

Actual exam question from CyberArk's ACCESS-DEF

Question #: 1

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

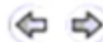
DRAG DROP -

A user wants to install the CyberArk Identity mobile app by using a QR code.

Arrange the steps to do this in the correct sequence.

#### Unordered Options

- Login to the User Portal.
- Click the Devices page, and click Add Devices.
- On the mobile device app, use the camera to scan the QR code.
- Authorize the application download.
- Enroll the mobile device.



#### Ordered Response



Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 2

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Where can MFA filters be used? (Choose three.)

- A. User and Admin Portal login
- B. App level 2FA/MFA
- C. RADIUS
- D. Self-service password reset
- E. Editing personal profile attributes
- F. OAUTH2 connections

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 3

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which 2FA/MFA options can be used if users cannot use their mobile device? (Choose two.)

- A. FIDO2
- B. Security questions
- C. OAUTH2
- D. QR code
- E. Push notification app

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 4

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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A user's account information required for multi-factor authentication is not set up properly and is preventing the user from logging in. What should you do?

- A. Use the MFA Unlock command in the Admin Portal to suspend multifactor authentication for 10 minutes.
- B. Delete the user's account and create a new one.
- C. Ask the user to delete all browser cookies, then try again.
- D. Change the user's directory source from Active Directory to LDAP for authentication.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 5

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which statement is correct about the CyberArk Identity Windows Device Trust enrollment process?

- A. An enrollment code is optional.
- B. The endpoint does not need to be a domain-joined machine.
- C. You can define the maximum number of joinable endpoints.
- D. You can define the minimum number of joinable endpoints.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 6

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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ACME Corporation employees access critical business web applications through CyberArk Identity. You notice a constant high volume of unauthorized traffic from 103.1.200.0/24 trying to gain access to the CyberArk Identity portal. Access to the CyberArk Identity portal is time sensitive. ACME decides to enforce IP restrictions to reduce vulnerability.

Which configuration can help achieve this?

- A. Log in to the CyberArk Identity Admin portal and define the IP range of 103.1.200.0/24 into the ACME Corporation IP range.
- B. Log in to the CyberArk Identity Admin portal and define the IP range of 103.1.200.0/24 into the blocked IP range.
- C. Implement device trust through the Windows Cloud Agent.
- D. Implement zero trust through the App Gateway.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 7

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

Refer to the exhibit.

Which statements are correct regarding this Authentication Policy? (Choose two.)

## Authentication Policy for CyberArk Identity

Applies to all web logins to CyberArk Identity, including the Admin and User Portal and on-demand

### Other Settings

- Continue with additional challenges after failed challenge
- Do not send challenge request when previous challenge response failed

- A. Users will still be asked for their MFA even if they mistyped their username.
- B. If users have set up CyberArk Mobile Authenticator as an MFA, they will still receive the Push Notification to confirm the request even if they mistyped their password.
- C. Users will not be notified which challenge they failed if their login attempt failed.
- D. If users have set up a Security Question as an MFA, the Security Question will not be displayed to the user to answer even if they mistyped their password.
- E. If the first factor is password and the user is an Active Directory user and the Active Directory is unavailable, this setting does not matter because the user will not be able to authenticate through Active Directory credentials and will see the message "Active Directory not available".

Show Suggested Answer

Actual exam question from CyberArk's ACCESS-DEF

Question #: 8

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

DRAG DROP -

Your organization wants to automatically create user accounts with different Salesforce licenses (e.g., Salesforce, Identity, Chatter External).

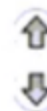
In CyberArk Identity, arrange the steps to achieve this in the correct sequence.

#### Unordered Options

- Enable provisioning on Salesforce application.
- Create roles.
- Add role mappings.
- Synchronize.
- Enter and verify provisioning credentials.



#### Ordered Response



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Actual exam question from CyberArk's ACCESS-DEF

Question #: 9

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

DRAG DROP -

Match each User Portal tab to the correct description.

Application	Drag answer here	displays the web applications the system administrator assigned to the user as well as user-added applications
Devices	Drag answer here	displays user portal logs
Activity	Drag answer here	provides the ability for users to change their password and modify information
Account	Drag answer here	lists mobile apps enrolled in CyberArk Identity
		displays all portal logs
		displays the web applications the system administrator has assigned to user

Show Suggested Answer

Actual exam question from CyberArk's ACCESS-DEF

Question #: 10

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

Refer to the exhibit.

Within the "Allow user notifications on multiple devices", if you leave the setting as Default (--), what happens if a user triggers a MFA Push notification and has enrolled three different devices?

Search

Policy Settings

> Application Policies

▼ Endpoint Policies

- Device Management Settings
- Device Enrollment Settings
- ▼ Common Settings
  - ▼ Mobile Settings
    - Common
    - Restrictions Settings
    - Security Settings

### Common

--	Allow user notifications on multiple devices ⓘ
Yes	Enable debug logging ⓘ
No	Show "Passcodes" interface in CyberArk Identity mobile application ⓘ

- A. The push notification will be sent to none of the enrolled devices.
- B. The push notification will be sent to the first enrolled device only.
- C. The push notification will be sent to all enrolled devices.
- D. The push notification will be sent to the last enrolled device only.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 11

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

An organization previously allowed users to add their personal apps on the Identity User Portal. This will soon be disabled due to policy changes.

What is the impact to the users for personal apps previously added to the User Portal?

- A. They will continue to function normally; however, users cannot add new apps.
- B. They will continue to display on the Apps screen and user devices; however, they will be greyed out and unavailable for any form of interaction.
- C. They will be deleted from the Apps screen and user devices.
- D. They will continue to display on the Apps screen and user devices; however, an error message will display when users try to open the application.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 12

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which protocols can CyberArk provide MFA for VPN? (Choose two.)

- A. SAML
- B. RADIUS
- C. IMAP
- D. TACACS
- E. LDAP

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 13

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which device enrollment settings are valid? (Choose two.)

- A. Send notification on device enrollment
- B. Enable invite based enrollment
- C. Minimum number of devices a user can enroll
- D. Reassign the device to another user
- E. Permanently delete device

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 14

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

What is considered an "Identity Provider Initiated" login to an application?

- A. After signing in to the CyberArk Identity portal, a user launches a SAML app by clicking an app tile.
- B. After visiting a third-party web app, a user is redirected to CyberArk Identity for authentication.
- C. A user visits a third party web app directly and signs in with local credentials.
- D. A user signs in to the CyberArk Identity portal and takes a screenshot of the portal to send to IT.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 15

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

CyberArk Identity's App Gateway can be used to protect and access which option?

- A. on-premises Oracle web app
- B. cloud-hosted Salesforce environment
- C. a corporate laptop
- D. a web browser

[Show Suggested Answer](#)



Actual exam question from CyberArk's ACCESS-DEF

Question #: 16

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

DRAG DROP -

Admins can enable self-service for users to unlock their accounts. There are four options under the Admin Portal Core Services > Policies > User Security Policies > Self Service > Account Unlock options.

Match each option to the correct description.

Allow for Active Directory users	Drag answer here	enables users with Active Directory accounts to unlock their accounts
Only allow from browsers with identity cookie	Drag answer here	restricts account unlock to those users who have already logged in successfully
Show a message to end users in desktop login that account is locked	Drag answer here	shows users a message on the desktop login UI that their account is locked
Show a message that explains the account unlock experience to end users who unlock their accounts	Drag answer here	displays this message to users who successfully unlock their accounts: "Your sign in experience was different"
		restricts account unlock to those users who have already failed logon on the browsers

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 17

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which predefined roles does CyberArk Identity provide?

- A. System Administrator and Everybody
- B. Manage Users and Everybody
- C. System Administrator and Business Users
- D. Manage Users and Business Users

[Show Suggested Answer](#)



Actual exam question from CyberArk's ACCESS-DEF

Question #: 18

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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When configuring an application to use the App Gateway, you do not have to change any configurations in the application directly. You enable the application for App Gateway access in the Admin Portal and input the existing URL that users enter to open the application. You can either use an external URL that CyberArk Identity automatically generates, or you can continue using an existing internal URL.

What is a disadvantage of using an existing internal URL for App Gateway connections?

- A. Existing links and bookmarks do not work outside of the corporate network.
- B. Users must use different URLs depending on whether they access the application internally or externally.
- C. More configuration is needed because you must upload the URL certificate and private key, and edit DNS settings.
- D. Users must use the same URLs regardless of whether they access the application internally or externally and this may confuse them.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 19

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

What does the CyberArk Identity App Gateway work with? (Choose three.)

- A. SAML-Compliant Apps
- B. WS-Fed Enabled Apps
- C. OIDC Web Apps
- D. Thick Client (non-web-based Apps)
- E. Terminal Services
- F. Telnet

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 20

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which 2FA/MFA options can fulfill the "Something you are" requirement? (Choose two.)

- A. email
- B. CyberArk Identity mobile app
- C. FIDO2
- D. phone call
- E. security questions

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 21

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Your team is deploying endpoint authentication onto the corporate endpoints within an organization. Enrollment details include when the enrollment must be completed, and the enrollment code was sent out to the users. Enrollment can be performed in the office or remotely (without the assistance of an IT support engineer). You received feedback that many users are unable to enroll into the system using the enrollment code.

What can you do to resolve this? (Choose two.)

- A. Set maximum number of joinable endpoints to "unlimited".
- B. Set Expiry Date to "Never".
- C. Set the IP Address range to the user's' home network range.
- D. Set a description within the enrollment code.
- E. Reinstall Windows Device Trust.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 22

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which options are available with Self-Service Password Reset? (Choose three.)

- A. Enable users with Active Directory accounts who have forgotten their password to log in and reset it.
- B. Perform Self-Service Password Reset for the Organization's corporate accounts, such as Twitter, Facebook, or Instagram.
- C. Users must log in after a password reset.
- D. A maximum number of times can be specified that users can reset their password within a specific timeframe.
- E. Users must respond to a CAPTCHA before resetting their password.
- F. Use Helpdesk Caller Identity (Identity Verification) to confirm user identity.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 23

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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When can 2FA/MFA be prompted? (Choose two.)

- A. when clicking on an app tile while in the User Portal
- B. after clicking on the Forgot Your Password link
- C. when making changes to a policy while in the Admin Portal
- D. when exporting a compliance report while in the Admin Portal
- E. when adding a new web app

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 24

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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What is the purpose of the Infinite Apps feature offered by CyberArk Identity?

- A. It provides an easy way to find all the SAML-enabled apps that exist online.
- B. It automatically downloads the desktop version of all your web apps.
- C. It provides the ability to launch apps in any web browser.
- D. It facilitates adding User-Password web apps not in the CyberArk Identity App Catalog.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 25

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which statement is true about the app gateway?

- A. For applications that use the App Gateway, the connection from the user travels the same network pathways you already have and CyberArk Identity connects to the CyberArk Identity Connector through the firewall.
- B. For applications that use the App Gateway, the connection from the user travels different network pathways and CyberArk Identity connects to the CyberArk Identity Connector through a separate connection from the firewall.
- C. On the App Gateway page, you can configure the application to enable users to access it if they are logging in from an external location.
- D. App gateway supports on-premises apps and web applications running on HTTPS only.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 26

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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When a user enrolls a mobile device (iOS or Android) without enabling mobile device management, what happens? (Choose three.)

- A. The device is added to the Endpoints page in the Admin and User portals.
- B. The web applications assigned to the user are added to the Web Apps screen in the CyberArk Identity mobile app.
- C. The associated mobile applications are added and available for deployment automatically.
- D. The mobile device policies defined in the CyberArk Cloud Directory policy service policy set are installed.
- E. The device's model name, serial number, OS number, and Network Carrier information will be uploaded to the Identity portal.
- F. The mobile phone can now be used as a MFA Authentication Factor.

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 27

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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As part of compliance regulation, ACME Corporation is enforcing MFA for its critical business web-based application. To increase security and MFA compliance, CyberArk recommends selecting mechanisms from different categories. Within the authentication policy, ACME Corporation made the requirement to configure an authentication mechanism with "Something you know".

Which authentication mechanism meets this requirement?

- A. Phone Call
- B. Security Question
- C. Text Message (SMS) Confirmation Code
- D. FIDO2 Authenticators

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 28

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Your organization wants to limit access to the CyberArk Identity user portal to only corporate issued domain-joined laptops without the use of a VPN.  
How can you achieve this?

- A. Use the Windows Device Trust agent with certificate-based authentication.
- B. Use the Windows Cloud Agent and CyberArk Identity Connector with Integrated Windows Authentication (IWA).
- C. Define a range of internal corporate IP addresses and use them to restrict access.
- D. Use the CyberArk Conjur integration.

Show Suggested Answer



## FORUM

Question #: 29

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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What does enabling "Workflow" allow within an app connector?

- A. ability to enable approval workflows for a user request to access the app
- B. ability for workflows to link one app with another app
- C. ability for a workflow to create, update, and delete users within a 3rd party app
- D. workflows that automatically notify admins when a user logs in to the app

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 30

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which settings can help minimize the number of 2FA / MFA prompts? (Choose two.)

- A. Challenge Pass-Through Duration
- B. RADIUS Connections
- C. OATH OTP
- D. IP Address filter
- E. Port mapping

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 31

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

Which risk factors contribute to the user behavior risk score? (Choose two.)

- A. operating system
- B. geolocation
- C. device certificate
- D. session cookie
- E. AD joined status of device

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 32

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which browsers are supported for the "Land and Catch" feature? (Choose three.)

- A. Google Chrome
- B. Apple Safari
- C. Microsoft Internet Explorer
- D. Firefox
- E. Microsoft Edge
- F. Opera

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 33

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

---

You are tasked to enforce certificate based authentication onto all the domain-joined Windows machines within your organization. Based on the inventory record, there are 1000 Windows machines, which include 150 standalone Windows machines. The enrollment will be conducted from either the office network or through the Virtual Private Network (VPN).

Which parameter(s) should you define within the enrollment code to ensure the security of the code and that only the authorized endpoints get registered?

- A. Set an expiration date defining when the code should expire.
- B. Specify the maximum number of devices that can be enrolled.
- C. Define the enrollment code to only the specific office/VPN IP network segment.
- D. Define that only Linux machines may be enrolled.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 34

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

Refer to the exhibit.

This exhibit shows the base authentication policy for ACME Corporation. You must edit the policy to allow users to authenticate once if they fulfill certain authentication criteria.

How should you configure this policy to support BOTH?

## Authentication Profile

### Challenge 1

#### Something you have

- Mobile Authenticator
- Phone call
- OATH OTP Client
- Text message (SMS) confirmation code
- Email confirmation code
- QR Code
- FIDO2 Authenticator(s) (single-factor)

#### Something you are

- FIDO2 Authenticator(s) (multi-factor)

#### Something you know

- Password
- Security Question(s)

1 Number of questions user must answer

#### Other

- 3rd Party RADIUS Authentication

### Challenge 2 (optional)

#### Something you have

- Mobile Authenticator
- Phone call
- OATH OTP Client
- Text message (SMS) confirmation code
- Email confirmation code
- QR Code
- FIDO2 Authenticator(s) (single-factor)

#### Something you are

- FIDO2 Authenticator(s) (multi-factor)

#### Something you know

- Password
- Security Question(s)

#### Other

- 3rd Party RADIUS Authentication

## Single Authentication Mechanism ⓘ

- QR Code

Challenge Pass-Through Duration ⓘ

No Pass-Thr... ▾

OK

Cancel

- A. Configure "Challenge Pass-Through Duration" to be "always".
- B. Configure FIDO2 authenticator as Challenge 1.
- C. Configure FIDO2 authenticator as Challenge 2.
- D. Configure QR Code as "Single Authentication Mechanism".

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 35

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which dashboard can display the applications launched by users, the application type, and the number of times they were launched?

- A. Admin Portal: Applications Dashboard
- B. User Portal: Activity
- C. Admin Portal: Overview Dashboard
- D. User Behavioral Analytics Portal: Insights Application User Login Summary Dashboard

Show Suggested Answer





Actual exam question from CyberArk's ACCESS-DEF

Question #: 36

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which feature does the CyberArk Identity Connector provide?

- A. web server with SAML federation to internal web applications
- B. secured, mutually authenticated, inbound communication with CyberArk Identity SaaS
- C. SCIM server for connecting to CyberArk Vault
- D. remote access to internal web applications

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 37

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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You get the following error: "Not Authorized. You do not have permission to access this feature".

What is most likely the cause of the error?

- A. A user tried to sign in to the wrong identity tenant.
- B. A user tried to sign in before being created in Active Directory.
- C. A user gave someone else access to his/her laptop.
- D. A non-administrative user tried to access an administrative feature.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 38

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

Refer to the exhibit.

How should you configure this default authentication policy to ensure users must authenticate every time they try to access the CyberArk Identity portal or web applications?

## Authentication Profile

### Challenge 1

#### Something you have

- Mobile Authenticator
- Phone call
- OATH OTP Client
- Text message (SMS) confirmation code
- Email confirmation code
- QR Code
- FIDO2 Authenticator(s) (single-factor)

#### Something you are

- FIDO2 Authenticator(s) (multi-factor)

#### Something you know

- Password
- Security Question(s)

1 Number of questions user must answer

#### Other

- 3rd Party RADIUS Authentication

### Challenge 2 (optional)

#### Something you have

- Mobile Authenticator
- Phone call
- OATH OTP Client
- Text message (SMS) confirmation code
- Email confirmation code
- QR Code
- FIDO2 Authenticator(s) (single-factor)

#### Something you are

- FIDO2 Authenticator(s) (multi-factor)

#### Something you know

- Password
- Security Question(s)

#### Other

- 3rd Party RADIUS Authentication

## Single Authentication Mechanism ⓘ

- QR Code

Challenge Pass-Through Duration ⓘ

30 minutes

OK

Cancel

- A. Check and enable QR Code under the "Single Authentication Mechanism" section.
- B. Check and enable Security Questions and set the number to "1".
- C. Check and Select "Challenge Pass-Through Duration" to be "No Pass Through".
- D. Check and Select QR Code under Challenge 1.

Show Suggested Answer



Actual exam question from CyberArk's ACCESS-DEF

Question #: 39

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Which Custom Template app connectors are appropriate to use if a website does not require user authentication?

- A. Bookmark
- B. Browser Extension
- C. SAML
- D. OpenID Connect

[Show Suggested Answer](#)





Actual exam question from CyberArk's ACCESS-DEF

Question #: 40

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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CyberArk Identity has created a CLI integration with which vendor?

- A. Amazon Web Services (AWS)
- B. Salesforce
- C. Microsoft
- D. Zoom

[Show Suggested Answer](#)







Actual exam question from CyberArk's ACCESS-DEF

Question #: 41

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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What can cause users to be prompted for unrecognized MFA factors, such as a wrong phone number or unregistered MFA factor?

- A. Someone installed the CyberArk Identity mobile app on a different phone with their credentials.
- B. The administrator switched authentication profiles.
- C. They mistyped their username.
- D. Someone registered their phone number to the wrong username.

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Actual exam question from CyberArk's ACCESS-DEF

Question #: 42

Topic #: 1

[\[All ACCESS-DEF Questions\]](#)

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Your Chief Executive Officer lost his phone and cannot perform MFA to log in to work.  
How can you enable him to bypass MFA right away and not delay his work?

- A. Add a security question to his account on his behalf.
- B. Ask him to configure on-device authenticator.
- C. Ask him to change his phone PIN.
- D. Select the MFA Unlock action for him through the Admin Portal.

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