Actual exam question from ServiceNow's CIS-VRM

Question #: 23

Topic #: 1

[\[All CIS-VRM Questions\]](#)

The Template Designer is leveraged to create which of the following? (Choose two.)

- A. Document Request Template
- B. Assessment Template
- C. Vendor Risk Assessment
- D. Questionnaire Template

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Actual exam question from ServiceNow's CIS-VRM

Question #: 24

Topic #: 1

[\[All CIS-VRM Questions\]](#)

All Assessment Metrics within a Metric Category are scored, are rolled up, and get a score of.

- A. 0-5
- B. 0-100
- C. 0-20
- D. 0-10

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Actual exam question from ServiceNow's CIS-VRM

Question #: 25

Topic #: 1

[\[All CIS-VRM Questions\]](#)

The Template Designer contains which of the following elements? (Choose two.)

- A. Option to create an Assessment Template and assign to a vendor
- B. Properties for the supported question data types
- C. Options to weight questions or sections
- D. Design canvas for creating the questions and answers

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Actual exam question from ServiceNow's CIS-VRM

Question #: 26

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Where can the score for each Assessment Metric or Metric Category be configured?

- A. Assessment Metric Category record
- B. Assessment Template record
- C. Assessment record
- D. Assessment Metric Type record

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Actual exam question from ServiceNow's CIS-VRM

Question #: 27

Topic #: 1

[\[All CIS-VRM Questions\]](#)

In order to evaluate a vendor on a recurring basis, configure a record in this table:

- A. Repeating Surveys
- B. Assessment Metric
- C. Repeating Assessments
- D. Assessment Metric Type

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Actual exam question from ServiceNow's CIS-VRM

Question #: 28

Topic #: 1

[\[All CIS-VRM Questions\]](#)

A Document Request Template is a record in which table?

- A. Document request item [sn_document_template]
- B. Vendor risk assessment [sn_vdr_risk_asmt_assessment]
- C. Assessment metric category [asmt_metric_category]
- D. Assessment metric type [asmt_metric type]

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Actual exam question from ServiceNow's CIS-VRM

Question #: 29

Topic #: 1

[\[All CIS-VRM Questions\]](#)

From an Assessment record, the vendor risk assessor can click on "View Responses" to see which of the following?

- A. Issue Responses
- B. Email Responses
- C. Task Responses
- D. Assessment Responses

Show Suggested Answer





Actual exam question from ServiceNow's CIS-VRM

Question #: 30

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which statement best describes the SIG Lite?

- A. The SIG Lite is a company specific questionnaire
- B. The SIG Lite is a ServiceNow developed questionnaire
- C. The SIG Lite assesses basic levels of due diligence and provides a broad but high-level understanding about internal security controls
- D. The SIG Lite assesses service providers that store or manage highly sensitive or regulated information

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Actual exam question from ServiceNow's CIS-VRM

Question #: 31

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which of the following statements are true about the Template Designer? (Choose two.)

- A. Question weight can be set in the Template Designer
- B. Correct answers can be set in the Template Designer
- C. Questions can be mandatory in the Template Designer
- D. Dependencies between questions cannot be set in the Template Designer
- E. Questions cannot be mandatory in the Template Designer

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Actual exam question from ServiceNow's CIS-VRM

Question #: 32

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Which could have an impact on the vendor's Risk Assessment rating? (Choose three.)

- A. Answering one or more questions incorrectly
- B. Leaving answers blank
- C. Omitting documentation
- D. Spelling errors
- E. Reassigning a questionnaire to a contact

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Actual exam question from ServiceNow's CIS-VRM

Question #: 33

Topic #: 1

[\[All CIS-VRM Questions\]](#)

During the Generating Observations phase of the Vendor Risk Assessment, what action might be taken by the Risk Assessor?

- A. Create issues from the assessment if necessary
- B. Update the vendor risk score
- C. Email the vendor
- D. Answer questions the vendor forgot to answer

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Actual exam question from ServiceNow's CIS-VRM

Question #: 34

Topic #: 1

[\[All CIS-VRM Questions\]](#)

For each questionnaire template/assessment metric type, how many vendor risk areas can be designated?

- A. One
- B. As many as desired
- C. None
- D. Two

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Actual exam question from ServiceNow's CIS-VRM

Question #: 35

Topic #: 1

[\[All CIS-VRM Questions\]](#)

To what type of assessment record can a vendor contact respond?

- A. Vendor tiering assessment
- B. Vendor risk assessment
- C. Customer assessment
- D. External monitoring assessment

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Actual exam question from ServiceNow's CIS-VRM

Question #: 36

Topic #: 1

[\[All CIS-VRM Questions\]](#)

What are individual questions within a questionnaire or document request referred to as?

- A. Metrics
- B. Ratings
- C. Templates
- D. Tiers

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Actual exam question from ServiceNow's CIS-VRM

Question #: 37

Topic #: 1

[\[All CIS-VRM Questions\]](#)

In addition to the "Design canvas", which elements does the Template Designer contain? (Choose three.)

- A. Header bar which contains tabs that display different view and a menu of various functions
- B. Controls for the supported question data types
- C. FAQ Page and Tour option
- D. Question and Categories tabs that contain question/categories that were added to the Question Bank
- E. Risk criteria to identify conditions and risk areas

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Actual exam question from ServiceNow's CIS-VRM

Question #: 38

Topic #: 1

[\[All CIS-VRM Questions\]](#)

In the baseline, what component sends reminder notifications about assessments?

- A. Reminder notifications are triggered on-demand
- B. Events fired by a Business Rule
- C. A Scheduled Job
- D. A Workflow

Show Suggested Answer





Actual exam question from ServiceNow's CIS-VRM

Question #: 39

Topic #: 1

[\[All CIS-VRM Questions\]](#)

Vendor Risk Tasks are saved to which one of the following tables?

- A. [task]
- B. [planned_task]
- C. [sn_vendor_risk_task]
- D. [sn_vdr_risk_asmt_task]

Show Suggested Answer

